

Anza Jatala

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Summary

UX designer with a background in healthcare, sales, and customer experience. Creative freelance designer and illustrator skilled in Photoshop and XD. Experience in user research, user experience, user interface, and frontend. Skilled at communicating data and recommendations across diverse teams to improve outcomes and experience.

Skills & Tools

- Sales Management
- Market Research
- UX Research & Design
- UX Wireframe & Prototype
- User Interface
- Frontend
- Figma
- Adobe XD
- Adobe Photoshop
- Balsamiq
- Miro
- Google Suite

Experience

Schedule Analyst - Temporary | AMN Healthcare- Avantas | Remote | 04/2021 – 05/2021

- Manage the analysis and reporting of bugs/defects for medical staff.
- Ensuring incoming scheduling data, measuring effectiveness, and maintaining changes.

Onboarding Ambassador | Ochsner Therapy and Wellness - Metairie, LA | 01/2021 – 03/2021

- Guided new hires through orientation and on-boarding and explained documentation requirements to facilitate HR process.
- Coordinated training schedules and filed crucial administrative paperwork.
- Developed and maintained training materials and benefits packets for new hires.

Patient Access Representative | Ochsner Therapy and Wellness - Metairie, LA | 12/2019 – 03/2021

- Verified demographics and insurance information to register patients in computer system.
- Organized and maintained records by updating and obtaining both personal and financial information from patients.
- Managed a scheduling system, documented patient appointments and information using EPIC.

Stylist | Express Clothing - Metairie, LA | 11/2017 - 12/2019

- Recommended treatment and styling products to customers to meet current needs or resolve specific concerns.
- Maintained updated knowledge of industry products and chemical composition structure and properties.
- Treated customers to extra services such as shampooing and head massage to promote loyalty.

Sales Lead | Express Clothing - Metairie, LA | 04/2019 - 08/2019

- Contributed over \$500,000 in sales as personal stylist and team lead.
- Completed over 500 online orders with processing and shipping while increasing fulfillment goals.
- Managed team to reach individual and team sales goals.

Volunteering

Onboarding Specialist | Project N95 - Remote | 02/2021 – 07/2021

- Data entry of new onboarding volunteers.
- Providing new volunteers access to various Project N95 platforms.

Education and Training

University of Colorado- Global Campus | **Masters** in
Healthcare Administration | 10/2020

University of New Orleans | New Orleans LA | **Bachelor of
Science** in Biological Science | 12/2020

CareerFoundry- **Certification** in UX Design | 02/2022