

## Anurag Sonone

Email: anurag4pl@gmail.com

Phone No: 8983002555

LinkedIn: <https://www.linkedin.com/in/anurag-sonone-398b231b1/>

I am a Salesforce Developer with experience as a Salesforce Intern and Seeking opportunity in an organization as a Salesforce Developer where I can enhance my skills and contribute to the growth of the organization.

### PROFESSIONAL SUMMARY

- Experienced in Salesforce **administration, Security Model** and efficient user management.
- Dynamic Salesforce developer proficient in design, **development**, testing, and deployment of robust business solutions.
- Creation of **Users, Roles and Profiles, Permission Sets, and applying securities** at all levels.
- Skilled in crafting **Apex Triggers**, Classes, Batch Processes, and Controllers, including Asynchronous Apex.
- Have good experience working with **SOQL**.
- Proficient in creating captivating user interfaces using **Lightning Web Components (LWC) and Lightning Web Runtime (LWR)**
- Extensive expertise in web technologies such as **HTML, CSS, JavaScript**, and APEX, enhancing Salesforce applications.
- Strong command of **Object-Oriented Programming (OOP)** concepts, ensuring efficient and maintainable codebases.
- Adept at **Salesforce CPQ**, supporting configure, price, and quote implementations.
- Effective liaison between technical and functional teams, driving CPQ solutions **and contract management** excellence.
- Skilled in Salesforce **Sales Cloud and other products**, with expertise in pricing, quoting, and contract management.
- Demonstrated expertise in CPQ pricing rules, **guided selling**, advanced approvals, and complex bundle structures.
- Engages in **Agile methodologies** like Scrum, contributing to code walkthroughs, reviews, and project alignment.
- Proactive self-starter dedicated to project ownership and **client relationship** development.
- Collaborative team player experienced in Agile development teams, achieving project milestones through **effective communication and collaboration**

### PROFESSIONAL EXPERIENCE

#### 1. Premium Learning System Private Limited : September 2023 to Present

Role:- Salesforce Developer(Intern)

Responsibilities:-

- Analysis of requirements or enhancements & participation in designing and its development.
- Responsible for end to end delivery
- Working as individual contributor
- Facilitating Doubt Resolution and Providing Support within the Community
- Actively involved in testing of the project
- Created LWC project which contains **7 projects** where I have used **apex class, triggers, flow to send notification, record form, showToastEvents, Navigation, LWR, Sharing**
- **Setting Rule, Permission Rules, Created Users, My Domain Setting, Integration** etc

## 2. Teleperformance Global Service Private Limited : June 2021 to July 2023

Role: **Client Experience Specialist**

Responsibilities:-

- Managed Voice and Non-Voice processes for **Flipkart** Travel and **Cleartrip** client Support Services using Salesforce Service Cloud CRM and VMware tools.
- Demonstrated proactive problem-solving skills, **understanding client challenges**, and providing optimal solutions.
- **Collaborated** within cross-functional teams for effective problem resolution

## 3. Fithub Studio : March 2014 to July 2021

Role: **Wellness Consultant**

Responsibilities:-

- Guided clients with innovation towards holistic well-being, providing insightful consulting and engaging talks.
- Scaled operations with a strategic approach, focusing on comprehensive consulting and leveraging strategic sales for continuous growth in the broader wellness community.
- Skilfully managed a dynamic team of 7 coaches and connected with a diverse client base exceeding 500 for comprehensive lifestyle management.
- Strategically built systems and structures, scaling operations from scratch for continuous growth.

### TECHNICAL EXPERTISE

- Salesforce Administration
- Apex Programming
- JavaScript
- REST & SOAP API
- Aura
- Lightning Web Component
- Asynchronous Apex
- HTML & CSS
- SOQL & SOSL
- Salesforce CPQ

### EDUCATION

Sr. No.	Degree/Certificate	University/Board	Year	GRADE
1.	Prof. Ram Meghe Institute of Technology & Research BE, Information Technology	AMRAVATI	2023	<b>CGPA 9.14</b>
2.	Government Polytechnic, Amravati Diploma of Education, Information Technology	AMRAVATI (Autonomous)	2010	<b>78%</b>

## PROJECTS

### 1. Student Learning Management System

#### Project Description: -

The Student Learning Management project aims to enhance educational experiences through a Salesforce-based system. Leveraging Lightning Web Components (LWC) for dynamic user interfaces, an Apex class will handle backend logic ensuring seamless data processing. User creation and administration functionalities will be implemented to manage student and administrative accounts efficiently. Administrators will have access to comprehensive tools for curriculum management, grading, and resource allocation.

#### Key Implementation Expertise:-

- Use of Lightning record edit form, lightning button, table, Data Table.
- Developing Apex Class for New User Creation
- Automatically Certificate PDF generation Using JS file.
- Embedding YouTube VIDEO in Salesforce org
- Course tracking system along with user course tracking system

### 2. Hotel Reservation Management Application

#### Project Description: -

The hotel owner wants to build a Hotel Reservation Management Application in Salesforce. In this application, you need to build and implement a Data model, Business Process Automation, Apex Trigger, Asynchronous Apex & and LWC components. First, you have to create a new Developer Edition org for this project. Follow the following steps by creating a Data Model, etc.

#### Key Implementation Expertise:-

- Data Model Design: Schema creation for rooms, customers, and reservations.
- Business Process Automation: Utilization of Salesforce Flow for streamlined processes.
- Lightning Web Components: Development for intuitive user interfaces.
- Deployment and App Creation: Lightning App creation for seamless deployment.

### 3. Quick Note Application

#### Project Description: -

The project involves the development of a note-taking application with a focus on enhancing user productivity and satisfaction. Intuitive components and a streamlined layout were crafted to facilitate efficient note-taking, promoting user engagement. Robust data modeling techniques were implemented to ensure seamless organization and management of user-generated content, thereby optimizing data integrity.

#### Key Implementation Expertise:-

- Intuitive Component Development: Streamlined note-taking processes.
- Robust Data Modeling: Efficient organization and management of user-generated.
- Visual Design Enhancement: Visually appealing interface using SLDS icons and CSS.
- Modal Popup Integration: Enhanced functionality for improved user experience.

## **4. Chat GPT Integration**

### Project Description: -

The project involved integrating Lightning Web Components with external APIs to enable real-time communication with Chat GPT, thereby enhancing the chat application's capabilities with natural language processing. This was achieved through configuring remote site settings to ensure secure communication and maintain data privacy and integrity between the Salesforce environment and external APIs.

### Key Implementation Expertise:-

- Integrated Lightning Web Components with external APIs for real-time Chat GPT communication.
- Secure remote site settings for data exchange between Salesforce and external APIs.
- Utilized custom settings for flexible parameter management within the application.
- Employed REST API techniques for efficient data exchange between Salesforce and external services.

## **5. Weather Forecast API**

### Project Description: -

The Weather Forecast with Client-Server API Integration is a user-centric application offering real-time weather updates based on location or user-specified cities. Comprising both client-side and server-side components, this project seamlessly integrates Lightning Web Runtime (LWR) and Lightning Experience to deliver a modern and intuitive user interface.

### Key Implementation Expertise:-

- Utilized LWR to create a lightweight and responsive web application environment.
- Expertise in crafting modern user interfaces, enhancing user interaction and experience.
- Integrate real-time weather updates, enhancing data processing and user interactions
- Established robust communication protocols for integrating weather data from external APIs, ensuring accuracy and reliability.

## **6. Portfolio Builder**

### Project Description: -

The application provides relevant information to potential employers about your skills, experience, and projects you've worked on. Your portfolio builder is like your online resume. Potential clients and hiring managers can easily find you online and check out your previous projects and skills.

### Key Implementation Expertise:-

- Component Creation and Layout Designing
- Styling CSS, SLDS Library
- Data Model(Custom object and fields)
- Use of Wire Adapter and Component communication
- Sharing Setting and Profile Setting

## 7. Smart Alarm Clock

### Project Description: -

Our project leverages the Lightning Web Runtime (LWR) and Lightning Experience to deliver a sleek, modern user interface. By utilizing JavaScript and HTML, we're crafting logic-driven functionalities without the need for a data table. With Lightning Experience, users can enjoy a fast, visually appealing interface, while LWR empowers developers with cutting-edge web technologies for building dynamic, lightweight applications.

### Key Implementation Expertise:-

- Component Creation and Layout Designing: Develop LWCs with efficient layout design for intuitive user interfaces.
- Reusable Component Development: Build modular components for code reusability and easy integration.
- Alarm Functionality Logic in JavaScript: Engineer robust JS logic for alarm management

## 8. Wellness Calculator

### Project Description: -

The Wellness Calculator project utilizes Lightning Web Runtime (LWR) and Lightning Experience to create a modern BMI calculator interface. With JavaScript and HTML, users can input weight and height, receiving instant BMI calculations. This initiative aims to empower individuals and healthcare professionals to assess weight status conveniently.

### Key Implementation Expertise:-

- Layout Design: Design intuitive user interfaces by structuring components effectively.
- Form with HTML Validation: Implement HTML form elements with validation to ensure accurate user input.
- Wellness Calculator Logic: Develop JavaScript logic to calculate BMI based on weight and height inputs.

## TRAILHEAD BADGES AND POINTS

**Explorer - 11 badges - 5625 points**

## HOBBIES

**Meditation and Mindfulness Practitioner**

**Wellness Explorer and Podcast Enthusiast**