AI-Based Email Triaging Decision Support System

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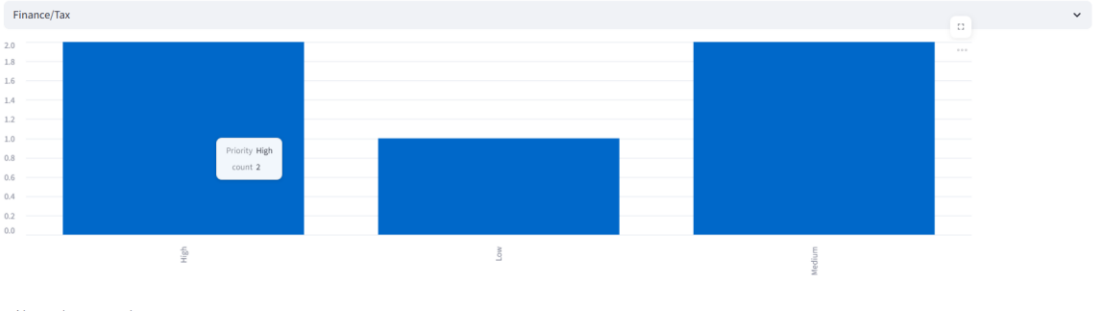
[Browse files]

📄 email_data.csv 2.5KB   ✕

Filtered Results

Filter by Department
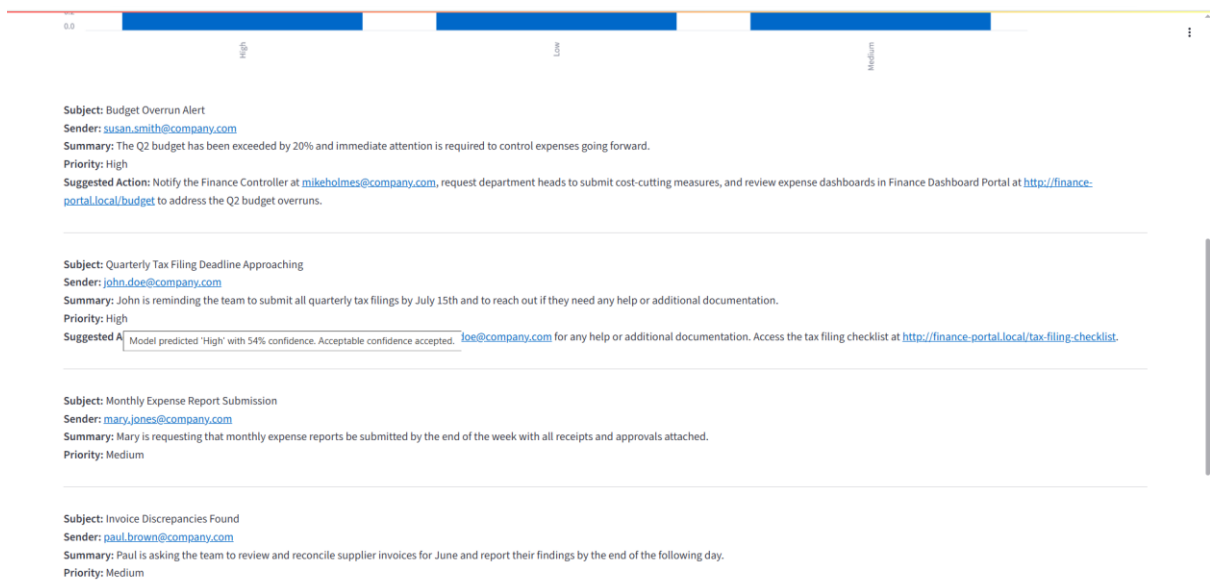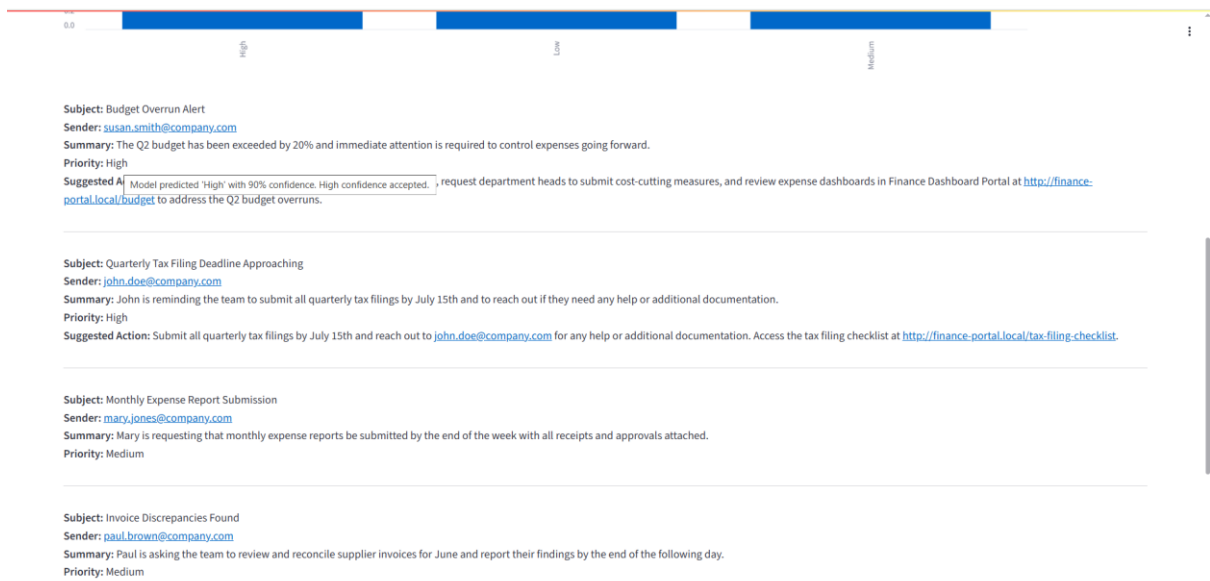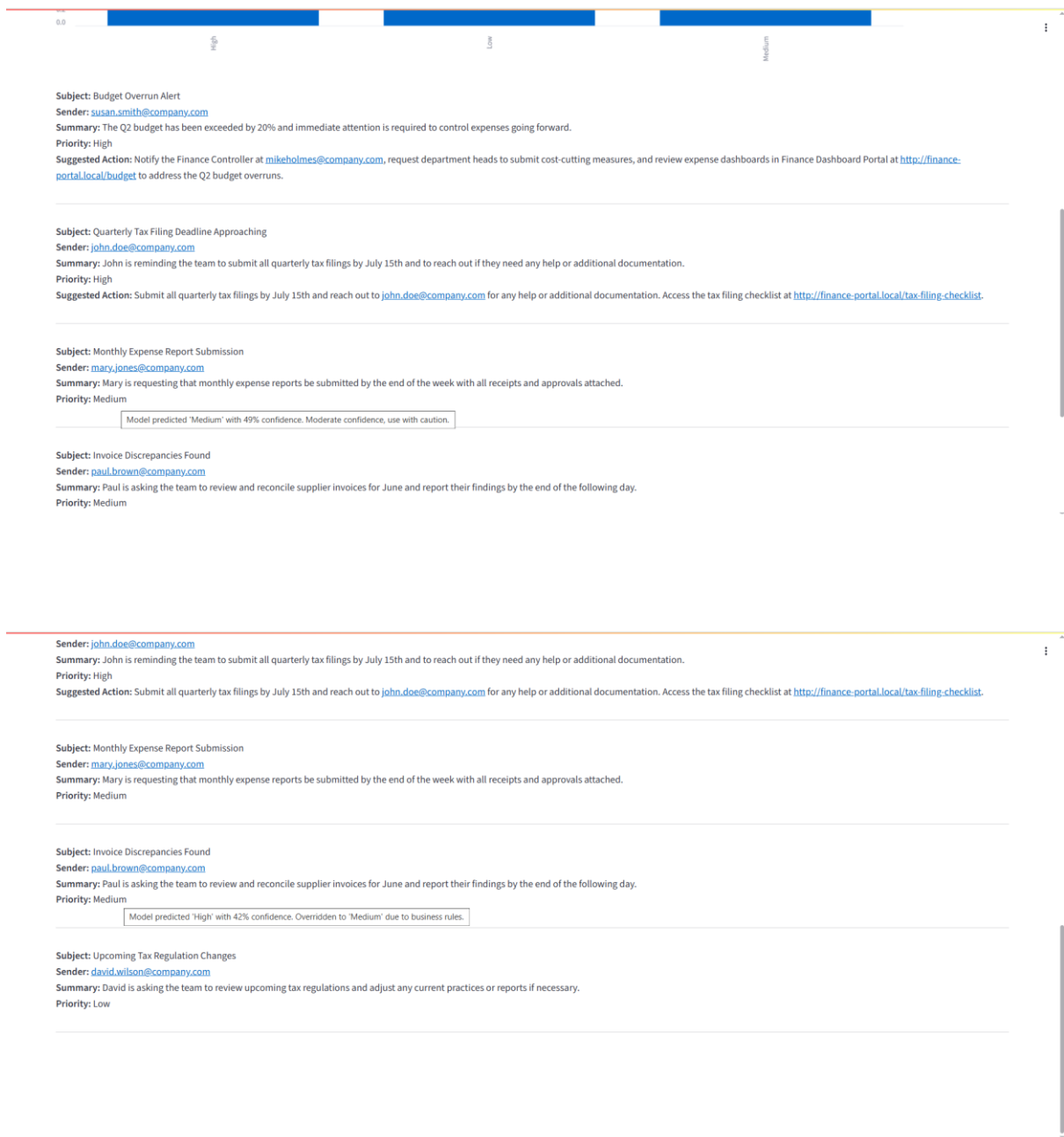
Finance/Tax ⌄

Subject: Budget Overrun Alert
Sender: susan.smith@company.com
Summary: The Q2 budget has been exceeded by 20% and immediate attention is required to control expenses going forward.
Priority: High
Suggested Action: Notify the Finance Controller at mikeholmes@company.com, request department heads to submit cost-cutting measures, and review expense dashboards in Finance Dashboard Portal at http://finance-portal.local/budget to address the Q2 budget overruns.

Subject: Quarterly Tax Filing Deadline Approaching
Sender: john.doe@company.com
Summary: John is reminding the team to submit all quarterly tax filings by July 15th and to reach out if they need any help or additional documentation.
Priority: High
Suggested Action: Submit all quarterly tax filings by July 15th and reach out to john.doe@company.com for any help or additional documentation. Access the tax filing checklist at http://finance-portal.local/tax-filing-checklist.

Subject: Monthly Expense Report Submission
Sender: mary.jones@company.com
Summary: Mary is requesting that monthly expense reports be submitted by the end of the week with all receipts and approvals attached.
Priority: Medium

Subject: Invoice Discrepancies Found
Sender: paul.brown@company.com
Summary: Paul is asking the team to review and reconcile supplier invoices for June and report their findings by the end of the following day.
Priority: Medium

0.0

High   Low   Medium

Subject: Budget Overrun Alert
Sender: susan.smith@company.com
Summary: The Q2 budget has been exceeded by 20% and immediate attention is required to control expenses going forward.
Priority: High
Suggested A [Model predicted 'High' with 90% confidence. High confidence accepted.] request department heads to submit cost-cutting measures, and review expense dashboards in Finance Dashboard Portal at http://finance-portal.local/budget to address the Q2 budget overruns.

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Subject: Monthly Expense Report Submission
Sender: mary.jones@company.com
Summary: Mary is requesting that monthly expense reports be submitted by the end of the week with all receipts and approvals attached.
Priority: Medium

Model predicted 'Medium' with 49% confidence. Moderate confidence, use with caution.

Subject: Invoice Discrepancies Found
Sender: paul.brown@company.com
Summary: Paul is asking the team to review and reconcile supplier invoices for June and report their findings by the end of the following day.
Priority: Medium

Model predicted 'High' with 42% confidence. Overridden to 'Medium' due to business rules.

Subject: Upcoming Tax Regulation Changes
Sender: david.wilson@company.com
Summary: David is asking the team to review upcoming tax regulations and adjust any current practices or reports if necessary.
Priority: Low

Sender: john.doe@company.com
Summary: John is reminding the team to submit all quarterly tax filings by July 15th and to reach out if they need any help or additional documentation.
Priority: High
Suggested Action: Submit all quarterly tax filings by July 15th and reach out to john.doe@company.com for any help or additional documentation. Access the tax filing checklist at http://finance-portal.local/tax-filing-checklist.

Subject: Monthly Expense Report Submission
Sender: mary.jones@company.com
Summary: Mary is requesting that monthly expense reports be submitted by the end of the week with all receipts and approvals attached.
Priority: Medium

Subject: Invoice Discrepancies Found
Sender: paul.brown@company.com
Summary: Paul is asking the team to review and reconcile supplier invoices for June and report their findings by the end of the following day.
Priority: Medium

Subject: Upcoming Tax Regulation Changes
Sender: david.wilson@company.com
Summary: David is asking the team to review upcoming tax regulations and adjust any current practices or reports if necessary.
Priority: Low

Model predicted 'Low' with 57% confidence. Acceptable confidence accepted.

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Filtered Results

Filter by Department

Finance/Tax

Finance/Tax
IT

1.4
1.2
1.0
0.8
0.6
0.4
0.2

High   Low   Medium
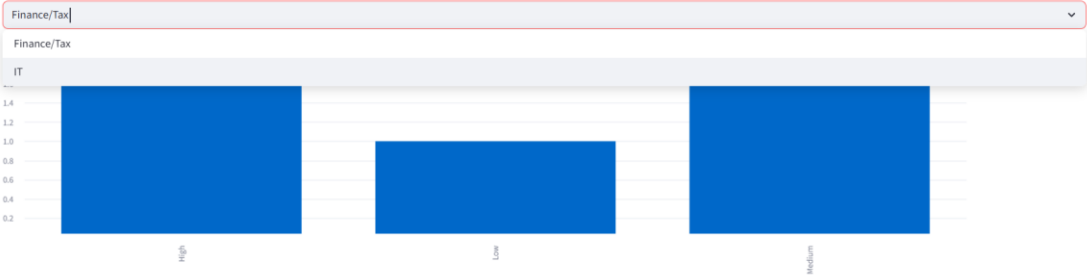
Subject: Budget Overrun Alert
Sender: susan.smith@company.com

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Filtered Results

Filter by Department

IT   ⌄

Subject: Password Reset Request
Sender: robert.king@company.com

Subject: Password Reset Request   ⋮
Sender: robert.king@company.com
Summary: Robert requires a password reset for his corporate email account and is requesting assistance from support.
Priority: High
Suggested Action: Raise a ticket on IT Helpdesk Portal (http://it-support.local/reset) to confirm Robert's identity for the password reset.

Subject: Security Breach Investigation Alert
Sender: michael.clark@company.com
Summary: The team is being notified of a security breach investigation due to unauthorized access detected in the server logs, and they are instructed not to share sensitive data until further notice.
Priority: High
Suggested Action: Notify the Security Incident Response Team (security@company.com) immediately and use the secured Teams channel for communication as per the Security Breaches SOP. Follow the checklist on the Security Playbook (http://it-support.local/security-playbook).

Subject: Office Mouse Order
Sender: patricia.lee@company.com
Summary: The email requests additional computer mice for new hires in the marketing team to be processed by the end of the week.
Priority: Medium

Subject: Planned Software Update
Sender: linda.green@company.com
Summary: The IT department will conduct a software update this weekend and all employees are asked to save their work and log off systems by 6 PM on Saturday.
Priority: Low

Subject: System Outage Notification
Sender: jane.wilson@company.com

Subject: Password Reset Request
Sender: robert.king@company.com
Summary: Robert requires a password reset for his corporate email account and is requesting assistance from support.
Priority: High
Suggested Act[Model predicted 'High' with 78% confidence. High confidence accepted.]et) to confirm Robert's identity for the password reset.

Subject: Security Breach Investigation Alert
Sender: michael.clark@company.com
Summary: The team is being notified of a security breach investigation due to unauthorized access detected in the server logs, and they are instructed not to share sensitive data until further notice.
Priority: High
Suggested Action: Notify the Security Incident Response Team (security@company.com) immediately and use the secured Teams channel for communication as per the Security Breaches SOP. Follow the checklist on the Security Playbook (http://it-support.local/security-playbook).

Subject: Office Mouse Order
Sender: patricia.lee@company.com
Summary: The email requests additional computer mice for new hires in the marketing team to be processed by the end of the week.
Priority: Medium

Subject: Planned Software Update
Sender: linda.green@company.com
Summary: The IT department will conduct a software update this weekend and all employees are asked to save their work and log off systems by 6 PM on Saturday.
Priority: Low

Subject: System Outage Notification
Sender: jane.wilson@company.com

Subject: Password Reset Request
Sender: robert.king@company.com
Summary: Robert requires a password reset for his corporate email account and is requesting assistance from support.
Priority: High
Suggested Action: Raise a ticket on IT Helpdesk Portal (http://it-support.local/reset) to confirm Robert's identity for the password reset.

Subject: Security Breach Investigation Alert
Sender: michael.clark@company.com
Summary: The team is being notified of a security breach investigation due to unauthorized access detected in the server logs, and they are instructed not to share sensitive data until further notice.
Priority: High
Suggested Action: Notify the Security Incident Response Team (security@company.com) immediately and use the secured Teams channel for communication as per the Security Breaches SOP. Follow the checklist on the Security Playbook (http://it-support.local/security-playbook).

Subject: Office Mouse Order
Sender: patricia.lee@company.com
Summary: The email requests additional computer mice for new hires in the marketing team to be processed by the end of the week.
Priority: Medium

> Model predicted 'Medium' with 53% confidence. Acceptable confidence accepted.

Subject: Planned Software Update
Sender: linda.green@company.com
Summary: The IT department will conduct a software update this weekend and all employees are asked to save their work and log off systems by 6 PM on Saturday.
Priority: Low

Subject: System Outage Notification
Sender: jane.wilson@company.com

> Model predicted 'Low' with 63% confidence. Acceptable confidence accepted.

Summary: The team is being notified of a security breach investigation due to unauthorized access detected in the server logs, and they are instructed not to share sensitive data until further notice.

Priority: High

Suggested Action: Notify the Security Incident Response Team (security@company.com) immediately and use the secured Teams channel for communication as per the Security Breaches SOP. Follow the checklist on the Security Playbook (http://it-support.local/security-playbook).

Subject: Office Mouse Order

Sender: patricia.lee@company.com

Summary: The email requests additional computer mice for new hires in the marketing team to be processed by the end of the week.

Priority: Medium

Subject: Planned Software Update

Sender: linda.green@company.com

Summary: The IT department will conduct a software update this weekend and all employees are asked to save their work and log off systems by 6 PM on Saturday.

Priority: Low

Subject: System Outage Notification

Sender: jane.wilson@company.com

Summary: The customer portal is currently down due to an unexpected system failure, and the team is working on a fix to update users shortly.

Priority: Low

Model predicted 'Low' with 52% confidence. Acceptable confidence accepted.