

Symbiosis Institute of Technology A DBMS Project Report on

RAILWAY RESERVATION SYSTEM DATABASE (IRCTC)

Submitted by

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Introduction

Rail transport is one of the most important transport systems in India. It has played a very important role in our country's economy. With rapid development, the railway lines and passengers have been increasing every year in the country. With such a huge customer base, buying train tickets in a fast and efficient way is a very prominent problem. Taking the problem of offline ticketing to online on the internet has shown a huge increase in sales and also keeps it more organized. It is not only a technological innovation but also improves railway services. Online reservation has made the process very much easier. To keep the data of trains and customers organized we need a database to store all the information. Database also helps a lot in reducing manual errors involved.

Being more specific this, online reservation system can perform the basic functions like reservation. The users are required to register on the server for getting access to the database enquiry result retrieval upon registration completion each user has an account which is essentially referred to as the view level of the customer. The account contains comprehensive information of the user enter during the registration and allows the user to enquire about train schedule, seat availability and make new reservations.

The objectives of the system are:

- To reduce paperwork
- Reduce operational time
- Increase accuracy and reliability

- Fast process
- Increase operational efficiency
- Data security

Problem statement

To prepare a database for **Online Railway Booking System** using MYSQL and execute queries and triggers on it.

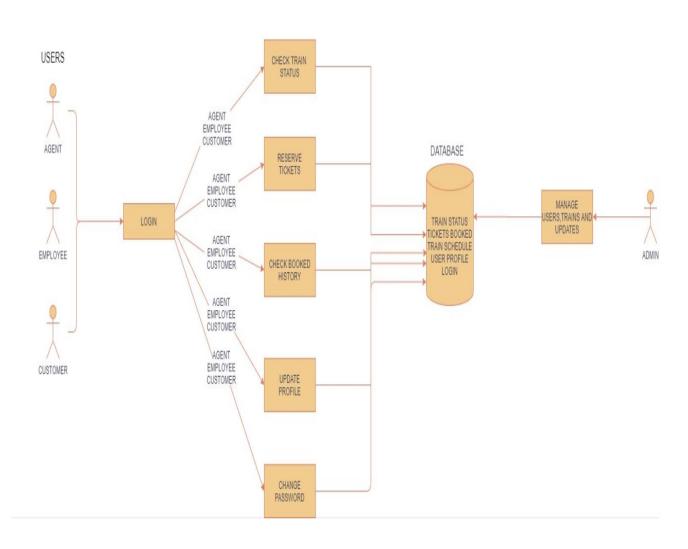
Solution:

This database system is basically concerned with the reservation and handling of railway tickets. The need of the system arouse because it is the known fact that India is the largest railway network in the whole world and it is not possible to handle such a large system manually. By computerizing it, it became possible to overcome the limitations and make the system operations more efficient. The complexity in handling data and records of such a vast system got reduced and became easier by computerizing the system.

The system facilitates the user to enquire about the trains available between the given source and destinations, booking of tickets, enquire about the status of trains and booked tickets etc. The aim is to design and develop a database maintaining the records of different trains, tickets, train status and passengers.

System Architecture:

RAILWAY RESERVATION DATABASE SYSTEM ARCHITECTURE



System **architecture** is the conceptual model that defines the structure, behavior, and more views of a system. An architecture description is a formal description and representation of a system, organized in a way that supports reasoning about the structures and behaviors of the system. In this system, an admin manages train data and details. Admin also handles the user which can be a

customer, employee or an agent. Train runs on a particular schedule which contains the days running and departure and arrival times. Train runs on a route which consists of many stops and starting and ending stations. The user can register and login to enquire about train status which contains the available seats and waiting list. The user can book tickets after doing the payment. The user can download and print the ticket.

Modules:

The database will contain the following modules:

Admin Module:

This module is used to manage all the trains and their status

• Train Module:

It is used to manage trains.

• Class Module:

It is used to manage train classes.

• Train Status Module:

It is used to manage availability of tickets.

• User Module:

This module helps the customer or agent to log in and check or book tickets.

• Train Schedule Module:

This module helps to know the schedule of the train.

• Station Module:

This module helps to check via which station the train goes.

• Train Routes Module:

This module helps the customer to check for the routes.

Functional Requirements:

- Admin manages User and Train details.
- > Train has different classes.
- > Train has a train status which consists of waiting and available seats.
- > Train runs on a particular route and has many stops.
- > Train runs on a schedule and on particular days.
- ➤ User can register for an account with username and password.
- ➤ User can enquire about trains available on a particular route, train schedule and ticket availability.
- > Customer can reserve trains after doing the payment.
- > Customer can print tickets and enquire about booking status if confirmed or waitlisted.
- > Loyalty program for customers.
- > Users can book meals via E-catering.
- > E-wheelchair option will be provided to users.

ENTITIES ,ATTRIBUTES AND RELATIONSHIPS

ENTITIES AND ATTRIBUTES:

1. ADMIN

Attributes: Admin ID, Admin name, Mobileno.,

Admin_DOB, Address (Houseno, Streetname, City, ZIP Code).

2. USER

Attributes: User ID, Password, DOB, Contactno.,

 $Emailid, Age, Address (Houseno, Streetname, City, ZIP\ Code), Loyalty$

Program, Name (Fname, Lname), Gender, Aadhar ID.

→EMPLOYEE

Attributes: Designation

→ AGENT

Attributes: GST No., Business Name

→CUSTOMER

3. TRAIN SCHEDULE

Attributes: Schedule ID, Start Time, End time, Duration, Days Running.

4. TRAIN ROUTES

Attributes: RouteID, StopNo., Arrival time, Departuretime, DayNo.

5. STATION

Attributes: Station ID, Station Name.

6. TRAIN

Attributes: Train no., Train name, Train type, ,Distance.

7. TRAIN STATUS

Attributes: <u>Status ID</u>, Available seats (AV_AC,AV_SL), Waiting seats(WL_AC,WL_SL),Source ,Destination.

8. CLASS

Attributes: Class ID, Sleeper, AC.

RELATIONSHIP WITH ATTRIBUTES:

1. Reserves

Attributes: PNR, Seatno., Class, Booking Status, E-wheelchair, E

catering, TrainDate, ReservationType, PaymentID, PaymentType, Amount,

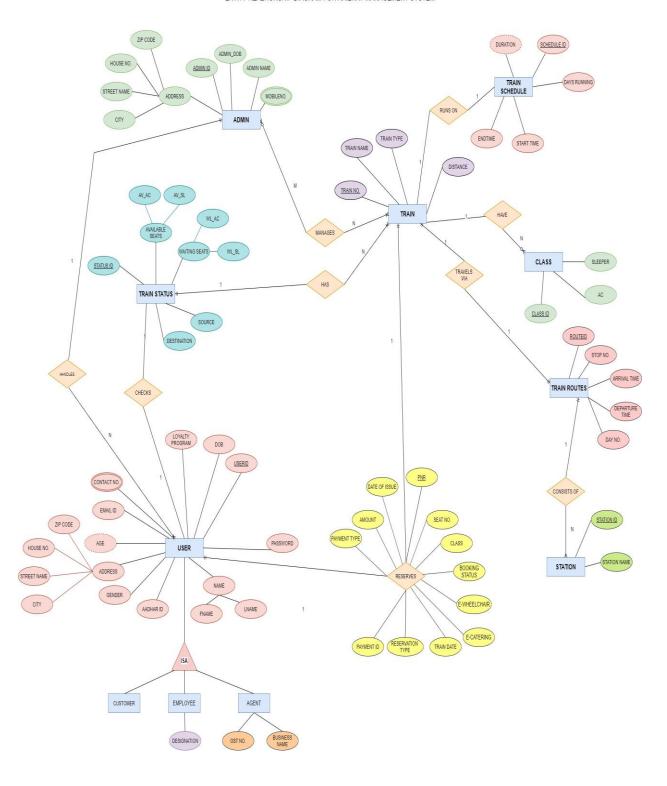
DateofIssue.

RELATIONSHIPS:

<u>Relation</u>	<u>Cardinality</u>
(Admin) manages (Train)	Many : Many
(Admin)handles(User)	1 : Many
(Train)have(Class)	1 : Many
(Train) has (Train status)	Many : 1
(Train) travelsVia (TrainRoutes)	1:1
(Train)RunsOn(TrainSchedule)	1:1
(User) checks (Train status)	1:1
(User) reserves (Train)	1:1
(User) isa (Agent)or(Customer)or(Employee)	Many : Many
(TrainRoutes)consistsof(Station)	1 : Many

ENTITY-RELATIONSHIP DIAGRAM

ENTITY REALTIONSHIP DIAGRAM FOR RAILWAY MANAGEMENT SYSTEM



RELATIONAL SCHEMA ADMIN ADMIN ID ADMIN NAME ADMIN_DOB ZIP CODE HOUSENO. STREET NAME CITY MOBILE NO. MOBILE ID ADMIN ID MOBILENO. TRAIN TRAIN NO. TRAIN NAME TRAIN TYPE DISTANCE STATUS ID CLASS TRAIN NO. CLASS ID MANAGES MANAGE ID USER USER ID PASSWORD LNAME GENDER EMAIL ID ZIP CODE HOUSE NO. STREET NAME TRAIN STATUS STATUS ID WL_SL SOURCE DESTINATION CONTACT NO. CONTACT ID CONTACT NO. RESERVES RESERVATION SEAT NO. BOOKING STATUS E-CATERING E-WHEELCHAIR PAYMENT ID PAYMENT TYPE AMOUNT CLASS DATE OF ISSUE TRAIN DATE TRAIN NO. USER ID TRAIN SCHEDULE SCHEDULE ID DURATION DAYS RUNNING START TIME TRAIN NO. END TIME EMPLOYEE EMPLOYEE ID DESIGNATION USER ID AGENT GST NO. USER ID AGENT ID ROUTE ID DEPARTURE STATION STATION ID STATION NAME ROUTE ID CUSTOMER CUSTOMER ID USER ID 10 | Page

KEYS

1. **TRAIN**:

PRIMARY KEY	Train no.
CANDIDATE KEY	Train no., Train name
FOREIGN KEY	ADMINID
ALTERNATE KEY	Train name

2. **ADMIN**:

PRIMARY KEY	Admin ID
CANDIDATE KEY	Admin ID, AdminName+Address
ALTERNATE KEY	AdminName+Address

3. TRAIN STATUS:

PRIMARY KEY	Status ID
FOREIGN KEY	Train no.

4.CLASS:

PRIMARY KEY	Class ID
FOREIGN KEY	Train no.

5. CUSTOMER/ EMPLOYEE:

PRIMARY KEY	User ID
CANDIDATE KEY	User ID,AADHARID,Name+Address,EmailID

FOREIGN KEY	ADMINID
ALTERNATE KEY	AADHARID, Name+Address,EmailID

6. AGENT:

PRIMARY KEY	User ID
CANDIDATE KEY	User
	ID,AADHARID,Name+Address,EmailID,GSTNO.
FOREIGN KEY	ADMINID
ALTERNATE KEY	AADHARID, Name+Address,EmailID,GSTNO.

7.TRAIN ROUTES:

PRIMARY KEY	ROUTEID
FOREIGN KEY	Train no.

8.STATION:

PRIMARY KEY	StationID
CANDIDATE KEY	StationID,Station Name
FOREIGN KEY	RouteID,Train no.
ALTERNATE KEY	Station Name

9.TRAIN SCHEDULE:

PRIMARY KEY	ScheduleID
FOREIGN KEY	TrainNo.

CODD'S RULE

Rule 1: Information Rule

This rule requires all data in relational database management system (RDBMS) should be stored as values in tables at logical level. Some DBMS use Key-Value to store data, 'Redis' for example, which contradict the Information Rule, so these DBMS will not be regarded as relational DBMS. This rule is satisfied by all the databases.

This project will be implemented using MySQL. MySQL does store all data in the form of tables with values in columns of rows. Users can only access to values that are stored in tables. So, MySQL meets the requirement of rule 1.

Rule 2: Guaranteed Access Rule

Every single data element (value) is guaranteed to be accessible logically with a combination of table-name, primary-key (row value), and attribute-name (column value). No other means, such as pointers, can be used to access data. This rule refers to the primary key. It states that any data/column/attribute in the table should be able logically accessed by using the table in which it is stored, the primary key column of the table and the column which we want to access. When combination of these 3 is used, it should give the correct result. Any column/cell value should not be directly accessed without specifying the table and primary key. So, our project fulfils the requirement of Rule2.

Rule 3: Systematic Treatment of NULL Values

The NULL values in a database must be given a systematic and uniform treatment. This is a very important rule because a NULL can be interpreted as one the following – data is missing, data is not known, or data is not applicable. This rule states about handling the NULLs in the database. As database consists of various types of data, each cell will have different datatypes. If any of the cell value is unknown, or not applicable or missing, it cannot be represented as zero or empty. It will be always represented as NULL. This NULL should be acting irrespective of the data type used for the cell. When used in logical or arithmetical operation, it should result the value correctly.

This project fulfills this requirement by supporting NULL value and treats it in a systematic way. In MySQL, 'NULL' is supported and is regarded as missing data following ANSI/ODBC SQL standard. MySQL implements ternary logic. Users cannot compare values with NULL, even NULL with NULL by using '=', because NULL is missing data. The results of those compares are 'unknown'. MySQL provides 'IS NULL' and 'IS NOT NULL' statement in order to treat the compares with value 'NULL'.

Rule 5: Comprehensive Data Sublanguage Rule

A database can only be accessed using a language having linear syntax that supports data definition, data manipulation, and transaction management operations. This language can be used directly or by means of some application. If the database allows access to data without any help of this language, then it is considered as a violation.

MySQL follows the ANSI/ODBC SQL standard, yet there are several differences between them in several cases. The difference can be seen in documents of MySQL. All these differences are just about statement syntax. All database use in MySQL can be implemented by using SQL regardless of whether the syntax is different from standard SQL. So, MySQL fulfills Rule 5.

Rule 7: High-Level Insert, Update, and Delete Rule

A database must support high-level insertion, updation, and deletion. This must not be limited to a single row, that is, it must also support union, intersection and minus operations to yield sets of data records. This rule states that every query language used by the database should support INSERT, DELETE and UPDATE on the records.

It should also support set operations like UNION, UNION ALL, MINUS, INTERSECT and INTERSECT ALL. All these operation should not be restricted to single table or row at a time. It should be able to handle multiple tables and rows in its operation. This project is made in MYSQL supports insertion, updation and deletion.

Rule 8: Physical Data Independence

The data stored in a database must be independent of the applications that access the database. Any change in the physical structure of a database must not have any impact on how the data is being accessed by external applications.

MySQL can export one database by creating a 'backup' file. This file can be restored by MySQL on another computer. The physical underlying of this database has changed while the table structure will not be changed and users can access this restored one without any adjustment on their queries. Therefore this rule is also satisfied.

Rule 10: Integrity Independence

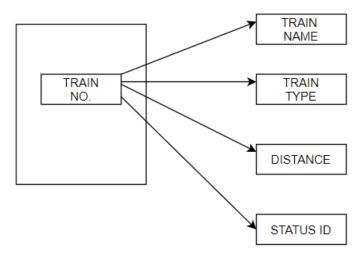
Integrity constraints specific to a particular relational database must be definable in the relational data sublanguage and storable in the catalog, not in the application programs.

A minimum of the following two integrity constraints must be supported:

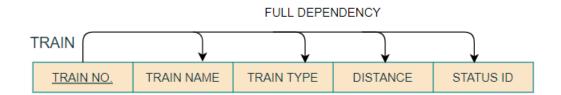
- **1. Entity integrity:** No component of a primary key is allowed to have a null value. That is, no records can have NULL values in its Primary Key attribute.
- **2. Relational integrity:** For each distinct non-null foreign key value in a relational database, there must exist a matching primary key value from the same domain. In other words, if a foreign key cannot have null values as its component then it must refer a matching primary key value with the same set of permitted values to accept any new records. This project will have all non-null primary keys and it also follows relational integrity.

Functional Dependency and Anomalies

1. Train

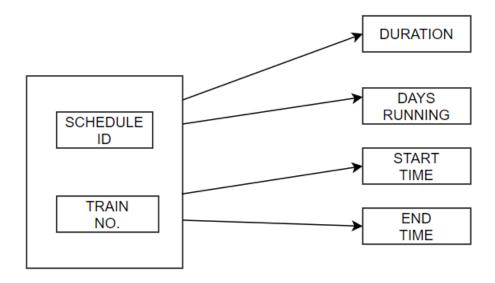


Functional Dependency Chart:

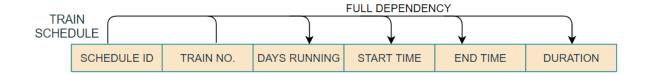


Insertion	None
Deletion	None
Updation	None

2. Train Schedule

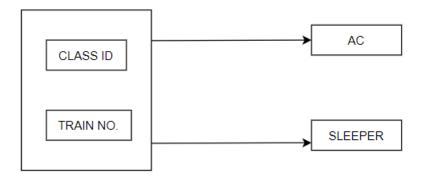


Functional Dependency Chart:

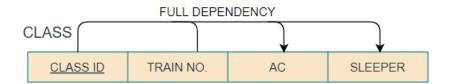


Insertion	None
Deletion	None
Updation	None

3. Class

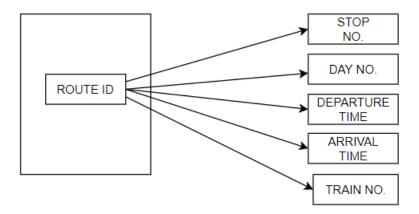


Functional Dependency Chart:

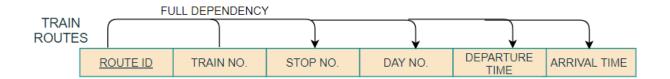


Insertion	None
Deletion	None
Updation	None

4. Train Routes

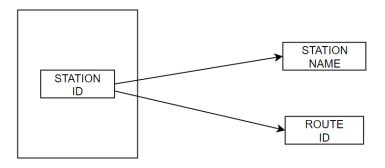


Functional Dependency Chart:

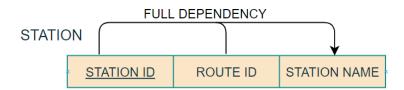


Insertion	None
Deletion	None
Updation	None

5. Station

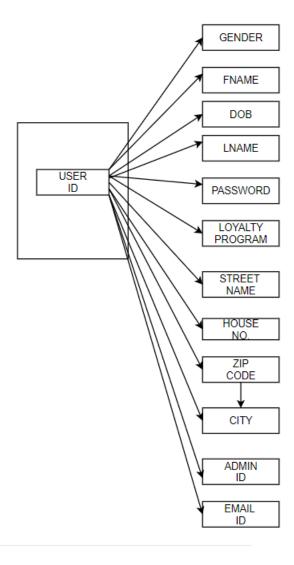


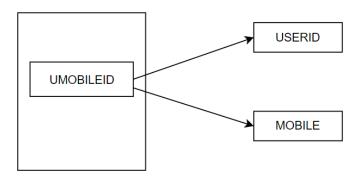
Functional Dependency Chart:



Insertion	None
Deletion	None
Updation	None

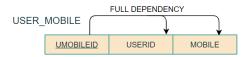
6. User





Functional Dependency Chart:

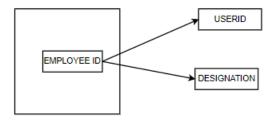




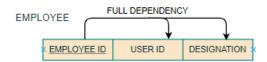
Anomalies:

Insertion	None
Deletion	None
Updation	After updating city one must update zipcode

7.Employee

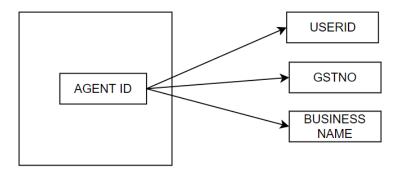


Functional Dependency Chart:

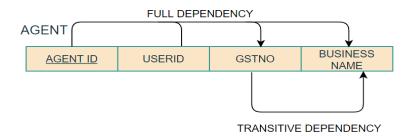


Insertion	None
Deletion	None
Updation	None

8. Agent

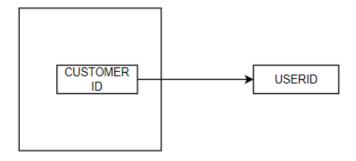


Functional Dependency Chart:

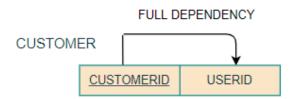


Insertion	None
Deletion	None
Updation	After updating GST no or business name one must update the other

9.Customer

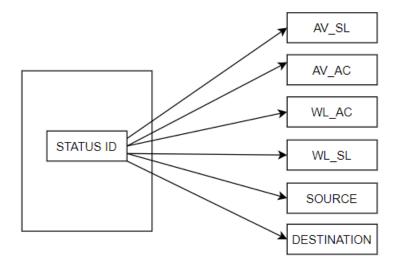


Functional Dependency Chart:

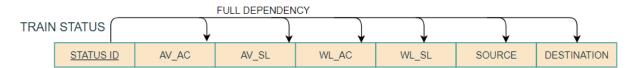


Insertion	None
Deletion	None
Updation	None

10. Train Status

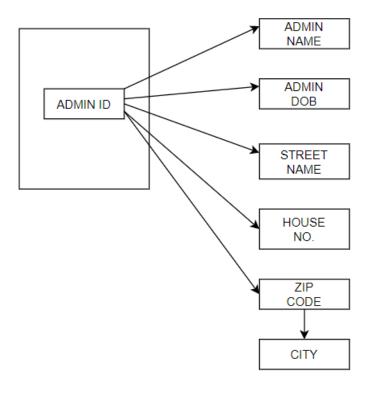


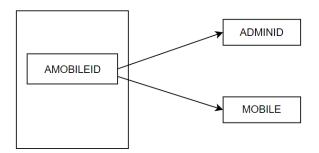
Functional Dependency Chart:



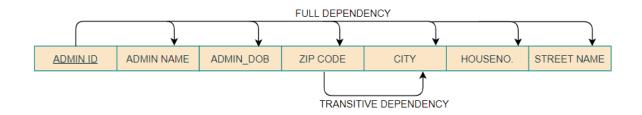
Insertion	None
Deletion	None
Updation	None

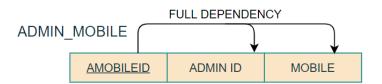
11.Admin





Functional Dependency Chart:

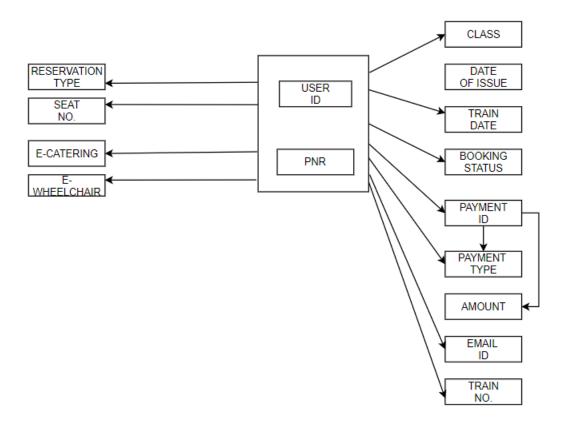




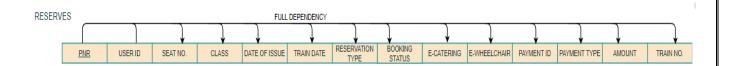
Anomalies:

Insertion	None
Deletion	None
Updation	None

12. Reserves



Functional Dependency Chart:



Anomalies:

Insertion	None
Deletion	None
Updation	After updating one must update the train status

Normalization

All the tables in our database are in 3NF form except the user tables (Customer, Employee and Agent) and Admin Table. So to convert it from 2NF form to 3NF form, we will have to remove transitive dependency as follows:

1.User tables (Customer, Employee and Agent):

UserI	<u>D</u>	Fname	Lname	Gender	DOB	Password	Loyalty No.	Email ID	Streetname	Houseno.	City	ZipCoo	le
	_												



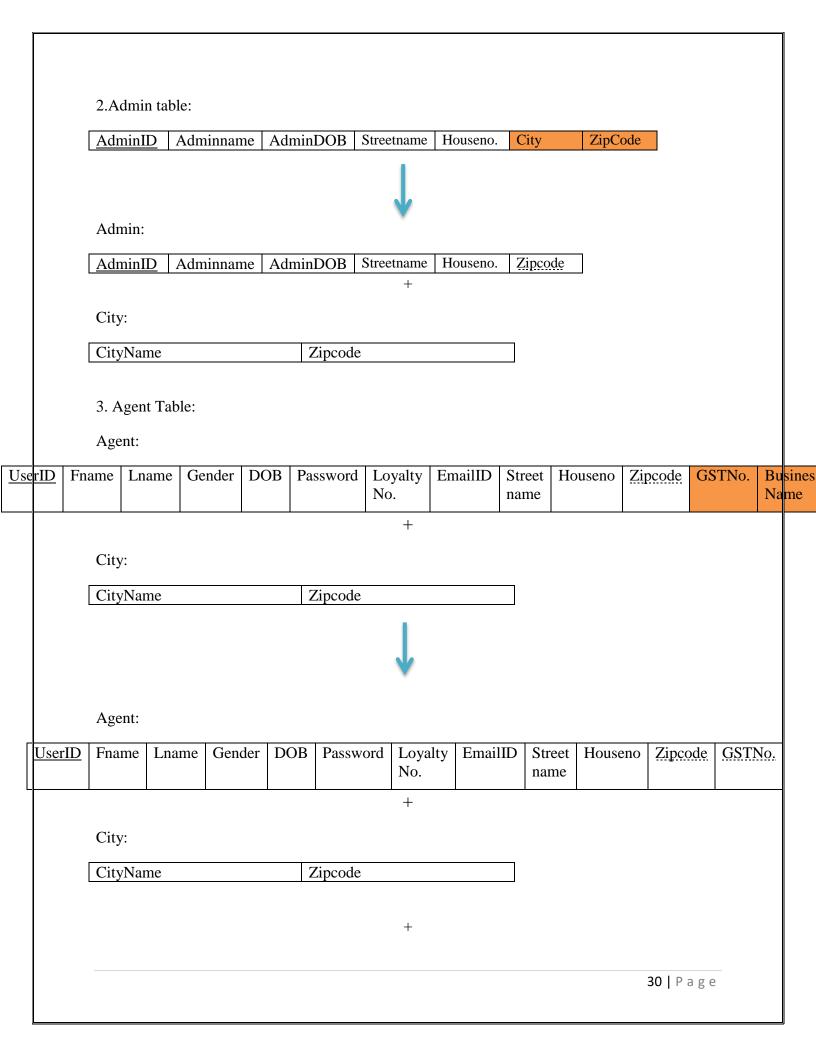
User:

User	ID	Fname	Lname	Gender	DOB	Password	Loyalty	EmailID	Street	Houseno	Zipcode
							No.		name		

+

City:

CityName	Zipcode



GST:

IMPLEMENTATION

```
mysql> show tables;
  Tables_in_railway_management
  admin
  admin_mobile
  agent
  class
  customer
  employee
  gst
  reserves
  station
  train
  trainroutes
  trainschedule
  trainstatus
  user
  user_mobile
  zip
16 rows in set (0.39 sec)
```

create database railway_management;

use railway_management;

create table zip(zipcode varchar(10) primary key,city varchar(20));

create table gst(gstno varchar(20) primary key, businessname varchar(50));

create table admin(adminid int auto_increment primary key,adminname varchar(50),admin_dob varchar(20),houseno varchar(10),streetname varchar(20),zipcode varchar(10),foreign key(zipcode) references zip(zipcode));

create table admin_mobile(amobile int primary key,adminid int,foreign key(adminid) references admin(adminid),mobile varchar(20));

create table train(trainno varchar(20) primary key,trainname varchar(50) unique,traintype varchar(30) not null,distance int,adminid int,foreign key(adminid) references admin(adminid)); create table station(stationid int auto_increment primary key,stationname varchar(20) not null); create table trainroutes(routeid int primary key,stopno int,arrivaltime varchar(10),departuretime varchar(10),dayno int not null,trainno varchar(20),foreign key(trainno) references train(trainno),stationid int,foreign key(stationid) references station(stationid)); create table trainschedule(scheduleid int primary key,daysrunning varchar(10),duration varchar(20),starttime varchar(10),endtime varchar(10),trainno varchar(20),foreign key(trainno) references train(trainno));

create table class(classid int primary key,ac varchar(10),sleeper varchar(10),trainno varchar(20),foreign key(trainno) references train(trainno));

create table user(userid int primary key,dob varchar(15) not null,password varchar(20) not null,fname varchar(20),lname varchar(20),gender varchar(10),loyaltyprogram varchar(20),emailid varchar(50),zipcode varchar(10),foreign key(zipcode) references zip(zipcode),houseno varchar(10),streetname varchar(30),adminid int,foreign key(adminid) references admin(adminid));

create table agent(agentid int primary key,gstno varchar(20),foreign key(gstno) references gst(gstno),userid int,foreign key(userid) references user(userid));

create table customer(customerid int primary key, userid int, foreign key(userid) references user(userid));

create table employee(employeeid int primary key,userid int,foreign key(userid) references user(userid),designation varchar(30) not null);

create table user_mobile(umobile int primary key,userid int,foreign key(userid) references user(userid),mobile varchar(20));

create table reserves(pnr varchar(20) primary key,dateofissue varchar(15) not null,seatno varchar(5),bookingstatus varchar(20),reservationtype varchar(20),class varchar(20),e_wheelchair varchar(10),e_catering varchar(10),traindate varchar(15) not null,paymenttype varchar(20),paymentid varchar(10),amount int,trainno varchar(20),foreign key(trainno) references train(trainno),userid int,foreign key(userid) references user(userid)); create table trainstatus(statusid int auto_increment primary key,available_sleeper int not null,available_ac int not null,waiting_sleeper int not null,waiting_ac int not null,source varchar(20) not null,destination varchar(20) not null,trainno varchar(20),foreign key(trainno) references train(trainno), userid int,foreign key(userid) references user(userid);

SCREENSHOTS AFTER INSERTION OF VALUES:

nysql> select * from admin;										
adminid adminname admin_dob houseno stre	etname zipco	de								
2 Surya Kumar 25-Nov-1986 62-C Nehr 3 Naresh Yadav 6-Jun-1975 23 JM r 4 Aman Gupta 21-Apr-1990 59 FC r	t Road 11000 u place 60000 oad 70000 oad 41100 at nagar 32000	1 1 2								
5 rows in set (0.07 sec)										
mysql> select * from admin_mobile;										
amobileid adminid mobile										
1 1 9875641235 2 1 8564245974 3 2 7456125936 4 3 9756321568 5 4 8563241256 6 4 9854632156 7 5 7051145623 7 rows in set (0.00 sec) mysql> select * from train;										
trainno trainname	-+ traintype	+ distance	++ adminid							
11077 Pune Jammu Tawi Jhelum Express 12019 Howrah- Ranchi Shatabdi Express 12267 Mumbai Central- Almedabad AC Duronto EXP 12423 Dibrugarh Town Rajdhani Express 12426 Jammu Tawi- New Delhi Rajdhani Express 12430 New Delhi- Lucknow AC SF Express 12437 Secunderbad- Hazrat Nizamuddin Rajdhani Express 12437 Secunderbad- Puri Duronto Express 12201 Kolkata Seldah- Puri Duronto Express 12204 Secunderabad- Visakhapatnam AC Duronto Express 12206 Madurai- Chennai Central AC Duronto Express 12207 Madurai- Chennai Central AC Duronto Express 12208 Madurai- Chennai Central AC Duronto Express 1220	Mail Express Shatabdi Duronto Passenger Rajdhani Superfast Rajdhani Duronto Duronto	2176 426 790 2434 577 492 1661 541 698	5 5 1 1 2 3 4 2 2 3							

mysql> select	* from train	status;									
+ statusid ++-	available_sle	eper available	_ac waiti	ng_sleepe	r į v	waiting_ac	source	destinat -+	ion	trainno	userid
1 2 3 4 5 6 7 8 9 10		238 310 197 0 428	864 578 420 209 913 542 711 670 564 983	1	0 2 0 0 5 1 0 5	0 52 0 125 25 0 0 0 3 6	Dibrugarh Ahmedabad Jammu Kolkata Secunderabad Madurai New Delhi Secunderabd Howrah Pune	New Delh Mumbai New Delh Puri Visakhap Chennai Lucknow New Delh Ranchi Jammu	ii Datnam	12423 12267 12426 22201 22204 22206 12430 12437 12019 11077	1 13 11 5 8 9 11 15 3 7
10 rows in se											
+	: * from train 	-+				:					
scheduleid + 1	daysrunning + M	duration -+ 37hours40mins	starttim -+ 20:35	e endti: + 10:15		trainno 12423					
2 3 4 5 6 7 7 8 9 10	M,T,W,F,S M,T,Th,S,S M,W,S M,W,S T,Th M,T,F,S W W,Th,F,S M,T,S	6hours35mins 9hours15mins 8hours35mins 9hours35mins 8hours35mins 8hours5mins 21hours35mins 7hours5mins 51hours10mins	11:25 19:45 20:00 20:15 22:45 23:25 12:45 6:05	5:55+ 5:00+ 4:35+ 6:30+ 7:20+ 7:30+ 10:40- 13:15 10:15-	ln ln ln ln ln ln +1n	12267 12426 22201 22204 22206 12430 12437 12019 11077					
10 rows in se											
+	: * from train topno arriv	routes; altime departu		yno tra	inno	-+ stationio	+				
1 1 2	1 Start	20:35		1 124	 23	-+	+				
2 3 4 5 7 8 9 10 11	2 21:40 3 6:38 4 19:05 5 4:57 6 10:15 1 Start 2 20:37 3 23:15 4 6:00 1 Start	6:58 19:15 5:02 End 19:05 20:47 23:35 End 19:45		2 124 2 124 2 124 3 124 1 122 1 122 1 122 1 122 1 122	23 23 23 23 23 67 67) L				
12 13 14	2 3 4	20:45 21:22 0:05	20:47 21:27 0:15			1 124 1 124 2 124	26	12 13 14			
145 167 178 199 201 221 223 224 225 227 228 229 331 233 335 337 339 441 443 444 445 447 449 449 449 449 449 449 449 449 449	5123123123456123456712345678912345678901123	0:05 5:00 Start 22:15 4:35 Start 1:05 Start 1:05 Start 2:25 7:20 Start 2:25 7:20 Start 2:25 7:20 Start 2:25 7:20 Start 14:28 17:45 20:40 5:45 10:46 8:22 10:26 10:55 10:40 8:22 11:35 12:00 Start 7:48 8:06 8:22 11:35 12:00 Start 20:22 1:35 12:00 22:32 22:32 23:32 23:32 23:32 23:32 23:32 23:32 23:32 23:32 23:35 4:20	0:15 End 20:00 22:20 End 20:15 1:15 End 22:45 2:30 End 23:25 0::15 3:39 4:45 End 12:45 14:30 17:50 End 12:45 End 12:45 End 17:50 End 17:50 End 17:50 End 17:20 End 17:202 End 17:205 End 17:205 End 17:205 End 17:205 End 17:502 End 17:502 End 17:503 End 17:503 End 17:503 End 17:504 End 17:505 End 17:505 End 17:505 End 17:507 End 17:508 End 17			2 12 ² 2 12 ² 2 12 ² 1 22 ² 1 22 ² 2 22 ² 2 22 ² 2 12 ² 1 12 ² 2 11 ² 3 11 ²	126 1201 120	14 16 17 19 19 19 19 19 19 19			

64 65	17 8:13 18 9:32 19 10:15		15 34 d] 3	11077 11077 11077		60 12 61 11					
+ 65 rows in set	(0.04 sec)			++-		+	+					
mysql> select * from station;												
+	tationname											
1	stationname bitaniame bibrugarh To lEW TINSUKIA bimapur buwahati buwahati buwahati buwahati burendranaga burendranaga burendranaga bumai Centra buma	TN										
42 Dhambad JN 43 Chandrapura 44 Bokaro Steel (45 Muri 46 Ranchi 47 Pune JN 48 Ahmednagar 49 Jalgaon JN 50 Gwalior JN 51 Agra Cantt 52 Mathura JN 53 Faridabad 54 Sonipat 55 Panipat JN 56 Karnal 57 Kurukshetra JN 58 Ambala cantt 59 Ambala city 60 Jalandhar Cani 61 Vijaypur Jammi	City N JN											
mysql> select * from user;												
	ssword fname	lname gender	++ loyaltyprogram	emailid	zipcode	houseno streetnam	me admini					
+ 1 12-Mar-1970 and 2 25-Nov-1986 jave 3 6-Jun-1975 range 4 21-Apr-1990 upde 5 30-Oct-1983 nange 6 5-Feb-1995 sfamore 7 12-Sep-1989 rgde 8 15-Mar-1975 state 9 19-Aug-1993 hytelepton	vedbest789 Javed ndhawa09 Mohan 34678 Upasana ncoon12 Nancy afsf23g Isha 5st8ey Samir gerh85h Sameedha	Batra Male Malik Male Randhawa Male Singh Female Khurana Female Sodhi Female Ram Male Char Female	Yes	javedmick@gmail.com mohanswa@gmail.com upasaad@gmail.com nancoon@gmail.com ishasd4@yahoo.com samiara@gmail.com samehar@gmail.com	110001 222601 102255 700001 136536 442414 281953	156/C Tulsi Na	howk llas in Heights gar Society					

```
7 | 12-Sep-1989 | rg5st8ey
                                         Samir
                                                     Ram
                                                                 Male
                                                                                              | samiara@gmail.com
                                                                                                                     | 442414 | 58/K
                                                                                                                                            | Sameedha Societ
       8 | 15-Mar-1975 | stgerh85h
                                        | Sameedha | Char
                                                                | Female | Yes
                                                                                             | samehar@gmail.com
                                                                                                                     | 281953 | 456
                                                                                                                                            | Borivali
      9 | 19-Aug-1993 | hyfju12f
                                                                                             | owais23@rediff.com | 548519 | 75
                                        | Owais
                                                    Dash
                                                                | Male
                                                                         l No
                                                                                                                                           | VimalaGunj
                                                                                             | manoj213@outlook.com | 600001 | 334
     10 | 16-Apr-1978 | set4styy
                                        | Manoj
                                                    Nayar
                                                                | Male | Yes
                                                                                                                                           Yeru road
      11 | 9-Dec-1988 | yryssr85
                                         | Jatin
                                                    | Chander
                                                                | Male
                                                                         No
                                                                                             | jatider@gmail.com
                                                                                                                     | 339142 | 40
                                                                                                                                            Harmada
      12 | 17-Aug-1965 | ramesh@567
                                                   | Pratap
                                                                | Male | Yes
                                                                                             | rameshpt@gmail.com | 102255 | 55D
                                        Ramesh
                                                                                                                                           | Chinchwad
                                                                                             13 | 1-Jan-1992 | ysrhsr98s
                                        Nupur
                                                    | Patil
                                                                | Female | Yes
                                                                                                                                            Anandpur
      14 | 25-Aug-1978 | aehhej7j6
                                        Nitin
                                                    Dev
                                                                 Male
                                                                          Yes
                                                                                             | nitinlla@gmail.com | 495954 | 33
                                                                                                                                            | Kanika Heights
     15 | 6-May-1989 | jdkel65ds
                                        | Vishnu | Chand
                                                                | Male | Yes
                                                                                             | vishnuc098@gmail.com | 411002 | 486
                                                                                                                                           Yerwada
15 rows in set (0.03 sec)
mysql> select * from agent;
                        userid
 agentid | gstno
            09AHLPG56980
09AHPERG4981
                                10
11
            07WERFF45689
        5 | 08ASDGH34527
 rows in set (0.05 sec)
mysql> select * from customer;
 customerid | userid |
 rows in set (0.03 sec)
mysql> select * from employee;
 employeeid | userid | designation
                   12 | Senior Systems Engi
13 | Nodal officer
14 | TC
15 | OperationalManager
                        Senior Systems Engineer
Nodal officer
 rows in set (0.04 sec)
mysql> select * from reserves;
           | dateofissue | seatno | bookingstatus | reservationtype | class | e_wheelchair | e_catering | traindate | paymenttype | paymentid | traindo
 AGH10001 | 12-Sep-2018 | 12A
                                  | Confirmed
                                                                                                               | 13-Oct-2018 | CreditCard | 1256974521 | 22204
            | 19-Aug-2020 | 76B
 HDS10004
                                   | Confirmed
                                                                        I AC
                                                                                 l No
                                                                                                               | 20-Aug-2020 | UPI
                                                                                                                                               | 3215462102 | 22201
                                                     | Tatkal
 HDS10004 | 19-Aug-2020 | 76B

12 | 1200 |

JSA10002 | 15-Mar-2020 | 25B

3 | 750 |

LPH10003 | 9-Dec-2018 | 34A

10 | 1500 |

PLK10008 | 15-Apr-2020 | 56A

1 | 1200 |

TMK10005 | 9-June-2020 | 52A
                                                                                                                                               | 5632145896 | 12426
                                    | Waiting
                                                     | Regular
                                                                                                                | 19-Aug-2020 | UPI
                                                                                                               | 9-Jan-2019 | CreditCard | 7854123695 | 11077
                                   | Confirmed
                                                     | Regular
                                                                        I AC
                                                                                 l No
                                                                                                 l No
                                   | Confirmed
                                                                                                               | 1-Sep-2020 | UPI
                                                     | Regular
                                                     | Regular
                                                                        | SL
                                                                                 No
                                                                                                 No
                                                                                                               | 29-July-2020 | CreditCard | 1023540256 | 12019
                                   | Waiting
 8 | 750 |

UGC10006 | 15-Oct-2019 | 65A

7 | 1500 | 65A

WER10007 | 18-Aug-2020 | 89B

7 | 1200 |
                                    | Confirmed
                                                     | Tatkal
                                                                                                                | 16-Oct-2019 | DebitCard
                                                                                                                                               | 1602354896 | 11077
                                   | Waiting
                                                                        | AC
                                                                                 l No
                                                                                                 | Yes
                                                                                                               | 26-Sep-2020 | DebitCard | 2013542065 | 22201
                                                     | Regular
 rows in set (0.02 sec)
ysql> select * from user_mobile;
 umobileid | userid | mobile
                        9875134565
7894153246
8945214569
```

```
7 | 7520361245 |
8 | 8895478210 |
9 | 8445436974 |
10 | 9675665012 |
11 | 7842365109 |
12 | 9927054896 |
13 | 8997745612 |
14 | 9654785211 |
15 | 8852324436 |
6 | 7855699512 |
8 | 889745638 |
9 | 9454533469 |
1 | 7789874520 |
12 | 9837125640 |
21 | rows in set (0.04 sec)

mysql> select * from zip;

zipcode | city |
102255 | Darjeeling |
110001 | Newbelhi |
13636 | Panaji |
222601 | Gangtok |
238727 | Mysore |
281953 | Patna |
320008 | Ahmedabad |
339142 | Gandhinagar |
411002 | Pune |
44241 | DehraDun |
495954 | Kota |
547659 | Gurugram |
547659 | Surugram |
547659 | Surugram |
547659 | Gurugram |
547650 | Gurugram |
5
```

QUERIES

1. Check how many reservations are made in sleeper class

select count(class) from reserves where class='SL';

After the execution of this query, the following result is obtained:

2 Calculate the average of amount in reservations

select avg(amount) from reserves;

```
mysql> select avg(amount) from reserves;
+-----+
| avg(amount) |
+-----+
| 1162.5000 |
+-----+
1 row in set (0.14 sec)
```

3 Check how many tickets are sold

select count(pnr) from reserves;

After the execution of this query, the following result is obtained:

4 Print the final sum of amount

select sum(amount) from reserves;

After the execution of this query, the following result is obtained:

5 Give class wise user details

select r.class as 'class acquired',count(r.class) as 'Number of users' from reserves r group by class;

6 Give fname, lname and amount according to amount in ascending order

select u.fname,u.lname,r.amount from user u,reserves r where u.userid=r.userid order by r.amount asc;

After the execution of this query, the following result is obtained:

```
mysql> select u.fname,u.lname,r.amount from user u,reserves r where u.userid=r.userid order by r.amount asc;

| fname | lname | amount |
| Mohan | Randhawa | 750 |
| Sameedha | Char | 750 |
| Javed | Malik | 1200 |
| Ramesh | Pratap | 1200 |
| Anirudh | Batra | 1200 |
| Samir | Ram | 1200 |
| Manoj | Nayar | 1500 |
| Samir | Ram | 1500 |
```

7 Give the user details that have checked train status

select * from user where userid in(select userid from trainstatus);

After the execution of this query, the following result is obtained:



8 Give ac available seats for train Howrah-Ranchi Shatabdi Express

select available_ac from trainstatus where trainno in(select trainno from train where trainname='Howrah- Ranchi Shatabdi Express');

```
mysql> select available_ac from trainstatus where trainno in(select trainno from train where trainname='Howrah- Ranchi Shatabdi Express');

| available_ac |
| 564 |
| 1 row in set (0.00 sec)
```

9 Give the duration of train from Ahmedabad to Mumbai

select duration from trainschedule where trainno in(select trainno from train where trainno in(select trainno from trainstatus where source='Ahmedabad' and destination='Mumbai'));

After the execution of this query, the following result is obtained:

10 Give the booking status wise user details

select r.bookingstatus as 'Booking status',count(r.bookingstatus) as 'Number of users'from reserves r group by r.bookingstatus;

After the execution of this query, the following result is obtained:

11 Give business name of agents who have reserved train tickets

select businessname from gst where gstno in(select gstno from agent where userid in(select userid from reserves));

After the execution of this query, the following result is obtained:

12 Give employees first name and last name who are from Delhi and has reserved the train tickets

select u.fname,u.lname from user u,reserves r,employee e,zip z where z.city='Delhi'and z.zipcode=u.zipcode and u.userid=r.userid and u.userid=e.userid;

After the execution of this query, the following result is obtained:

```
mysql> select u.fname,u.lname from user u,reserves r,employee e,zip z where z.city='Delhi'and z.zipcode=u.zipcode and u.userid=r.userid and u.userid=e.userid;
Empty set (0.11 sec)
```

13 Give the train schedule of train Howrah- Ranchi Shatabdi Express

select * from trainschedule where trainno in(select trainno from train where trainname='Howrah-Ranchi Shatabdi Express');

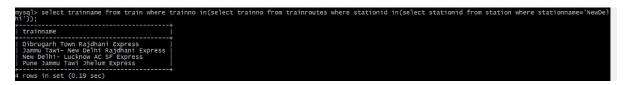
After the execution of this query, the following result is obtained:

mbrk ser (0.11 Sec)								
mysql> select * from trainschedule where trainno in(select trainno from train where trainname='Howrah- Ranchi Shatabdi Express')								
scheduleid	daysrunning	duration	starttime	endtime	trainno			
9		7hours5mins			12019			
1 row in set			+		+			

14 Give the train names which goes through New Delhi station

select trainname from train where trainno in(select trainno from trainroutes where stationid in(select stationid from station where stationname='NewDelhi'));

After the execution of this query, the following result is obtained:



15 Give the list of customers whose name starts with 'A' and reserved a train seat

select u.fname,u.lname from user u,reserves r,customer c where fname like 'A%' and u.userid=c.userid and u.userid=r.userid;

After the execution of this query, the following result is obtained:

16 Give the details of users who has chosen the reservation type Tatkal

select * from user where userid in(select userid from reserves where reservationtype='Tatkal');

After the execution of this query, the following result is obtained:



17 .Give the name of the train where sleeper class is available between 200 and 500

select trainname from train where trainno in(select trainno from trainstatus where available_sleeper<500 and available_sleeper>200);

After the execution of this query, the following result is obtained:

18 Give the name and mobile number of admin who manages train Mumbai Central- Ahmedabad AC Duronto EXP

select a.adminname,m.mobile from admin a,admin_mobile m,train t where t.trainname='Mumbai Central- Ahmedabad AC Duronto EXP' and t.adminid=a.adminid and a.adminid=m.adminid;

After the execution of this query, the following result is obtained:

19 Give the details of all admins whose name doesn't end with 'ta'

select * from admin where adminname not like '%ta';

```
nysql> select * from admin where adminname not like '%ta';
 adminid |
             adminname
                                admin_dob
                                                 houseno | streetname
                                                                                 zipcode
                                12-Mar-1970
25-Nov-1986
                                                  12-A
62-C
                                                              Saket Road
                                                                                 110001
600001
                                                              Nehru place
JM road
             Surya Kumar
Naresh Yadav
                                                 23
123/34
             Shyam Dev
                                                              Lajpat nagar
 rows in set (0.00 sec)
```

20 Give the train details managed by Ram Singh

select * from train where adminid in(select adminid from admin where adminname='Ram Singh');

After the execution of this query, the following result is obtained:

21 Print the user name in capital whose booking status is confirmed

select upper(fname),upper(lname) from user where userid in(select userid from reserves where bookingstatus='confirmed');

After the execution of this query, the following result is obtained:

22 Give the payment type wise user details

select r.paymenttype as 'Paid Through',count(r.paymenttype) as 'Number of users' from reserves r group by r.paymenttype;

After the execution of this query, the following result is obtained:

Paid Through Number of users CreditCard	mysql> s	select r.paymenttype as	Paid Through',count(r.paymenttype) as 'Number of users' from reserves r group by r.paymenttype;
CreditCard 3 UPT 3 DebitCard 2			
Debitcard 2			
	UPI	3	
	DebitCard		

23 Give the agent names who has paid by credit card

select u.fname,u.lname from user u,agent a,reserves r where r.paymenttype='CreditCard' and r.userid=u.userid and r.userid=a.userid;

24 Give the name of users who have reserved their seats in any train select fname, Iname from user where userid in(select userid from reserves);

After the execution of this query, the following result is obtained:

```
mysql> select fname,lname from user where userid in(select userid from reserves);
| fname | lname |
| Anirudh | Batra |
| Javed | Malik |
| Mohan | Randhawa |
| Samir | Ram |
| Sameetha |
| Manoj | Nayar |
| Ramesh | Pratap |
| 7 rows in set (0.00 sec)
```

25 Give the names of user who have taken reservation in Kolkata Seldah- Puri Duronto Express train

select fname,lname from user where userid in(select userid from reserves where trainno in(select trainno from train where trainname='Kolkata Seldah- Puri Duronto Express'));

After the execution of this query, the following result is obtained:

```
mysql> select fname,lname from user where userid in(select userid from reserves where trainno in(select trainno from train where trainname='Kolkata Seldah- Pu
ri Duronto Express');
fname | Iname | Thame | T
```

FUNCTIONS

1) Create a function to return the total reservations done.

2) Create a function to return the amount paid by accepting first and last name of user

3) Create a function to return the average of the total amount paid on reservations

```
mysq|> ^C
mysq|> delimiter @@
mysq|> create function avgl()
    -> returns decimal(5,1)
    -> DETERMINISTIC
    -> begin
    -> declare total decimal(5,1);
    -> select avg(amount) into total from reserves;
    -> return total;
    -> end @@
Query OK, 0 rows affected (1.17 sec)

mysq|> select avgl()\g
+-----+
| avgl() |
+-----+
| 1162.5 |
+-----+
1 row in set (0.03 sec)
```

4) Create a function to return the maximum amount paid on reservation

5) Create a function to return the seat number by accepting the pnr

PROCEDURES

1. Print the total amount of money in reservations

2.Print all the train numbers

```
mysql> delimiter $$
mysql> create procedure get_trainno()
 -> BEGIN
 -> SELECT trainno FROM train;
 -> END $$
Query OK, O rows affected (0.13 sec)
trainno: 22201
************************ 5. row *******************
trainno: 12430
**********************
trainno: 22206
*********************
trainno: 12437
**********************
trainno: 12019
10 rows in set (0.04 sec)
Query OK, O rows affected (0.14 sec)
```

3. Update the user contact details using procedure

```
mysql> delimiter
mysql> select * from user_mobile;
   userid |
                    mobile
                     9875134565
             1
2
3
                     7894153246
                    7894153246
8945214569
9845763210
7520361245
8895478210
8445436974
9675665012
7842365109
9927054896
8997745612
9654785211
7589620311
             4
7
             8
             9
           10
            11
           12
13
14
                     8897455638
9545333469
             8
             9
                     7789874520
           \overline{12}
                     9837125640
17 rows in set (0.00 sec)
```

4. Display gender of users

```
mysql> delimiter //
mysql> create procedure disp_gender(INOUT mfgender int,IN user_gender varchar(10))
    -> begin
    -> select count(gender) into mfgender from user where gender=user_gender;
    -> end ; //
Query OK, 0 rows affected (0.22 sec)
mysql> delimiter ;
```

5. Print out the maximum amount in train reservations

TRIGGERS

1. Before updating the users name storing the old values in a different table using trigger

```
mysql> delimiter //
mysql> create trigger update_user
    -> before update on user
    -> for each row
    -> begin
    -> insert into user_update values(old.userid,old.fname,old.lname);
    -> end;//
Query OK, 0 rows affected (0.14 sec)
mysql> delimiter;
```

```
mysql> update user set fname='Mamta' where userid='13';
Query OK, 1 row affected (0.85 sec)
Rows matched: 1 Changed: 1 Warnings: 0

mysql> select * from user_update;
+-----+
| userid | fname | lname |
+-----+
| 13 | Nupur | Patil |
+-----+
| row in set (0.00 sec)
```

2. After updating the users name storing the new values in a different table using trigger

```
mysql> delimiter //
mysql> create trigger afterupdate
    -> after update on user
    -> for each row
    -> begin
    -> insert into after_update_user values (new.userid,new.fname,new.lname);
    -> end; //
Query OK, 0 rows affected (0.47 sec)
```

```
mysql> delimiter ;
mysql> update user set fname='Suresh' where userid='1';
Query OK, 1 row affected (0.50 sec)
Rows matched: 1 Changed: 1 Warnings: 0

mysql> select * from after_update_user;
+----+
| userid | fname | lname |
+----+
| 1 | Suresh | Batra |
+----+
1 row in set (0.00 sec)
```

3. After inserting users mobile number storing it in different table

4. Before deleting users mobile number storing it in different table

5. After deleting users mobile number storing it in different table for future use

CONCLUSION

In this project we implemented the railway management system database system. The system is structured into customer registration, ticket inquiries, online booking, train schedule and their management. System process design and database design is the focus of this system which are clearly and effectively designed by the system architecture and database ER diagram. The efficiency of booking is improved, manual booking errors are reduced, the management of railway passenger transport and customer booking is facilitated. During our database management course we have learned about the basics of database design. This project gave us the opportunity to try our new skills in practice. While doing this project we also gained deeper understanding on database design and how it can be implemented in real life situations. We believe we can use our database designing skills also in other future projects.

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