

Flexible, Voluntary Services

Previous: [Access to Housing](#)

[Programmatic Principles](#) | Last Revision 06/14/2024

Purpose

To provide unique, personalized, and optional interventions and support services that help our clients transition back into the community and prevent returns to homelessness. Anything Helps clients are not required to engage in treatment or other support services to receive assistance.

Procedures

Pre-Tenancy Supports

Assist in budgeting for housing and living expenses.

Help clients connect with social services to assist with filling out applications and submitting appropriate documentation to obtain sources of income necessary for community living and establishing credit.

Support clients in understanding and meeting obligations of tenancy.

Assist in connecting clients with supportive services to help with finding and applying for housing necessary to support the individual in meeting their medical care needs.

Identify and establish short and long-term measurable goals via a person-centered plan that includes how goals will be achieved and how concerns will be addressed.

Provide support and interventions per the person-centered plan.

Tenancy-Sustaining Services

Coordinate and link clients to services, including primary care and health homes; substance use treatment providers; mental health providers; medical, vision, nutritional, and dental providers; vocational, education, employment, and volunteer supports; hospitals and emergency rooms; probation and parole; crisis services; end-of-life planning; and other support groups and natural supports.

Provide entitlement assistance, including obtaining documentation, navigating and monitoring the application process, and coordinating with the entitlement agency.

Assist with accessing supports to preserve independent living, such as individual and family counseling, support groups, and natural supports.

Help clients develop independent living skills, including cooking, communication skills, financial counseling, and anger management.

Support clients in communicating with landlords regarding disabilities and needed accommodations (if authorized and appropriate), and emergency procedures involving the landlord and/or property manager.

Connect clients to training and resources to be good tenants and comply with lease terms, providing ongoing support with household management activities.