



Title: “Streamlining Payment and Invoice Handling in the XC System”

Problem Statement:

Paid but waiting for the invoice to be uploaded in XC(we need to add this in XC); once uploaded, the payment status should be updated to 'paid' in XC.

User Journey:

As an Order Payment Manager, my role requires efficient handling of payments and invoices to ensure smooth operations and clear communication. To improve this process in the XC system, I propose the following changes. These updates will streamline the workflow, making it easier to track and manage order payments and invoices.

Details:

The following change will streamline handling payments and invoices in the XC system, ensuring clarity and efficiency.

1.Order Payment Status:

I want the XC system to show an order status of "Payment Made, Invoice Pending" when payment is done but the invoice is not yet received, so that it's clear the payment is made but the invoice is awaited.

2.Invoice Status Indicator:

Add an indicator or label to show whether the invoice has been received or not. If the invoice is not received, the system should display this status.

3.Invoice Upload Prompt:

When the invoice is received I want a popup to prompt users to upload the invoice when it is received. This ensures that the invoice is properly tracked and attached to the corresponding order.

4Automatic Status Update:

I want the payment status to automatically update to "Paid" once the invoice is uploaded, so the order is fully processed and marked as complete.

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