

# **Autumn Oellermann**

San Tan Valley, AZ | 6364663637  
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## **Summary**

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A dedicated and hardworking employee with strong customer service skills, adept at multitasking and time management. Experienced in design principles and passionate about continuous learning and professional growth.

## **Experience**

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### **Pet Planet | AZ, Queen Creek**

**Pet Nutrition Ambassador | 05/2025 - Present**

- Built rapport with clients by providing quality customer service and problem solving
- Accurately tracked customer orders, identified, and resolved any issues during order fulfillment
- Established personal connections with customers, exceeding customer service expectations
- Stocked and Priced Shelves
- Demonstrated self-directed management of daily store operations

### **Arizona State University | AZ, Tempe**

**Multimedia Assistant | 09/2024 - Present**

- Operated and maintained live video equipment, including cameras, microphones, and audio boards while ensuring high-quality standards.
- Operated live video switchers for transitions between camera feeds.
- Troubleshooting technical issues such as audio-visual problems and live-stream quality.
- Organized and managed video files using in-house software for efficient access and future use.

### **CodeDevils | AZ, Tempe**

**Marketing Coordinator | 08/2024 - Present**

- Assisted with branding and re-design of CodeDevils logo and merchandise.
- Use of graphic design software including Adobe Illustrator and Premier Pro to create promotional material.
- Worked with a group of officers to manage and promote club activities effectively.
- Ensure all social and website content adheres to brand guidelines and marketing best practices to deliver consistent messaging to viewers.

## **Skills**

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Communication skills, Teamwork, Leadership, Adaptability, Adobe Creative Suite, 3D Graphics, Front-End Development, 2D Composition

## **Education**

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### **Arizona State University | Tempe, AZ**

**Media Arts and Science | 06/2027**

4.0 GPA

## **Awards**

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Academic Excellence , Dean's List Fall 2024