INTERVIEW SCRIPT: VASHNEY DORVAL

Age 30, Occupation: Artist(Musician), Location: New Jersey, USA

Typical travel group size: 4-6

Frequency of group holidays: Once in 4 months

Interview Structure

Greeting and Introduction

"Hello Vashney, thank you for joining this interview through zoom meeting. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- "Can you describe how you typically plan a holiday with friends?"

 "We usually start by forming a group chat where everyone shares their ideas. However, agreeing on dates and budgets can take weeks."
- "Tell me about a time when miscommunication affected your holiday experience."

 "Once, some friends assumed we'd booked a specific resort, but it was just a suggestion.

 We ended up scrambling to find accommodations."
- "How do you and your friends usually make decisions about holiday destinations or activities?"

"It's mostly majority vote. If there's a split, we try to find a compromise."

Budget and Financial Matters

- "What challenges have you faced when budgeting for a holiday with friends?"

 "People often have different spending limits, which leads to awkward conversations."
- "How do you handle splitting expenses with your group during a holiday?"
 "We use apps to track expenses, but disagreements still arise when unexpected costs come up."
- "Can you share a situation when differing spending expectations caused tension?"
 "During a ski trip, one friend wanted luxury dining while others wanted simple meals, causing resentment."

Group Dynamics and Conflicts

• "Describe a situation where group dynamics impacted the enjoyment of your holiday." "Cliques formed, and some activities were only enjoyed by parts of the group, creating

friction."

- "How do you handle disagreements with friends during a trip?"
 "I try to mediate by proposing compromises."
- "What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"

"We make sure everyone suggests and votes on activities."

Logistics and Organization

- "What is the most frustrating travel or accommodation issue you have experienced with friends?"
 - "Flight delays that ruined our itinerary."
- "How do you deal with unexpected changes or disruptions to your holiday plans?"
 "We make a backup plan for key events."
- "In your experience, what makes holiday planning more or less stressful?" "Poor coordination increases stress, while clear communication helps."

Personal Habits and Preferences

- "How do you and your friends accommodate each other's habits (e.g., sleep schedules, meal preferences) during a holiday?"
 - "We try to respect different routines, but meal timing often creates issues."
- "What are your top priorities when planning a holiday itinerary?" "Balancing relaxation and adventure."
- "Have differences in daily routines or habits ever created friction? If so, how was it resolved?"

"Yes, early risers versus night owls. We compromised by planning flexible activities."

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Vashney. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"