EFFECTIVENESS OF HOME HEALTHCARE AGENCIES REGISTERED WITH MEDICARE USING PYTHON

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CIS5810 Project2

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A) Dataset URL:

Dataset:https://data.medicare.gov/Home-Health-Compare/Home-Health-

CareAgencies/6jpmsxkc/data

The dataset content is drawn from the Medicare.gov's compare websites and directories.

This site provides direct access to the official data from the Centers for Medicare & Medicaid

Services (CMS) that are used on the Medicare.gov Compare Websites and Directories. One of the

prominent fields that portray the effectiveness of the agency is the 'Quality of Patient Care Star

Rating 'field. Home Health Compare uses a star rating between 1 and 5 to show people how a

home health agency compares to other home health agencies on measurements of their

performance. The star ratings are based on 9 measures of quality that give a general overview of

performance. Across the country, most agencies fall "in the middle" with 3 or 3½ stars being the

average rating across the 9 measures. A star rating higher than 3½ means that an agency performed

better than average compared to other agencies. A star rating lower than 3 means that an agency's

performance was below average compared to other home health agencies. This dataset contains a

list of all Home Health Agencies that have been registered with Medicare. The list includes

addresses, phone numbers, and quality measure ratings for each agency. The dataset also contains

the list of the different services offered by each of the agencies along with how effective each of

the services were individually for all the agencies. It consists of a total of 54 columns and 11,802

rows which provides the most detailed information. I have considered the most important 21

columns out of the 54 columns.

B) Data Cleaning

a) Missing Values replaced with mean value

Some blocks in the dataset were empty as the value could not be determined or was not known. Therefore, I have replaced such values with the mean value. This would make future calculations much easier and accurate. I have shown one such example where I replaced the blank values of the column Star Rating with the mean value of the column grouped according to the field State. This would make sure that I fill in the mean of the star rating value state wise which would happen to be more accurate. The **files** are read using read function and stored in **data frames. Strings** are used to mention column names.

Python Concepts Used:

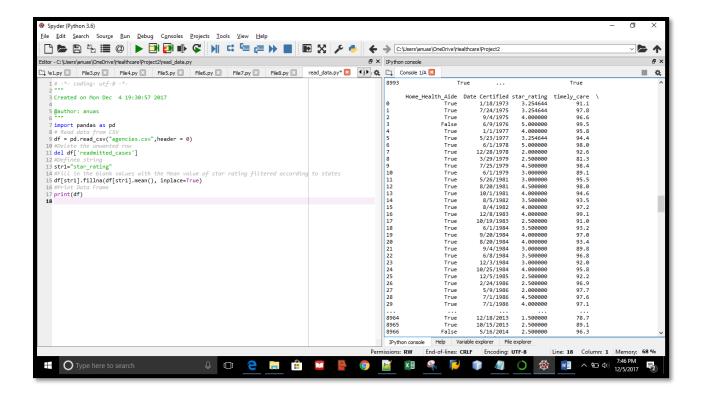
- Pandas Data Frame
- Files
- String

Before

	Date Certified	star_rating	timely_care	drug_use_training	\
0	1/18/1973	NaN	91.1	99.2	
1	7/24/1975	NaN	97.8	98.1	
2	9/4/1975	4.0	96.6	97.9	
3	6/9/1976	5.0	99.5	100.0	
4	1/1/1977	4.0	95.8	98.7	
5	5/23/1977	NaN	94.4	99.6	
6	6/1/1978	5.0	98.0	99.9	
7	12/28/1978	2.0	92.6	97.3	
8	3/29/1979	2.5	81.3	97.4	
9	7/25/1979	4.5	98.4	99.9	
10	6/1/1979	3.0	89.1	97.2	
11	5/26/1981	3.0	95.5	98.5	
12	8/20/1981	4.5	98.0	99.8	
13	10/1/1981	4.0	94.6	99.5	
14	8/5/1982	3.5	93.5	99.7	

After

```
Home_Health_Aide Date Certified star rating
                                                       timely_care
                                                              91.1
0
                   True
                              1/18/1973
                                           3.685315
                                            3.685315
                                                              97.8
                              7/24/1975
1
                   True
2
                                                              96.6
                   True
                               9/4/1975
                                            4.000000
                               6/9/1976
3
                  False
                                            5.000000
                                                              99.5
4
                                            4.000000
                                                              95.8
                  True
                               1/1/1977
5
                  True
                              5/23/1977
                                           3.685315
                                                              94.4
6
                  True
                               6/1/1978
                                            5.000000
                                                              98.0
                             12/28/1978
7
                                                              92.6
                  True
                                            2.000000
8
                              3/29/1979
                                            2.500000
                                                              81.3
                  True
9
                              7/25/1979
                                            4.500000
                                                              98.4
                   True
10
                   True
                               6/1/1979
                                            3.000000
                                                              89.1
                                                              95.5
11
                   True
                              5/26/1981
                                            3.000000
12
                              8/20/1981
                                            4.500000
                                                              98.0
                   True
13
                                            4.000000
                   True
                              10/1/1981
                                                              94.6
14
                   True
                               8/5/1982
                                            3.500000
                                                              93.5
```



Code Snippet:

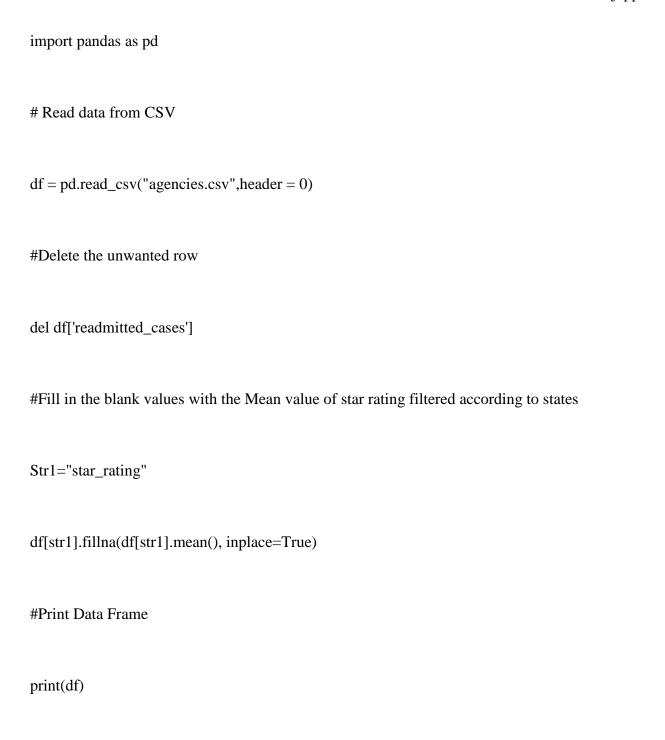
-*- coding: utf-8 -*-

,,,,,,

Created on Mon Dec 4 19:30:57 2017

@author: anuas

"""



b) Deleting unwanted columns

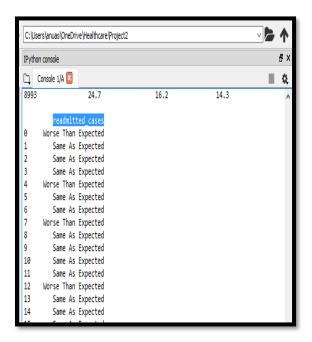
This dataset had some rows that had data that was not useful for any analysis in python and since my dataset had a lot of columns, deleting the unwanted ones made it more convenient for

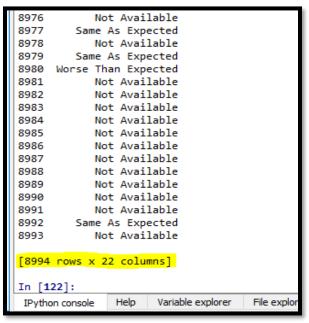
me to view the data in the editor of anaconda spyder. Therefore, I have deleted such columns of data. This would make future calculations and visualizations much easier and accurate. The pictures show the columns to be deleted and the count of the columns after deleting it. The **files** are read using read function and stored in **data frames.**

Python Concepts Used:

- Pandas Data Frame
- Files

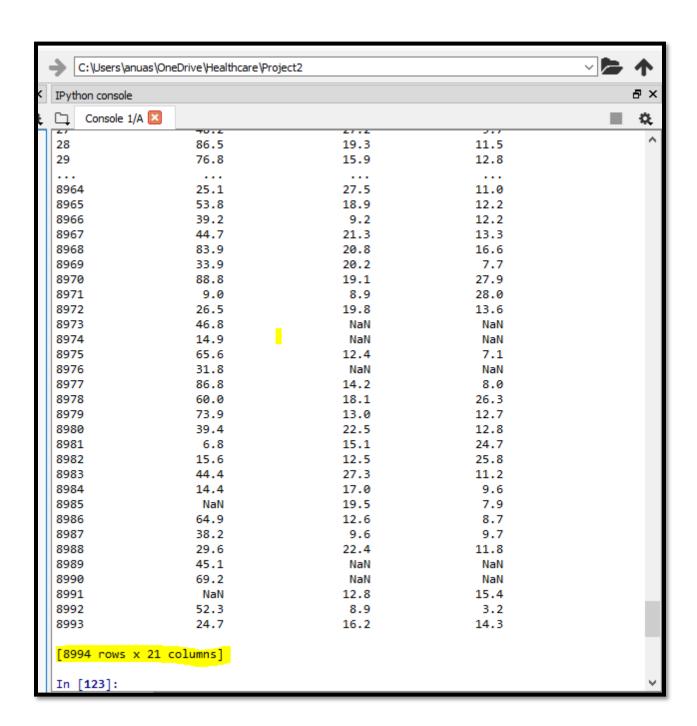
Before

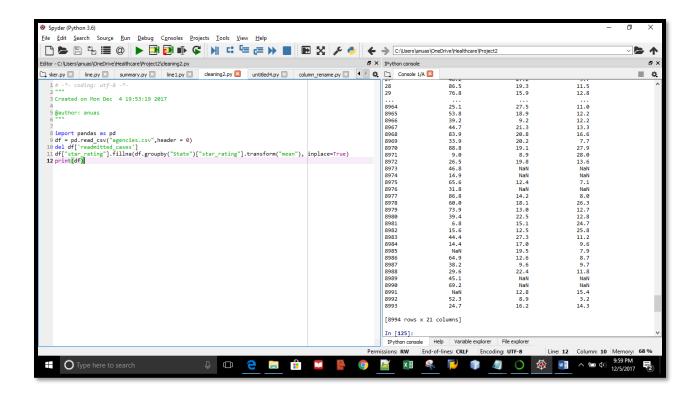




The pictures show the columns to be deleted and the count of the columns after deleting it.

After





Code Snippet:

-*- coding: utf-8 -*-

,,,,,,

Created on Mon Dec 4 19:53:19 2017

@author: anuas

,,,,,,

Anusha Manjappa

import pandas as pd

df = pd.read_csv("agencies.csv",header = 0)

del df['readmitted_cases']

df["star_rating"].fillna(df.groupby("State")["star_rating"].transform("mean"), inplace=True)

print(df)

c) Inconvenient long column names

The column names in the dataset were in the form of long sentences which was very inconvenient to refer to. It was very cumbersome to view the data on the editor of anaconda spyder too as my dataset has too many columns. Therefore, I converted such long names into short meaningful names. This is for simple and convenient reference in the future. A screenshot of a few such changes are shown below. The **files** are read using read function and stored in **data frames.**

Python Concepts Used:

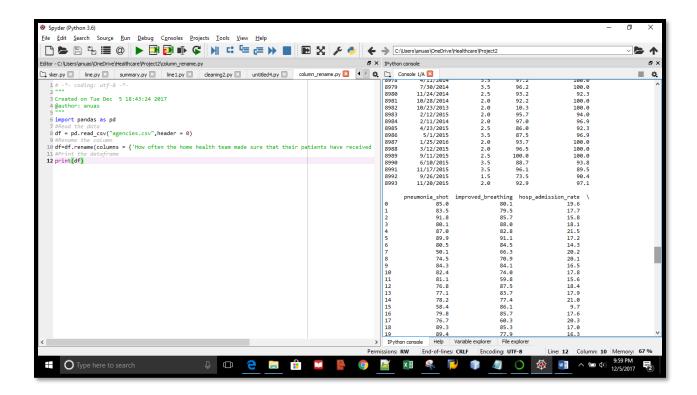
- Pandas Data Frame
- Files

Before

	th team made sure that their patients have received a
pneumococcal vaccine (pneumoni	85.0
1	
1	83.5
2	91.8
3	80.1
4	87.0
5	89.9
6	80.5
7	50.1
8	74.5
9	84.3
10	82.4
11	81.1
12	76.8
13	77.1
14	78.2
15	58.4
16	79.8
17	76.7
10	90. 2

After

	pneumonia_shot	improved_breathing	hosp_admission_rate
0	85.0	80.1	19.6
1	83.5	79.5	17.7
2	91.8	85.7	15.8
3	80.1	88.0	18.1
4	87.0	82.8	21.5
5	89.9	91.1	17.2
6	80.5	84.5	14.3
7	50.1	66.3	20.2
8	74.5	70.9	20.1
9	84.3	84.1	16.5
10	82.4	74.0	17.8
11	81.1	59.8	15.6
12	76.8	87.5	18.4
13	77.1	83.7	17.9
14	78.2	77.4	21.0
15	58.4	86.1	9.7
16	79.8	85.7	17.6



Code Snippet:

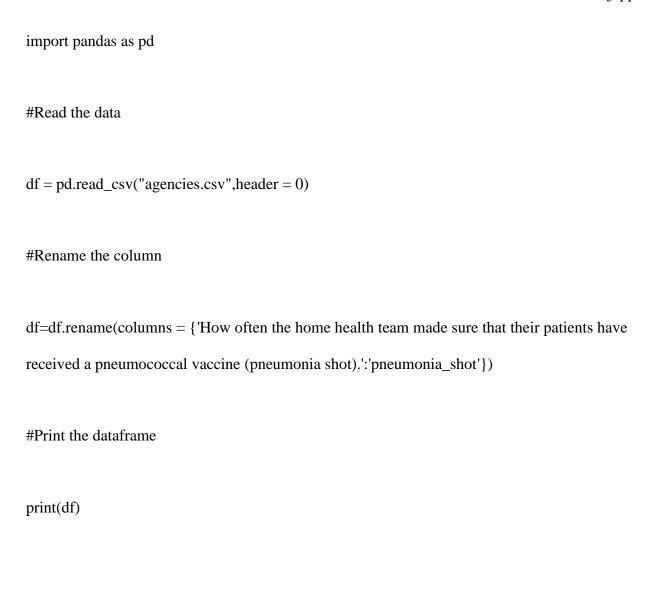
-*- coding: utf-8 -*-

.....

Created on Tue Dec 5 18:43:24 2017

@author: anuas

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C. Show/Apply Summary Statistics

1) Mean

The mean is the average of the numbers. To calculate it manually we add up all the numbers, then divide by how many numbers there are. In other words, it is the sum divided by the count. It is calculated using a function called **Mean** ().

Code Snippet:

```
# -*- coding: utf-8 -*-
"""

Created on Sun Dec 3 21:37:09 2017

@author: anuas
"""

import pandas as pd

# Read data from CSV

df = pd.read_csv("agencies.csv")

#Select a few columns from the set of 21 columns

df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training', 'improved_breathing'])
```

#Mean statistical Calculation

print('Mean Value Of the Three parameters is :\n\n',df1.mean(),'\n')

2) Standard Deviation

It is a quantity calculated to indicate the extent of deviation for a group. It is calculated using a function called **std** ().

Code Snippet:

```
# -*- coding: utf-8 -*-
"""

Created on Sun Dec 3 21:37:09 2017

@author: anuas
"""

import pandas as pd

# Read data from CSV

df = pd.read_csv("agencies.csv")

#Select a few columns from the set of 21 columns
```

```
df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training',
    'improved_breathing'])
#Standard Deviation Statistical Calculation
print('Standard Deviation Value Of the Three parameters is :\n\n',df1.std(),'\n')
```

3) Median

The median value of a range of values is a value or quantity lying at the midpoint of a frequency distribution of observed values or quantities, such that there is an equal probability of falling above or below it. It is calculated using a function called **Median** ().

```
In [115]: runfile('C:/Users/anuas/OneDrive/Healthcare/Project2/File5.py', wdir='C:/
Users/anuas/OneDrive/Healthcare/Project2')
Median Value Of the Three parameters is:

timely_care 94.9
drug_use_training 98.5
improved_breathing 71.3
dtype: float64

In [116]:
```

Code Snippet:

** ** **

```
# -*- coding: utf-8 -*-
"""

Created on Sun Dec 3 21:37:09 2017

@author: anuas
```

```
import pandas as pd
# Read data from CSV

df = pd.read_csv("agencies.csv")

#Select a few columns from the set of 21 columns

df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training', 'improved_breathing'])

#Median statistical Calculation

print('Median Value Of the Three parameters is :\n\n',df1.median(),'\n')
```

3) Maximum

The Maximum value of a range of values is the highest value in the range of values. It is calculated using a function called **Max** ().

Code Snippet:

,,,,,,

```
# -*- coding: utf-8 -*-
"""

Created on Sun Dec 3 21:37:09 2017

@author: anuas
```

3) Minimum

The Minimum value of a range of values is the highest value in the range of values. It is calculated using a function called **Min** ().

Code Snippet:

```
# -*- coding: utf-8 -*-
```

Created on Sun Dec 3 21:37:09 2017

```
@author: anuas
"""

import pandas as pd

# Read data from CSV

df = pd.read_csv("agencies.csv")

#Select a few columns from the set of 21 columns

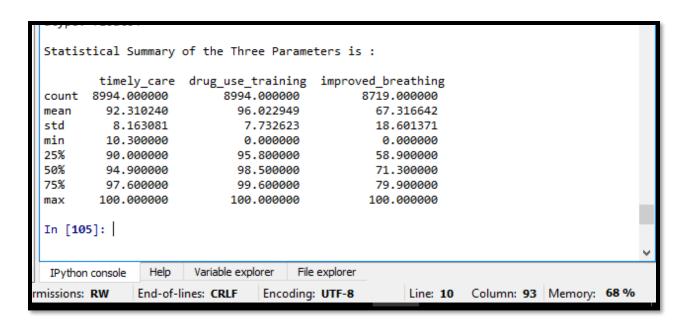
df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training', 'improved_breathing'])

#Minimum statistical Calculation

print('Minimum Value In the Three parameters is :\n\n',df1.min(),'\n')
```

4) Statistical Summary

This displays a set of values like Mean, Count, Standard Deviation, Minimum and Maximum values all at once for the selected set of columns. We use the **describe()** function.



Code Snippet:

```
# -*- coding: utf-8 -*-
```

Created on Sun Dec 3 21:37:09 2017

@author: anuas

** ** **

import pandas as pd

Read data from CSV

df = pd.read_csv("agencies.csv")

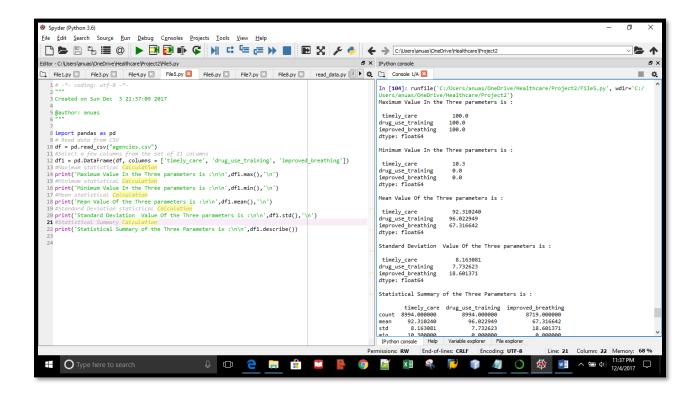
#Select a few columns from the set of 21 columns

df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training', 'improved_breathing'])

#Statistical Summary Calculation

print('Statistical Summary of the Three Parameters is :\n\n',df1.describe()

Screenshot of all the Statistical Functions at once:



Code Snippet:

-*- coding: utf-8 -*-

,,,,,,

Created on Sun Dec 3 21:37:09 2017

@author: anuas

....

import pandas as pd

Read data from CSV

df = pd.read_csv("agencies.csv")

```
#Select a few columns from the set of 21 columns

df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training', 'improved_breathing'])

#Maximum statistical Calculation

print('Maximum Value In the Three parameters is :\n\n',df1.max(),'\n')

#Minimum statistical Calculation

print('Minimum Value In the Three parameters is :\n\n',df1.min(),'\n')

#Mean statistical Calculation

print('Mean Value Of the Three parameters is :\n\n',df1.mean(),'\n')

#Median statistical Calculation

print('Median Value Of the Three parameters is :\n\n',df1.median(),'\n')

#Standard Deviation statistical Calculation

print('Standard Deviation Value Of the Three parameters is :\n\n',df1.std(),'\n')

#Statistical Summary Calculation

print('Statistical Summary of the Three Parameters is :\n\n',df1.describe())
```

D. Analysis & Visualizations

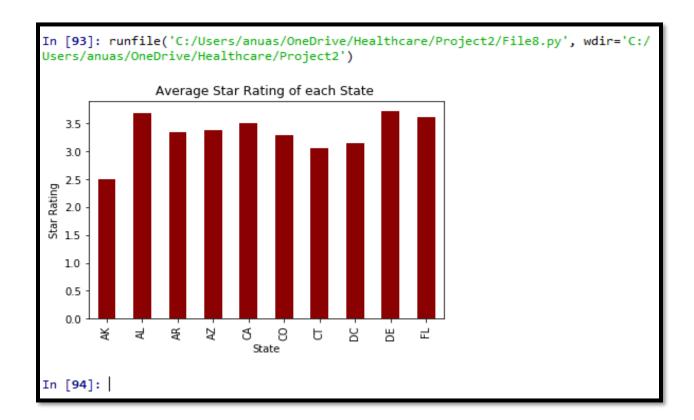
1) What is the average value of Quality of Patient Care Star Rating by State overall and which are the states with Quality of Patient Care Star Rating of 3.5 and above?

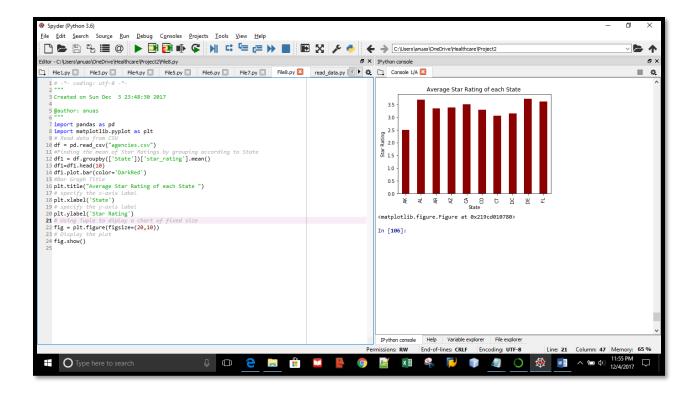
Fields used:

- Quality of Patient Care Star Rating
- State

Python Concepts applied:

- Files
- Pandas Data Frame
- Tuple
- In-Built Functions
- Strings





The above Bar graph shows the average star rating of every state in the USA. The average rating is calculated based on the star ratings of every home health agency in every state. The **files** are read using read function and stored in **data frames**. I have used the group by function to group the star rating according to the states. **Strings** are used to mention column names. It is found that the lowest average star rating is 2.5 and the highest average star rating is 3.94. One of the prominent fields that portray the effectiveness of the agency is the 'Quality of Patient Care Star Rating 'field. Home Health Compare uses a star rating between 1 and 5 to show people how a home health agency compares to other home health agencies on measurements of their performance. The star ratings are based on 9 measures of quality that give a general overview of performance. Across the country, most agencies fall "in the middle" with 3 or $3\frac{1}{2}$ stars being the average rating across the 9 measures. A star rating higher than $3\frac{1}{2}$ means that an agency performed better than average compared to other agencies. A star rating lower than 3 means that an agency's performance was below average compared to other home health agencies. A **tuple** is defined to

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set the size of the graph. From the above visualization, we can infer that the states that have an average star rating of 3.5 and above are: -

- AL (Alaska)
- CA (California)
- DE (Denver)
- FL (Florida)

Among all the states, Alaska and Denver have the highest average star rating for their home agencies. This would help us determine the quality of the home health agencies in various states.

Code Snippet:

```
# -*- coding: utf-8 -*-
```

Created on Sun Dec 3 23:48:30 2017

@author: anuas

import pandas as pd

import matplotlib.pyplot as plt

Read data from CSV

df = pd.read_csv("agencies.csv")

#Finding the mean of Star Ratings by grouping according to State

```
df1 = df.groupby(['State'])['star_rating'].mean()
df1=df1.head(10)
df1.plot.bar(color='DarkRed')
#Bar Graph Title
plt.title("Average Star Rating of each State ")
# specify the x-axis label
plt.xlabel('State')
# specify the y-axis label
plt.ylabel('Star Rating')
# Using Tuple to diplay a chart of fixed size
fig = plt.figure(figsize=(20,10))
# Display the plot
fig.show()
```

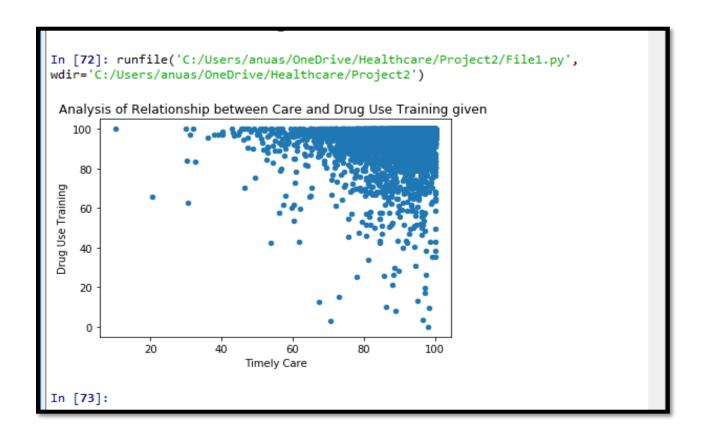
2) Analyze the relationship between the parameters timely care and the drug use training provided to patients by the home healthcare agencies?

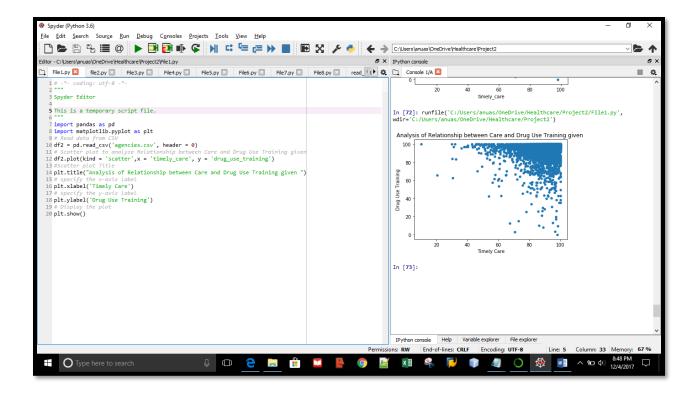
Fields used:

- Drug Usage Training
- Timely manner care

Python Concepts applied:

- Files
- Pandas Data Frame
- In-Built Functions





This scatter plot depicts the relationship between how closely or in what pattern the parameters Timely Care and Drug Use Training are connected. Timely care is a column which has values in percentage about how care was provided in a timely manner for the patients by the home health care agencies. Drug usage training is a column which has values in percentage about the drug related lessons and guidelines given to the patients by corresponding home healthcare agencies. Both these fields are co-related as the drug usage training is also a type of care to be given and the time at which the usage of drugs is taught would make a direct impact on the health of the patients involved. The **files** are read using read function and stored in **data frames**. In the graph, we can see that almost all the agencies have a good percentage of the two parameters, that is, Timely Care and Drug Use Training. This means that the home health care agencies have done a good job in providing timely care to the patients and have provided good training before hand

to use the drugs in an appropriate way. We can also infer that the two fields are well related.

Therefore, changes done in one of these two fields would directly have its effect on the other.

Code Snippet:

```
# -*- coding: utf-8 -*-
"""

Created on Sun Dec 3 21:06:48 2017

@author: anuas
```

import pandas as pd

,,,,,,

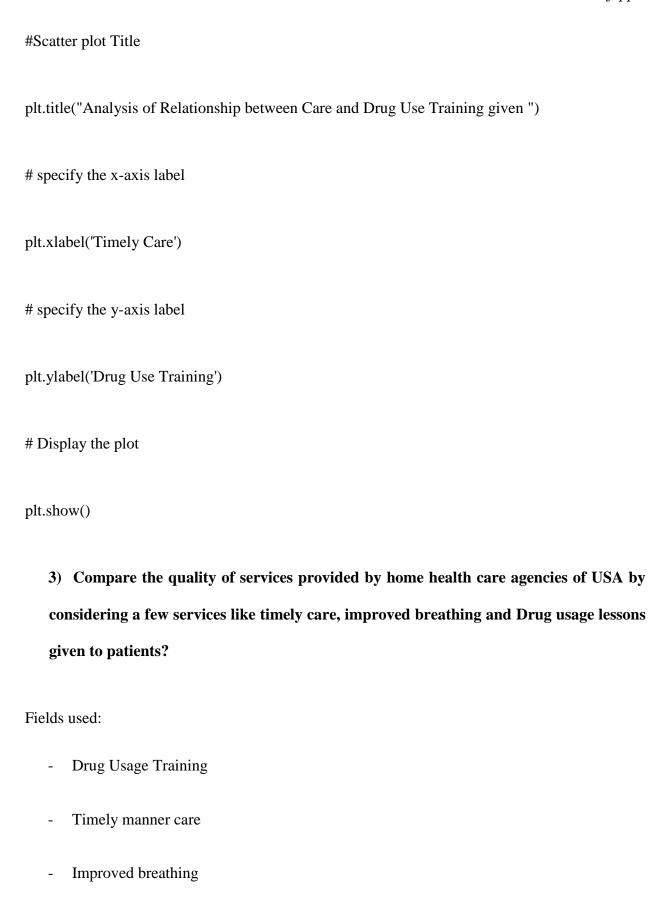
import matplotlib.pyplot as plt

Read data from CSV

df2 = pd.read_csv('agencies.csv', header = 0)

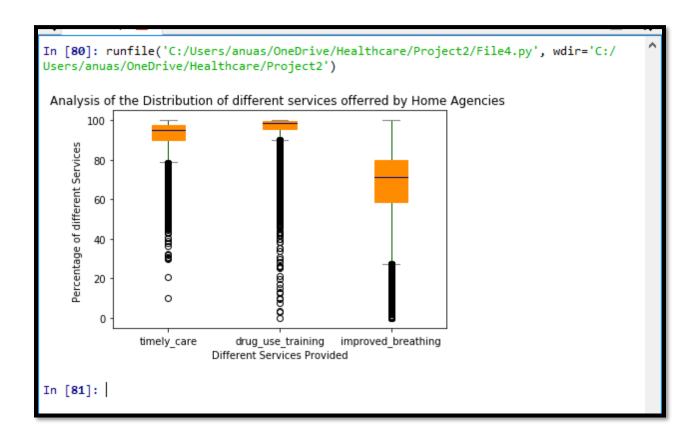
Scatter plot to analyze Relationship between Care and Drug Use Training given

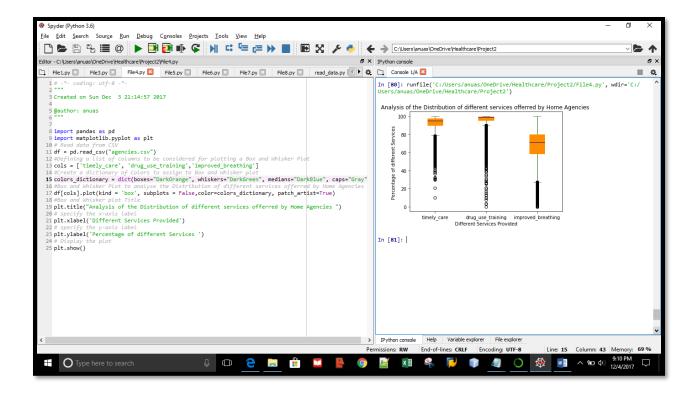
df2.plot(kind = 'scatter',x = 'timely_care', y = 'drug_use_training')



Python Concepts applied:

- Files
- Pandas Data Frame
- Dictionary
- Lists
- Strings
- In-Built Functions





The above Box and Whisker plot shows the percentage effectiveness of the various services provided by the health care agencies like improved breathing, Drug usage lessons given to patient and the timely care provided to various patients on a month wise scale for the most recent year of 2016. The **files** are read using read function and stored in **data frames**. **Strings** are used to mention column names. A **list** is used to mention a set of columns to be considered for analysis. A **dictionary** is used here to assign different colors to different elements of the box and whisker plot. We can infer that the service that was used the most was the Timely Care Provided to the patients by the home healthcare agencies. This service was asked for the most and it also shows a good percentage of response provided by the health care agencies. Second comes the Drug usage lessons which is also one of the most important services that tell us about the effectiveness of each agency. The box and whisker plot mainly tells us under which region we have the values that are most common. In this case it tells us the percentage values that are more

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common. This shows the areas on which the home health agencies should concentrate and improve

themselves to provide good services to the public. In the above graph, we can see that most of the

home health care agencies have a good percentage of 85-100 % in providing timely care to the

patients in need and the Drug usage lessons have most of their percentage range at 90-100 % and

the service improved breathing has its values in the range of 60-80 %. These numbers mean that

the home health care agencies are providing good services.

Code Snippet:

-*- coding: utf-8 -*-

,,,,,,

Created on Sun Dec 3 21:14:57 2017

@author: anuas

import pandas as pd

import matplotlib.pyplot as plt

Read data from CSV

df = pd.read_csv("agencies.csv")

#Defining a list of columns to be considered for plotting a Box and Whisker Plot

cols = ['timely_care', 'drug_use_training', 'improved_breathing']

#Create a dictionary of Colors to assign to Box and Whisker plot

```
colors_dictionary = dict(boxes="Dark", whiskers="DarkGreen", medians="DarkBlue",
caps="Gray")
       #Box and Whisker Plot to analyse the Distribution of different services offerred by
Home Agencies
       df[cols].plot(kind = 'box', subplots = False,color=colors_dictionary, patch_artist=True)
       #Box and Whisker plot Title
       plt.title("Analysis of the Distribution of different services offerred by Home Agencies ")
       # specify the x-axis label
       plt.xlabel('Different Services Provided')
       # specify the y-axis label
       plt.ylabel('Percentage of different Services ')
       # Display the plot
       plt.show()
```

A List of all the Codes Together:

Data Cleaning

a) Missing Values replaced with mean value

```
Code Snippet:
# -*- coding: utf-8 -*-
,,,,,,
Created on Mon Dec 4 19:30:57 2017
@author: anuas
** ** **
import pandas as pd
# Read data from CSV
df = pd.read_csv("agencies.csv",header = 0)
#Delete the unwanted row
del df['readmitted_cases']
#Fill in the blank values with the Mean value of star rating filtered according to states
Str1="star_rating"
df[str1].fillna(df[str1].mean(), inplace=True)
```

```
#Print Data Frame
print(df)
b) Deleting unwanted columns
Code Snippet:
# -*- coding: utf-8 -*-
** ** **
Created on Mon Dec 4 19:53:19 2017
@author: anuas
,,,,,,
import pandas as pd
df = pd.read_csv("agencies.csv",header = 0)
del df['readmitted_cases']
df["star_rating"].fillna(df.groupby("State")["star_rating"].transform("mean"), inplace=True)
```

print(df)
c) Inconvenient long column names
Code Snippet:
-*- coding: utf-8 -*-

Created on Tue Dec 5 18:43:24 2017
@author: anuas

import pandas as pd
#Read the data
df = pd.read_csv("agencies.csv",header = 0)
#Rename the column

```
df=df.rename(columns = {'How often the home health team made sure that their patients have
received a pneumococcal vaccine (pneumonia shot).':'pneumonia_shot'})
#Print the dataframe
print(df)
Show/Apply Summary Statistics
Code Snippet:
# -*- coding: utf-8 -*-
Created on Sun Dec 3 21:37:09 2017
@author: anuas
,,,,,,
import pandas as pd
# Read data from CSV
df = pd.read_csv("agencies.csv")
#Select a few columns from the set of 21 columns
df1 = pd.DataFrame(df, columns = ['timely_care', 'drug_use_training', 'improved_breathing'])
#Maximum statistical Calculation
print('Maximum Value In the Three parameters is :\n\n',df1.max(),\n')
#Minimum statistical Calculation
```

```
print('Minimum Value In the Three parameters is :\n\n',df1.min(),'\n')

#Mean statistical Calculation

print('Mean Value Of the Three parameters is :\n\n',df1.mean(),'\n')

#Median statistical Calculation

print('Median Value Of the Three parameters is :\n\n',df1.median(),'\n')

#Standard Deviation statistical Calculation

print('Standard Deviation Value Of the Three parameters is :\n\n',df1.std(),'\n')

#Statistical Summary Calculation

print('Statistical Summary of the Three Parameters is :\n\n',df1.describe())
```

Analysis & Visualizations

1) What is the average value of Quality of Patient Care Star Rating by State overall and which are the states with Quality of Patient Care Star Rating of 3.5 and above?

Code Snippet:

```
# -*- coding: utf-8 -*-
"""

Created on Sun Dec 3 23:48:30 2017

@author: anuas
"""

import pandas as pd

import matplotlib.pyplot as plt
```

```
# Read data from CSV
df = pd.read_csv("agencies.csv")
#Finding the mean of Star Ratings by grouping according to State
df1 = df.groupby(['State'])['star_rating'].mean()
df1=df1.head(10)
df1.plot.bar(color='DarkRed')
#Bar Graph Title
plt.title("Average Star Rating of each State ")
# specify the x-axis label
plt.xlabel('State')
# specify the y-axis label
plt.ylabel('Star Rating')
# Using Tuple to diplay a chart of fixed size
fig = plt.figure(figsize=(20,10))
# Display the plot
fig.show()
```

2) Analyze the relationship between the parameters timely care and the drug use training provided to patients by the home healthcare agencies?

Code Snippet: # -*- coding: utf-8 -*-Created on Sun Dec 3 21:06:48 2017 @author: anuas ,,,,,, import pandas as pd import matplotlib.pyplot as plt # Read data from CSV df2 = pd.read_csv('agencies.csv', header = 0) # Scatter plot to analyze Relationship between Care and Drug Use Training given

df2.plot(kind = 'scatter',x = 'timely_care', y = 'drug_use_training')

#Scatter plot Title

plt.title("Analysis of Relationship between Care and Drug Use Training given ")
specify the x-axis label
plt.xlabel('Timely Care')
specify the y-axis label
plt.ylabel('Drug Use Training')
Display the plot
plt.show()
3) Compare the quality of services provided by home health care agencies of USA by
considering a few services like timely care, improved breathing and Drug usage
lessons given to patients?
Code Snippet:
-*- coding: utf-8 -*-

Created on Sun Dec 3 21:14:57 2017

```
@author: anuas
** ** **
import pandas as pd
import matplotlib.pyplot as plt
# Read data from CSV
df = pd.read_csv("agencies.csv")
#Defining a list of columns to be considered for plotting a Box and Whisker Plot
cols = ['timely_care', 'drug_use_training', 'improved_breathing']
#Create a dictionary of Colors to assign to Box and Whisker plot
colors_dictionary = dict(boxes="Dark", whiskers="DarkGreen", medians="DarkBlue",
caps="Gray")
#Box and Whisker Plot to analyse the Distribution of different services offerred by Home
Agencies
df[cols].plot(kind = 'box', subplots = False,color=colors_dictionary, patch_artist=True)
```

#Box and Whisker plot Title
plt.title("Analysis of the Distribution of different services offerred by Home Agencies ")
specify the x-axis label
plt.xlabel('Different Services Provided')
specify the y-axis label
plt.ylabel('Percentage of different Services ')
Display the plot
plt.show()

Anusha Manjappa