INTERVIEW SCRIPT: FAITH SHEE

Age 18, Occupation: Student at Kisii University, Location: Kisii City, Kenya

- Typical travel group size: 2-4
- Frequency of group holidays: Occasionally, once every two years

Greeting and Introduction

"Hello Faith, thank you for joining this interview. I'm Raymond Martin, and I'm interested in understanding how holidays with friends can become more enjoyable and stress-free. Your insights will help in developing solutions to improve group holiday experiences."

Planning and Communication

- "Can you describe how you typically plan a holiday with friends?"
 "Usually, we brainstorm in person and decide on locations based on everyone's availability and budget. However, the plans tend to evolve a lot before settling on a final arrangement."
- "Tell me about a time when miscommunication affected your holiday experience."

 "There was a time we all assumed one person booked accommodation, but no one did, so we ended up searching for a place to stay at the last minute."
- "How do you and your friends usually make decisions about holiday destinations or activities?"
 - "It often involves discussions and compromises, but sometimes we rely on voting or majority preference."

Budget and Financial Matters

- "What challenges have you faced when budgeting for a holiday with friends?"
 "One major challenge is ensuring everyone can afford the same standard of activities or experiences, as some friends are more financially constrained."
- "How do you handle splitting expenses with your group during a holiday?"
 "We typically use a shared document to keep track of expenses, and everyone pays their share when the trip ends."
- "Can you share a situation when differing spending expectations caused tension?"
 "Yes, during one trip, a friend wanted to dine in expensive restaurants, but most of us preferred budget-friendly options. This caused discomfort."

Group Dynamics and Conflicts

• "Describe a situation where group dynamics impacted the enjoyment of your holiday."

"Once, two friends argued over itinerary decisions, creating tension in the group. It affected the overall mood."

- "How do you handle disagreements with friends during a trip?"
 "I try to step in and mediate by finding a middle ground or suggesting a short break to cool down."
- "What steps do you take to ensure everyone's preferences are considered when planning a group holiday?"
 - "We ask everyone to list their top preferences and try to include at least one activity for each person."

Logistics and Organization

- "What is the most frustrating travel or accommodation issue you have experienced with friends?"
 - "Transport delays were a major issue during one trip. We ended up missing out on planned activities."
- "How do you deal with unexpected changes or disruptions to your holiday plans?"
 "We try to remain flexible and see it as part of the adventure. We also have backup plans."
- "In your experience, what makes holiday planning more or less stressful?"

 "Lack of clear roles and responsibilities makes it more stressful. Having a point person or shared tasks helps."

Personal Habits and Preferences

- "How do you and your friends accommodate each other's habits (e.g., sleep schedules, meal preferences) during a holiday?"
 - "We try to plan meals together but allow some flexibility for people who want to do things differently."
- "What are your top priorities when planning a holiday itinerary?"
 "Experiencing unique activities and bonding time with friends."
- "Have differences in daily routines or habits ever created friction? If so, how was it resolved?"
 - "Yes, some people wanted to stay up late while others were early risers. We decided to split activities by preference."

Conclusion and Next Steps

"Thank you for sharing your experiences and thoughts, Shee. If you know anyone else who might have interesting insights on this topic, please let me know. I'd love to get in touch!"