

INTERVIEW SCRIPT: KEVIN MWANGI

Age: 22, Occupation: Taxi Driver, Location: Eldoret, Kenya

Greeting and Introduction

"Hello Kevin, thank you for joining this interview. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- "Can you describe how you typically plan a holiday with friends?"
 - "We often decide on hiking trips spontaneously; it keeps things exciting!"
- "Tell me about a time when miscommunication affected your holiday experience."
 - "Once we planned to hike but ended up at the wrong trailhead due to unclear directions."
- "How do you and your friends usually make decisions about holiday destinations or activities?"
 - "It's usually based on what everyone feels like doing at the moment."

Budget and Financial Matters

- "What challenges have you faced when budgeting for a holiday with friends?"
 - "Transport costs can be tricky; we often underestimate them."
- "How do you handle splitting expenses with your group during a holiday?"
 - "We usually split costs evenly but sometimes it leads to disagreements if someone spends more."
- "Can you share a situation when differing spending expectations caused tension?"
 - "During one trip, some wanted to camp while others preferred staying in lodges; it caused some friction."

Group Dynamics and Conflicts

- "Describe a situation where group dynamics impacted the enjoyment of your holiday."
 - "Some friends were more adventurous than others, which led to some feeling left out."
- "How do you handle disagreements with friends during a trip?"
 - "I try to keep things light-hearted; humor helps diffuse tension."
- "What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"
 - **"We rotate who picks the destination each time."**

Logistics and Organization

- "What is the most frustrating travel or accommodation issue you have experienced with friends?"
 - "Transport delays can really throw off our plans."

- *"How do you deal with unexpected changes or disruptions to your holiday plans?"*
 - *"We adapt quickly; if something goes wrong, we look for alternatives."*
- *"In your experience, what makes holiday planning more or less stressful?"*
 - *"Having clear communication from the start reduces stress significantly."*

Personal Habits and Preferences

- *"How do you and your friends accommodate each other's habits during a holiday?"*
 - *"We try our best but sometimes it's hard; meal preferences can clash."*
- *"What are your top priorities when planning a holiday itinerary?"*
 - *"I focus on adventure and exploring new places."*
- *"Have differences in daily routines or habits ever created friction? If so, how was it resolved?"*
 - *"Yes, we've had issues with early risers versus night owls; we try to plan flexible activities."*

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Kevin. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"