

Media Release

Sentosa launches reservation-only beach entry during peak periods for enhanced guest experience and safety

- *All members of public planning to visit Sentosa's beaches during peak periods must pre-book their timeslots before being permitted entry into Sentosa's beaches*
- *Enforcement of safe management measures for the well-being of Sentosa guests*

Singapore – 23 September 2020 – With effect from 17 October 2020, members of public who wish to visit Sentosa's beaches (Tanjong, Palawan and Siloso) during peak periods (for example on weekends and Public Holidays) will be required to book their entry into the beaches prior to visiting, as part of efforts to enhance guest experience and safety. The reservation-only entry into the beaches is aimed at giving guests peace of mind by facilitating safe management measures as well as reducing queues and waiting time to enter the beaches, as crowds and queues have been observed forming during peak periods.

The beach entry booking system will be trialled for an initial period of 3 months, during which Sentosa Development Corporation (SDC) will monitor guest behaviour and feedback, regularly review the reservation and redemption process, and make adjustments where necessary.

Beach reservation and entry process

In line with the safe distancing measures, Tanjong, Palawan and Siloso beaches have been segmented into a total of seven zones, each with a capacity limit ranging between 100 and 350.

Key things to note in making reservations:

- 1) Bookings are to be made via www.sentosa.com.sg/beachreservations.
- 2) Guests may pre-book their entry up to seven days before their intended beach visits, subject to capacity limits. For its initial roll-out, the reservation system will begin accepting bookings from 10 October 2020, for visits commencing from 17 October 2020.
- 3) Guests may choose from two timeslots to visit: Morning (8am – 1pm), or afternoon (2pm – 7pm).
- 4) Guests may make reservations for up to five persons in each booking. Upon successful booking, guests will receive an email confirming their selected beach zone and timeslot.
- 5) On the day of visit, guests should approach the Beach Entry Kiosk of their selected zone, and present their confirmation email for verification. Guests may access the selected beach zone anytime during the reserved timeslot.
- 6) Upon successful verification of the booking by staff at the Beach Entry Kiosk, guests will be issued with wristbands for admission into the beach zone.

- 7) Guests will be required to leave the beaches at the end of their selected time slots, or at any time prior at their convenience.
- 8) Guests who decide to change their plans after making a booking are reminded to cancel their reservations and give up their slots to other guests.

On weekdays, guests may enter the beaches without a reservation, subject to the capacity limits. Guests should also note that Sentosa's beaches will be closed between 7pm and 8am daily.

Please see Annex for an illustration of the booking process and beach zones. More details are also available at www.sentosa.com.sg/beachreservations

Reservation of beach game courts

To allow guests to better enjoy Sentosa's diverse leisure offerings, a total of 15 beach courts across Tanjong, Palawan and Siloso beaches will be made available for booking, for guests who wish to play court-based games such as beach volleyball.

The booking process for beach game courts are similar to that for general beach entry. Guests who have booked beach courts are not required to make another booking for beach entry.

For the safety of guests, only up to five persons are permitted to play in each court-based game. There should be no inter-mingling between groups of players or cross-court games.

Guests strongly encouraged to make prior reservations at other offerings

For a better guest experience, guests who wish to visit other offerings in Sentosa such as food & beverage establishments and attractions are also strongly encouraged to make prior reservations, and pre-purchase tickets online where appropriate, before arriving. This will reduce queuing time for guests and enhance safe distancing.

Guests may make their reservations with the respective establishments directly or via their booking platforms.

Other safe management measures

For the safety of everyone in Sentosa, all guests are reminded to observe safe distancing and adhere to prevailing safe management measures. These include always wearing a mask, except while consuming food and drinks, or when engaged in strenuous exercises.

Guests are also required to check in and out of premises via SafeEntry and adhere to queue management measures.

In addition, Safety Rings have progressively been put in place on Sentosa's beaches, indicating spots where small groups of up to five may gather. When using these Safety Rings, groups should keep within the demarcated area and observe a minimum safe distance of one metre from other groups and guests.

Enforcement of safe management measures

To ensure the safety and wellbeing of guests, SDC's Safe Distancing Ambassadors and enforcement officers conduct regular patrols and will take enforcement action on individuals and/or businesses should any breaches be observed.

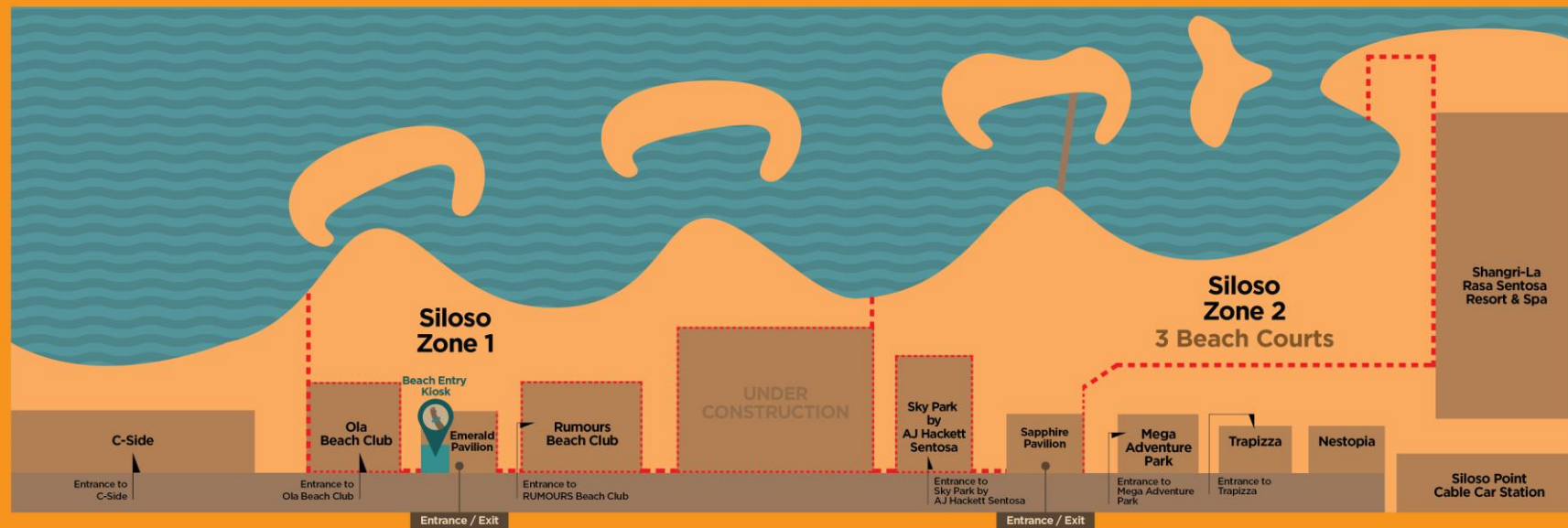
Ms Thien Kwee Eng, Chief Executive Officer, Sentosa Development Corporation said, "We believe that all of us, including SDC, our guests, and Island Partners operating various businesses on the island, have a critical role to play in ensuring the safety and comfort of everyone in Sentosa. The launch of a reservation-only beach entry during peak periods will help us ensure that Sentosa remains safe for all guests and staff as we welcome more guests back to our diverse and exciting array of leisure offerings. We also seek the cooperation of our guests to continue being socially responsible so that Sentosa continues to be a place where all visitors will have an enjoyable experience."

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Annex A: Locations of Beach Zones and Beach Entry Kiosks

Siloso Beach Zones

As part of safe management measures against COVID-19, the beach has been segmented with limited capacity in each section to allow safe distancing. Please prebook before your visit.

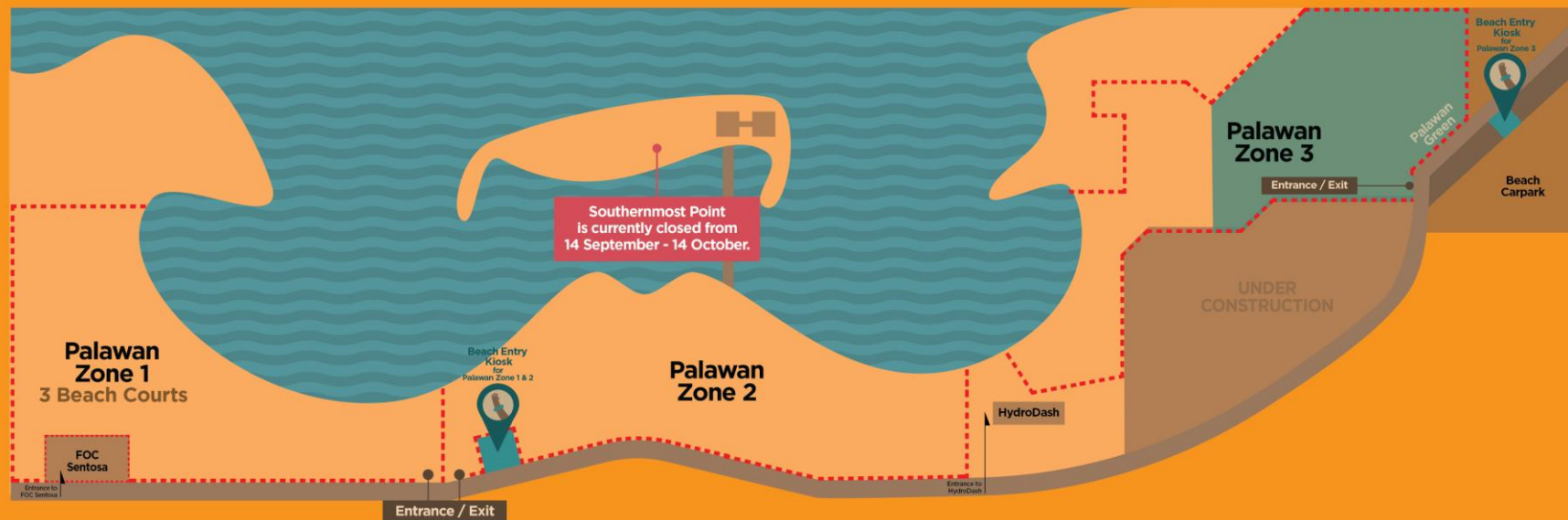


#StaySafeForSG #SGUnited
For more information, visit sentosa.com.sg/silosobeach

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Palawan Beach Zones

As part of safe management measures against COVID-19, the beach has been segmented with limited capacity in each section to allow safe distancing. Please prebook before your visit.



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Tanjong Beach Zones

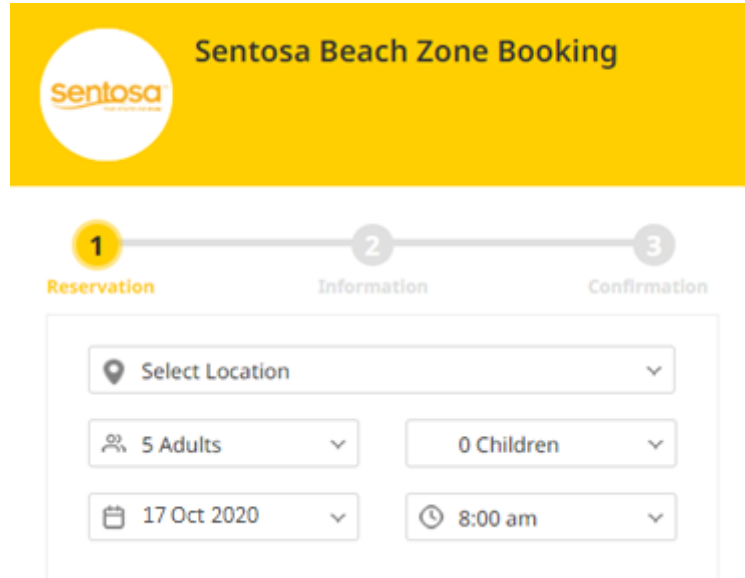
As part of safe management measures against COVID-19, the beach has been segmented with limited capacity in each section to allow safe distancing. Please prebook before your visit.



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Annex B: Photos



The screenshot shows the 'Sentosa Beach Zone Booking' web interface. At the top is a yellow header with the Sentosa logo and the title. Below the header is a progress bar with three steps: 1. Reservation (highlighted in yellow), 2. Information, and 3. Confirmation. The 'Reservation' step contains a form with four dropdown menus: 'Select Location', '5 Adults', '0 Children', '17 Oct 2020', and '8:00 am'.

After visiting www.sentosa.com.sg/beachreservations, guests booking beach entry will need to input their preferred Beach Zone or Beach Court, date, and timeslot. Guests may make reservations for up to five persons in each booking.



Safety Rings have progressively been put in place on Sentosa's beaches, indicating spots where small groups of up to five may gather.

About Sentosa

Sentosa is Asia's leading leisure destination and Singapore's premier island resort getaway, located within 15 minutes from the central business and shopping districts. The island resort is managed by Sentosa Development Corporation, which works with various stakeholders in overseeing property investments, attractions development, and operation of the various leisure offerings and management of the residential precinct on the island.

The 500-hectare island resort is home to an exciting array of themed attractions, award-winning spa retreats, lush rainforests, golden sandy beaches, resort accommodations, world-renowned golf courses, a deep-water yachting marina and luxurious residences – making Sentosa a vibrant island resort for business and leisure. Making Sentosa its home, too, is Singapore's first integrated resort, Resorts World Sentosa, which operates South East Asia's first Universal Studios theme park.

Situated on the eastern end of Sentosa Island is Sentosa Cove, an exclusive oceanfront and residential enclave bustling with some 2,000 homes, romantic quayside restaurants, retail and specialty shops. The Island is also proud to be home to Sentosa Golf Club and its two acclaimed golf courses, The Serapong and The New Tanjong. Sentosa Golf Club hosts the SMBC Singapore Open and the HSBC Women's World Championship, featuring some of the world's best golf professionals.

Welcoming a growing number of local and international guests every year, Sentosa is an integral part of Singapore's goal to be a global destination to work, live and play. For more information, please visit: www.sentosa.com.sg

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