

Analyst Extract: Deshan									
	Contract Manager	Camal Costa	Client: Edificando em Cristo		Service Coordinator:	Alex Passos			
					Type:	Remote Service			
	Local Technician	Deshan							
		Onsite	Remoto	Extra	Remote Frequency	Actuation			
		11:27:00	124:31:00	0:00:00	Contact:	help@wjti.com.br			
		Total Realized:	135:58:00		Reference Month	JANUARY 2022			
ID	Request - User	Orig. Requisition	Priority	Category	Title Description Call	Status	Opening date	Solution Date	TOTAL
2604	William Avancini (35)	Remoto	Média	OS	2022-01-10 - Preparing Notebook (2604)	Solucionado	2022-01-10 01:30	2022-01-10 04:00	2:30:00
2605	William Avancini (35)	Remoto	Média	OS	2022-01-10 - Preparing Notebook (2605)	Solucionado	2022-01-10 05:00	2022-01-10 10:30	5:30:00
2607	William Avancini (35)	Remoto	Média	OS	2022-01-11 - Preparing Notebook (2607)	Solucionado	2022-01-11 01:30	2022-01-11 04:30	3:00:00
2608	William Avancini (35)	Remoto	Média	OS	2022-01-11 - Preparing Notebook (2608)	Solucionado	2022-01-11 05:30	2022-01-11 10:30	5:00:00
2609	William Avancini (35)	Remoto	Média	OS	2022-01-12 - Preparing Notebook (2609)	Solucionado	2022-01-12 01:30	2022-01-12 04:30	3:00:00
2610	William Avancini (35)	Remoto	Média	OS	2022-01-12 - Preparing Notebook (2610)	Solucionado	2022-01-12 05:30	2022-01-12 10:30	5:00:00
2611	William Avancini (35)	Remoto	Média	OS	2022-01-13 - Preparing Notebook (2611)	Solucionado	2022-01-13 01:30	2022-01-13 04:30	3:00:00
2612	William Avancini (35)	Remoto	Média	OS	2022-01-13 - Preparing Notebook (2612)	Solucionado	2022-01-13 05:30	2022-01-13 10:30	5:00:00
2571	Camal Costa (43)	Remoto	Média	OS	2022-01-14 - MySkedall Tasks (2571)	Solucionado	2022-01-14 00:30	2022-01-14 03:30	3:00:00
2613	William Avancini (35)	Remoto	Média	OS	2022-01-14 - Preparing Notebook (2613)	Solucionado	2022-01-14 01:30	2022-01-14 04:30	3:00:00
2572	Camal Costa (43)	Remoto	Média	OS	2022-01-14 - MySkedall Tasks (2572)	Solucionado	2022-01-14 04:30	2022-01-14 09:30	5:00:00
2614	William Avancini (35)	Remoto	Média	OS	2022-01-14 - Preparing Notebook (2614)	Solucionado	2022-01-14 05:30	2022-01-14 11:30	6:00:00
2615	William Avancini (35) M.R.A Deshan (105)	Remoto	Média	OS	2022-01-18 - Preparing Notebook (2615)	Solucionado	2022-01-18 01:30	2022-01-18 04:30	3:00:00
2616	William Avancini (35)	Remoto	Média	OS	2022-01-18 - Preparing Notebook (2616)	Solucionado	2022-01-18 05:30	2022-01-18 10:30	5:00:00
2617	William Avancini (35)	Remoto	Média	OS	2022-01-19 - Preparing Notebook (2617)	Solucionado	2022-01-19 01:30	2022-01-19 04:30	3:00:00
2618	William Avancini (35)	Remoto	Média	OS	2022-01-19 - Preparing Notebook (2618)	Solucionado	2022-01-19 05:30	2022-01-19 10:30	5:00:00

2601	William Avancini (35)	Remoto	Média	OS	2022-01-20 - Preparing Environment to Work (2601)	Solucionado	2022-01-20 00:20	2022-01-20 04:31	4:11:00
2602	William Avancini (35) Camal Costa (43)	Remoto	Média	OS	2022-01-20 - Preparing Environment to Work (2602)	Solucionado	2022-01-20 05:30	2022-01-20 11:35	6:05:00
2606	Camal Costa (43)	Remoto	Média	OS	2022-01-21 - Fix QA Server errors (2606)	Solucionado	2022-01-21 00:30	2022-01-21 04:00	3:30:00
2619	Camal Costa (43)	Remoto	Média	OS	2022-01-21 - Fix QA Server errors (2619)	Solucionado	2022-01-21 05:00	2022-01-21 10:30	5:30:00
2625	Camal Costa (43)	Remoto	Média	OS	2022-01-24 - Wipe data in QA server and re migrate Dev server back up (2625)	Solucionado	2022-01-24 00:00	2022-01-24 04:50	4:50:00
2626	Camal Costa (43)	Remoto	Média	OS	2022-01-24 - Install Fresh Laravel app to QA server and test it it working without errors. (2626)	Solucionado	2022-01-24 05:45	2022-01-24 09:30	3:45:00
2632	Camal Costa (43)	Remoto	Média	OS	2022-01-25 - Transfer Files to New QA Server (2632)	Solucionado	2022-01-25 00:30	2022-01-25 04:50	4:20:00
2633	Camal Costa (43)	Onsite	Média	OS	2022-01-25 - Screen Designs, Database Backup (2633)	Solucionado	2022-01-25 04:45	2022-01-25 11:00	6:15:00
2638	Camal Costa (43)	Remoto	Média	OS	2022-01-26 - MySkedall Tasks (2638)	Solucionado	2022-01-26 00:30	2022-01-26 04:50	4:20:00
2639	Camal Costa (43)	Remoto	Média	OS	2022-01-26 - MySkedall Tasks and QA server error fix (2639)	Solucionado	2022-01-26 04:50	2022-01-26 10:30	5:40:00
2645	William Avancini (35)	Remoto	Média	OS	2022-01-27 - Business Registration (2645)	Solucionado	2022-01-27 01:30	2022-01-27 04:30	3:00:00
2650	Camal Costa (43)	Remoto	Média	OS	2022-01-28 - Myskedall Activities (2650)	Solucionado	2022-01-28 00:30	2022-01-28 05:04	4:34:00
2651	Camal Costa (43)	Remoto	Média	OS	2022-01-28 - MySkedall Tasks (2651)	Solucionado	2022-01-28 05:00	2022-01-28 10:46	5:46:00
2656	Camal Costa (43)	Remoto	Média	OS	2022-01-31 - MySkedall Tasks (2656)	Solucionado	2022-01-31 00:00	2022-01-31 04:00	4:00:00
2657	Camal Costa (43)	Onsite	Média	OS	2022-01-31- MySkedall Tasks (2657)	Solucionado	2022-01-31 05:00	2022-01-31 10:12	5:12:00