



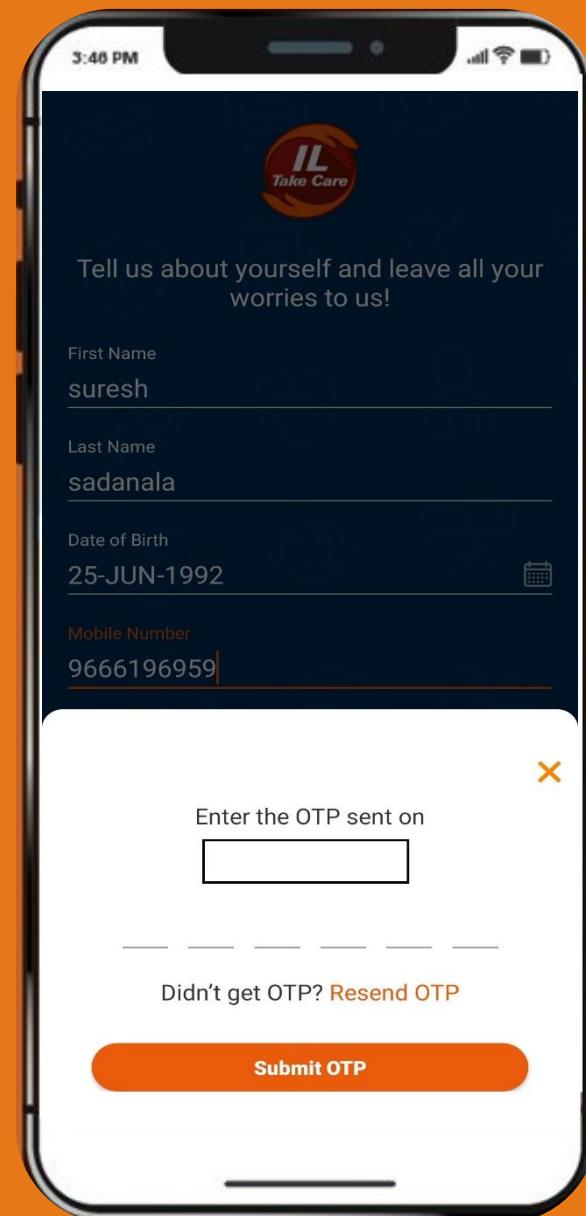
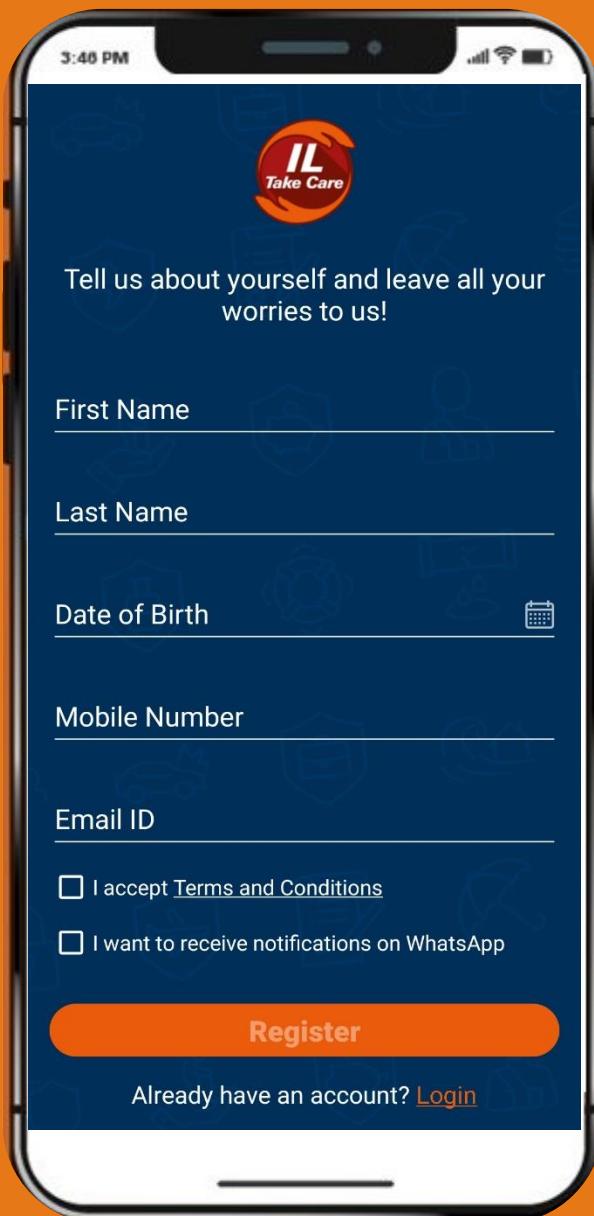
Presents



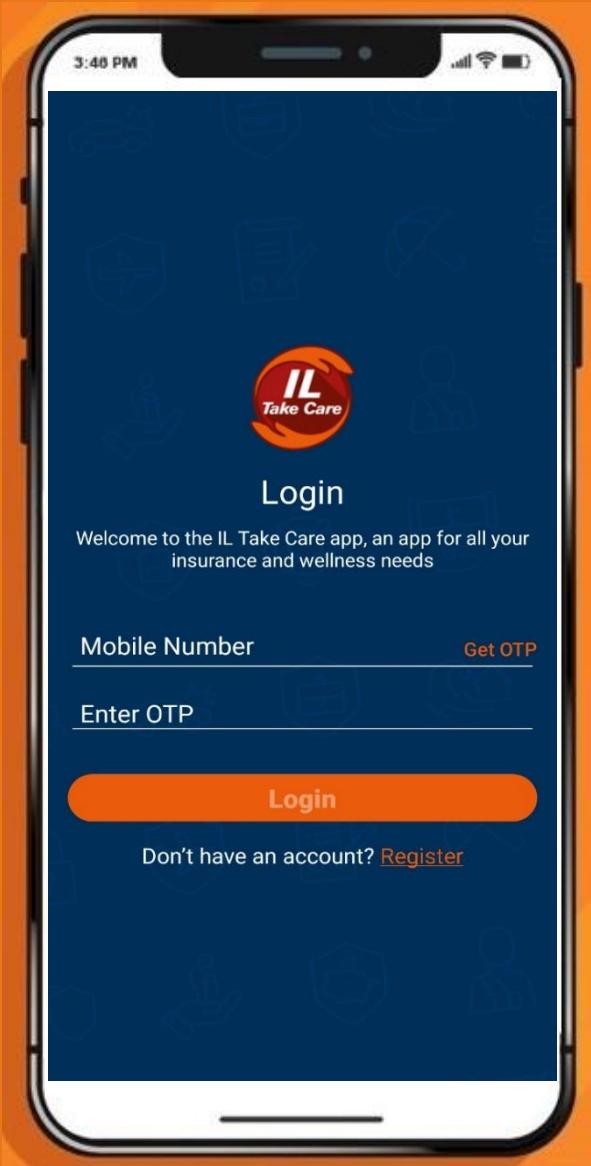
**One stop solution for all your
insurance and wellness needs**

Registration Process

- In order to register on the app, kindly proceed by providing Name, Date of birth, Mobile number and your Email Address
 - On accepting the terms and conditions, an OTP can be requested for.
-
- OTP will be sent to the mobile number provided .
 - Please enter the OTP in the space provided .
 - Click on submit.



Sign-in Process



- Enter mobile number registered with the App.
- Click on “Get OTP”
- Enter the OTP received
- Click on “Login”



To view/download
e-cards

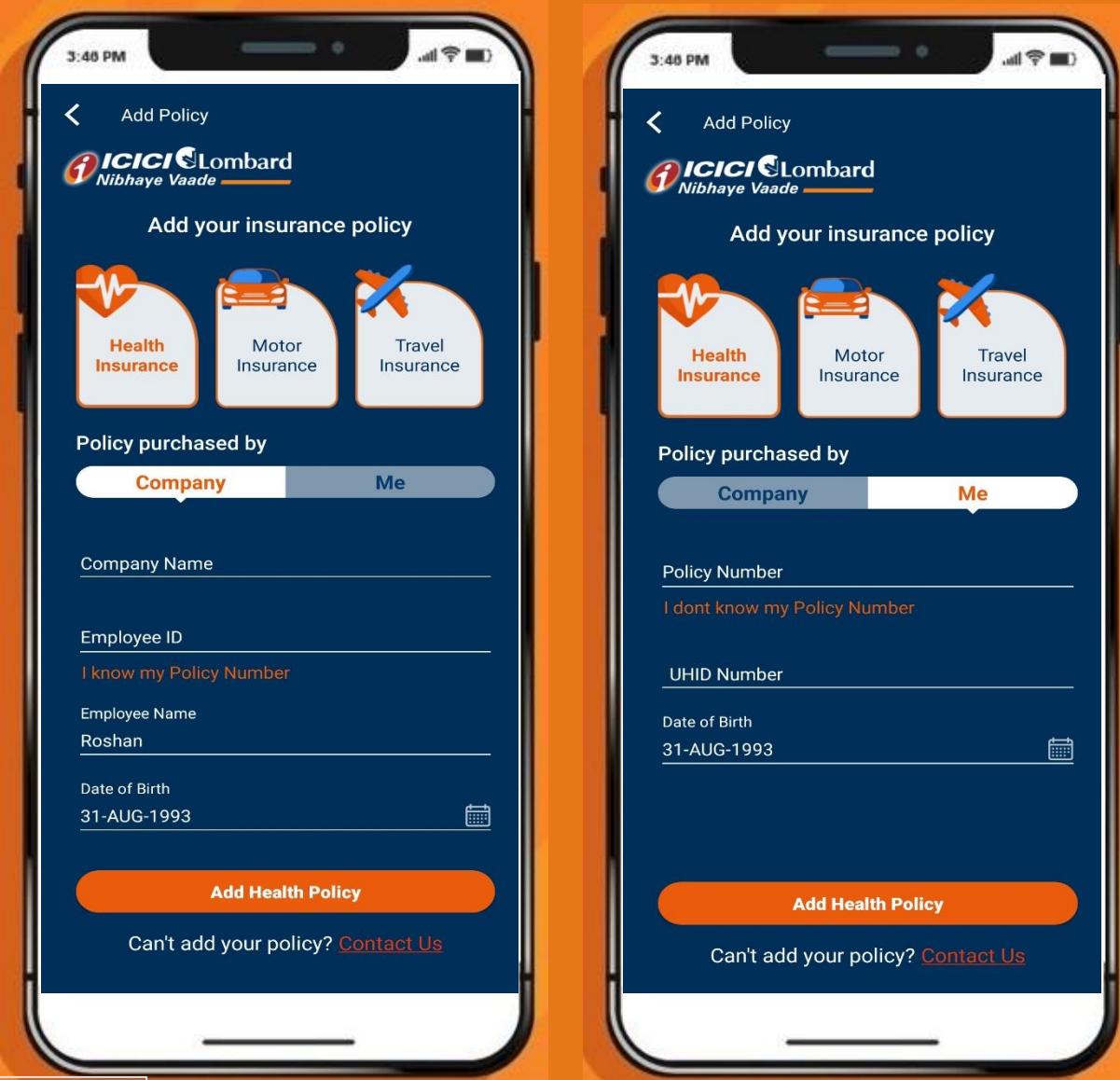
Add policy to download e-cards

Option-1

- After login, click on add your policy.
- Click on Health Insurance product and enter the details asked for

Company Name policy addition flow

- Company Name eg, THALES DIS TECHNOLOGY, THALES INDIA, THALES DIS CPL, (cross- check from your salary slips if you are not sure)
 - TGI
 - Employee Name (keep this blank)
 - DOB



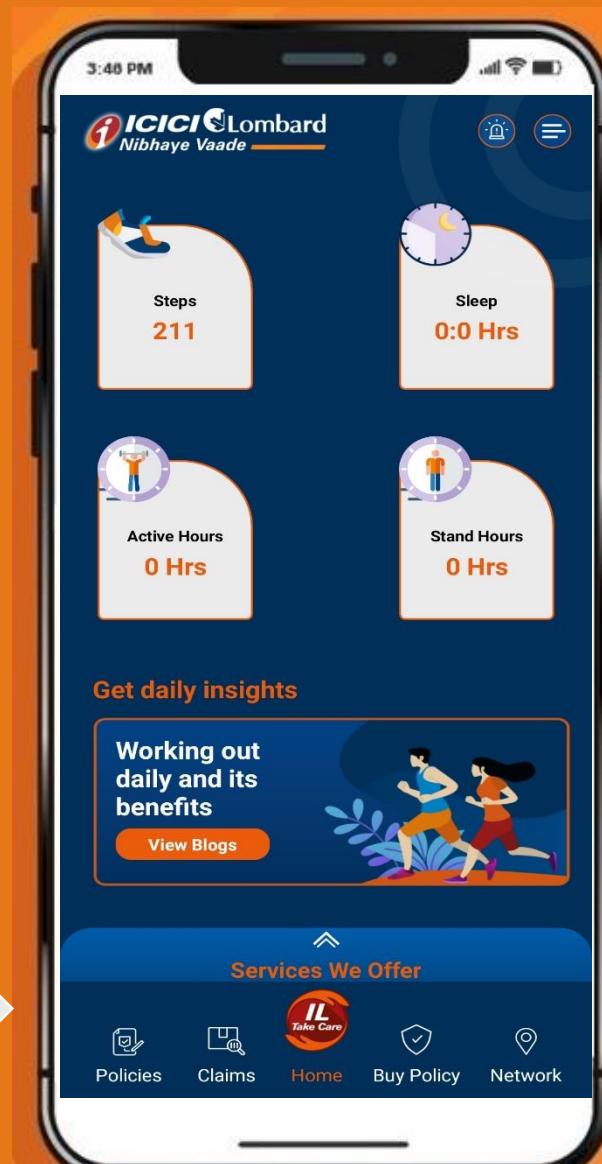
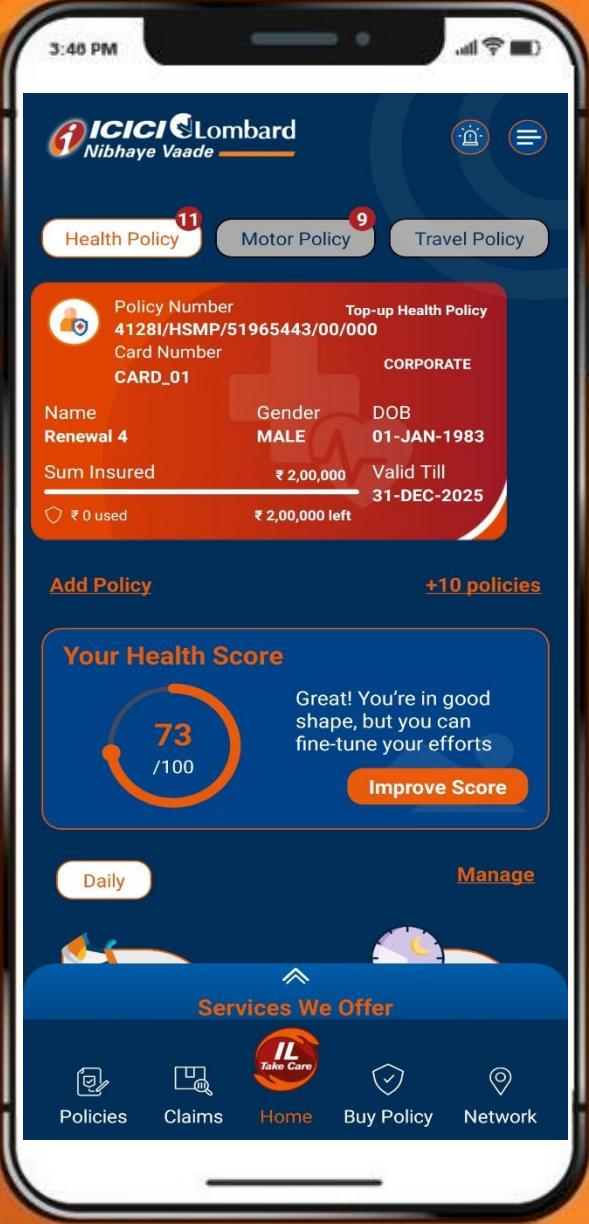
*Keep "Employee Name" field blank

Option-2

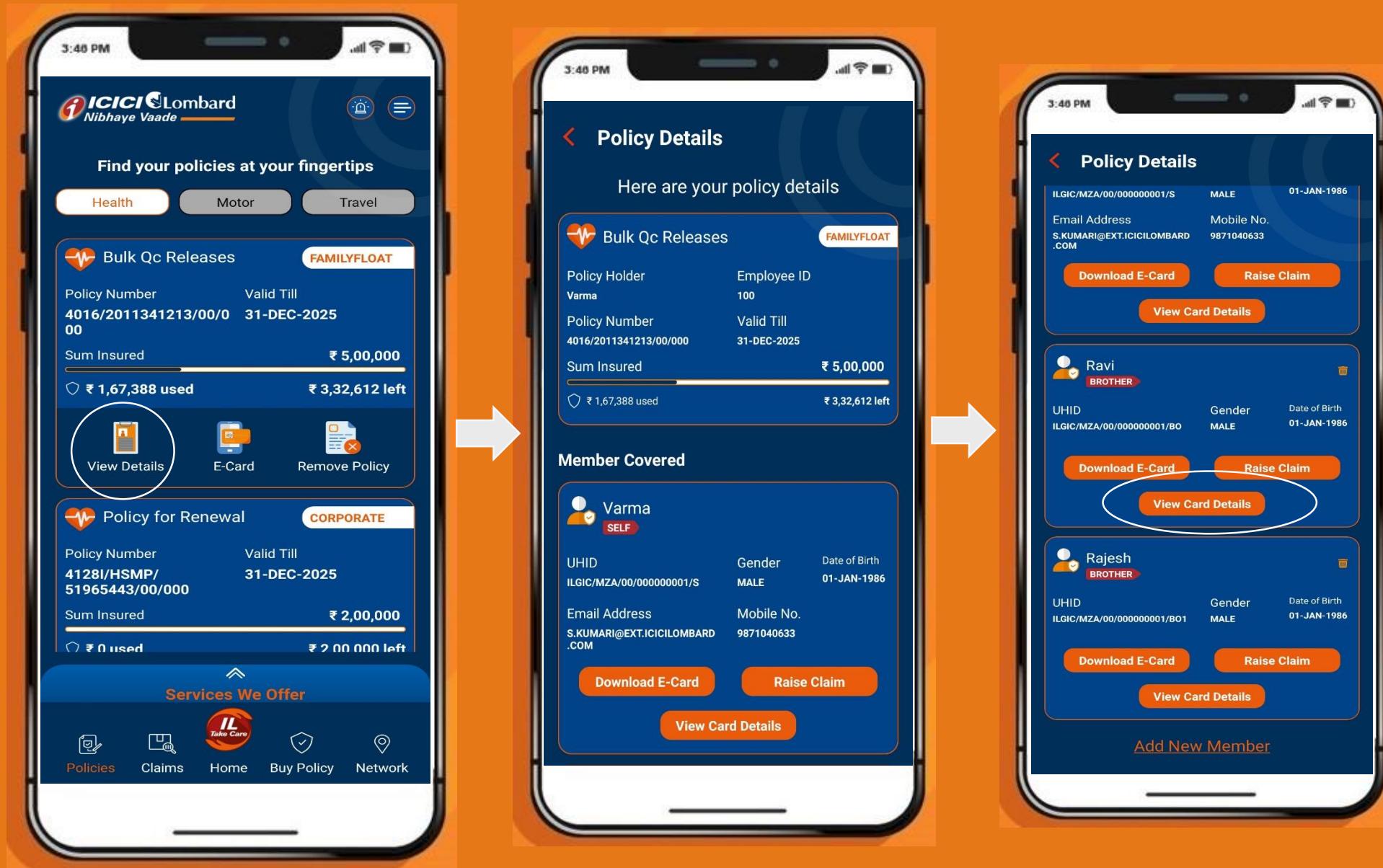
- The policy can also be added via policy number details
- If you have your policy details with you, click on "I know my policy number"
- Enter the below details for policy addition via policy number flow
 - Policy Number
 - UHID
 - DOB
 - Employee ID (Not applicable to retail policies)

Home Page

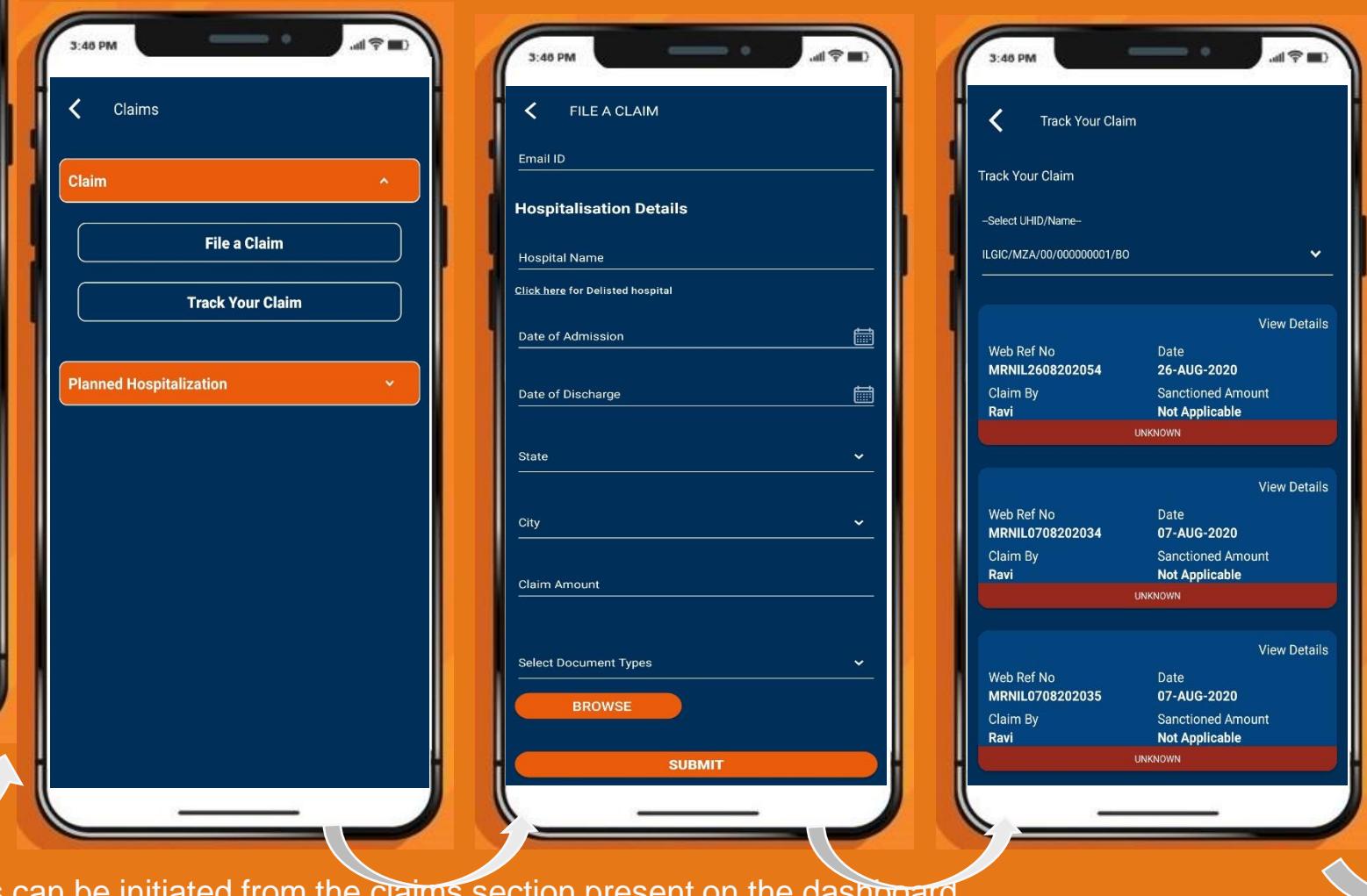
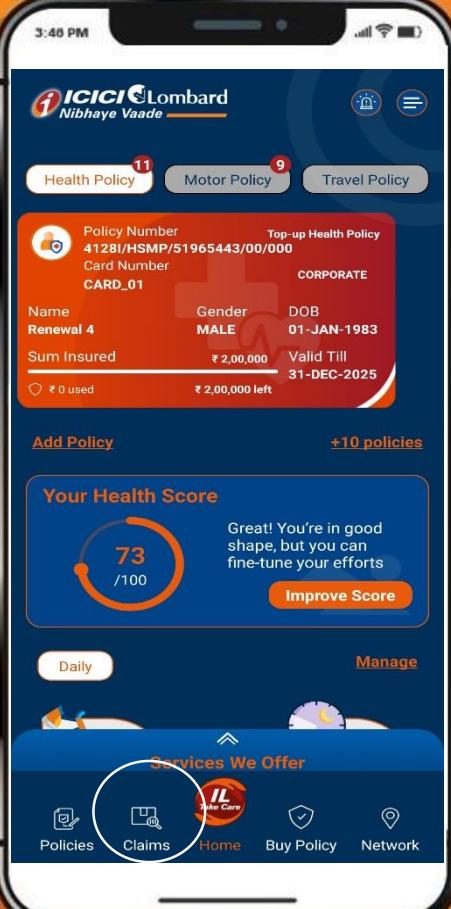
- Dashboard of the app shows E-Card with policy number, UHID number, Sum insured, Balance left and other important details
- UHID number is your unique number which can be used while communicating with us.
- Health Risk Assessment can also be taken from dashboard.
- Wellness panel can be accessed from the dashboard itself, such as
 - Step tracking
 - Sleep tracking
 - Active hours
 - Stand Hours
- Insightful Blogs can also be accessed
- Few shortcuts can be accessed from the dashboard
 - Policies
 - Claims
 - Buy Policy
 - Network for Hospitals and Garages



View/Download e-card



- User can check their dependents details from the “View details” section under Policies section
- Verifying the card can be done once the user clicks on “View card details”
- E-card can be downloaded from here for the self and dependents also
- User can also “Raise a Claim” from this section directly

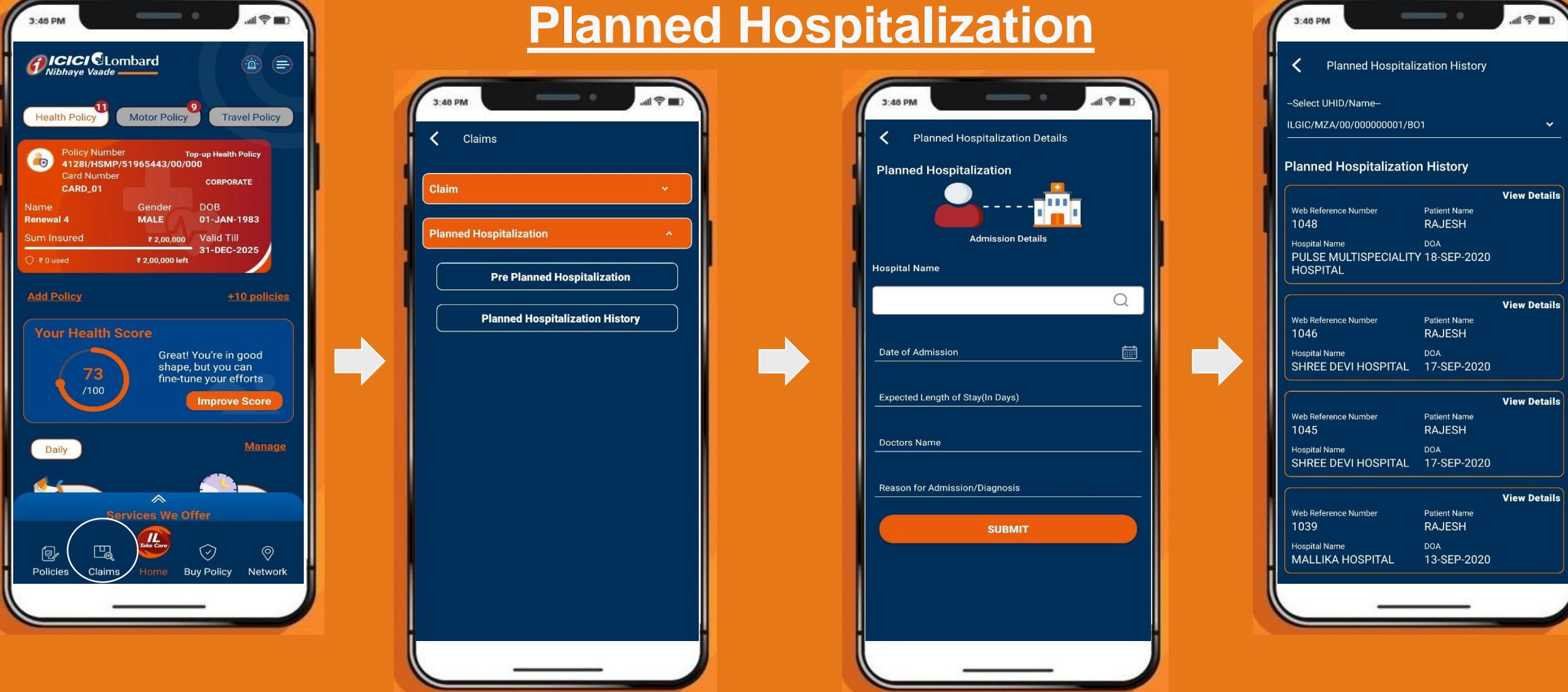


- Hospitalization claims can be initiated from the claims section present on the dashboard
- User needs to enter the basic details of the hospitalization such as Hospital Name, DOA, DOD and Amount paid
- User can submit the claim by uploading the scanned copies of documents on the app and can send hard copies within 21 days of discharge. Just ensure to emboss all documents with a blue pen on top left side "For ICICI Lombard Claim" (refer this image) before uploading the scan copies on the App and keep the originals safely with you as it may be required during any processing/field verification of a particular claim.
- User can also track their claims online and the deduction details under the claims section itself



For Use with ICICI Lombard.jpg

Planned Hospitalization



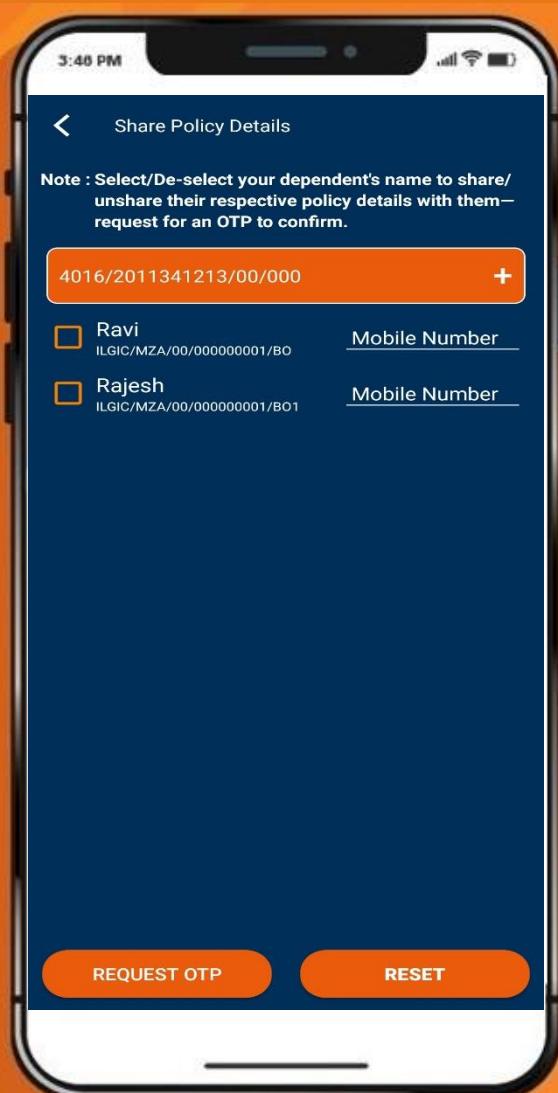
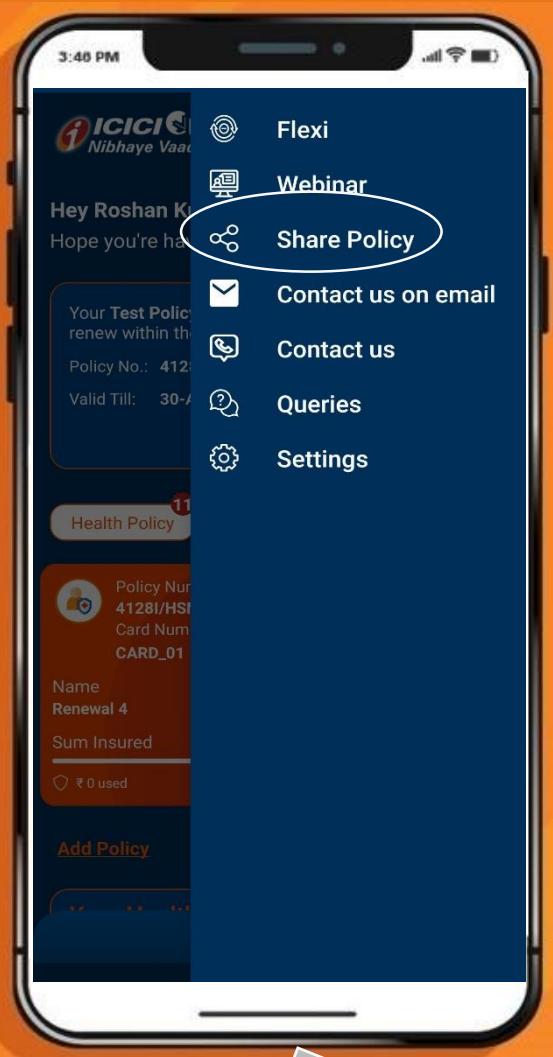
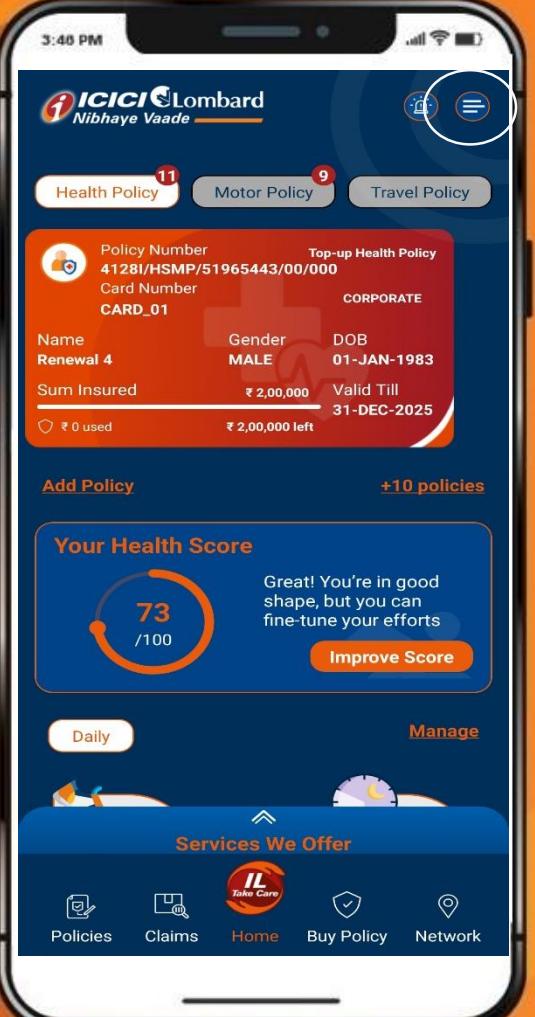
- One can plan the hospitalization from the app and raise a request for the same
- User can fill and submit the form under the section and our team of doctors will get in touch with the user
- One can also check the history of the earlier planned hospitalization request raised from this section

Network Hospitals



- Hospitals affiliated under the ICICI Lombard network can be located from the app
- Below details can be tracked for any hospital
 - Distance from the user
 - Contact details
 - Specialty
 - Procedure
 - Review
 - Ratings
- Hospital can be located by
 - Pin code
 - City
 - Hospital Name
 - Specialty
 - Procedure

Share Policy details

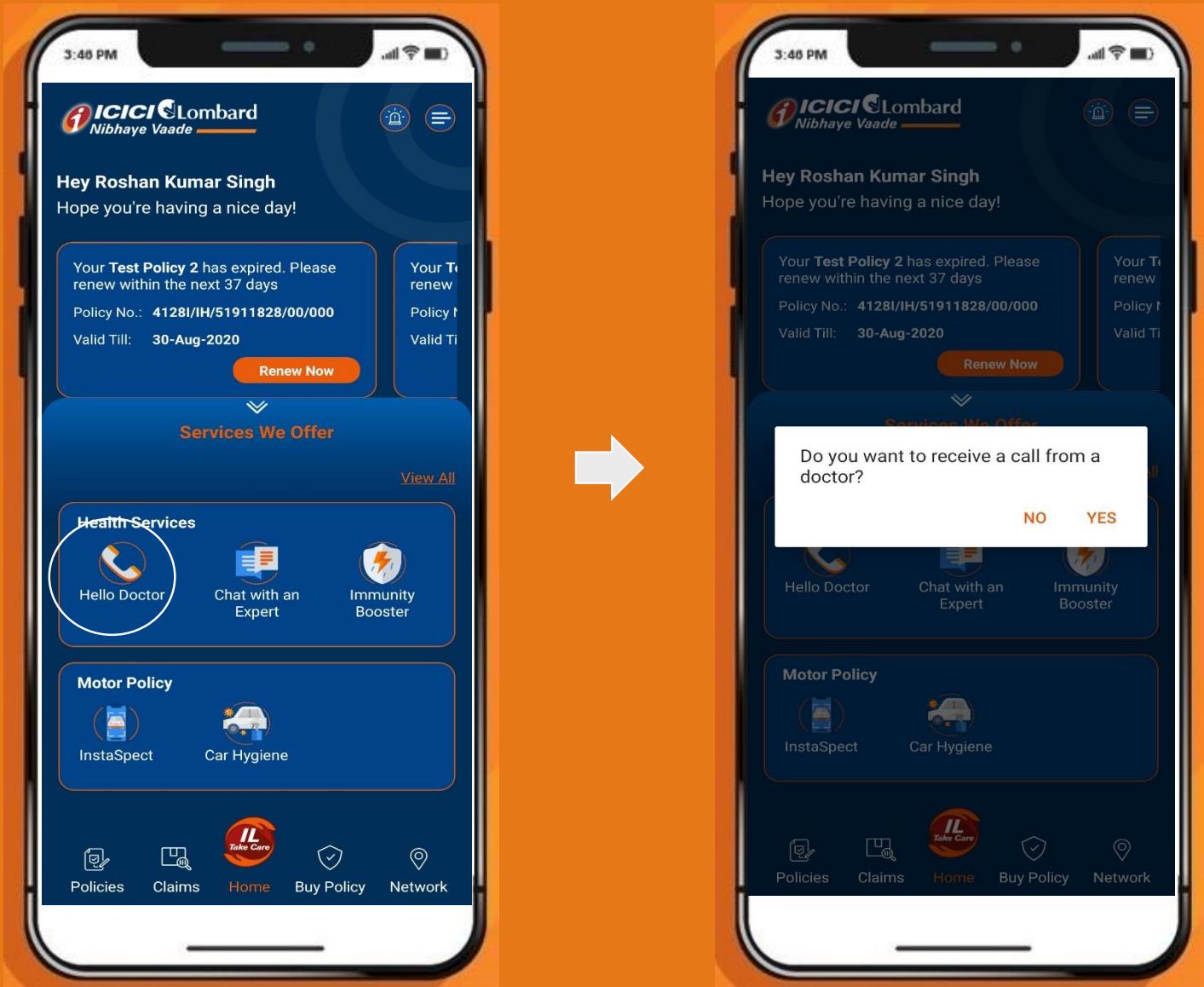


- Share your details feature on the IL Take Care app allows your dependents to login on the app
- Self member of the policy can share the policy details with their dependents
- Their dependents can view all the necessary details of the insurance policy such as E-card, Network Hospitals etc.



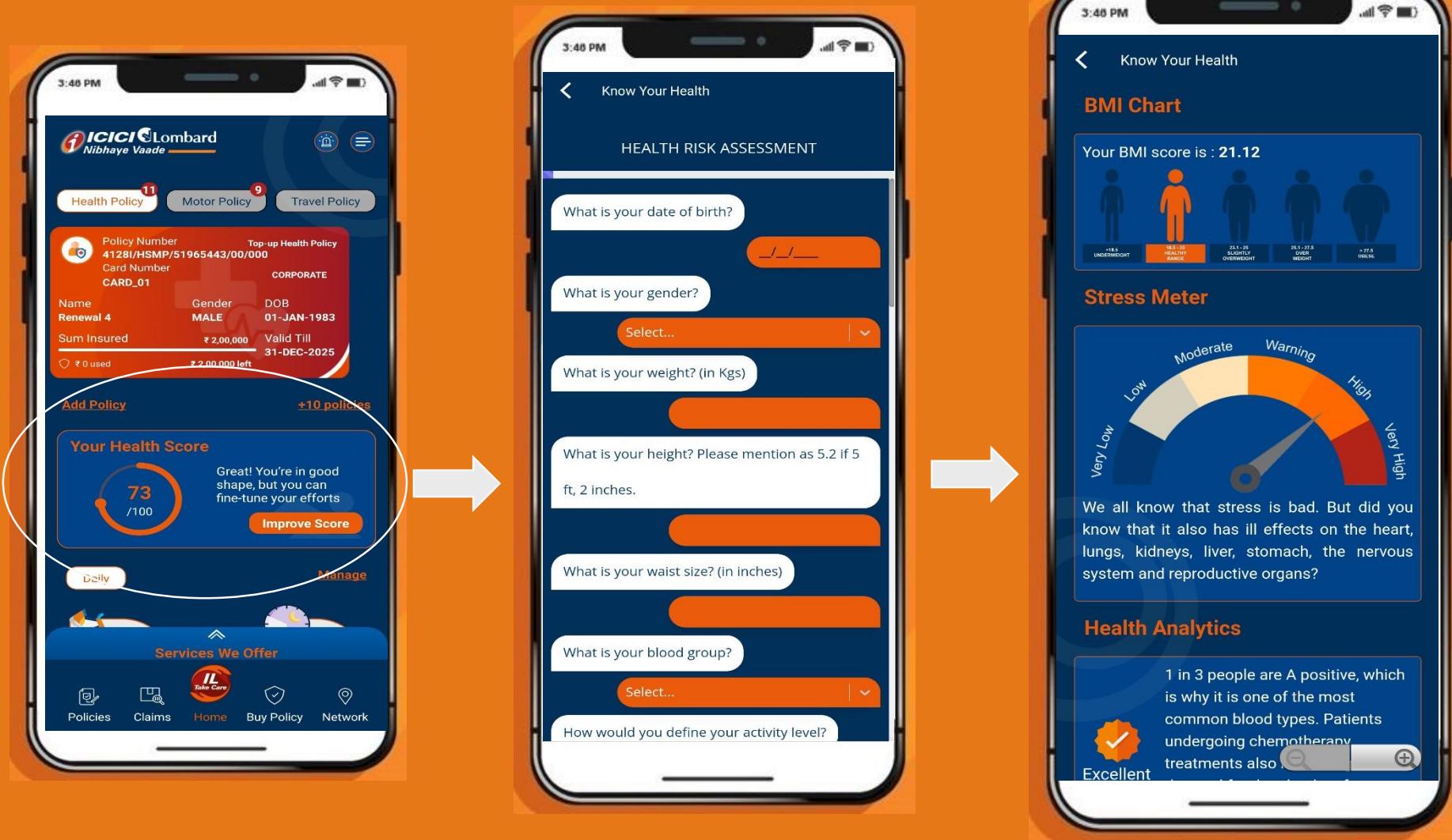
Other Wellness Features on App

IL Hello Doctor



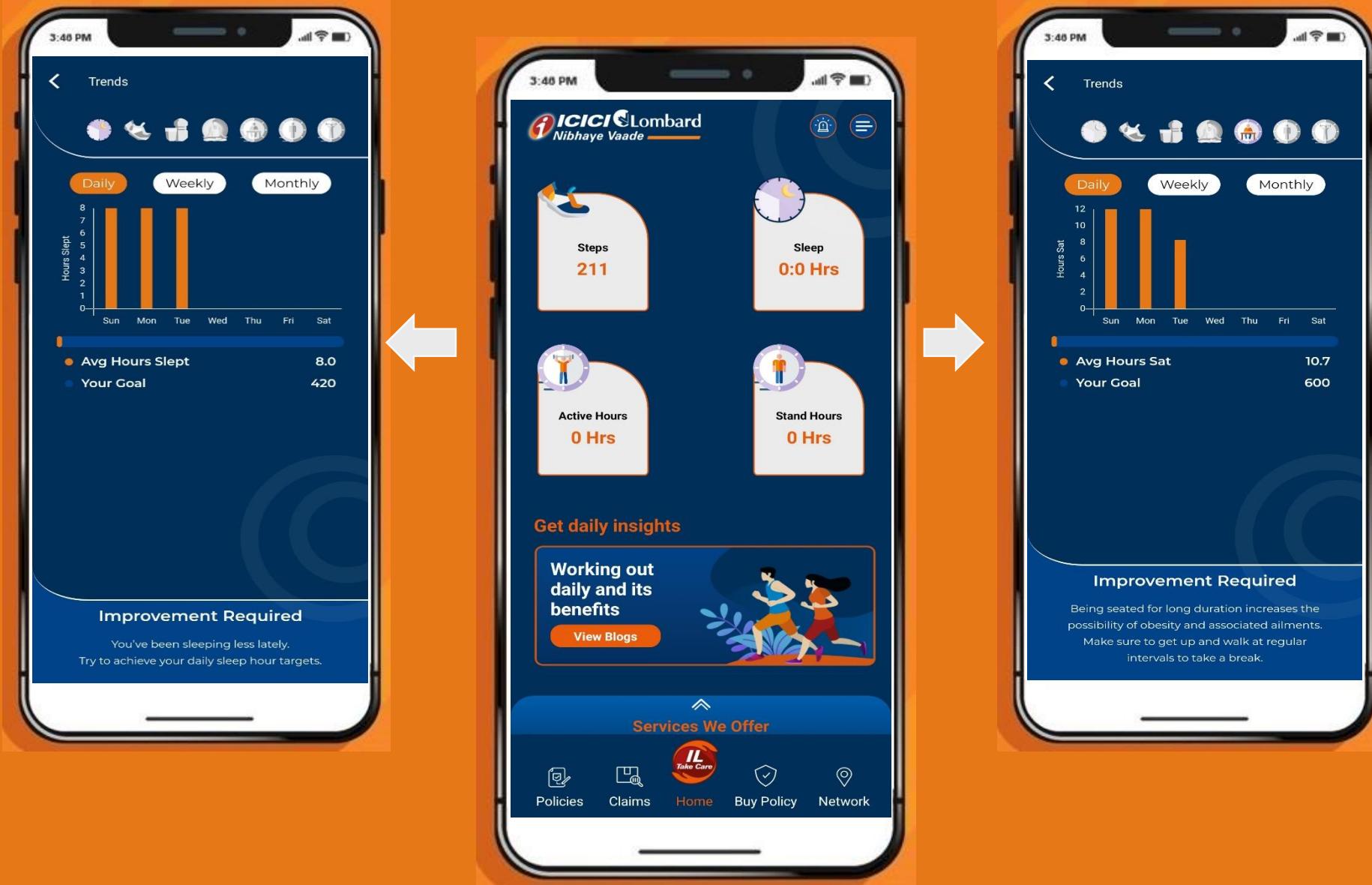
- IL Hello Doctor feature allows you to contact a MBBS doctor on phone call.
- This feature is available 24*7, 365 days
- Over-the-Counter medicines can be prescribed by the doctor on the phone call.
- You can raise a call request from the “Services we Offer” panel from the dashboard

Health Risk Assessment



- Health Risk Assessment (HRA) is a platform where you can create your customized health score
- HRA will help you calculate your BMI, Stress Index, Happiness Index and personalized Health Analytics
- User can “Edit” and “Retake” the HRA score any number of times

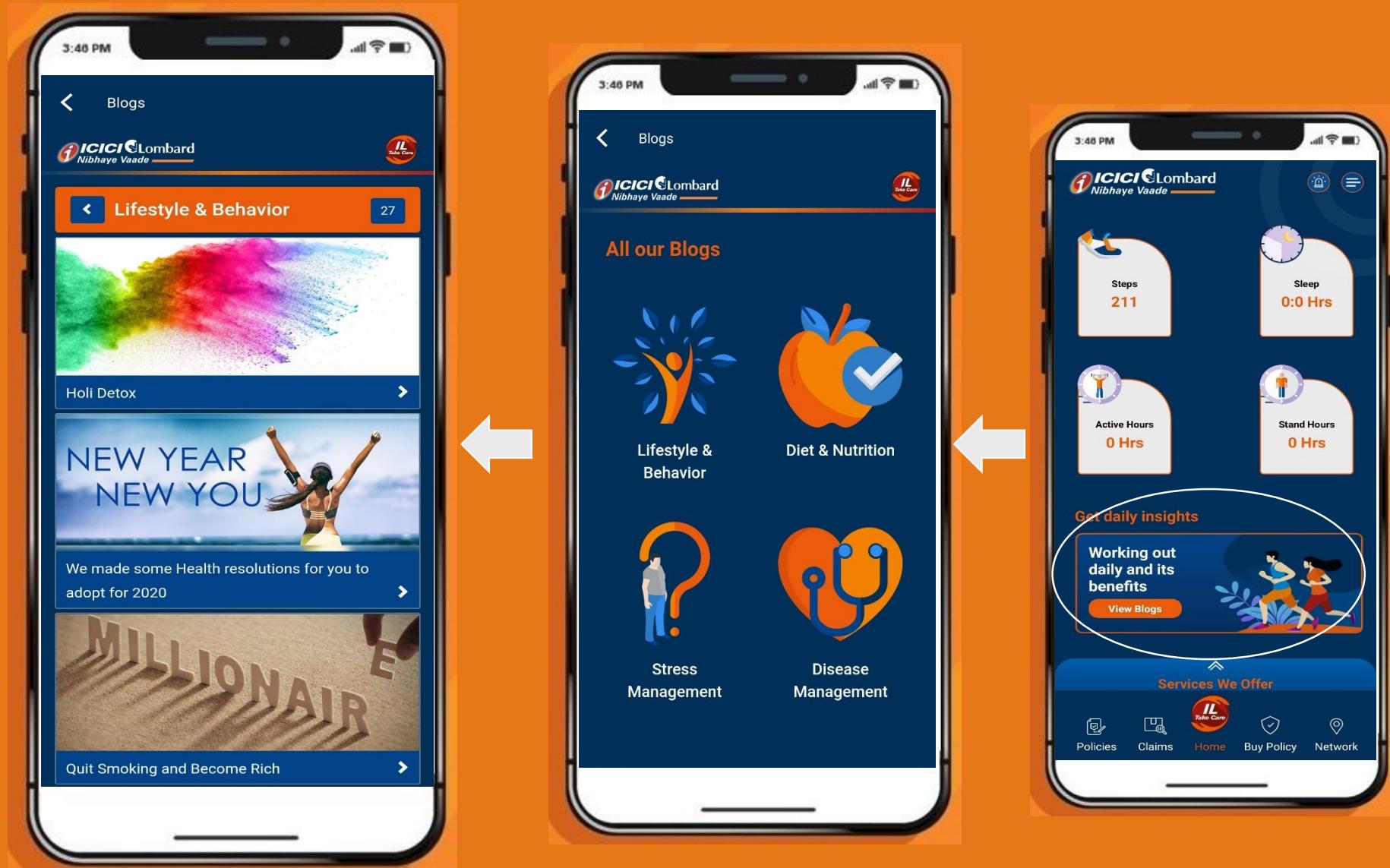
Wellness Panel



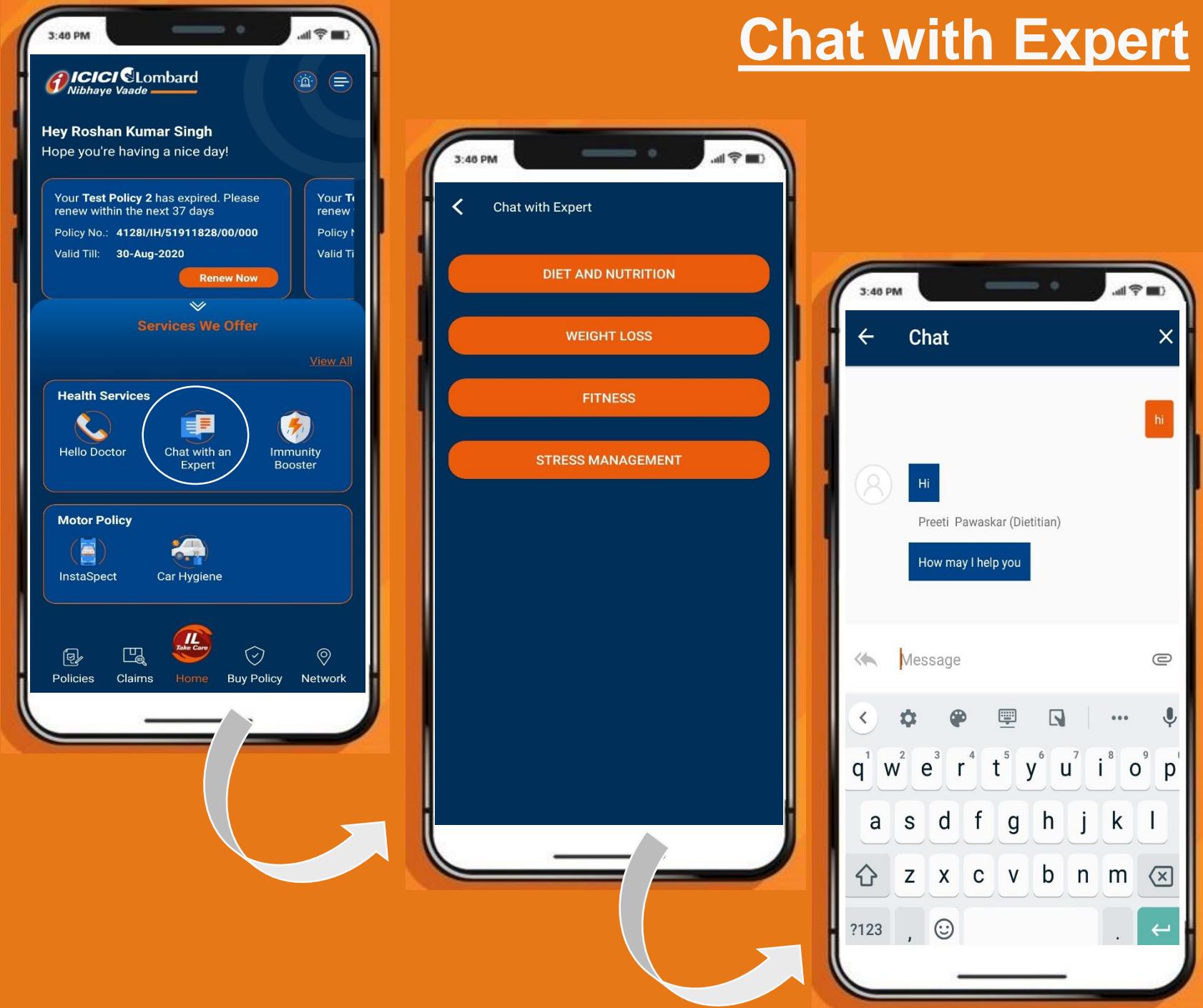
- Wellness panel can be easily accessed from the dashboard itself
- You can easily track your Steps, Sleep, Active hours and Stand Hours
- User can check the detailed graph by clicking on the "Manage tab" from the dashboard

Blogs

- Blogs section is available on the dashboard for easy access
- Blogs section has been divided under 4 categories namely,
 - Lifestyle and Behavior
 - Diet and Nutrition
 - Stress Management
 - Disease Management
- Regularly insightful blogs are made available for keeping the user update with the latest health practices followed



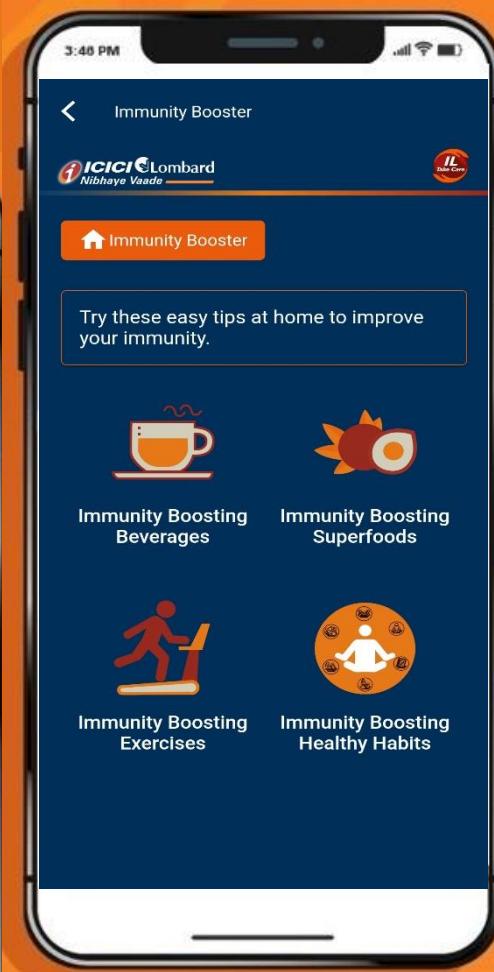
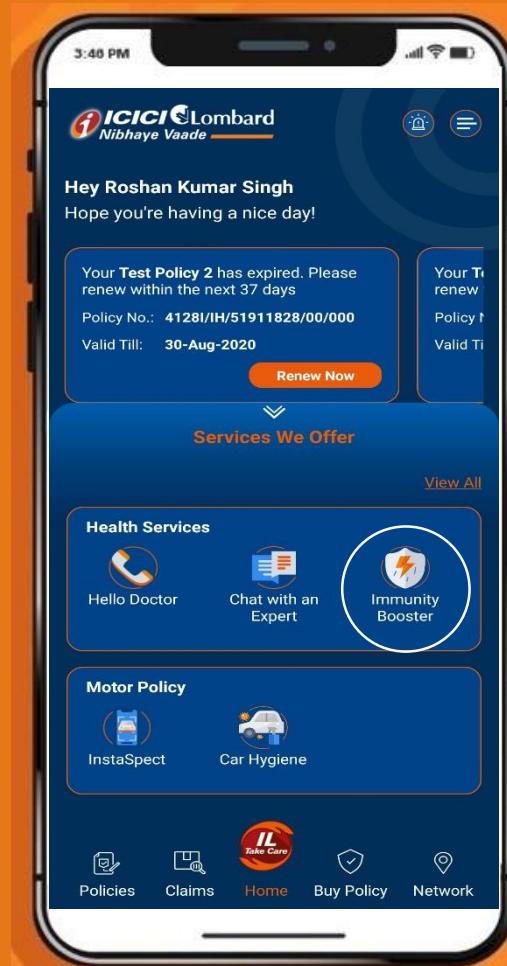
Chat with Expert



- You can Chat with an expert from the IL take Care app
- This feature can be accessed from 9AM-7PM, all days of the week except public holidays
- Following are the areas which are covered under this feature
 - Diet and Nutrition
 - Weight Loss
 - Fitness
 - Stress Management

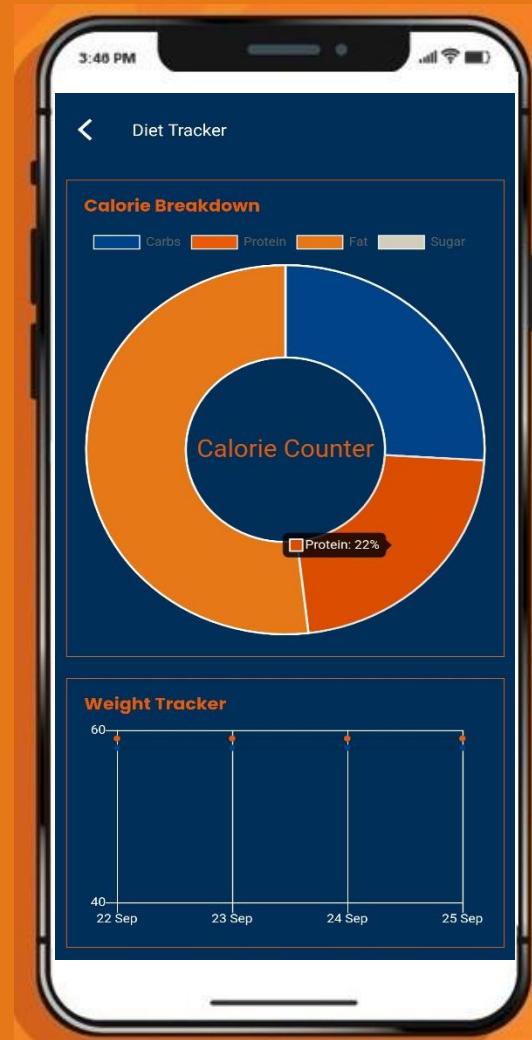
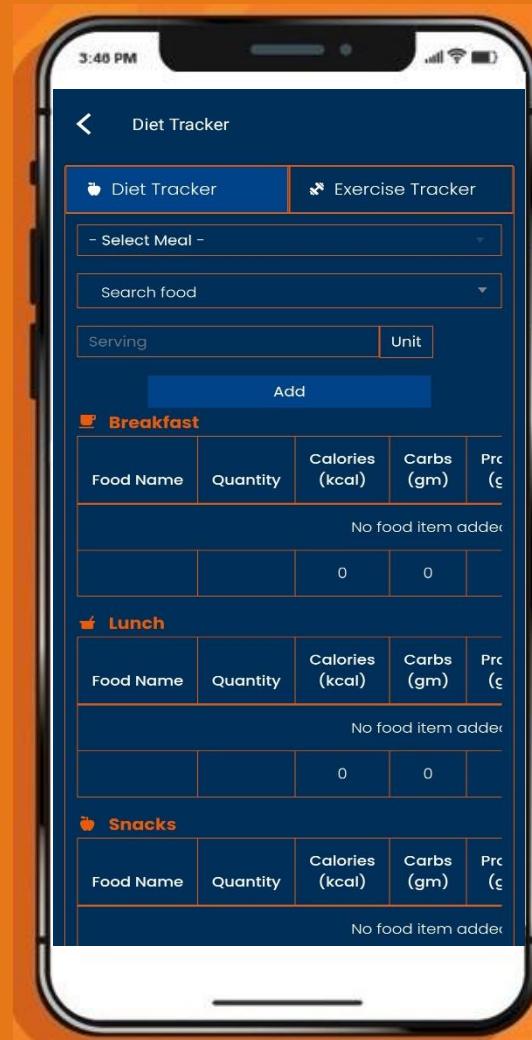
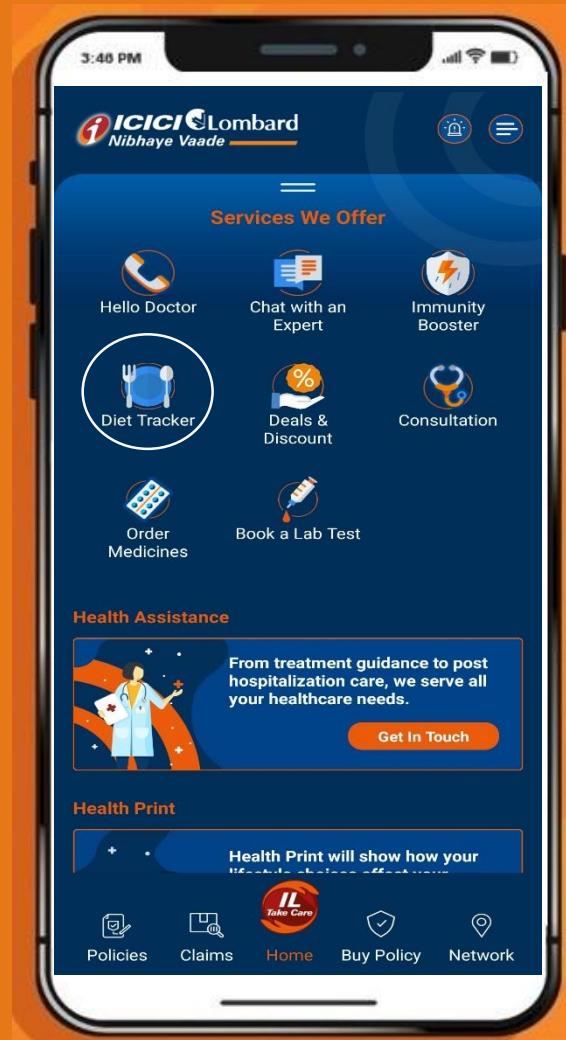
- Immunity booster trio consist of
 - Immunity Risk assessment
 - Immunity Quiz
 - Immunity Boosting Tips
- Immunity Risk Assessment is a questionnaire based test which gives the customized risk report for the user
- One can take Immunity Quiz to sharpen their knowledge
- To boost one's immunity, tips can be checked from this section.

Immunity Booster

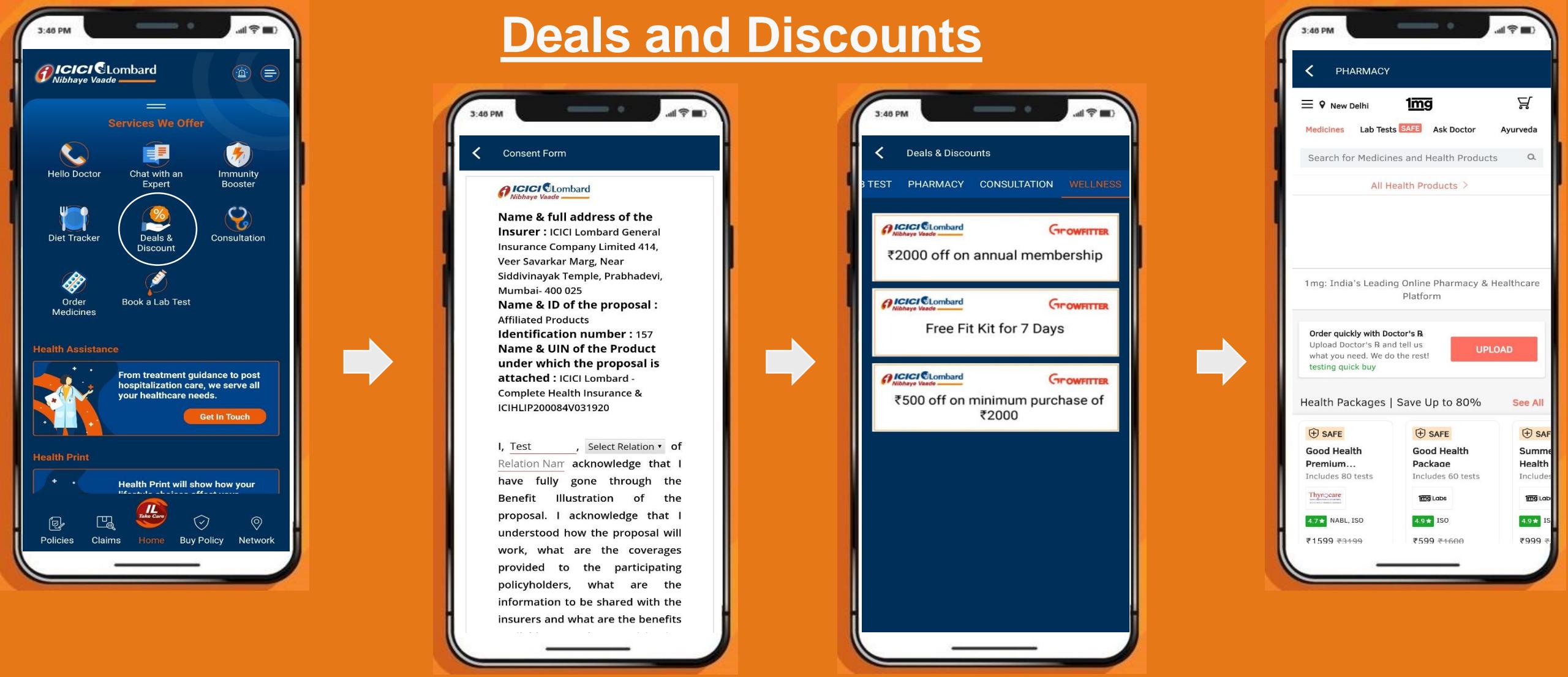


Diet and Exercise Tracker

- User can keep a track on their Diet and Exercise from the Diet tracker feature available on the “Services Offer” page
- Analysis of the calories eaten will be shown in the graphical format for easy tracking



Deals and Discounts



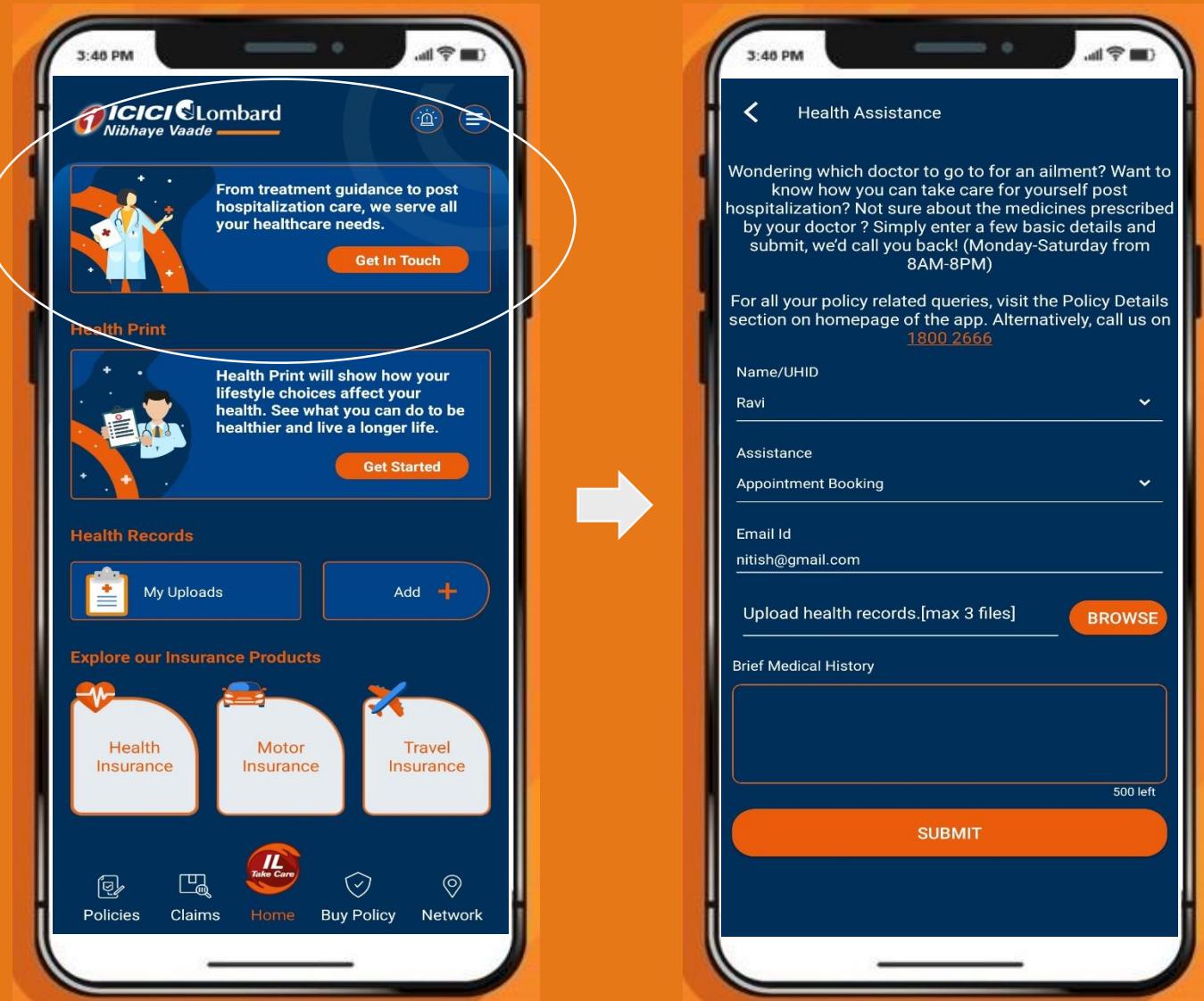
- Deals and Discount feature allows you to avail exciting deals and discounts under various categories of health
- User can avail big discounts on Pharmacy, Wellness, Consultation, Home Health care and much more

Consultation



- User can book a consultation visit with a doctor from the Consultation tab on the application
- After the selection of all the details, user can call the clinic and confirm on the appointment
- Walk-in in the hospital and share the OTP received.
- Once the consultation is completed, user can upload the prescription also to order medicine

Health Assistance



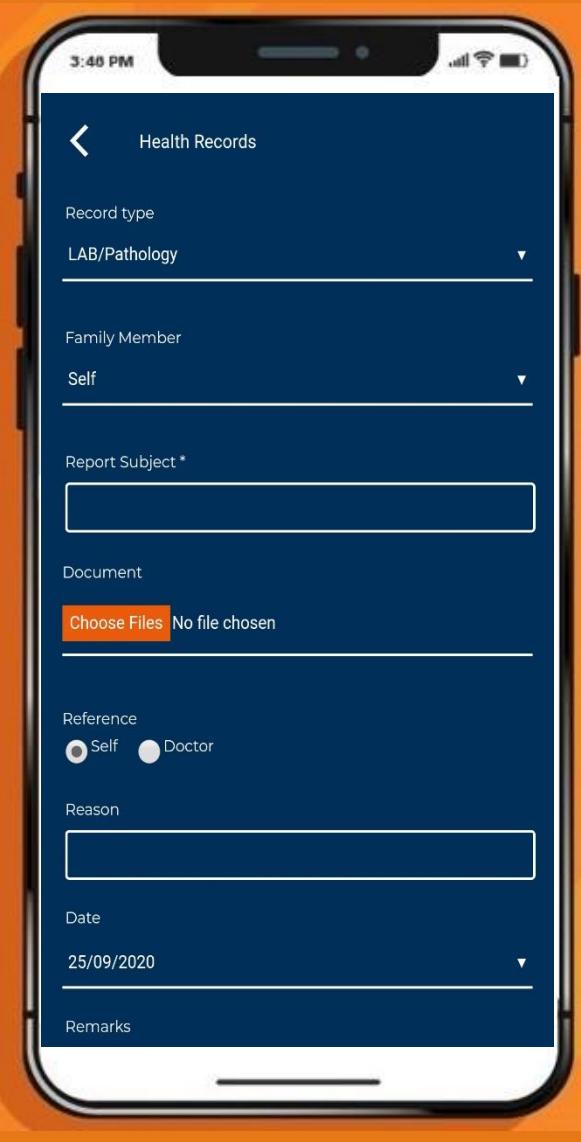
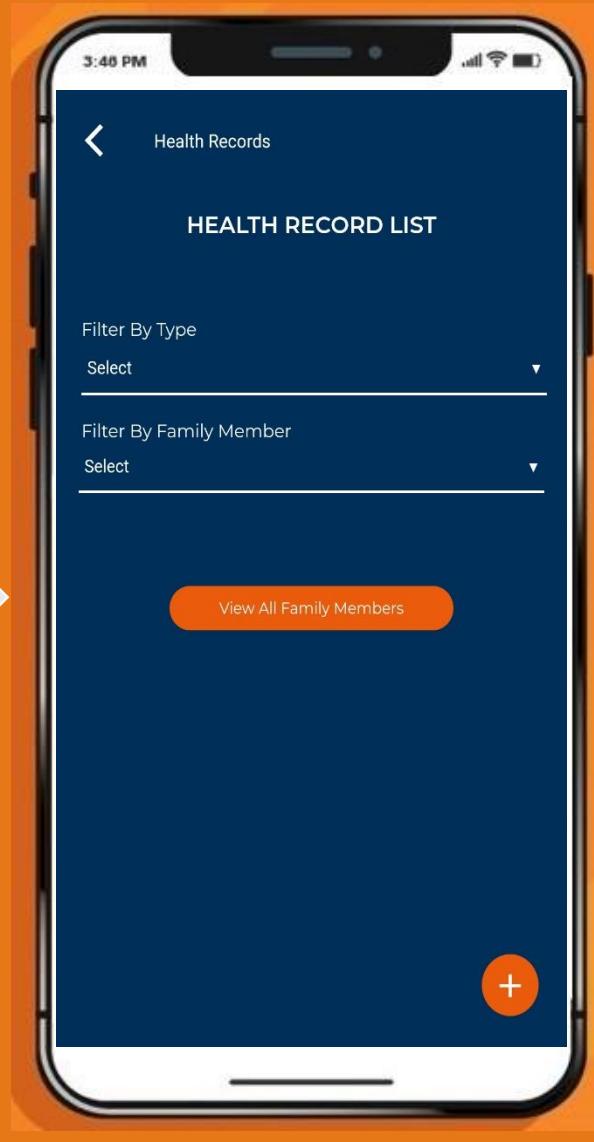
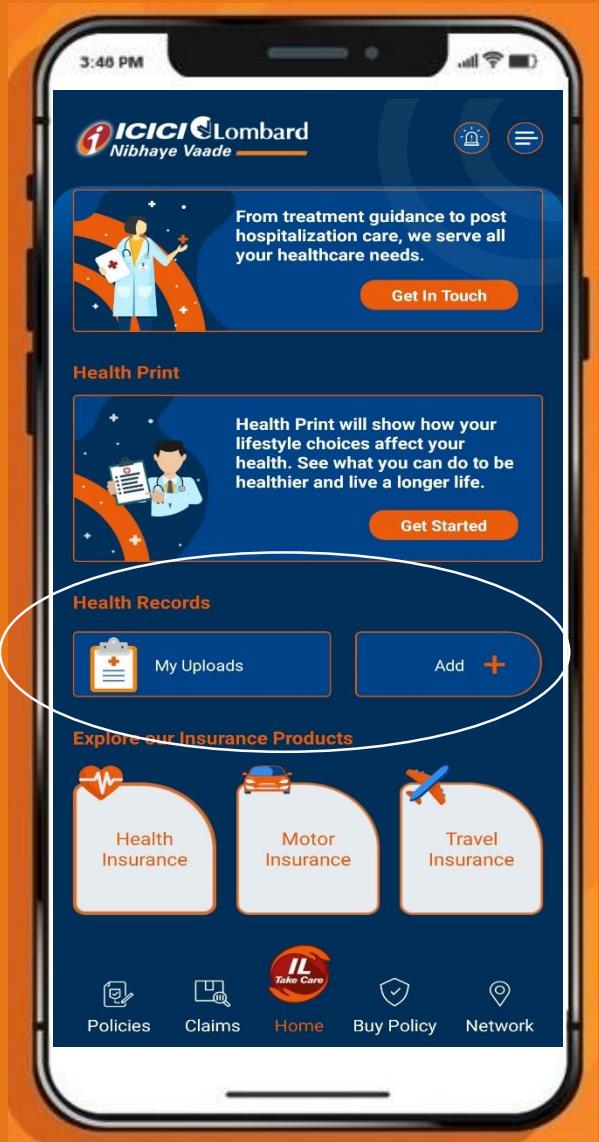
- Health assistance is a call based assistance with a MBBS doctor for resolving all the health related queries.
- Health assist guides in
 - Doctor appointments,
 - Second opinion,
 - Facilitating hospitalization
 - Post hospitalization care.
 - Treatment related details
 - Home Health care
 - Back to Office

Health Print



- Health Print feature is helpful for the user to track the various health and wellness indicators on the mobile phone
- It includes the complete health score, BMI, Stress analysis and overall daily activity charts

Health Records



- With the use of Health Records features one can store their health records in the application itself.
- Other than self, the user can also add their family members health records.
- It will help the user to access the health records electronically.
- It will be very helpful in Emergency situations

Thank You !