



Alex Orion Chamorro

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EDUCATION

Florida Gulf Coast University, Fort Myers, FL

May 2021

Bachelor of Arts in Integrated Studies, with a focus on Software Engineering

Minor in Computer Science

- Relevant coursework: *Computer Organization and Assembly Language, Programming Methodology, Software Engineering Fundamentals, Graph Theory, Engineering Entrepreneurship, and Information Systems*

Adams State University, Alamosa, CO

May 2016

AeroVenture Institute flight training, Fundamentals of Aviation Science

- Single engine Piper Cherokee and Cessna flight time
- VFR training and Instrument flight training
- Radio communication and coordination training

PORTFOLIO WEBSITE

- <http://aochamorro9756.github.io>

WORK EXPERIENCE

Social Media Specialist, Intrigue Designs, Baltimore, MD

October 2017 – Current

- Customize Windows software solutions to solve business problems to meet the marketing needs of the growing business
- Engage with existing and new customers, via various social media platforms (Instagram, Facebook), informing them of upcoming events and sharing new educational content
- Collect performance related analytical data and create reports that help the owner make business decisions and monitor social media influence and performance

Operations Admin, FedEx, Fort Myers, FL

September 2020 – February 2021

- Perform clerical and administrative functions for all hub and station operational areas, including line-haul, quality assurance and customer service
- Provide exceptional customer service, by responding to customer needs in a timely and efficient manner. Track lost packages and process damaged items.
- Consistently recognized for meeting/exceeding daily warehouse performance goals

Seasonal Package Handler, UPS, Fort Myers, FL

November 2019 – January 2020

- Operate warehouse equipment to transport large volumes of packages. Listened closely during team meetings to gain complete understand of duties required for each shift, completing priority tasks first

RELATED SKILLS AND CERTIFICATIONS

- FAA Student Pilot ID: 3868388
- IACT Microsoft Windows 8.1 Certification
- IACT Microsoft Word 2010 Level 1 Certification
- Proficient in using Linux, Microsoft Windows, and OSX
- Proficient in computer and network repair/configuration
- Other industry relevant certifications may be obtained prior to employment upon request