ANWAR BIN OMAR

"Work sincerely and let the awards and recognition chase you"

PERSONEL DETAILS

Age	: 30 years old	**Date of Birth**	: 29 August 1993
Sex	: Male	**Nationality**	: Malaysian
NRIC	: 930829-04-5409	**Place of Birth**	: Melaka
Race/Religion	: Malay/Muslim	**Marital Status**	: Married

SUMMARY

Graduated in Bachelor of Electronic Engineering (Hons.) majoring in computer from Universiti Teknologi MARA (UiTM). Seeking a challenging career with the organization that provides an op- portunity to utilize my abilities and technical skills in the field of electronics engineering and IT, learn the new concepts, and contributing towards the company growth development.

EDUCATION BACKGROUND

University Teknologi MARA (UiTM)   **2014—2017**
Bachelor in Electronic Engineering (Hons)
Major in Computer, CGPA 3.31

University Teknologi MARA (UiTM)   **2011—2014**
Diploma in Electronic Engineering
Major in Computer, CGPA 3.32

SMK Bandar Utama (SMKBU)   **2005— 2011**
Sijil Penilaian Menengah (SPM)
Science stream, 1A,4B and 4C

EMPLOYMENT HISTORY

IT Assistant Engineer / Helpdesk – Radmik Solution Sdn. Bhd. (August 2023 – Present)

Responsible as a team member in the department within an organization that maintains operation run smoothly and provides technical support to meet clients standards. Responsibilities included:

- *Support government data canter, Pusat Data Sektor Awam (PDSA) under Unit Pemodenan Tadbiran & Perancangan Pengurusan Malaysia (MAMPU) availability.*

- *Ensure servers down reported immediately.*

- *Assisting Resident Engineer in configure, troubleshoot, update backup server backup system.*

- *Perform preventive maintenance on Servers, PCs, Network Equipment, Access Door and Security Equipment.*

- *Generate reports on nodes availability, and security attacks reports from security devices.*

- *Monitoring, analysis, report and take actions on nodes down for either physical or virtual VM servers and host.*

- *Monitoring data center infrastructure to operate as Service Level Agreement (SLA).*

- *Configuring the system, plugin, restoring data and conduct*

- *Respond quickly to request received through ticket monitoring tools*

- *Coordinate technicians to solve request by clients as soon as possible*

- *Always communicate with clients and technicians as solving progress ongoing. Such as updating current progress.*

- *Always prioritize SLA as its very important for company business performances*

EMPLOYMENT HISTORY

Crown Equipment Sdn. Bhd.
(April 2022 – July 2023)

Customer Service Coordinator

Responsible as a Service Technician in various places such as Customer Sites and Workshops maintains operation run smoothly and provides technical support to meet client's standards. Responsibilities included:

- *Learn how to communicate with customer with suitable and good attitude.*

- *Communicate with customer by considering the best way to have Win-Win situation between both sites (Company and Customers).*

- *Learn how to handle tasks in best way by execute easy or simple tasks that required shorter time completion as priority.*

- *Always update customer current situation with their breakdowns. Must think carefully when communicate with customers as a they feel like it is a good reason with breakdowns occurred.*

- *Always communicate with senior technicians to make part replacement easily, correctly and safely.*

- *Always keep good communication between customers, managements and parts store keeper. So that work flow can easily synchronize and reduce breakdowns completion time.*

EMPLOYMENT HISTORY

IT Assistant Engineer / Technical Assistant – Radmik Solution Sdn. Bhd. (April 2019 – April 2022)

Responsible as a team member in the department within an organization that maintains operation run smoothly and provides technical support to meet clients standards. Responsibilities included:

- *Support government data canter, Pusat Data Sektor Awam (PDSA) under Unit Pemodenan Tadbiran & Perancangan Pengurusan Malaysia (MAMPU) availability.*

- *Ensure servers down reported immediately.*

- *Assisting Resident Engineer in configure, troubleshoot, update backup server backup system.*

- *Perform preventive maintenance on Servers, PCs, Network Equipment, Access Door and Security Equipment.*

- *Generate reports on nodes availability, and security attacks reports from security devices.*

- *Monitoring, analysis, report and take actions on nodes down for either physical or virtual VM servers and host.*

- *Monitoring data center infrastructure to operate as Service Level Agreement (SLA).*

- *Configuring the system, plugin, restoring data and conduct troubleshooting on server equipment, hardware and computer.*

Assistant IT Engineer –
Datasonic Manufacturing Sdn Bhd (2017 – 2019)

Responsible to take care of seven IT major parts working and maintained: CCTV (Dahua camera), Access Control (RBH access control, Falco access control), Telephones, Servers, Printers, PCs, Machine PCs, Security Alarm System (Paradox). Tasks been working on are

- *Do preventive maintenance master planning and troubleshooting on any issues occurred on those seven major parts.*

- *Maintain network for NAS server and LAN networks between departments. Maintain server room in good condition for operation.*

- *Project Leader: Projects related to CCTV installation and setup with storage and Setup CCTV display room.*

- *Get quotation from suppliers, purchasing decision justification for projects and maintenance purposes.*

- *Create and maintain inventory stock spare parts monthly.*

- *Do daily, monthly, weekly maintenance for those seven major parts.*

EMPLOYMENT HISTORY

Process Engineer Intern –
Marelli Motori Manufacturing Sdn. Bhd. (10 Weeks)

Responsible to develop and improve manufacturing good production output. Reduce reject production output.

- *Develop method or process for benefit production output*

- *Process Engineer project: Check and analyse product consistency and accuracy using 6 sigma DMAIC*

- *Define, Measure, Analyse, Improve and Control: My task to do DMAIC on rotor and stator resistance consistency and accuracy.*

Retail Assistant and Seller – (Part timer & Permanent Staff 3 Years)

Varieties of company has been worked before as part-time and permanent staff.

- *Serving customer face-to-face, always be patient with customer favors, promoting product for customer's good.*

- ***Brands worked with:*** *Watches (Casio, CAT, Elle etc.), Li-Ning Badminton, Roy-al Sporting House sport items, Café Gino coffee shop, RipCurl casual wear*

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SKILLS

Computer Skills: - Proficient in:

    i. Microsoft Project and Office (Words, Power Point, Excel),

    ii. Engineering Software (Vegas Pro, Wireshark)

    iii. Windows (7, 8 and 10) - Intermediate in: Programming

Language (C, C++, HTML, Arduino, CSS),

    Monitoring Software (VMware, Solarwind, Cisco IPS, Fortinet, Deep Discovery Inspector DDI)

Technical Skills:

- Knowledgeable and familiar with Computer System, Installation and Hardware.
- Knowledgeable in wireless communication systems, server, network and telecommunications.
- Knowledgeable in electrical and electronic principles.

Language Skills:

Spoken	Written
- Malay 10/10	Very Good
- English 9/10	Good

ACHIEVEMENTS

- Certified in Internet Protocol Association (CIPA)
- MikroTik, MTCNA
- CCNA student already taken CCNA R&S: Routing and Switching, R&S: Scaling Networks
- Certificate of Competency: SCADA system
- CCNA student already taken CCNA R&S: Routing and Switching, R&S: Scaling

EXTRA CURRICULAR ACTIVITIES

2005 onwards

Vice President in Skim Simpanan Buku Teks (SPBT) club
Participate in National Kem Bina Negara camp held by Pembimbing Rakan Sebaya club

Participate in survival national camp for Persatuan Kadet Bersatu Malaysia (UDARA) held in Hutan Lipur, Perak

Participate in most of marching tournament School's Sport day under PKBM (UDARA) during school.

2011 onwards

Participate National Fire Safety training for schools held by KOR Bomba, UiT, Permatang Pauh.

Participate in Safety Awareness during fire event held by KOR Bomba, UiTM, Permatang Pauh.

Participate in Embedded System & IoT Cluster Boot camp 2015

Participate in Apps Innovation Project (AIPRO SHOWDOWN 2016)

Participate in Electronic Engineering training program Internet IP address certification held by Orbitage
.
Participate in Visual Basic training as beginner.

2014 onwards

Participate Purpose of Life awareness "Debaran Malam Pertama" held by Kolej Delima, UiTM Shah Alam

Participate in CCTV installation at Sekolah Rendah Agama Integrasi Dato Mufti Yusof Sahabuddin held by FIKIR, Faculty of Electrical Engineering

Participate in Usahawan Traning Programme 1 held by Malaysian Academy of SME & Entrepreneurship Development (MASMED)

Participate in Apps Innovation Project (AIPRO SHOWDOWN 2016)

Participate in Internship High Impact Talent Automation and Equipment Design by SHRDC

PREFERENCES

Availability   **:** July Onward
Possess Own Transport   : Yes

ADDITITONAL INFO

1. Creative, innovative, responsible and efficient.
2. Always ambitious to learn new things from others.
3. Positive work attitude facing work challenge.
4. Good time management to commit work done.
5. Self-motivate and a good team player
6. Willing to work long hours and work with a challenging team to complete the task or projects.
7. Reliable, respectful towards others, and dedicated to getting the job done.

REFERENCES

Dr. Husna bt. Zainol

Head of Computer Engineering at Electrical Engineering, UiTM

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