

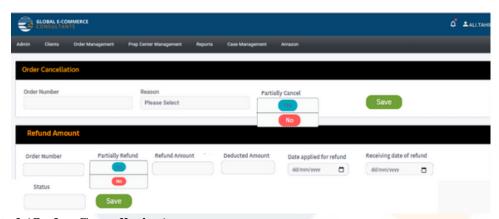
Title: "Refund Amount of Cancel Orders"

Problem Statement

The current XC system's Cancel Order/Payment Date screen lacks the ability to manage partial order cancellations and refunds efficiently. Users cannot cancel specific items or enter detailed refund information, leading to processing errors and poor user experience. Enhancements are needed to support partial cancellations, detailed refund tracking, and a more user-friendly interface.

User Journey

The Cancel Order/Payment Date screen will include a dedicated section for managing refunds, making it easier to track and process them. Users will first encounter a "Partial Cancel" option with "Yes" or "No" choices. For refunds, a "Partial Refund" option will also be presented.

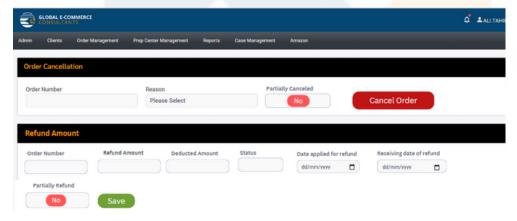


If "No" is selected (Order Cancellation):

- The user enters the order number, and the system prepares to cancel the entire order.
- The user will select the reason and click save.

If "No" is selected (Refund Amount):

- If "No" is chosen, users can enter refund details for the entire order.
- The user can input refund details for the entire order (refund amount, deducted amount, status, date applied for refund, and receiving date of refund).



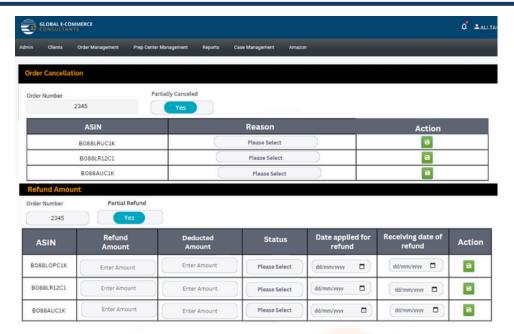
If "Yes" is selected (Order Cancellation):

- All ASINs associated with the order appear in a table.
- The user selects a cancellation reason from a dropdown list for each selected ASIN.
- Provide clear save buttons for saving entries in the action column.

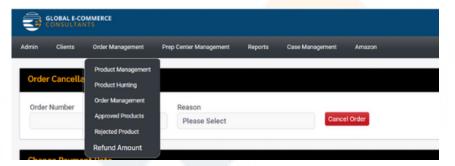
If "Yes" is selected (Refund Amount):

- If "Yes" is selected, users can input refund amounts, deducted amounts, status, date applied for refund, and receiving date for each individual ASIN.
- After filling in all necessary details, users can save their entries to complete the process.



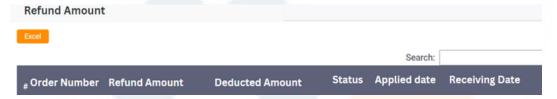


Refund Amount Report



Data Grid

- Implement a data grid to display refund information.
- Allow sorting, filtering, and searching within the grid.



Order Status Updates:

Add three new order status options:

- Refund Pending
- Partially Refunded
- Refunded

