

AGATHA OEHLKERS

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 617.480.1876

 [LinkedIn](#)

User Experience researcher and designer with experience in strategy, content development & usability testing. Domain knowledge in EdTech, intercultural relations, qualitative & quantitative research methodology, and inclusive/accessible design.

Skills & Tools

User Personas

Journey Mapping

Contextual Inquiry

Information Architecture

Wireframing, Prototyping

Usability Testing

Data Visualization

Project Management

CSS, HTML, JavaScript

Sketch, Figma, InVision

MAXQDA

G Suite, Microsoft Office

Professional Experience

CAST (Center for Applied Technology) | Wakefield, MA

2019

Research Assistant (*July - October*)

User Experience Research Intern (*March - June*)

- Develop UX strategy and content development to support [Writer's Workbench](#) & [SNUCLE](#) projects
- Contribute to user research, data analysis & coding, prototype design, testing, and project documentation

Harvard Business School | Boston, MA

2016 - 2018

Human Resources Coordinator

- Provided daily support related to HR policies & benefits to 1200+ staff members
- Developed employee engagement surveys and analyzed results
- Planned and facilitated 50+ staff onboarding and training programs per year

Lesley University | Cambridge, MA

2015 - 2016

Temporary Annual Giving Assistant

- Maintained Raiser's Edge database of 80,000 alumni; produced dynamic & static reports for the Annual Fund to analyze fundraising activity
- Developed content for appeals & gift acknowledgments

Brookline High School | Brookline, MA

2015

Long-Term Substitute French Teacher

Le Club Nounours | Newton, MA

2012 - 2015

Bilingual Pre-K Classroom Teacher

TAPIF (Teaching Assistant Program in France) | Martinique

2011 - 2012

English Teacher, Primary Schools

Education

CareerFoundry | 2019

User Experience

Design Certificate

Lesley University | 2019

M.A. Intercultural

Relations

Boston University | 2011

B.A. French

B.S. Education