

INTERVIEW SCRIPT

1.VASHNEY DORVAL

Age 30, Occupation: Artist(Musician), Location: New Jersey, USA

Typical travel group size: 4-6

Frequency of group holidays: Once in 4 months

Interview Structure

Greeting and Introduction

"Hello Vashney, thank you for joining this interview through zoom meeting. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- "Can you describe how you typically plan a holiday with friends?"
"We usually start by forming a group chat where everyone shares their ideas. However, agreeing on dates and budgets can take weeks."
- "Tell me about a time when miscommunication affected your holiday experience."
"Once, some friends assumed we'd booked a specific resort, but it was just a suggestion. We ended up scrambling to find accommodations."
- "How do you and your friends usually make decisions about holiday destinations or activities?"
"It's mostly majority vote. If there's a split, we try to find a compromise."

Budget and Financial Matters

- "What challenges have you faced when budgeting for a holiday with friends?"
"People often have different spending limits, which leads to awkward conversations."
- "How do you handle splitting expenses with your group during a holiday?"
"We use apps to track expenses, but disagreements still arise when unexpected costs come up."
- "Can you share a situation when differing spending expectations caused tension?"
"During a ski trip, one friend wanted luxury dining while others wanted simple meals, causing resentment."

Group Dynamics and Conflicts

- *"Describe a situation where group dynamics impacted the enjoyment of your holiday."
"Cliques formed, and some activities were only enjoyed by parts of the group, creating friction."*
- *"How do you handle disagreements with friends during a trip?"
"I try to mediate by proposing compromises."*
- *"What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"
"We make sure everyone suggests and votes on activities."*

Logistics and Organization

- *"What is the most frustrating travel or accommodation issue you have experienced with friends?"
"Flight delays that ruined our itinerary."*
- *"How do you deal with unexpected changes or disruptions to your holiday plans?"
"We make a backup plan for key events."*
- *"In your experience, what makes holiday planning more or less stressful?"
"Poor coordination increases stress, while clear communication helps."*

Personal Habits and Preferences

- *"How do you and your friends accommodate each other's habits (e.g., sleep schedules, meal preferences) during a holiday?"
"We try to respect different routines, but meal timing often creates issues."*
- *"What are your top priorities when planning a holiday itinerary?"
"Balancing relaxation and adventure."*
- *"Have differences in daily routines or habits ever created friction? If so, how was it resolved?"
"Yes, early risers versus night owls. We compromised by planning flexible activities."*

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Vashney. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"

2. LEONA WARRICK

Age 18, Occupation: Student at University of Nairobi, Location: Nairobi, Kenya

- **Typical travel group size: 3-5**

- **Frequency of group holidays:** *Twice a semester*

Interview Structure

Greeting and Introduction

"Hello Leona, thank you for joining this interview. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- *"Can you describe how you typically plan a holiday with friends?"*
"We usually plan spontaneously, which can be exciting but also chaotic."
- *"Tell me about a time when miscommunication affected your holiday experience."*
"We arrived at a location with no room bookings because of mixed messages."
- *"How do you and your friends usually make decisions about holiday destinations or activities?"*
"It's mostly based on what's trendy at the time."

Budget and Financial Matters

- *"What challenges have you faced when budgeting for a holiday with friends?"*
"I often find it hard to convince everyone to stick to a budget."
- *"How do you handle splitting expenses with your group during a holiday?"*
"We usually pay individually for meals but split bigger costs."
- *"Can you share a situation when differing spending expectations caused tension?"*
"Some friends want luxury stays, which not everyone can afford."

Group Dynamics and Conflicts

- *"Describe a situation where group dynamics impacted the enjoyment of your holiday."*
"Some people dominated plans, leaving others feeling left out."
- *"How do you handle disagreements with friends during a trip?"*
"I usually try to lighten the mood or propose breaks."
- *"What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"*
"We rotate who picks the main activity."

Logistics and Organization

- *"What is the most frustrating travel or accommodation issue you have experienced with friends?"*
"Getting stranded due to unreliable transport."
- *"How do you deal with unexpected changes or disruptions to your holiday plans?"*
"We go with the flow or find alternatives."
- *"In your experience, what makes holiday planning more or less stressful?"*
"Lack of a proper plan makes it stressful."

Personal Habits and Preferences

- "How do you and your friends accommodate each other's habits (e.g., sleep schedules, meal preferences) during a holiday?"
"We often don't, leading to some frustration."
- "What are your top priorities when planning a holiday itinerary?"
"Having fun and experiencing new things."
- "Have differences in daily routines or habits ever created friction? If so, how was it resolved?"
"Yes, we agree to compromise on timing."

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Leona. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"

3.FAITH SHEE

Age 18, Occupation: Student at Kisii University, Location: Kisii City, Kenya

- **Typical travel group size:** 2-4
- **Frequency of group holidays:** Occasionally, once every two years

Greeting and Introduction

"Hello Faith, thank you for joining this interview. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- "Can you describe how you typically plan a holiday with friends?"
"Usually, we brainstorm in person and decide on locations based on everyone's availability and budget. However, the plans tend to evolve a lot before settling on a final arrangement."
- "Tell me about a time when miscommunication affected your holiday experience."
"There was a time we all assumed one person booked accommodation, but no one did, so we ended up searching for a place to stay at the last minute."
- "How do you and your friends usually make decisions about holiday destinations or activities?"
"It often involves discussions and compromises, but sometimes we rely on voting or majority preference."

Budget and Financial Matters

- *"What challenges have you faced when budgeting for a holiday with friends?"*
"One major challenge is ensuring everyone can afford the same standard of activities or experiences, as some friends are more financially constrained."
- *"How do you handle splitting expenses with your group during a holiday?"*
"We typically use a shared document to keep track of expenses, and everyone pays their share when the trip ends."
- *"Can you share a situation when differing spending expectations caused tension?"*
"Yes, during one trip, a friend wanted to dine in expensive restaurants, but most of us preferred budget-friendly options. This caused discomfort."

Group Dynamics and Conflicts

- *"Describe a situation where group dynamics impacted the enjoyment of your holiday."*
"Once, two friends argued over itinerary decisions, creating tension in the group. It affected the overall mood."
- *"How do you handle disagreements with friends during a trip?"*
"I try to step in and mediate by finding a middle ground or suggesting a short break to cool down."
- *"What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"*
"We ask everyone to list their top preferences and try to include at least one activity for each person."

Logistics and Organization

- *"What is the most frustrating travel or accommodation issue you have experienced with friends?"*
"Transport delays were a major issue during one trip. We ended up missing out on planned activities."
- *"How do you deal with unexpected changes or disruptions to your holiday plans?"*
"We try to remain flexible and see it as part of the adventure. We also have backup plans."
- *"In your experience, what makes holiday planning more or less stressful?"*
"Lack of clear roles and responsibilities makes it more stressful. Having a point person or shared tasks helps."

Personal Habits and Preferences

- *"How do you and your friends accommodate each other's habits (e.g., sleep schedules, meal preferences) during a holiday?"*
"We try to plan meals together but allow some flexibility for people who want to do things differently."
- *"What are your top priorities when planning a holiday itinerary?"*
"Experiencing unique activities and bonding time with friends."
- *"Have differences in daily routines or habits ever created friction? If so, how was it resolved?"*

"Yes, some people wanted to stay up late while others were early risers. We decided to split activities by preference."

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Shee. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"

4. AMINA WAFULA

Age 25, Occupation: Groceries Sales Lady, Location: Mombasa, Kenya

Greeting and Introduction

"Hello Amina, thank you for joining this interview. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- *"Can you describe how you typically plan a holiday with friends?"*
 - *"We usually plan beach outings, often discussing ideas over WhatsApp. However, agreeing on dates can be tough."*
- *"Tell me about a time when miscommunication affected your holiday experience."*
 - *"Last year, we thought we had booked a beach house, but it turned out to be a misunderstanding. We ended up scrambling for last-minute accommodation."*
- *"How do you and your friends usually make decisions about holiday destinations or activities?"*
 - *"We usually vote on destinations, but sometimes it leads to disagreements."*

Budget and Financial Matters

- *"What challenges have you faced when budgeting for a holiday with friends?"*
 - *"Tourist prices can skyrocket during peak seasons, making it hard to stick to a budget."*
- *"How do you handle splitting expenses with your group during a holiday?"*
 - *"We try to keep track of expenses in a shared document, but it can get complicated."*
- *"Can you share a situation when differing spending expectations caused tension?"*
 - *"During a beach trip, some friends wanted to eat at fancy restaurants while others preferred local eateries, leading to some frustration."*

Group Dynamics and Conflicts

- *"Describe a situation where group dynamics impacted the enjoyment of your holiday."*
 - *"When we went to the beach, some friends wanted to party while others just wanted to relax. It created tension."*

- *"How do you handle disagreements with friends during a trip?"*
 - *"I usually suggest taking a break and discussing things calmly later."*
- *"What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"*
 - *"We make sure everyone shares their ideas before finalizing plans."*

Logistics and Organization

- *"What is the most frustrating travel or accommodation issue you have experienced with friends?"*
 - *"Finding parking at crowded beaches can be really stressful."*
- *"How do you deal with unexpected changes or disruptions to your holiday plans?"*
 - *"We try to stay flexible and come up with alternative plans quickly."*
- *"In your experience, what makes holiday planning more or less stressful?"*
 - *"Good communication helps reduce stress; when everyone is on the same page, things go smoother."*

Personal Habits and Preferences

- *"How do you and your friends accommodate each other's habits during a holiday?"*
 - *"We generally respect each other's routines but meal preferences can sometimes clash."*
- *"What are your top priorities when planning a holiday itinerary?"*
 - *"I prioritize relaxation and good food!"*
- *"Have differences in daily routines or habits ever created friction? If so, how was it resolved?"*
 - *"Yes, some friends are early risers while others stay up late. We compromise by having flexible schedules."*

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Amina. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"

5.KEVIN MWANGI

Age: 22, Occupation: Taxi Driver, Location: Eldoret, Kenya

Greeting and Introduction

"Hello Kevin, thank you for joining this interview. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- "Can you describe how you typically plan a holiday with friends?"
 - "We often decide on hiking trips spontaneously; it keeps things exciting!"
- "Tell me about a time when miscommunication affected your holiday experience."
 - "Once we planned to hike but ended up at the wrong trailhead due to unclear directions."
- "How do you and your friends usually make decisions about holiday destinations or activities?"
 - "It's usually based on what everyone feels like doing at the moment."

Budget and Financial Matters

- "What challenges have you faced when budgeting for a holiday with friends?"
 - "Transport costs can be tricky; we often underestimate them."
- "How do you handle splitting expenses with your group during a holiday?"
 - "We usually split costs evenly but sometimes it leads to disagreements if someone spends more."
- "Can you share a situation when differing spending expectations caused tension?"
 - "During one trip, some wanted to camp while others preferred staying in lodges; it caused some friction."

Group Dynamics and Conflicts

- "Describe a situation where group dynamics impacted the enjoyment of your holiday."
 - "Some friends were more adventurous than others, which led to some feeling left out."
- "How do you handle disagreements with friends during a trip?"
 - "I try to keep things light-hearted; humor helps diffuse tension."
- "What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"
 - **"We rotate who picks the destination each time."**

Logistics and Organization

- "What is the most frustrating travel or accommodation issue you have experienced with friends?"
 - "Transport delays can really throw off our plans."
- "How do you deal with unexpected changes or disruptions to your holiday plans?"
 - "We adapt quickly; if something goes wrong, we look for alternatives."
- "In your experience, what makes holiday planning more or less stressful?"
 - "Having clear communication from the start reduces stress significantly."

Personal Habits and Preferences

- "How do you and your friends accommodate each other's habits during a holiday?"
 - "We try our best but sometimes it's hard; meal preferences can clash."
- "What are your top priorities when planning a holiday itinerary?"

- “I focus on adventure and exploring new places.”
- “Have differences in daily routines or habits ever created friction? If so, how was it resolved?”
 - “Yes, we’ve had issues with early risers versus night owls; we try to plan flexible activities.”

Conclusion and Next Steps

“Thank you for sharing your experiences and thoughts, Kevin. If you know anyone else who might have interesting insights on this topic, please let me know. I’d love to get in touch!”

6.MORAINÉ SEDAI

Age 28, Occupation: Human Resource Manager, Location: Kisumu, Kenya

Greeting and Introduction

“Hello Moraine, thank you for joining this interview. I’m Raymond Martin, and I’m interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences.”

Planning and Communication

- “Can you describe how you typically plan a holiday with friends?”
 - “We often plan trips around Lake Victoria; it’s our go-to spot for relaxation.”
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- “Tell me about a time when miscommunication affected your holiday experience.”
 - “One time we thought we had booked fishing boats but there was confusion about the timing.”
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- “How do you and your friends usually make decisions about holiday destinations or activities?”
 - “It usually involves everyone pitching ideas until we find something that excites everyone.”
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Budget and Financial Matters

- “What challenges have you faced when budgeting for a holiday with friends?”
 - “The heat makes us want to spend more on drinks and shade!”
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- “How do you handle splitting expenses with your group during a holiday?”
 - “We keep track of everything on an app; it helps avoid confusion.”
-
- “Can you share a situation when differing spending expectations caused tension?”

- *“During one trip, some wanted luxury accommodations while others preferred camping; it led to disagreements.”*

Group Dynamics and Conflicts

- *“Describe a situation where group dynamics impacted the enjoyment of your holiday.”*
 - *“When cliques formed around certain activities, it left others feeling excluded.”*
- *“How do you handle disagreements with friends during a trip?”*
 - *“I try to mediate by suggesting alternative activities that include everyone.”*
- *“What steps do you take to ensure everyone’s preferences are considered when planning a group holiday?”*
 - *“Everyone gets input on activities beforehand; we try our best to accommodate all suggestions.”*

Logistics and Organization

- *“What is the most frustrating travel or accommodation issue you have experienced with friends?”*
 - *“Getting stuck in traffic on the way to Lake Victoria can be really annoying.”*
- *“How do you deal with unexpected changes or disruptions to your holiday plans?”*
 - *“We always have backup plans ready just in case something goes wrong.”*
- *“In your experience, what makes holiday planning more or less stressful?”*
 - *“Having clear roles—like who books what—helps reduce stress significantly.”*

Personal Habits and Preferences

- *“How do you and your friends accommodate each other’s habits during a holiday?”*
 - *“It varies; some are flexible while others stick strictly to their routines.”*
- *“What are your top priorities when planning a holiday itinerary?”*
 - *“I prioritize relaxation by the water along with fun activities like fishing.”*
- *“Have differences in daily routines or habits ever created friction? If so, how was it resolved?”*
 - *“Yes! We’ve had issues between early risers wanting breakfast at dawn versus late sleepers; we’ve learned to compromise.”*

Conclusion and Next Steps

“Thank you for sharing your experiences and thoughts, Moraine. If you know anyone else who might have interesting insights on this topic, please let me know. I’d love to get in touch!”