



Date : November 08, 2023

Dear ANANYA GHOSH,

We would like to bring to your notice that the payment for your SBI Credit Card number XXXX XXXX XXXX XX40 is overdue.

Below is a brief summary of your Credit Card account:

Total Amount Due (TAD): 66,377.00    Minimum Amount Due (MAD): 14,989.00

You are requested to make immediate payment in favour of SBI Credit Card number XXXX XXXX XXXX XX40.

You may choose from a host of payment options like Paynet, Visa Credit Card pay, NEFT payment and others. For more details of payment options or to access online statements for latest 24 months, please visit our website [www.sbicard.com](http://www.sbicard.com) or contact our SBI Credit Card helpline numbers given below.

In case of any further query, you are requested to write us at [customercare@sbicard.com](mailto:customercare@sbicard.com) or contact SBI Credit Card helpline number at 39 02 02 02 or 1860 180 1290 ( if calling from MTNL and BSNL lines ). Our customer service representatives are available from Monday to Saturday between 7am to 7pm. However, IVR & Emergency Services for lost credit card blocking on above mentioned helplines are available 24X7 hours.  
Please ignore if the payment has already been made

Warm Regards,

SBI Card

Important: We would like to inform you that all your financial transaction history now gets recorded in the Credit Bureaus which is an initiative of the Government of India and the Reserve Bank of India. Credit Bureaus share your credit information with its members in the form of credit information report. We would request you to make regular payments of your outstanding by the payment due date, in order to maintain a good credit history.

This letter is system generated and does not require any signature.



GSTIN of SBI Card : 06AAECS5981K1ZV

Stmt/Debit Note/Credit Note/Tax Invoice

(DUPLICATE FOR SUPPLIER)

ANANYA GHOSH

Credit Card Number

XXXX XXXX XXXX XX40

\*Total Amount Due ( ₹ )

66,377.00

\*\*Minimum Amount Due ( ₹ )

14,989.00

[Pay Now](#)

PLACE OF SUPPLY : KTK/29/KARNATAKA

STMT No. : B23110857427

Credit Limit ( ₹ ) (including cash)

60,000.00

Cash Limit ( ₹ ) (as part of credit limit)

6,000.00

Statement Date

08 Nov 2023

Available Credit Limit ( ₹ )

BLOCKED

Available Cash Limit ( ₹ )

BLOCKED

Payment Due Date

IMMEDIATE

ACCOUNT SUMMARY

Previous Balance ( ₹ )	Payments, Reversals & other Credits ( ₹ )	Additions		Total Outstanding ( ₹ )
		Purchases & Other Debits ( ₹ )	Fee, Taxes & Interest Charges ( ₹ )	
62,239.57	0.00	0.00	4,137.55	66,377.00

SHOP & SMILE SUMMARY

Previous Balance	Earned	Redeemed/Expired /Forfeited	Closing Balance	Points Expiry Details
8282	0	0	8282	NONE

Date	Transaction Details for Statement dated 08 Nov 2023	Amount ( ₹ )
31 Oct 23	FEE - LATE PAYMENT (EXCL TAX 234.00)	1,300.00 D
08 Nov 23	FIN CHARGE ON RETAIL (EXCL TAX 397.15)	2,206.40 D
	IGST DB @ 18.00%	631.15 D

SAVINGS AND BENEFITS SECTION

	For this month	For this year	From the card issue date
Cash Back( ₹ )#	0.00	0.00	0.00
Petrol Surcharge Waiver ( ₹ )#	0.00	0.00	0.00
Reward Points	0	472	8452

# with effect from transactions dated 17-Nov-2011.



Did You Know !

A Credit Information Report (CIR) generated by CIBIL is a factual record of borrower's credit payment history compiled from various credit providers. It helps lenders make informed decisions. The best measure to maintain a good CIR is to exercise good money management practices and make repayments on time.

### Pay Instantly with PayNet

Pay your SBI Credit Card bills through PayNet & get instant credit to your account.

**How to use PayNet:**

- Login to sbicard.com & click on 'Pay Now' icon
- Select the amount & mode of payment
- Confirm the details & click on submit

Transactions highlighted in grey color, if any, do not form part of Purchases & Other Debits; #Transactions fully/partially converted to Flexipay/Encash/Merchant EMI.

C=Credit; D=Debit; EN=Encash; FP=Flexipay; EMD=Easy Money Draft; BT=Balance Transfer; M=Monthly Installments; TAD=Total Amount Due; T=Temporary Credit,

Important Messages

Past Due							
Overlimit	7 Due	6 Due	5 Due	4 Due	3 Due	2 Due	Current
6,377.12	0.00	0.00	0.00	0.00	0.00	3,477.84	5134.19

\* \*Total Amount Due (TAD) needs to be paid by payment due date to avoid levy of finance charges on new transactions done after the statement date. The difference, if any, between the Total Amount Due and the Total Outstanding is the balance on the Flexipay/Encash/Installments as applicable.  
\*\* To keep your credit card in good standing, you have the option of paying atleast the minimum amount due on or before the due date. The Minimum Amount Due includes the EMI on Flexipay/Encash/Installment amounts & 100% of all applicable taxes. Content of this statement will be considered correct if no error is reported within 20 days.

In the event of non-payment / short payment of the Minimum Amount Due for more than three successive months or 90 days whichever is earlier, your encash/ flexipay/ encash inline shall be closed on 91st day and the principal outstanding along with the outstanding interest accrued till the date of such closure shall be debited to the Credit Card Account and appear in the subsequent monthly statement. SBI Card shall be entitled to demand immediate repayment of such consolidated outstanding amounts. As a part of the Credit Card Account, this balance will now attract all the charges including finance charges at the credit card rate of interest, over-limit charges in the event account balance post transfer of loan outstanding if any exceeds the existing Credit Card limit as mentioned in the cardholders MITC.

Any increase in fees or charges shall be notified in advance to the Cardholders on SBI Card website ([www.sbicard.com/en/customer-notice.page](http://www.sbicard.com/en/customer-notice.page))

#### Important Notes

- Description of Services :- Credit Card Services
- HSN Code : 997119
- Declaration : We hereby declare that the tax in relation to this statement is not payable under reverse charge mechanism
- Name and the address of the supplier : SBI Cards and Payment Services Limited (SBI Card), DLF Cyber City, Tower C, Block 2, Building 3 DLF Infinity Towers, 12th Floor, Gurugram, HR - 122002

Log onto [sbicard.com](http://sbicard.com) to view the “Most Important Terms & Conditions” & updated information on all ongoing offers.

SBI Card (SBICPSL) is a Corporate Agent of Royal Sundaram General Insurance Co. Limited, SBI General Insurance Company Limited and SBI Life Insurance Company Limited Vide IRDAI Registration Code CA0075. Insurance is the subject matter of solicitation.



#### Safety First

- SBI Card has now introduced OTP for 3D secure authentication of all Online Credit Card transactions
- Please ensure your current mobile no. is registered with us
- Please do not share this 6 digits OTP with anyone. SBI Card never asks for such information

Instant information 24X7, by just sending an SMS to 5676791

Simply SMS

#### Balance Enquiry:

BAL XXXX

#### Available Credit & Cash limit:

AVAIL XXXX

#### Hotlist Lost/Stolen Card:

BLOCK XXXX

#### Last Payment Status:

PAYMENT XXXX

#### Reward Point Summary:

REWARD XXXX

#### Subscribe to Estatement:

ESTMT XXXX

#### Duplicate Statement:

DSTMT XXXX Statement Period in MMY

XXXX = Last 4 Digits of the Card No.

#### Important Information on Disputed Transaction(s):

- Kindly note that this temporary credit (T) has been rendered to you in the interim and though the amount is included in your available credit limit, you will not be able to spend the amount while the dispute is still under investigation.
- As we are dependent on feedback from external parties such as acquiring bank, closure of such disputes may take up to a maximum of 120 days from date of initiation of investigation.
- Post completion of the investigation, in case the dispute is not closed in cardholder's favor, the temporary credit shall be reversed and corresponding debit entry shall reflect on the card account. However, in case the dispute gets resolved in favor of the cardholder, the temporary credit shall be regularized and replaced by a permanent credit. Reward Points for the disputed transaction will be debited in case the dispute is closed in cardholders favor. Further any charges levied on the disputed transaction during the period of investigation will be reversed, however same will be billed in the subsequent card statement, in case the dispute is not closed in cardholders favor.
- All transaction disputes are resolved as per the Network (VISA, MasterCard, Rupay, Amex) Guidelines. You will receive continuous updates on status of the dispute.

#### IMPORTANT INFORMATION

- [Important Terms & Conditions](#)
- [Charges & Cardholder Agreement](#)
- [Privacy Policy](#)
- [Reach Us](#)
- [Payment Options](#)

#### INSURANCE NOMINEE

SBI Card offers complimentary Air Accident / Personal Accident Insurance cover on certain credit cards.

To update the nominee details, please mail the Nominee Name and Relationship with the Nominee to [customercare@sbicard.com](mailto:customercare@sbicard.com) from your registered E-mail ID.

The said insurance is provided by a third-party insurance company, who is also responsible for any claim settlement in this regard. SBI Card shall not be responsible for any dispute arising due to claim settlement. Insurance issuer can be changed by SBI Card without any prior notice.

Current Insurance Company : Oriental Insurance Company Ltd, Address: The Oriental Insurance Co. Ltd., Divisional Office, Thodupuzha (442600), 1st Floor, Jyothi Super Bazar, Thodupuzha, Idukki, Kerala -685584| Tel. No. : 0486 2222823

- Declaration : I/We hereby declare that though our aggregate turnover in any preceding financial year from 2017-18 onwards is more than the aggregate turnover notified under sub-rule (4) of rule 48, we are not required to prepare an invoice in terms of the provisions of the said sub-rule.









Schedule of Charges		
Credit Card Name	Annual Fee (Rs.)	Renewal Fee (Rs.)
AURUM	9,999	9,999 (Waived off on annual spends of 12 Lakh or more in the preceding year)
SBI Card ELITE	4,999	4,999 (Waived off on annual spends of 10 Lakh or more in the preceding year)
SBI Card ELITE Advantage	4,999	4,999 (Waived off on annual spends of 10 Lakh or more in the preceding year)
SBI Card PRIME	2,999	2,999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
SBI Card PRIME Advantage	2,999	2,999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
Doctor's SBI Card	1,499	1,499 (Waived off on annual spends of 2 Lakh or more in the preceding year)
Shaurya Select SBI Card	1,499	1,499 (Waived off on annual spends of 1.5 Lakh or more in the preceding year)
Shaurya SBI Card	250	250 (Waived off on annual spends of 50,000 or more in the preceding year)
SBI Card PULSE	1,499	1,499 (Waived off on annual spends of 2 Lakh or more in the preceding year)
CASHBACK SBI Card	999	999 (Waived off on annual spends of 2 Lakh or more in the preceding year)
SimplyCLICK SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
SimplyCLICK Advantage SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
SimplySAVE SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
SimplySAVE Advantage SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
SBI Card Unnati	NIL	499 (5th Year Onwards)
Krishak Unnati SBI Card	NIL	499 (Waived off on annual spends of 30,000 or more in the preceding year)
Aditya Birla SBI Card	499	499
Aditya Birla SBI Card SELECT	1,499	1,499
Air India SBI Platinum Card	1,499	1,499
Air India SBI Signature Card	4,999	4,999
Apollo SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
BPCL SBI Card	499	499 (Waived off on annual spends of 50000 or more in the preceding year)
BPCL SBI Card Octane	1,499	1,499 (Waived off on annual spends of 2 Lakh or more in the preceding year)
Club Vistara SBI Card PRIME	2,999	2,999
Club Vistara SBI Card	1,499	1,499
Delhi Metro SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
Etihad Guest SBI Card	1,499	1,499
Etihad Guest SBI Premier Card	4,999	4,999
Fabindia SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
Fabindia SBI Card SELECT	1,499	1,499 (Waived off on annual spends of 2 Lakh or more in the preceding year)
IRCTC SBI card	500	300
IRCTC SBI Card Premier	1,499	1,499 (Waived off on annual spends of 2 Lakh or more in the preceding year)
"Lifestyle Home Centre SBI Card , MAX SBI Card, SPAR SBI Card"	499	499
"Lifestyle Home Centre SBI Card PRIME, MAX SBI Card PRIME, SPAR SBI Card PRIME"	2,999	2,999
"Lifestyle Home Centre SBI Card SELECT, MAX SBI Card SELECT, SPAR SBI Card SELECT"	1,499	1,499
Nature's Basket SBI Card	1,499	1,499 (Waived off on annual spends of 2 Lakh or more in the preceding year)
Nature's Basket SBI Card ELITE	4,999	4,999 (Waived off on annual spends of 10 Lakh or more in the preceding year)
OLA Money SBI Card	NIL	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
Paytm SBI Card	499	499
Paytm SBI Card SELECT	1,499	1,499
Yatra- SBI Card	499	499
Central Bank of India SBI Card PRIME	2,999	2999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
Central Bank of India SBI Card ELITE	4,999	4,999 (Waived off on annual spends of 10 Lakh or more in the preceding year)
Central Bank of India SimplySAVE SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
City Union Bank SBI Card PRIME	2,999	2,999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
City Union Bank SimplySAVE SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
Karnataka Bank SBI Card PRIME	2,999	2999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
Karnataka Bank SimplySAVE SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
PSB SBI Card PRIME	2,999	2,999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
PSB SBI Card ELITE	4,999	4,999 (Waived off on annual spends of 10 Lakh or more in the preceding year)
PSB SimplySAVE SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
UCO Bank SimplySAVE SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
UCO Bank SBI Card PRIME	2,999	2,999 (Waived off on annual spends of 3 Lakh or more in the preceding year)
UCO Bank SBI Card ELITE	4,999	4,999 (Waived off on annual spends of 10 Lakh or more in the preceding year)
SimplySAVE Merchant SBI Card	NIL	NIL
Reliance SBI Card	499	499 (Waived off on annual spends of 1 Lakh or more in the preceding year)
Reliance SBI Card PRIME	2,999	2,999 (Waived off on annual spends of 3 Lakh or more in the preceding year)





Easier.Faster.Friendlier.	
 <b>By Phone</b>	For All Card (except AURUM) : <b>39 02 02 02</b> (prefix local STD code) or <b>1860 180 1290</b>
 <b>By E-mail</b>	For All Card (except AURUM) : <b>customercare@sbicard.com</b>
 <b>By Web</b>	For All Card (except AURUM) : Log on to <b>www.sbicard.com</b> and register
 <b>By Letter</b>	Write to us at Manager, Customer Correspondence Unit DLF Infinity Towers, TowerC, 12th Floor, Block 2, Building 3, DLF Cyber City, Gurugram – 122002 (Haryana)India or Post Bag No.28, GPO, New Delhi – 110001 <b>CUSTOMER GRIEVANCE REDRESSAL:</b> All grievance escalations should be marked to Mr. Prosenjit Dhar (Nodal Officer), SBI Cards at above address or via email at nodalofficer@sbicard.com. If concern not resolved within 15 days, you may approach Mr. Manish Dewan - Head, Customer Services at CustomerServiceHead@sbicard.com

BILLING AND STATEMENT	
SBICPSL will send the Cardholder a monthly statement showing the payments credited and the transactions debited to the Cardholder's Account since the last statement, provided the card has been active during the said period. SBICPSL will either mail a statement of transactions in the card account to the mailing address it has on record, or send a statement through email to the email id on record, on a pre-determined date.	

Digital ways to make SBI Credit Card payment	
	<b>Pay via Standing Instruction (e-NACH)</b> Enroll for e-NACH for automated and hassle-free bill payments, every month. Your card dues will be deducted directly from your bank account on the Payment Due Date. For more details visit <a href="http://www.sbicard.com">www.sbicard.com</a>
	<b>Pay via UPI</b> You can pay your bill faster via UPI payment mode on SBI Credit Card app or on website using QR code.
	<b>NEFT (National Electronic Funds Transfer)</b> Pay your SBI Credit Card outstanding using NEFT and get instant credit to your card account, 24X7. Use your 15/16-digit credit card number as Beneficiary A/c & IFSC Code SBIN00CARDS to register
	<b>YONO by SBI</b> Pay your SBI Credit Card bills with YONO by SBI App and get instant credit in your SBI Card account.
	<b>PayNet</b> Click on PayNet at <a href="http://www.sbicard.com">www.sbicard.com</a> to make your payment online through netbanking or your SBI ATM cum debit card. Payment will reflect instantly on your SBI Credit Card account. For bank details, please log onto <a href="http://www.sbicard.com">www.sbicard.com</a>
	<b>Electronic Bill Payment</b> Pay online, directly from your bank account using Bill Pay facility of your bank. Your payment will be credited instantly.

<b>An illustration of the Finance Charge Calculation:</b>	
•Statement Date is 2nd of every Month and Payment Due Date is 22nd of every month.	
•The interest free period is from the 3rd of every month to 22nd of the next month provided the previous outstanding balance is paid in full. Making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance.	
•Cardholder makes a retail purchase of ₹1,200 on 30th April, therefore the Total Amount Due on the statement dated 2nd May is ₹ 1,200 to be paid before 22nd May.	
•On 21st May, the Cardholder pays Minimum Amount Due of ₹ 200.	
•On 25th May, Cardholder makes a fresh purchase of ₹ 1,000.	
Statement dated 2nd June would show the following components	
<b>A) Finance Charge calculated= (Outstanding Amount X 3.50% X 12 Months X No. of Days) /365</b>	
Finance Charge on ₹1,200 from 30th April to 20th May (21 Days)	₹ 28.99
Finance Charge on ₹1,000 from 21st May to 2nd June (13 Days)	₹ 14.95
Finance Charge on ₹1,000 of fresh purchase from 25th May to 2nd June ( 9 Days)	₹ 10.35
Total Finance Charge for 2nd June cycle	₹ 54.29
<b>B) Total Principal Amount Outstanding = ₹2,000</b>	
(Balance ₹1,000 outstanding from last month's billing period + ₹1,000 fresh purchase)	
Hence Total Amount Due = (A) + (B) + Applicable taxes	
If Minimum Amount Due of ₹ 200 is not paid by due date of 22nd May, Late Payment charges as applicable would be levied	

<b>*Krishak Unnati SBI Card customers, please refer to below Table</b>	
• Please note that the following fees and charges are not applicable for Krishak Unnati SBI Card:Cash Advance Fee (No Cash Limit Allocated), Forex Markup (International usage not allowed),Cash Payment Fee, Finance Charges, Late Payment Charges, Payment Dishonor Fee, Card Replacement Fee, Cheque Fee, Cheque Pickup Fee, Statement Retrieval Fee, Overlimit Fee,Reward Redemption Fee. Surcharges and other duties (along with applicable taxes) will be applicable. • This Card does not offer Cardholder a revolving credit facility. Cardholder has to pay Total Amount Due printed on the Statement.	

• SimplySAVE Merchant SBI Card is a charge Card.	
• This card does not offer Cardholder a revolving credit facility.Cardholder has to pay Total Amount Due Printed on the Statement.	
• For the purposes of SimplySAVE Merchant SBI Card only,the Total Amount Due (TAD) will be construed to be equal to the Minimum Amount Due (MAD).	