ABHISHEK SINGH

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SUMMARY

I am a CRM MS Dynamics 365 developer having expertise in customization, overall end to end development of CRM **solutions**, deployment and management, **Portal management** and development of front-end portal and backend processes using **Plugins, C#, workflows, power automate, power apps, JavaScript, HTML, CSS, Azure functions etc.**

My skill set also includes overall development, management and deployment using **XRM toolbox, Plugin registration tools, Visual Studio.**

Also, I have worked on **Azure** cloud to develop and deploy **Schedulers, making SSO for portals, Azure functions, Azure ADB2C** etc.

TECHNICAL SKILLS

- **Frontend** – HTML, JavaScript, CSS
- **Cloud** – Azure
- **DevOps** – Azure DevOps, CI/CD pipeline, Git
- **CRM** – MS dynamics 365, Competent in MS Dynamics 365 CRM with different modules and solution-based architecture
- **Tools** – Power automate, Power apps, XRM toolbox, Plugin registration tool, power portals
- **Programming Language** – C#, JavaScript

My overall skill involves Expertise in MS Dynamics Core, marketing module, sales module, customer engagement, development, and customization using JavaScript, jQuery, C#, Power Automate, workflows, plugins, Azure Functions etc.

Adept at using Azure DevOps for deploying solutions to production, the Plugin Registration Tool for registering custom workflows and plugins, the XRM Toolbox for CRM management and operations, and deploying Power Portal solutions.

Exposure to portal customizations, with skills in working with C# for plugin development, as well as developing Azure Functions, Power Automate flows, and workflows for background processes

EXPEREINCE

- **JAMSFY (Frontend intern) (March 2022- May 2022)**
  - Worked with **HTML, CSS, React** system components to make the front end of the pages of the website
- **Nagarro (Engineer) (August 2022 - Present)**
  - I have worked for German client which is energy-based power unit company, to implement their CRM and power portal on MS dynamics and connecting it to Azure.
  - The project included development, implementation, deployment and management of whole CRM and power portal as per the requirement of client connecting it to different external websites and mobile apps for data flow to and from CRM.

PROJECT

- **Power portal and CRM implementation and customization**
  - Implemented, customized and developed features for the power portal (Partner portal) and Dynamics CRM using **Portal management modal driven app, power automate, JavaScript, Azure functions etc.**
  - I was also awarded the **Engineering excellence award** for this project for providing consistent value to the client completing all sprints with 100% success