



Point Of Contact
<https://confluence.usf.edu/display/UHP/Point+Of+Contacts>

Glossary References
<https://confluence.usf.edu/pages/viewpage.action?pageId=422151418>
<https://usf.app.box.com/file/523386161340>
<https://confluence.usf.edu/display/UHP/Dynamics+CRM+Glossary>