

# PATIENT SATISFACTION

Wait time

MOST FREQUENT COMPLAINT

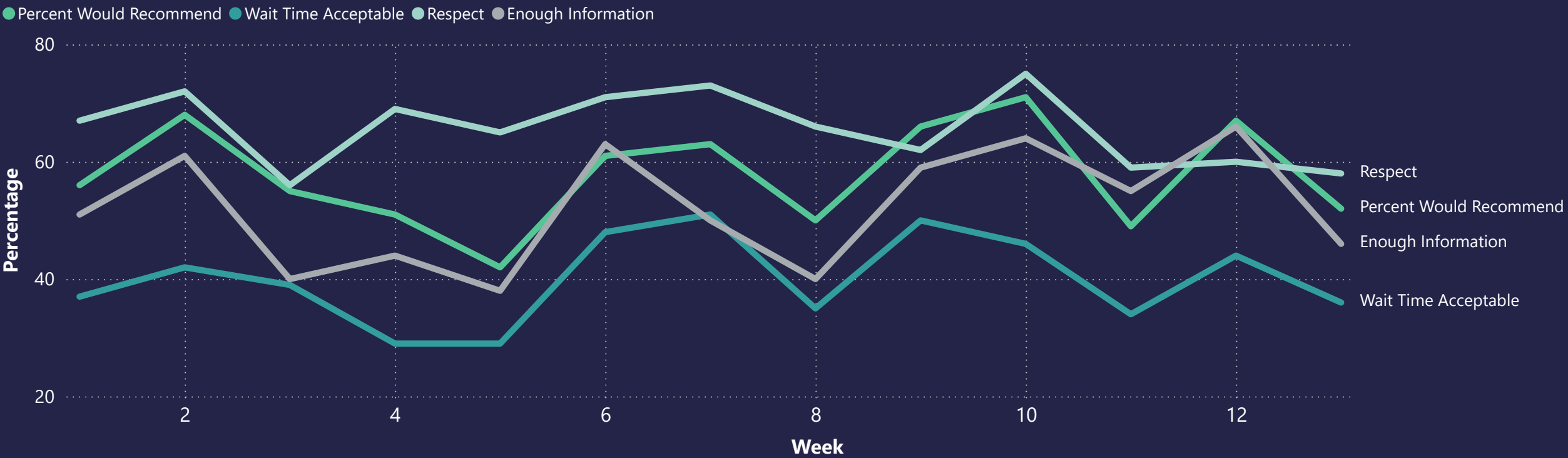
7

WEEK WITH HIGHEST WAIT TIME ACCEPTANCE %

10

WEEK WITH HIGHEST AVERAGE SATISFACTION

## FEEDBACK OVER TIME



## COMPLAINTS OVER TIME

