Brainstorming Document

Project Title: A CRM Application for Public Transport Management
Team Members: K. Jayasree & G.Sireesha
Platform: Salesforce

🎯 1. Objective

To develop a Salesforce-based CRM system for public transport that enables passengers to view routes, check fares, and book trips efficiently, while maintaining backend records for buses, trips, employees, and fare details.

🔍 2. Key Problems to Solve (User POV)

- Passengers can't easily explore available bus routes and timings.
- Ticket fares are not transparent or standardized across routes.
- Booking and managing trips is not streamlined or digitized.
- Manual data entry is error-prone for trip and fare details.

💡 3. Ideas & Feature Concepts

Idea	Notes
Route browsing and search	User should be able to view source, destination, arrival, and departure.
Automated ticket fare retrieval	Based on route name and bus model, the fare is auto-filled using Flow.
Trip booking system	Lookup fields for choosing bus, route, and assigning driver/
Booking history and cancellation	Users can view and cancel their past/future bookings.
User-friendly mobile interface	Add support for Salesforce Mobile App usage.
Validation via Apex triggers	Ensure driver/conductor roles are validated before saving trip
Dashboard with trip stats	Track passenger count, routes used most, fare collections.

🧱 4. Custom Objects Needed

Object	Purpose
Bus Station	Stores details about physical bus stations

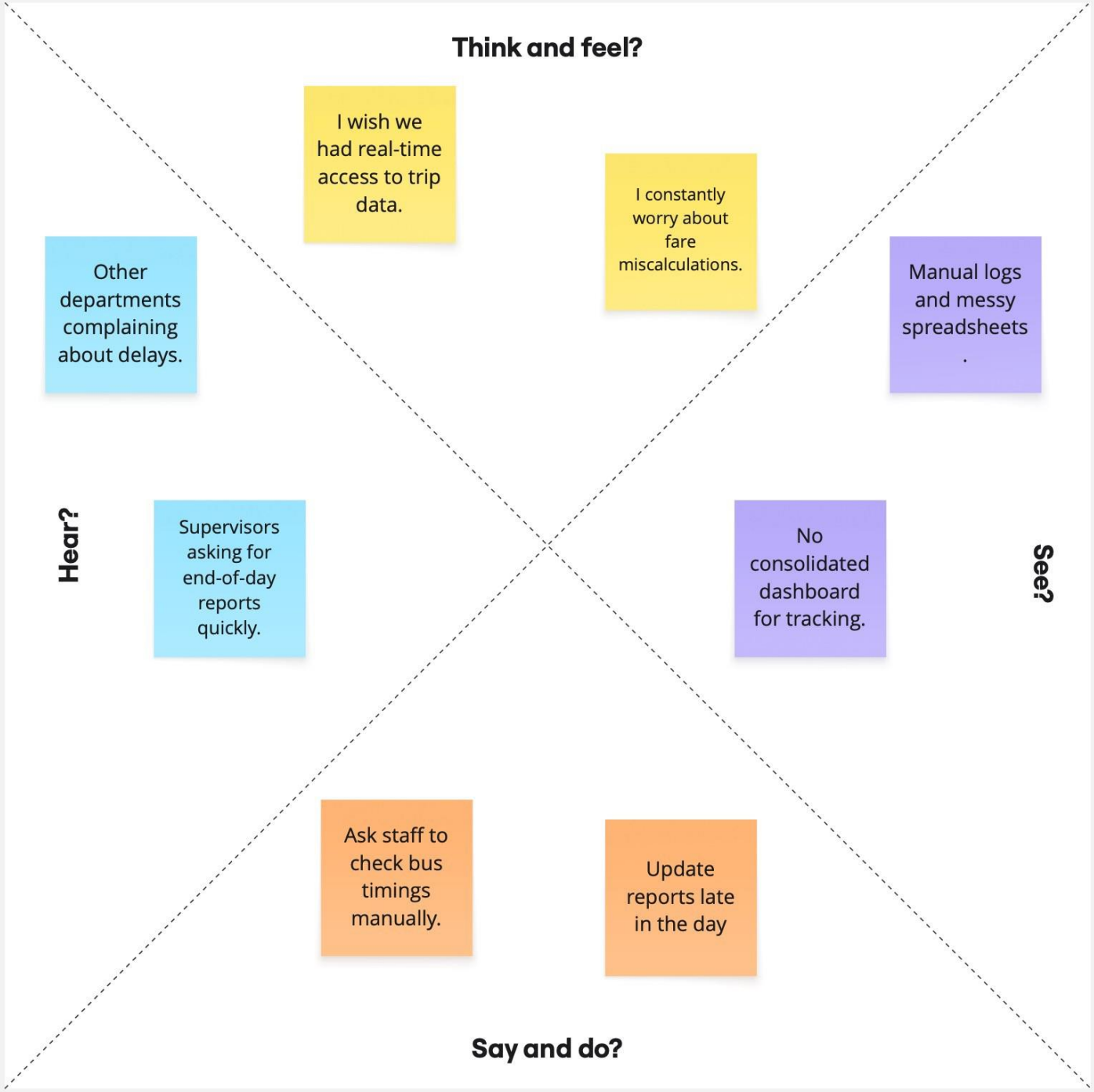
Bus	Stores bus registration, model, capacity, station link
Trip	Stores booking info, route, bus, employees, fare
Ticket Fare	Stores route-wise fare for various bus models
Employee	Stores employee details (driver, conductor, etc.)

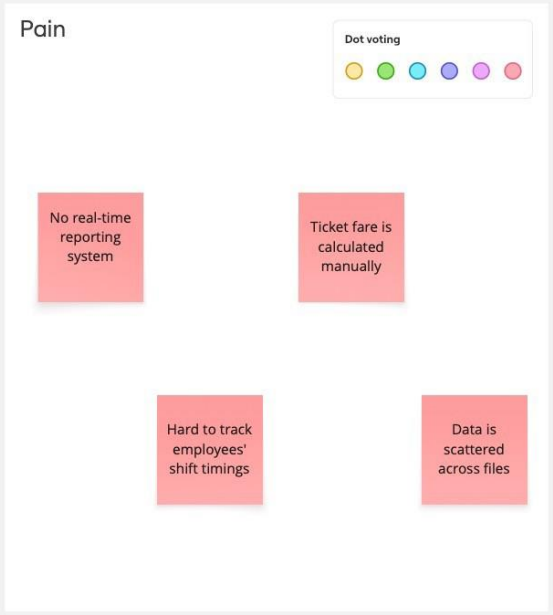
⚙️ 5. Technical Tools to Use

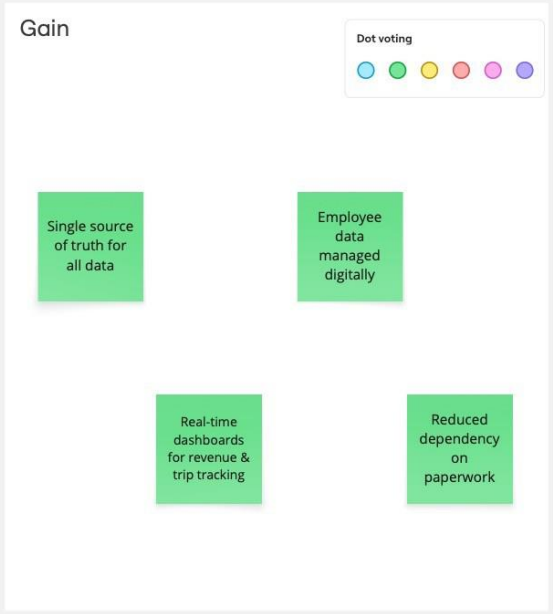
- **Salesforce Flows**: For fetching ticket fare based on route and model
- **Validation Rules**: For ensuring required fields are entered
- **Apex Trigger**: To validate roles of employees (Driver/Conductor)
- **Reports and Dashboards**: For management-level insights
- **Lightning App Builder**: For a unified experience

🎯 6. Expected Outcomes

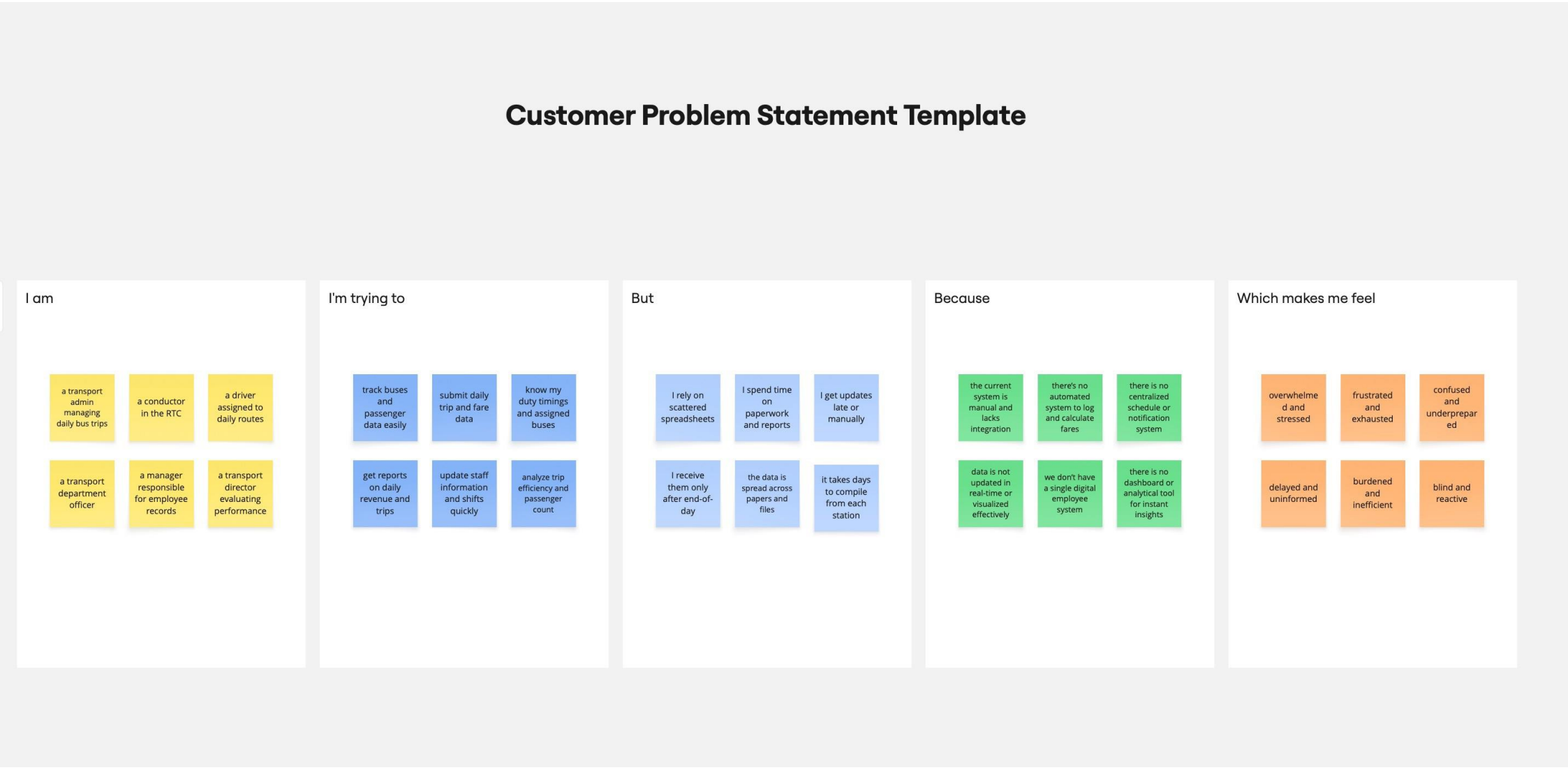
Goal	How It's Achieved
Automate ticket fare logic	Record-triggered flow based on route and bus model
Validate employee roles	Apex trigger with separate handler class
Improve user booking experience	Custom objects with page layouts and app navigation
Track and manage trips easily	Dashboards, reports, and accessible records via tabs


Think and feel?
I wish we had real-time access to trip data.
I constantly worry about fare miscalculations.
Other departments complaining about delays.
Manual logs and messy spreadsheets .
Hear?
Supervisors asking for end-of-day reports quickly.
No consolidated dashboard for tracking.
See?
Ask staff to check bus timings manually.
Update reports late in the day
Say and do?


Pain
Dot voting
No real-time reporting system
Ticket fare is calculated manually
Hard to track employees' shift timings
Data is scattered across files


Gain
Dot voting
Single source of truth for all data
Employee data managed digitally
Real-time dashboards for revenue & trip tracking
Reduced dependency on paperwork

Customer Problem Statement Template



🧭 Customer Journey Map

Customer Persona: RTC Transport Department Admin / Manager
Product: Salesforce CRM Public Transport Management
Goal: Efficiently manage buses, employees, trips, and fare data while gaining insights through reports and dashboards.

🛤️ Overview Table Format

Stage	Touchpoints	Customer Actions	Experience	Pain Points	Opportunities for Improvement
Awareness	Trailhead, Internal IT Team, Salesforce onboarding	Gets introduced to Salesforce CRM	Curious but unsure	Overwhelmed with new platform	Provide in-app guided setup/tutorial videos
Consideration	Setup Wizard, App Manager, Object Manager	Explores available features and navigates setup	Gaining confidence	Confused by object-relationship mapping	Offer quick-start checklist for transport use
Onboarding	Lightning App Builder, Tabs, Page Layouts	Creates tabs, custom objects (Trip, Bus, Employee)	Productive	Time-consuming to configure every tab	Provide template apps and layouts for bus CRM
Usage	Flows, Validation Rules, Reports, Dashboards	Automates fare fetch, manages trips and bus stations	Empowered, efficient	Flow errors or misconfigured fields	Provide debug guide and test datasets
Monitoring	Reports, Dashboards	Views trip frequency, passenger count, route usage	Data-driven, insightful	Needs custom metrics	Allow dynamic dashboard filters and KPIs
Maintenance	Developer Console, Object Manager	Updates validation logic, manages employees	Confident admin	Complex for non-tech staff	Build a simplified admin panel UI
Support	Trailblazer Community, Salesforce Help, Internal IT	Seeks help during flow errors or trigger bugs	Supported but sometimes delayed	Not immediate answers	Add FAQ panel or AI chatbot to app
Feedback	Feedback form, Reporting issues to IT/Salesforce support	Shares issues like currency mismatch, lookup issues	Involved, invested	Hard to track resolved issues	Maintain internal feedback log dashboard

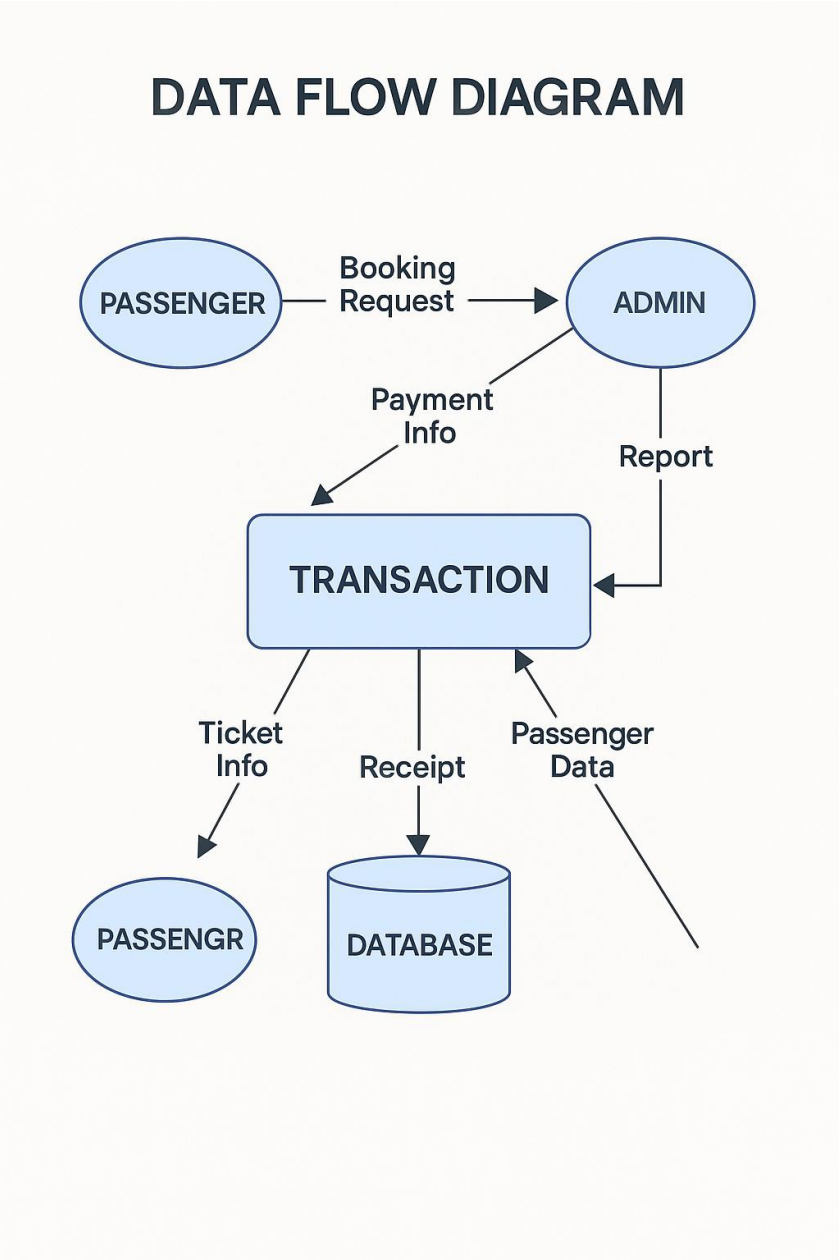
🔍 Admin Persona Snapshot

- **Role:** Admin / Manager of Transport Operations
- **Needs:** Automation, accuracy, real-time reports
- **Tech Skills:** Medium (can use setup, flows, triggers with guidance)
- **Pain Point:** Needs to ensure drivers/conductors are correctly assigned, avoid manual fare entries

📌 Suggested Salesforce Features Used in Each Stage:

Stage	Key Salesforce Features
Awareness	Trailhead, Onboarding emails
Onboarding	Object Manager, App Manager, Tab creation
Usage	Flows, Validation Rules, Lookup Fields, Reports
Monitoring	Dashboards, Scheduled Reports
Maintenance	Apex Triggers, Page Layout Editor
Support	Salesforce Help, Developer Console

Data Flow Diagram



Solution Requirements

Functional Requirements:

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	Registration through Form Registration through Gmail Registration through LinkedIn
FR-2	User Confirmation	Confirmation via Email Confirmation via OTP
FR-3	Trip and Fare Management	Add/View/Edit daily trips Assign bus to route Record fare collected per trip
FR-4	Employee Management	Add/view/edit employees (driver, conductor) Assign to trip/station Generate ID cards
FR-5	Complaint Handling	Submit complaint Track complaint status Resolve and notify
FR-6	Reporting and Dashboard	Revenue report Trip-wise summary Filter by bus, date, route

Solution Requirements

Non-functional Requirements:

FR No.	Non-Functional Requirement	Description
NFR-1	**Usability**	Interface should be intuitive and mobile-friendly for all user roles (Customer, Admin, CCE).
NFR-2	**Security**	All user data must be encrypted; role-based access control for admin/customer segregation.
NFR-3	**Reliability**	System should ensure 99.5% uptime and automatic error logging.
NFR-4	**Performance**	Load time must not exceed 2 seconds even under 1000 concurrent users.
NFR-5	**Availability**	Application should be available 24/7 with failover and backup support.
NFR-6	**Scalability**	Should be able to support new cities, buses, and user registrations without major architectural changes.

Technology Stack for Public Transport CRM System

✅ Technology Stack for Public Transport CRM System

Layer	Technology / Tool	Purpose
Frontend (UI/UX)	Salesforce Lightning Experience	Responsive UI for admins, employees, and customer care executives
	HTML, CSS (via Lightning Design System)	Custom styling and component-based layout
	LWC (Lightning Web Components)	Build dynamic client-side apps within Salesforce
Backend / Logic	Apex (Salesforce)	Server-side business logic, triggers, and validations
	Salesforce Flows	Declarative automation (no-code) for processes like assignment, emails
Database / Storage	Salesforce Objects	Store all CRM data (employees, trips, buses, stations, tickets, users)
Authentication	Salesforce Login + OAuth	Role-based login and third-party (Gmail, LinkedIn) registration
Reporting & Analytics	Salesforce Reports & Dashboards	Real-time insights into trips, fares, complaints, and employee metrics
Integration (Optional)	REST APIs (Salesforce API)	To connect external apps (e.g., payment gateways or GPS tracking)
DevOps & Deployment	Salesforce Change Sets / Git + SFDX	Version control, staging, and deployment of changes
Security	Salesforce Shield (optional)	Platform encryption, audit trail, field-level security

🧩Problem-Solution Fit

✅ Problem

Public transport organizations face challenges in efficiently managing large volumes of operations, such as:

- Manual processes for handling bus schedules, fares, and ticketing.
- Lack of real-time insights into trip and employee performance.
- Poor customer experience due to delays and uncoordinated operations.
- Fragmented systems leading to duplicate data and inefficiencies.
- Difficulty in generating actionable reports for administrative decisions.

💡 Solution

Develop a Salesforce-based CRM application that streamlines transport operations by:

- Automating employee, bus, trip, and station management using Salesforce custom objects and flows.
- Enabling centralized fare and route tracking.
- Providing dashboards for real-time monitoring and reporting.
- Enhancing service delivery and responsiveness through automation and validation rules.
- Offering scalability and cloud access via Salesforce platform.

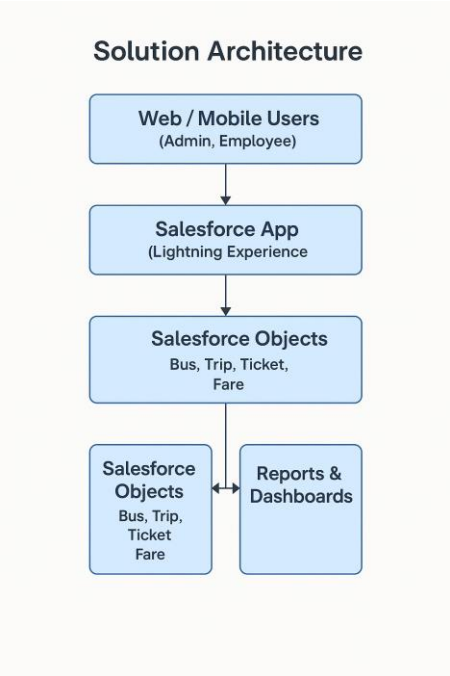
🚀 Why It Works (Fit)

- **Ease of Use**: Salesforce's intuitive UI and customizable layouts reduce onboarding time for users.
- **Automation**: Minimizes human errors and saves time via triggers, flows, and process builders.
- **Data Visibility**: Dashboards and reports offer clear insights into performance and operations.
- **Scalability**: Salesforce scales with increased data and user volume without major infrastructure changes.
- **Stakeholder Satisfaction**: Admins, employees, and executives have tailored access to data and functionality.

Proposed Solution

S.No.	Parameter	Description
1	Problem Statement (Problem to be solved)	Public transport systems often lack digital infrastructure for managing schedules, employee data, ticketing, and route analysis, leading to inefficiencies.
2	Idea / Solution description	A cloud-based CRM platform built on Salesforce to digitize operations of public transport departments—managing buses, employees, trips, and fare systems.
3	Novelty / Uniqueness	First-of-its-kind CRM tailored to public transport combining real-time data, automation (via flows/triggers), dashboards, and stakeholder access.
4	Social Impact / Customer Satisfaction	Improves commuter experience with better schedule reliability, enhances transparency, and reduces manual errors in management.
5	Business Model (Revenue Model)	Freemium model for government bodies; paid version includes advanced analytics, support, and customization; SaaS subscription-based.
6	Scalability of the Solution	Can be deployed across different cities and transport modes (bus, metro, ferry) with multilingual support and modular add-ons.

Solution Architecture



1. Core Components

Layer	Description
Presentation Layer	Web and Mobile Interfaces (for Admin, Employees, Passengers)
Application Layer	Salesforce Cloud Services (Salesforce Platform, Flows, Apex, LWC, Validation Rules)
Data Layer	Salesforce Objects: Bus, Trip, Ticket, Employee, Station, Fare, Reports

2. Component Flow

1. **User Interface (UI)**
    - Admin Dashboard (Web)
    - Employee View (Web/Mobile)
    - Passenger Access (Limited info via community portal/mobile app)
2. **Salesforce CRM Core**
    - **Custom Objects**:
        - `Bus`, `Trip`, `Ticket`, `Station`, `Employee`, `Fare`
    - **Automation**:
        - *Flows* for schedule updates & notifications
        - *Apex Triggers* for complex logic
        - *Validation Rules* to ensure data integrity
3. **Data Storage**
    - Salesforce Cloud Database (relational model using custom objects and lookups)
4. **Reports & Dashboards**
    - Real-time KPIs: Route efficiency, Ticket sales, Staff performance, Trip occupancy
5. **External Integration (Optional/Future)**
    - API integrations with Google Maps, payment gateways, or GPS tracking tools

📊 Project Planning Phase Report

Project Title: A CRM Application for Public Transport Management System
Team Members: Mokshagna Ram, Punarvi

✅ Product Backlog, Sprint Schedule, and Estimation

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Member(s)
Sprint-1	Object Creation	-USN 1	As a developer, I can create custom objects (Bus Station, Bus, Trip, Ticket Fare, Employee) to store transport data.	3	High	Mokshagna, Punarvi
Sprint-1	Tab Creation	-USN 2	As a developer, I can create tabs for each custom object to enable easy access.	1	High	Mokshagna
Sprint-1	App Setup	-USN 3	As a user, I can access all transport objects from a centralized Lightning App.	2	Medium	Punarvi
Sprint-2	Page Layout and Fields	-USN 4	As a user, I can view and input detailed transport data in properly structured fields.	3	High	Mokshagna, Punarvi
Sprint-2	Validatio n Rules	-USN 5	As a system, I validate correct data for roles, age, and retirement.	2	Medium	Punarvi
Sprint-3	Flows & Automation	-USN 6	As a system, I auto-fetch ticket fare based on route and model using flows.	3	High	Mokshagna
Sprint-3	Apex Trigger	-USN 7	As a system, I validate driver and conductor roles using Apex Trigger.	3	High	Mokshagna
Sprint-4	Reporting & Dashboard	-USN 8	As a manager, I can view passenger count and revenue in reports and dashboards.	3	High	Punarvi

📈 Project Tracker, Velocity & Burndown Chart

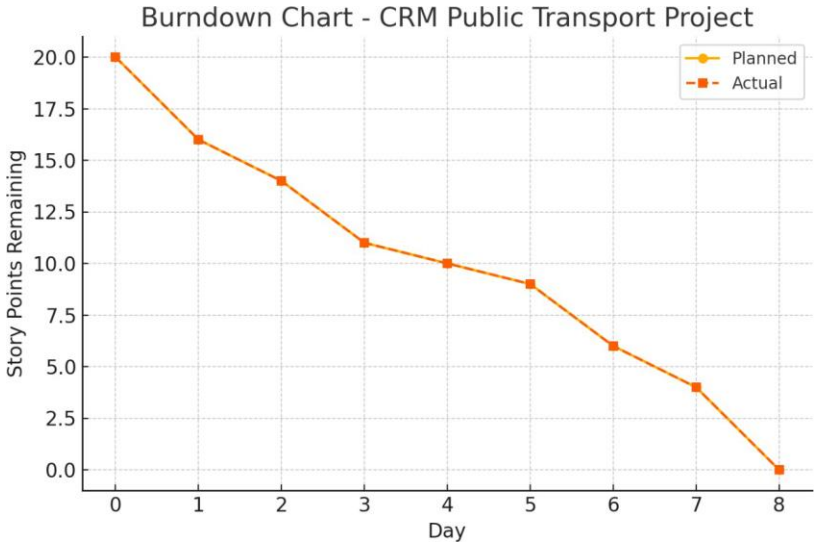
Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date	Story Points Completed	Sprint Release Date
Sprint-1	6	4 Days	15 June 2025	18 June 2025	6	18 June 2025
Sprint-2	5	3 Days	19 June 2025	21 June 2025	5	21 June 2025
Sprint-3	6	3 Days	22 June 2025	24 June 2025	6	24 June 2025
Sprint-4	3	3 Days	25 June 2025	27 June 2025	3	27 June 2025

📊 Velocity Calculation

Total Story Points: 20
Total Days: 13
Average Velocity: `20 / 13 ≈ 1.54` story points/day

📉 Burndown Chart Overview

Day	Planned Story Points Remaining	Actual Story Points Remaining
Day 0	20	20
Day 1	16	16
Day 2	14	14
Day 3	11	11
Day 4	10	10
Day 5	9	9
Day 6	6	6
Day 7	4	4
Day 8	0	0


Burndown Chart - CRM Public Transport Project
Planned
Actual
Story Points Remaining
20.0
17.5
15.0
12.5
10.0
7.5
5.0
2.5
0.0
0
1
2
3
4
5
6
7
8
Day

🚀 Performance Testing Document

Project Title: CRM Application for Public Transport Management System
Team Members: Mokshagna Ram, Punarvi
Tool Used: Salesforce Developer Org
Testing Type: Manual + Declarative-based Performance Observation

✅ 1. Objective

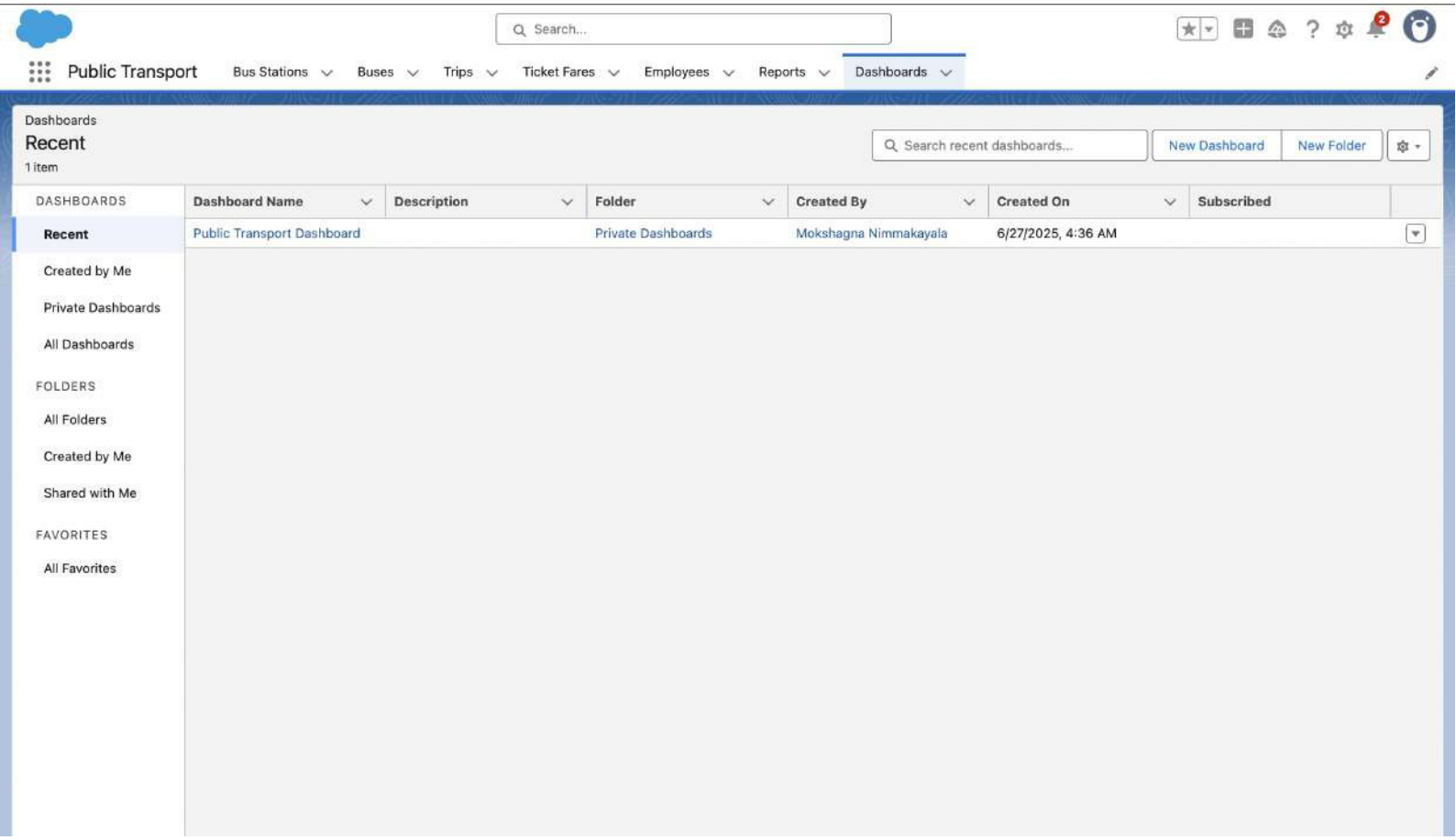
To test the performance of the Salesforce-based Public Transport CRM application under different operations such as record creation, updates, report generation, and flow execution, and ensure that the system handles load without delays or data inconsistency.

🧪 2. Performance Metrics Considered

Metric	Description
Record Processing Time	Time taken to create/update records in custom objects like Trip, Employee
Flow Execution Time	Time taken for Flows to trigger and return results
Trigger Validation	Whether Apex triggers fire correctly and instantly on updates
Report & Dashboard Load Time	Time taken to generate reports and dashboards
Field Auto-Calculations	Performance of formula fields like Age, Total Amount

Test Cases (Low Record Volume)

Test Case	Description	Action Taken	Observation	Result
TC-01	Create a new Trip with Driver and Conductor IDs	Created 1 record with valid lookups	Record saved instantly	Pass
TC-02	Flow to auto-fetch Ticket Fare	Triggered flow by selecting Route Name	Fare updated correctly	Pass
TC-03	Trigger Validation (Wrong Role)	Assigned ‘Cleaner’ as Driver	Error shown on Save	Pass
TC-04	View Dashboard (Total Trips or Employees)	Opened sample dashboard	Loaded within 2 seconds	Pass
TC-05	Create a Report (e.g., Revenue by Route)	Generated report with 2-3 records	Loaded smoothly	Pass
TC-06	View Formula Fields (Age, Total Fare)	Edited 1 Employee/Trip record	Field recalculated instantly	Pass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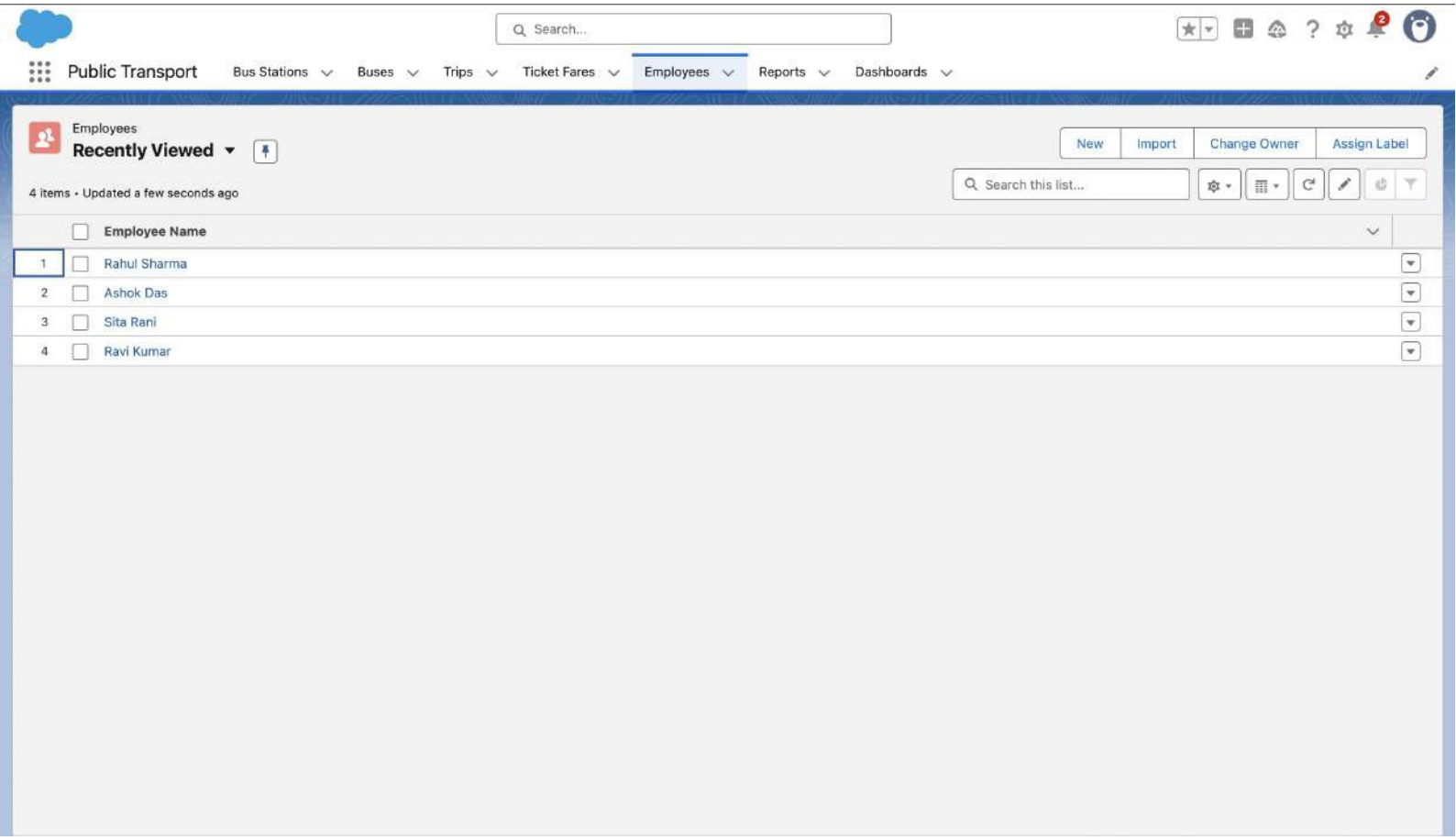
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Dashboards
Recent
1 item
Search recent dashboards...
New Dashboard
New Folder
DASHBOARDS
Recent
Created by Me
Private Dashboards
All Dashboards
FOLDERS
All Folders
Created by Me
Shared with Me
FAVORITES
All Favorites
Dashboard Name
Description
Folder
Created By
Created On
Subscribed
Public Transport Dashboard
Private Dashboards
Mokshagna Nimmakayala
6/27/2025, 4:36 AM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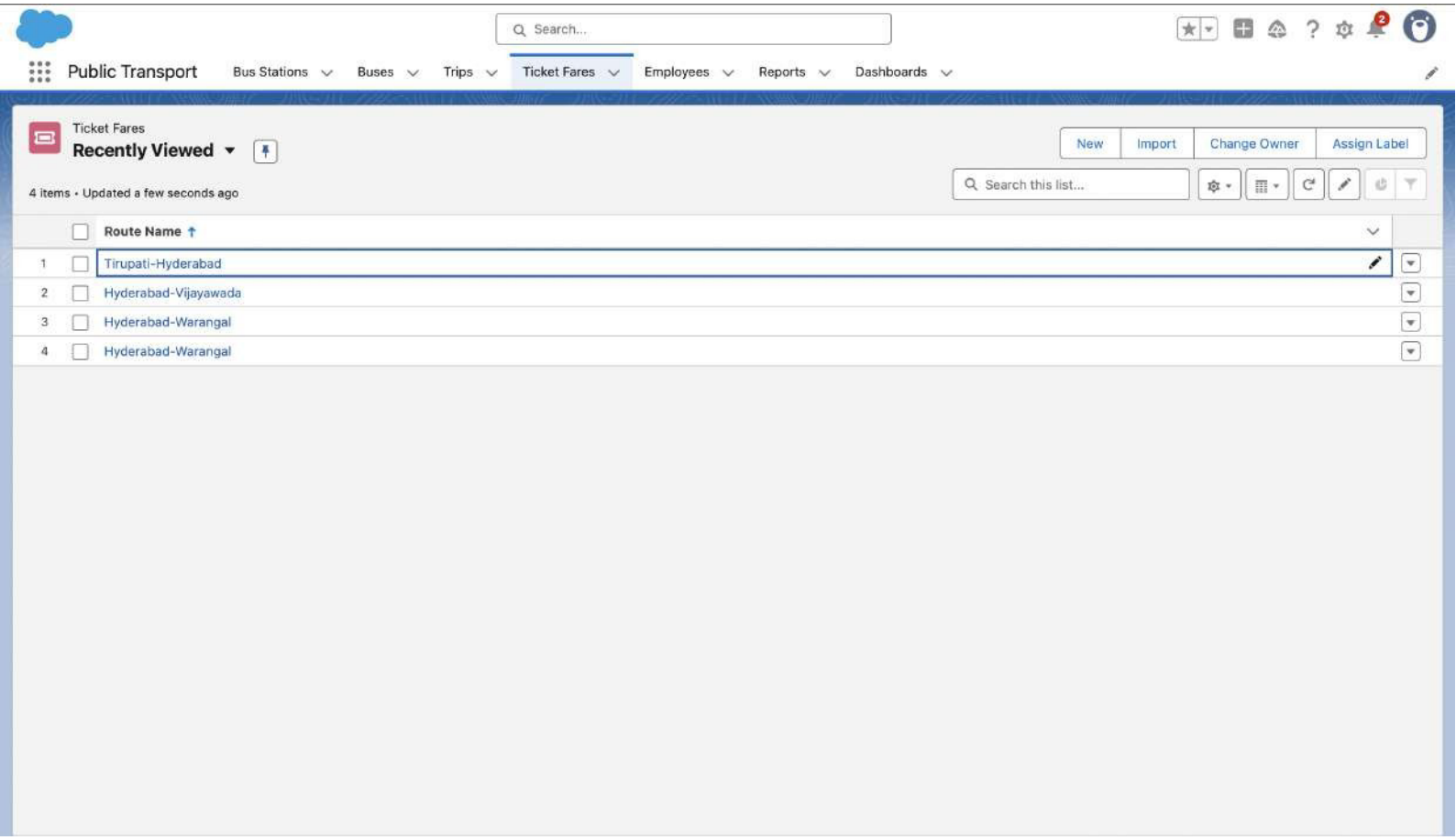
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Employees
Recently Viewed
New
Import
Change Owner
Assign Label
4 items • Updated a few seconds ago
Search this list...
Employee Name
1 Rahul Sharma
2 Ashok Das
3 Sita Rani
4 Ravi Kumar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Bus Stations
Buses
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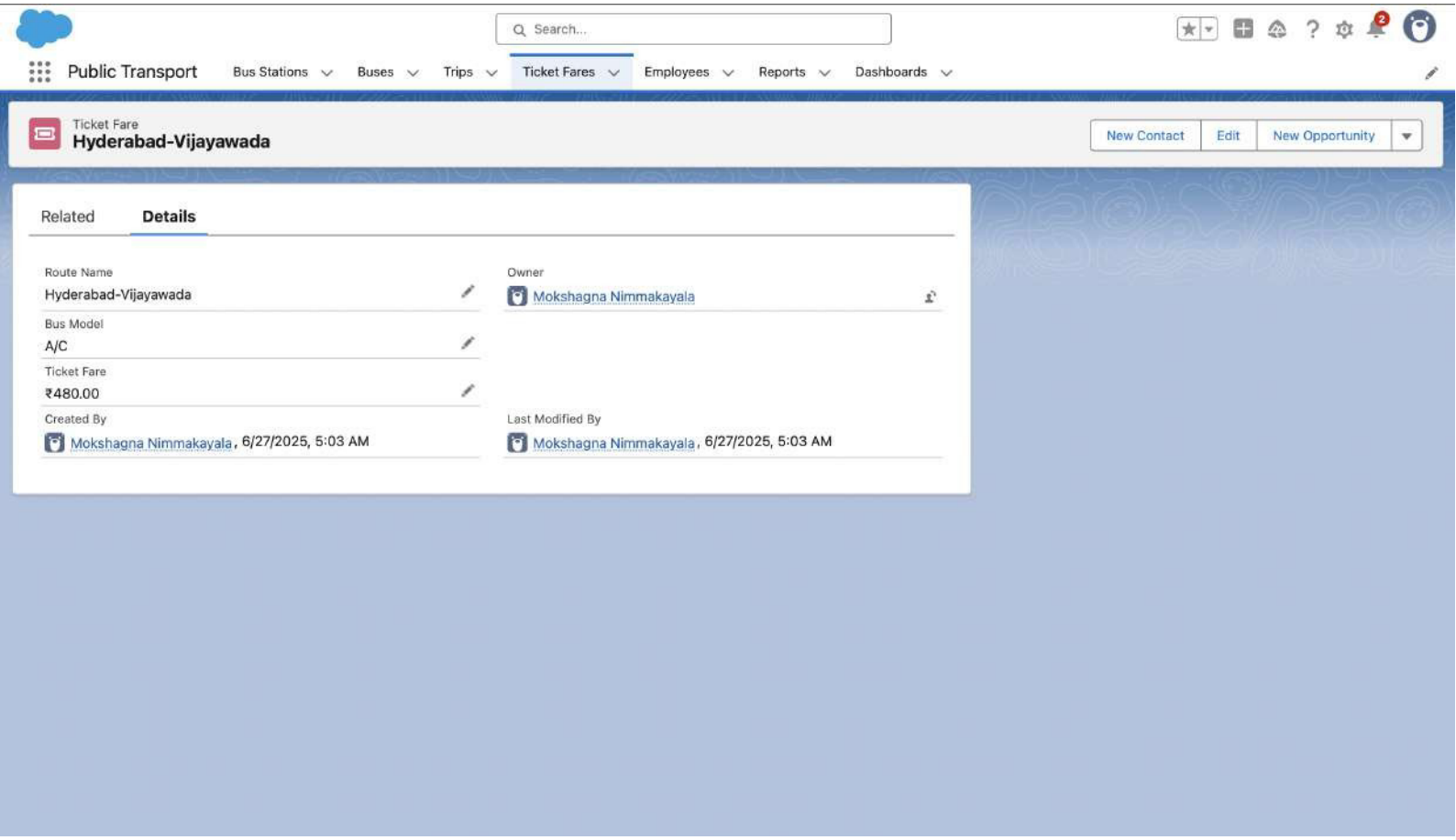
Ticket Fares
Employees
Reports
Dashboards
Ticket Fares
Recently Viewed
New
Import
Change Owner
Assign Label
4 items • Updated a few seconds ago
Search this list...
Route Name
1 Tirupati-Hyderabad
2 Hyderabad-Vijayawada
3 Hyderabad-Warangal
4 Hyderabad-Warangal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Bus Stations
Buses
Trips
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Employees
Reports
Dashboards
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New Contact
Edit
New Opportunity
Related
Details
Route Name
Hyderabad-Vijayawada
Owner
Mokshagna Nimmakayala
Bus Model
A/C
Ticket Fare
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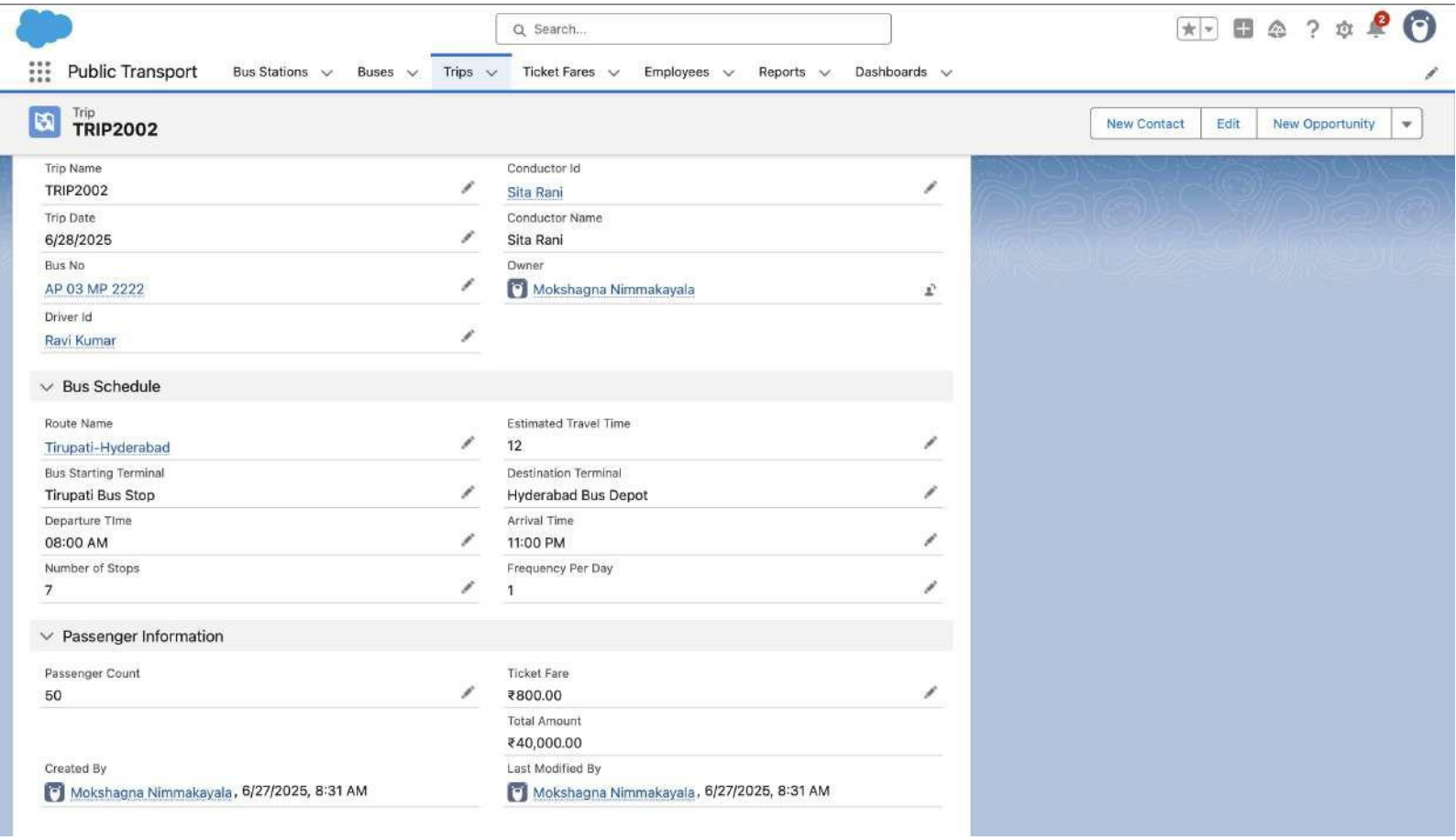
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Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Trip
TRIP2002
New Contact
Edit
New Opportunity
Trip Name
TRIP2002
Trip Date
6/28/2025
Bus No
AP 03 MP 2222
Driver Id
Ravi Kumar
Conductor Id
Sita Rani
Conductor Name
Sita Rani
Owner
Mokshagna Nimmakayala
Bus Schedule
Route Name
Tirupati-Hyderabad
Bus Starting Terminal
Tirupati Bus Stop
Departure TIme
08:00 AM
Number of Stops
7
Estimated Travel Time
12
Destination Terminal
Hyderabad Bus Depot
Arrival Time
11:00 PM
Frequency Per Day
1
Passenger Information
Passenger Count
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Ticket Fare
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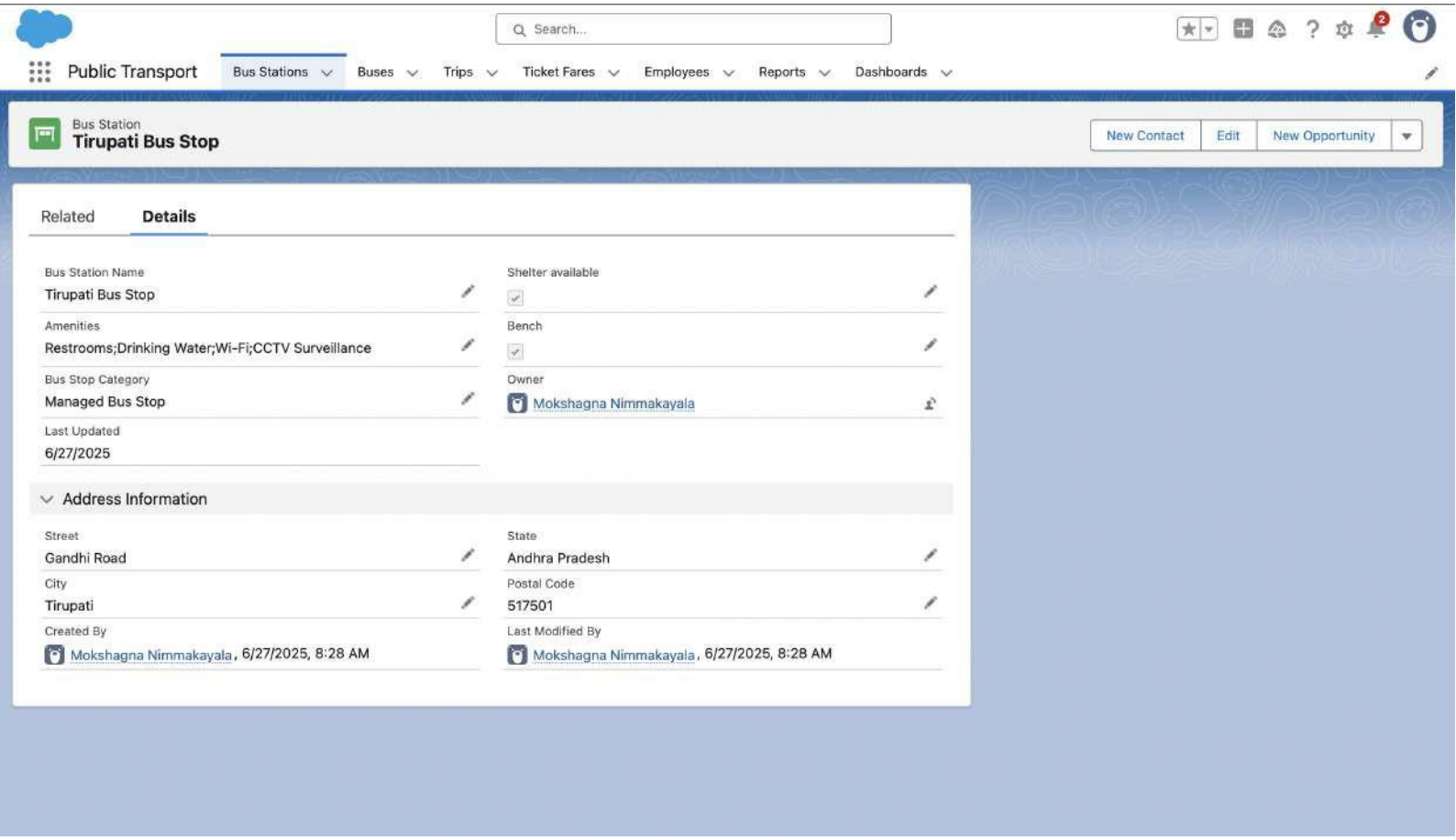
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Trips
Ticket Fares
Employees
Reports
Dashboards
Bus Station
Tirupati Bus Stop
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Edit
New Opportunity
Related
Details
Bus Station Name
Tirupati Bus Stop
Shelter available
Amenities
Restrooms;Drinking Water;Wi-Fi;CCTV Surveillance
Bench
Bus Stop Category
Managed Bus Stop
Owner
Mokshagna Nimmakayala
Last Updated
6/27/2025
Address Information
Street
Gandhi Road
State
Andhra Pradesh
City
Tirupati
Postal Code
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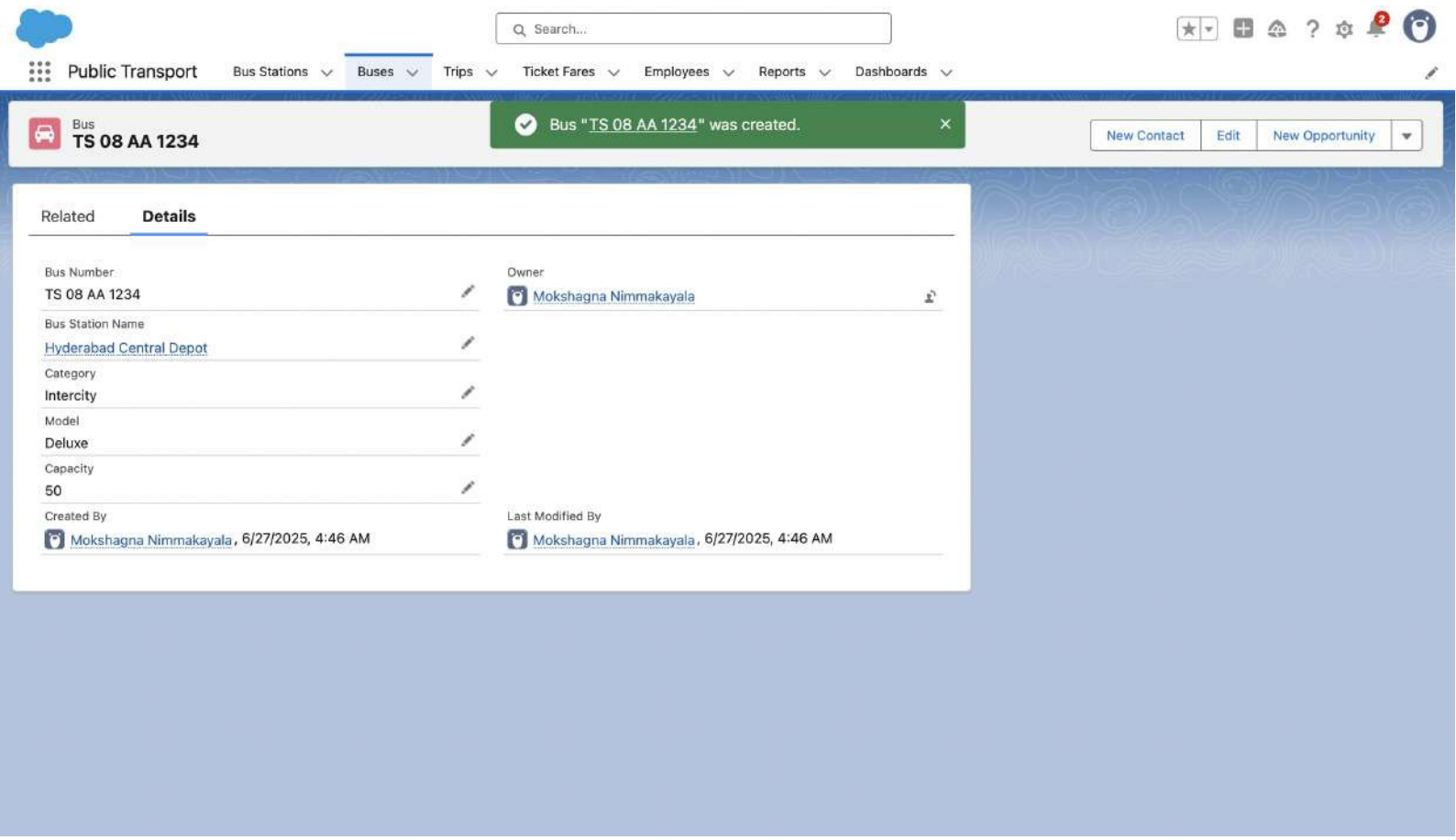
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Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
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TS 08 AA 1234
Bus "TS 08 AA 1234" was created.
New Contact
Edit
New Opportunity
Related
Details
Bus Number
TS 08 AA 1234
Owner
Mokshagna Nimmakayala
Bus Station Name
Hyderabad Central Depot
Category
Intercity
Model
Deluxe
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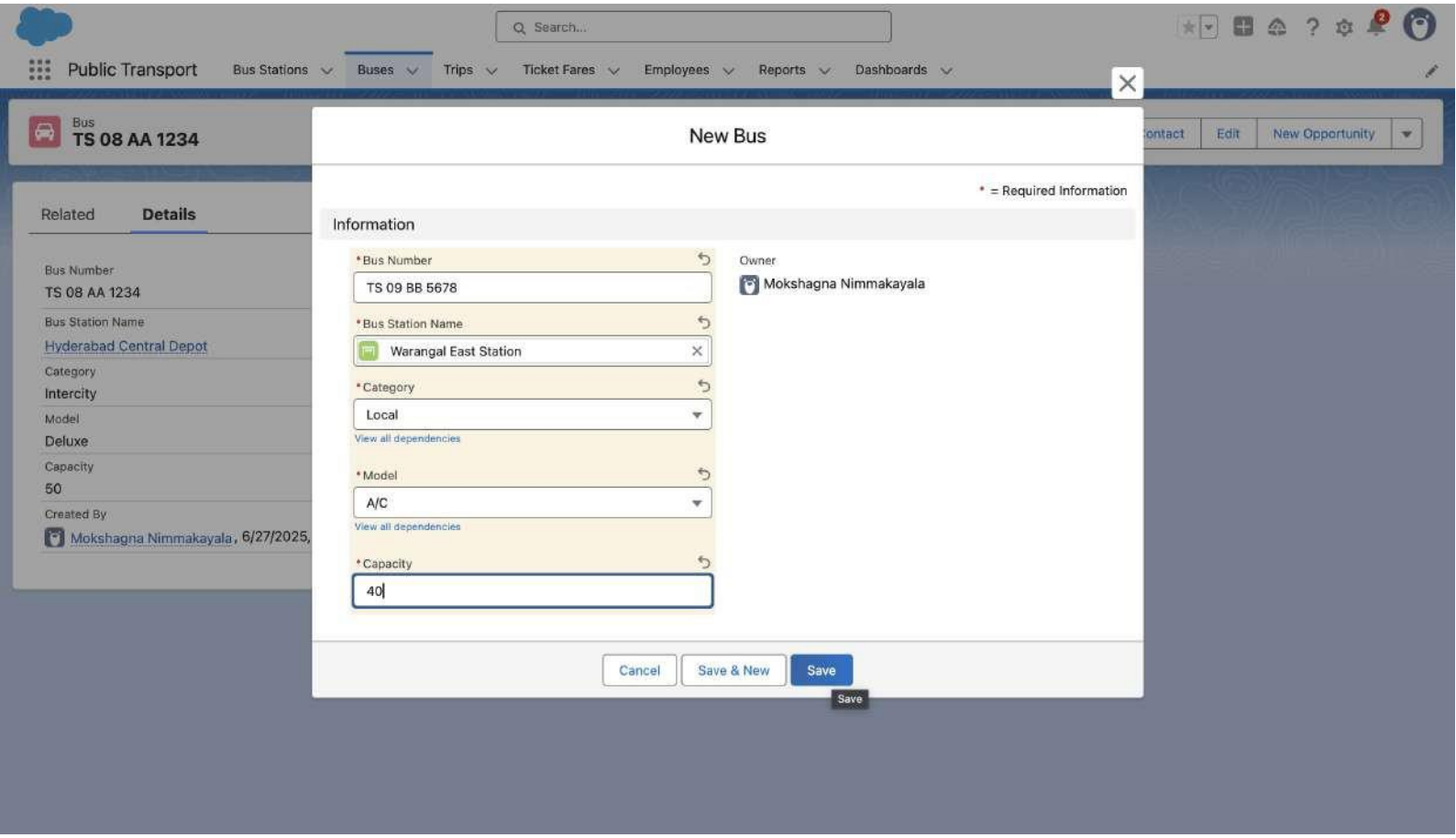
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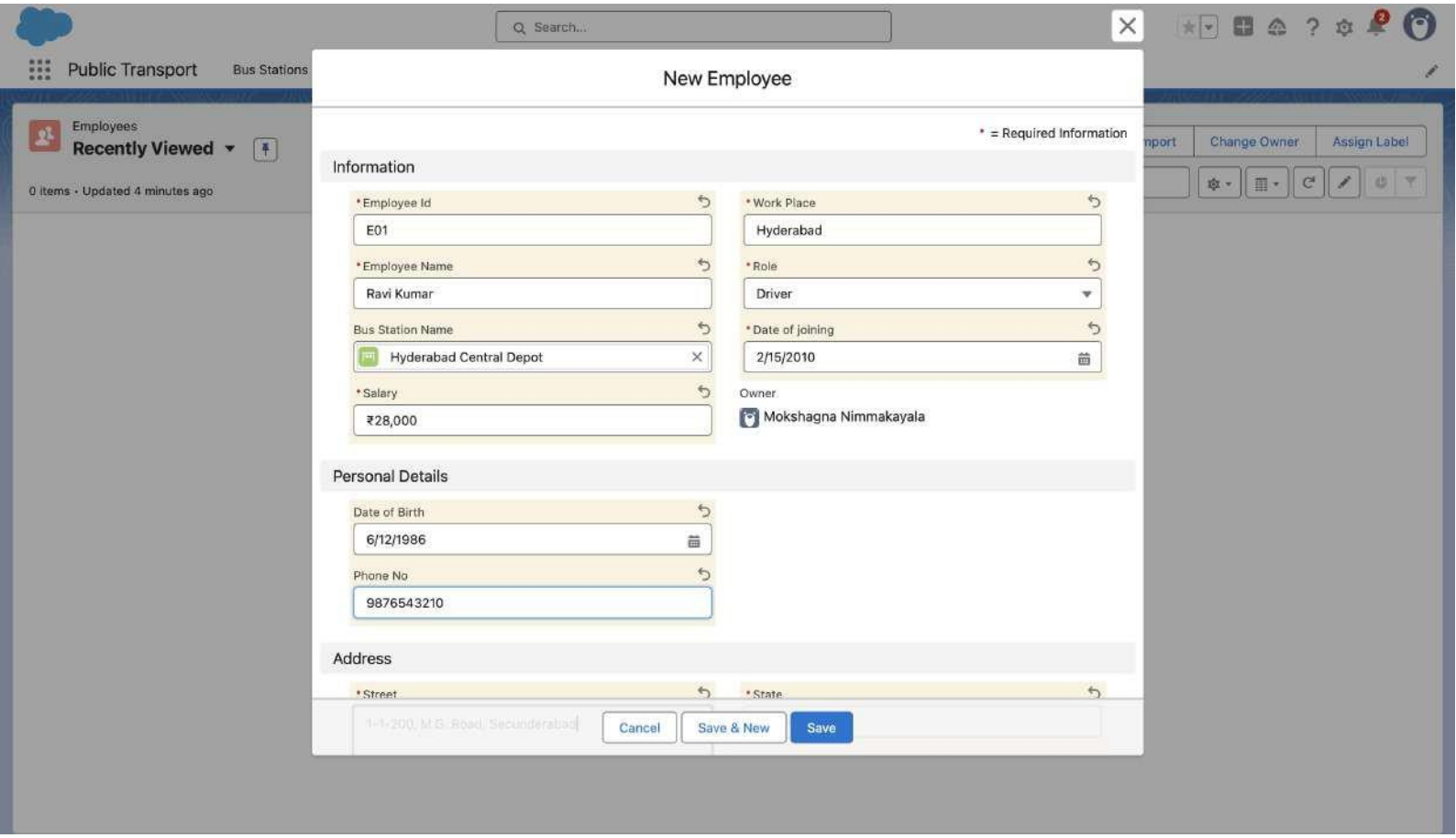
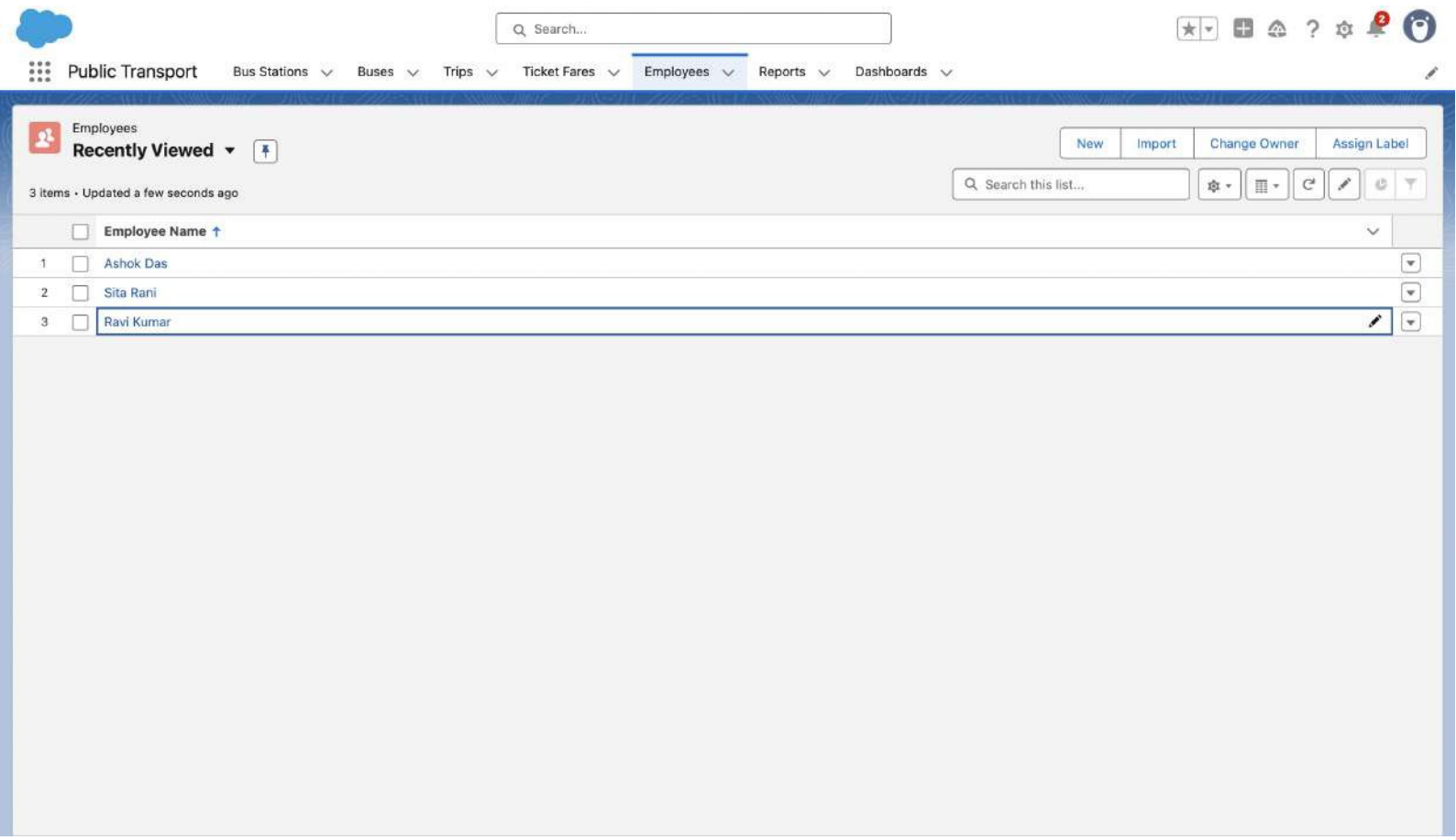
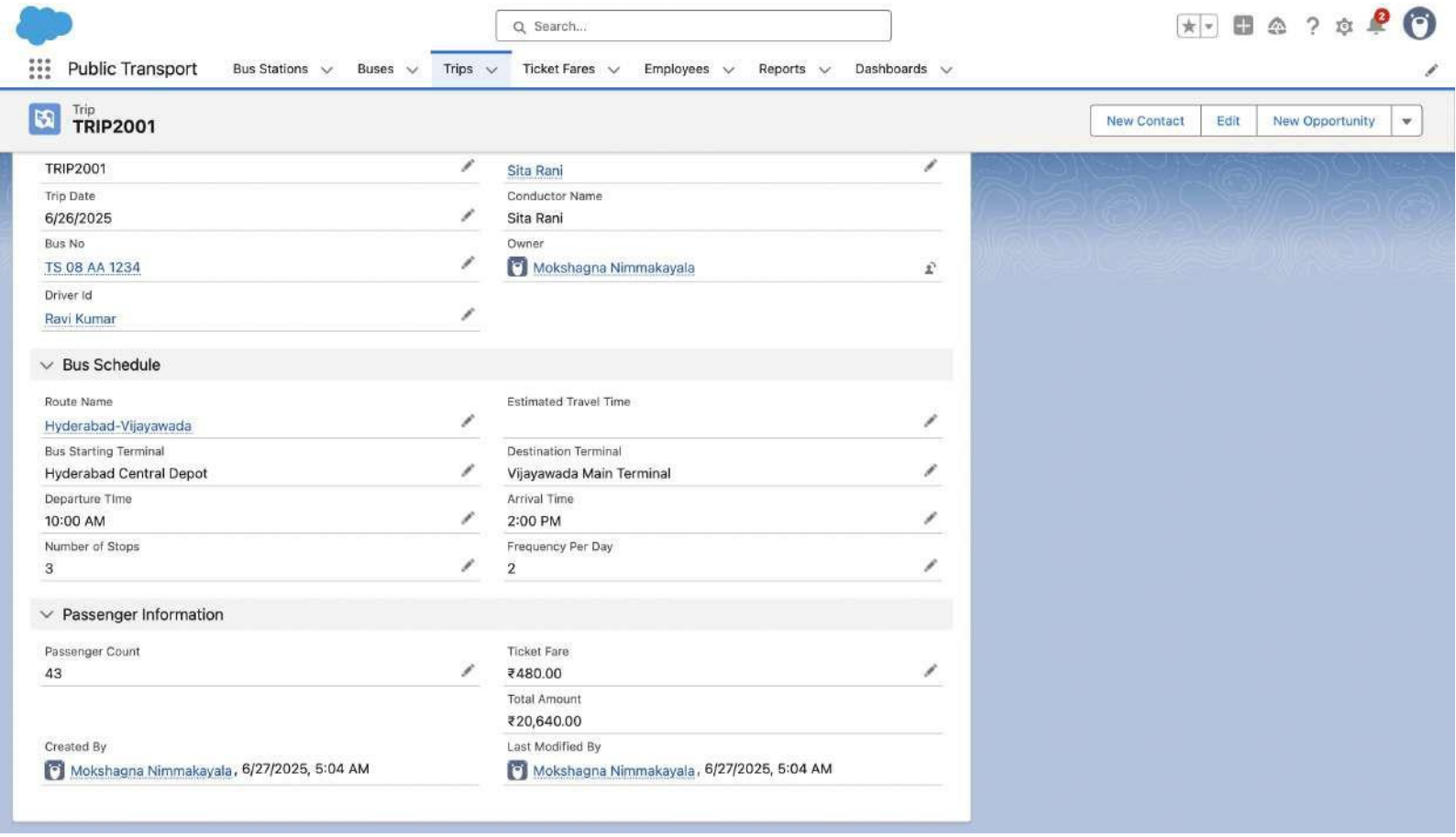
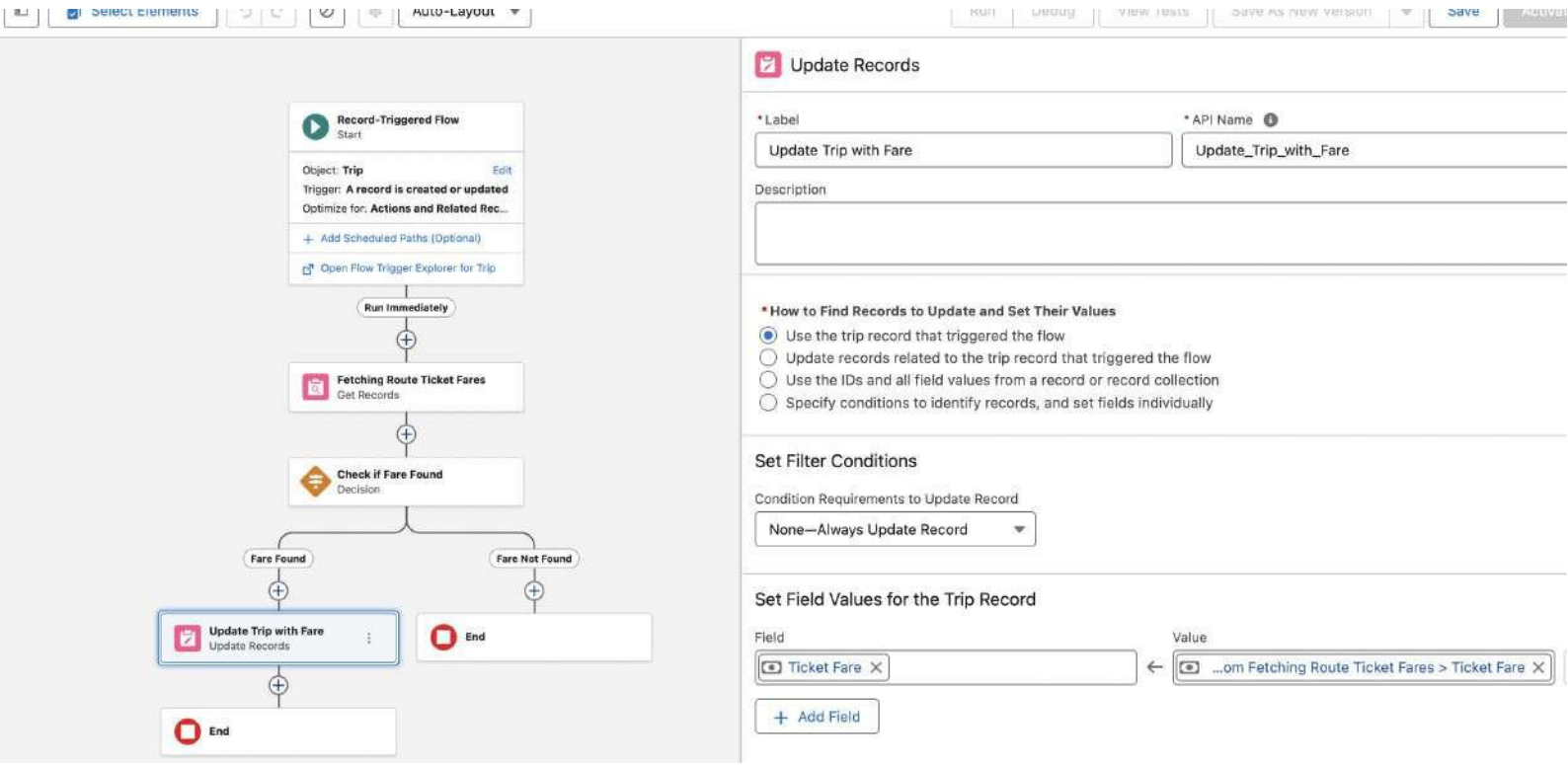
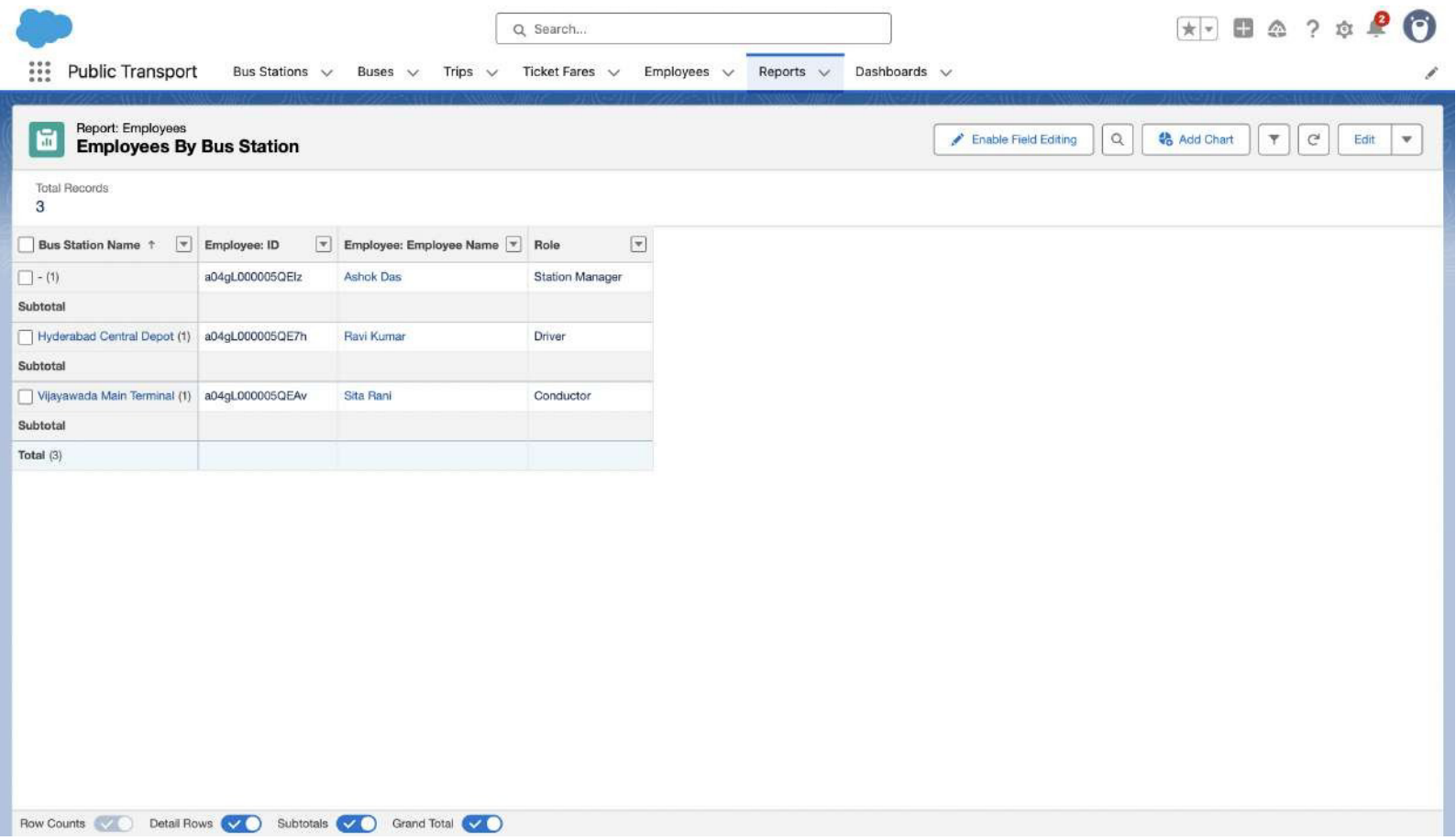
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Bus
TS 08 AA 1234
Contact
Edit
New Opportunity
Related
Details
Bus Number
TS 08 AA 1234
Bus Station Name
Hyderabad Central Depot
Category
Intercity
Model
Deluxe
Capacity
50
Created By
Mokshagna Nimmakayala, 6/27/2025,
New Bus
* = Required Information
Information
*Bus Number
TS 09 BB 5678
*Bus Station Name
Warangal East Station
*Category
Local
View all dependencies
*Model
A/C
View all dependencies
*Capacity
40
Owner
Mokshagna Nimmakayala
Cancel
Save & New
Save
Save

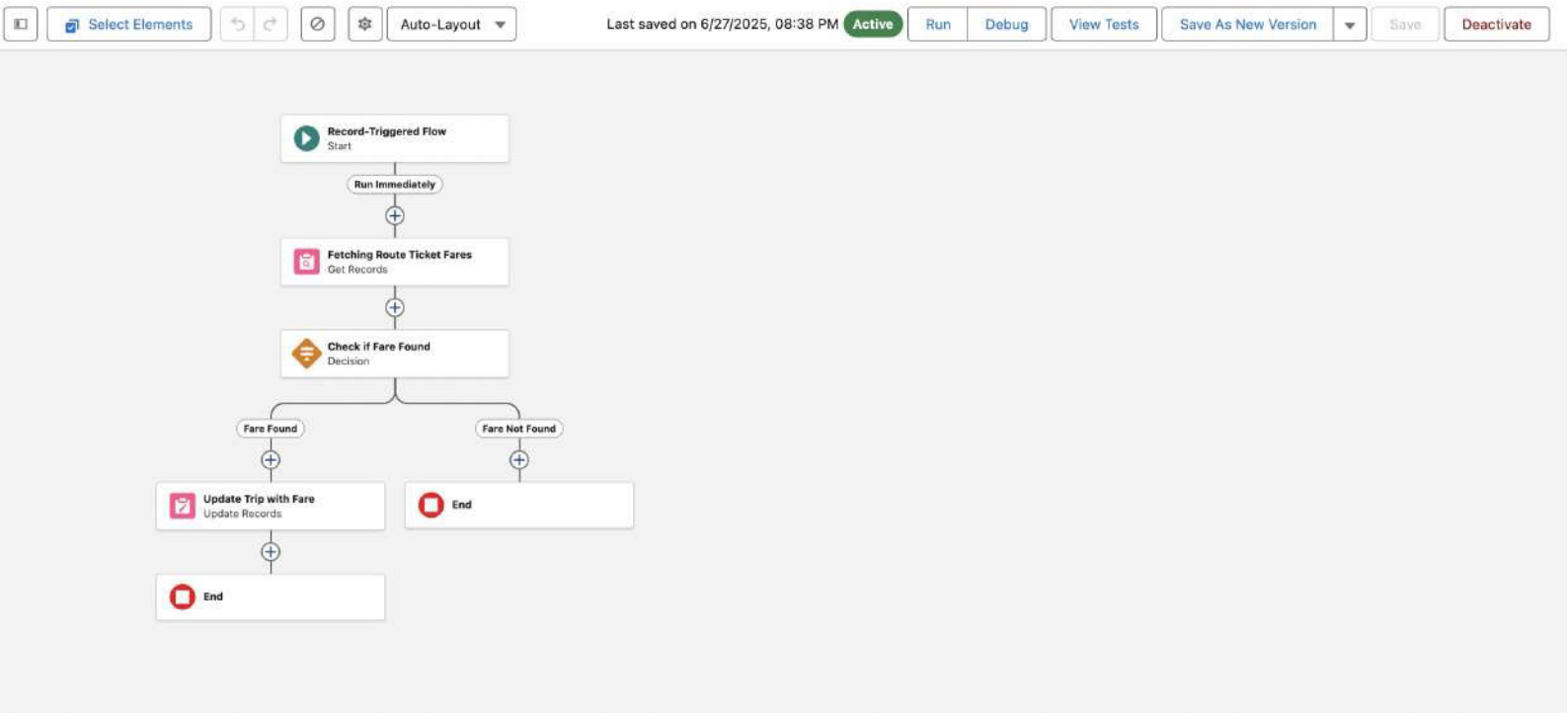

Search...
Public Transport
Bus Stations
Employees
Recently Viewed
0 items • Updated 4 minutes ago
Change Owner
Assign Label
New Employee
* = Required Information
Information
*Employee Id
E01
*Work Place
Hyderabad
*Employee Name
Ravi Kumar
*Role
Driver
Bus Station Name
Hyderabad Central Depot
*Date of joining
2/15/2010
*Salary
₹28,000
Owner
Mokshagna Nimmakayala
Personal Details
Date of Birth
6/12/1986
Phone No
9876543210
Address
*Street
1-1-200, M.G. Road, Secunderabad
*State
Cancel
Save & New
Save


Search...
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Employees
Recently Viewed
New
Import
Change Owner
Assign Label
3 items • Updated a few seconds ago
Search this list...
Employee Name
1 Ashok Das
2 Sita Rani
3 Ravi Kumar


Search...
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Trip
TRIP2001
New Contact
Edit
New Opportunity
TRIP2001
Sita Rani
Trip Date
6/26/2025
Conductor Name
Sita Rani
Bus No
TS 08 AA 1234
Owner
Mokshagna Nimmakayala
Driver Id
Ravi Kumar
Bus Schedule
Route Name
Hyderabad-Vijayawada
Estimated Travel Time
Bus Starting Terminal
Hyderabad Central Depot
Destination Terminal
Vijayawada Main Terminal
Departure Time
10:00 AM
Arrival Time
2:00 PM
Number of Stops
3
Frequency Per Day
2
Passenger Information
Passenger Count
43
Ticket Fare
₹480.00
Total Amount
₹20,640.00
Created By
Mokshagna Nimmakayala, 6/27/2025, 5:04 AM
Last Modified By
Mokshagna Nimmakayala, 6/27/2025, 5:04 AM


Select Elements
Auto-Layout
Run
Debug
View Tests
Save As New Version
Save
Record-Triggered Flow
Start
Object: Trip
Edit
Trigger: A record is created or updated
Optimize for: Actions and Related Rec...
Add Scheduled Paths (Optional)
Open Flow Trigger Explorer for Trip
Run Immediately
Fetching Route Ticket Fares
Get Records
Check if Fare Found
Decision
Fare Found
Fare Not Found
Update Trip with Fare
Update Records
End
End
Update Records
* Label
Update Trip with Fare
* API Name
Update_Trip_with_Fare
Description
* How to Find Records to Update and Set Their Values
Use the trip record that triggered the flow
Update records related to the trip record that triggered the flow
Use the IDs and all field values from a record or record collection
Specify conditions to identify records, and set fields individually
Set Filter Conditions
Condition Requirements to Update Record
None—Always Update Record
Set Field Values for the Trip Record
Field
Value
Ticket Fare
...om Fetching Route Ticket Fares > Ticket Fare
Add Field


Search...
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Report: Employees
Employees By Bus Station
Enable Field Editing
Add Chart
Edit
Total Records
3
Bus Station Name
Employee: ID
Employee: Employee Name
Role
- (1)
a04gL000005QEIz
Ashok Das
Station Manager
Subtotal
Hyderabad Central Depot (1)
a04gL000005QE7h
Ravi Kumar
Driver
Subtotal
Vijayawada Main Terminal (1)
a04gL000005QEAv
Sita Rani
Conductor
Subtotal
Total (3)
Row Counts
Detail Rows
Subtotals
Grand Total


Select Elements
Auto-Layout
Last saved on 6/27/2025, 08:38 PM
Active
Run
Debug
View Tests
Save As New Version
Save
Deactivate
Record-Triggered Flow
Start
Run Immediately
Fetching Route Ticket Fares
Get Records
Check if Fare Found
Decision
Fare Found
Fare Not Found
Update Trip with Fare
Update Records
End
End

Search...

Public Transport | Bus Stations | Buses | Trips | Ticket Fares | Employees | Reports | Dashboards

Report: Employees

Drivers And Conductors Information

Enable Field Editing | Edit

Total Records
2

Bus Station Name	Employee: Employee Name	Employee: ID	Role
Hyderabad Central Depot (1)	Ravi Kumar	a04gL000005QE7h	Driver
Subtotal			
Vijayawada Main Terminal (1)	Sita Rani	a04gL000005QEAv	Conductor
Subtotal			
Total (2)			

Row Counts | Detail Rows | Subtotals | Grand Total

Search...

Public Transport | Bus Stations | Buses | Trips | Ticket Fares | Employees | Reports | Dashboards

Report: Trips

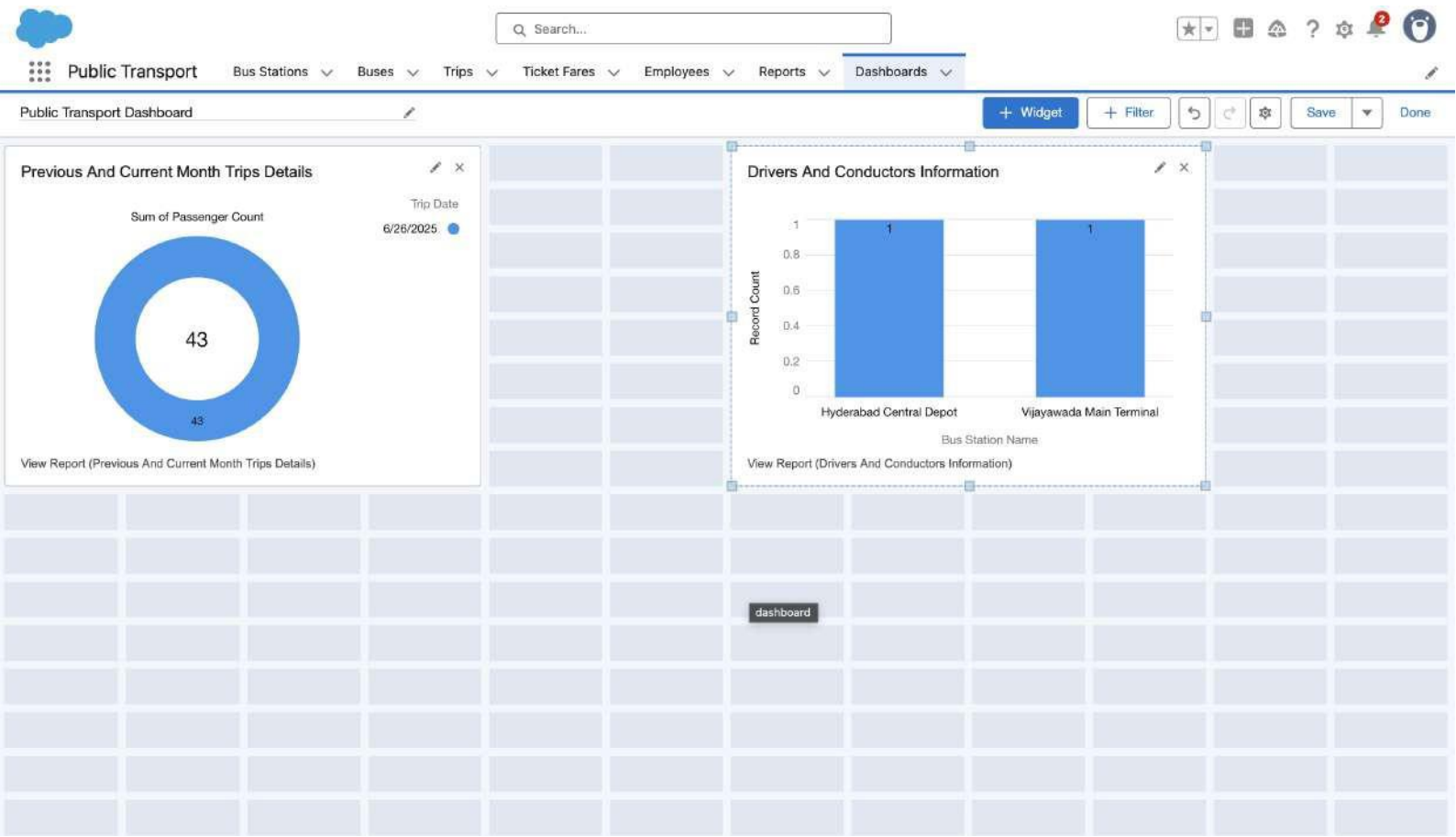
Previous And Current Month Trips Details

Enable Field Editing | Edit

Total Records	Total Passenger Count	Total Total Amount
1	43	₹20,640.00

Trip Date	Bus No	Trip: ID	Route Name	Passenger Count	Total Amount
6/26/2025 (1)	TS 08 AA 1234 (1)	a02gL000002ONFG	Hyderabad-Vijayawada	43	₹20,640.00
	Subtotal			43	₹20,640.00
Subtotal				43	₹20,640.00
Total (1)				43	₹20,640.00

Row Counts | Detail Rows | Subtotals | Grand Total


Search...
Public Transport
Bus Stations
Buses
Trips
Ticket Fares
Employees
Reports
Dashboards
Public Transport Dashboard
+ Widget
+ Filter
Save
Done
Previous And Current Month Trips Details
Sum of Passenger Count
Trip Date
6/26/2025
43
43
View Report (Previous And Current Month Trips Details)
Drivers And Conductors Information
Record Count
1
0.8
0.6
0.4
0.2
0
1
1
Hyderabad Central Depot
Vijayawada Main Terminal
Bus Station Name
View Report (Drivers And Conductors Information)
dashboard