

# AT&T Toolkit for Salesforce Platform

Developer Guide

AT&T Developer Program

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Page 3 of 37

## **Table of Contents**

1. OAuth			5
	1.1.	Creating Client Credentials Authorization	5
	1.2.	Creating Code Authorization	6
	1.2.1.	Getting Authorization from the User	6
	1.2.2.	Creating Code Authorization	8
	1.3.	Authorization scopes	8
2.	SMS	Service	10
	2.1.	Sending SMS Messages	10
	2.2.	Handling SMS Delivery Data	10
	2.3.	Receiving SMS Messages	11
	2.4.	Receiving SMS Messages Using Callbacks	12
3.	MMS		14
	3.1.	Sending MMS messages	14
	3.2.	Handling MMS Sending and MMS Delivery Data	16
	3.3.	Saving and Restoring MMS Sending Statuses to and from Custom Objects	316
	3.4.	Receiving MMS	17
4.	Spee	ch Service	19
	4.1.	Converting Speech to Text	19
5.	WAP	Push Service	21
	5.1.	Sending WAP Push Messages	21
	5.2.	Handling WAP Push Message Results	21
6.	Devic	e Capabilities Service	22



	6.1.	Receiving Device Capabilities	22
7	. Locat	ion Service	24
	7.1.	Getting Location Information	24
	7.2.	Handling the Location Service Result	25
8	. Paym	ent	26
	8.1.	Creating Payment Transactions	26
	8.2.	Getting the Status of Transactions	27
	8.3.	Refunding Transactions	29
	8.4.	Creating New Subscriptions	30
	8.5.	Getting the Status of Subscriptions	31
	8.6.	Getting the Details of Subscription Transactions	33
	8.7.	Refunding Subscriptions	34
	8.8.	Receiving Notification IDs by Callback	34
	8.9.	Getting Notification Details	35
	8.10.	Acknowledging Notifications	37



#### 1. OAuth

The OAuth service provides a safe and secure way for subscribers to access AT&T network resources through a third-party developed application without the risk of compromising security.

Each service has its authorization scope. Only one authorization type can be used for each scope (see paragraph 1.3 for details). If you want to use one authorization object for multiple services, specify the list of authorization scopes.



NOTE: All scopes in the list must have the same authorization type.

The OAuth service consists of the following APIs:

- AttAuthorization is the base interface for all authorization types providing common methods to obtain authorization data.
- AttOAuth implements common logic to obtain and refresh access token.
- AttClientCredentialsAuthorization implements the AT&T Client Credentials Authorization Model used for the AT&T services, such as SMS and MMS, where there is no specific subscriber authorization or consent required.
- AttCodeAuthorization implements the AT&T Authorization Code Model used for the AT&T services, such as Location and Device Capabilities, where the subscriber authorization is required.
- AttOAuthResult specifies the storage of the AT&T OAuth service results.
- AttConsentWorkflow implements the AT&T OAuth workflow to obtain the enduser authorization.
- AttConsentExtWorkflow implements the extended workflow to obtain the AT&T end-user authorization used for controllers where user input parameters, such as attachments and large data, cannot be passed through the end-user authorization.

#### 1.1. **Creating Client Credentials Authorization**

Use client credential authorization when subscriber authorization is not required.

To use client credentials authorization:

1. Create an instance of the AttClientCredentialsAuthorization class with the scope of all the required services.

```
ServiceConstants.ScopeType[] SCOPE = new ServiceConstants.ScopeType[]
{ServiceConstants.ScopeType.WAPPUSH, ServiceConstants.ScopeType.MMS,
ServiceConstants.ScopeType.SMS};
AttClientCredentialsAuthorization auth = new
AttClientCredentialsAuthorization(SCOPE);
```



**NOTE:** Client credential authorization can only be used with services that do not require specific subscriber authorization or consent.

2. Create a new service with the authorization object.

```
AttWAPPush wapPush = new AttWAPPush(auth);
...
```



**NOTE:** Only services specified in the authorization scope can be used.

#### 1.2. Creating Code Authorization

## 1.2.1. Getting Authorization from the User

You can get user authorization using the AT&T End-User Authorization workflow. It's one of the steps which allows creating OAuth Code Authorization (see <u>paragraph 1.2.2</u> for more details).

You can use either *AttConsentWorkflow* or *AttConsentExtWorkflow*, or implement consent authorization workflow by yourself (see AT&T OAuth 2.0 service Get End User Authorization documentation).

Use AttConsentWorkflow unless user input data, such as attachments and large data sets, cannot be passed through redirection to the AT&T OAuth server. Otherwise, use AttConsentExtWorkflow.

To use AttConsentWorkflow, perform the following steps:

1. Create your own controller that extends the *AttConsentWorkflow* class.

```
public class MyController extends AttConsentWorkflow {
          ...
}
```

2. Implement abstract methods of the AttConsentWorkflow class.



```
protected override void initialize() {
    // initialize controller fields and services here
}

protected override ServiceConstants.ScopeType[] getConsentScope() {
    // return array of controller services scopes where subscriber
    // authorization is required.
}

protected override Map<String, String> getParams() {
    // return map of parameters and user input data which should be
    // passed through redirect to AT&T OAuth server
}

protected override void loadParams(Map<String, String> params) {
    // load parameters passed through redirect to AT&T OAuth server
    // here
}

public override void execute() {
    // execute controller services and action here
}
```

To use *AttConsentExtWorkflow*, perform the following steps:

3. Create your own controller that extends the AttConsentExtWorkflow class.

```
public class MyController extends AttConsentExtWorkflow {
          ...
}
```

4. Implement abstract methods of the AttConsentExtWorkflow class.

```
protected override void initialize() {
    // initialize controller fields and services here
}

protected override ServiceConstants.ScopeType[] getConsentScope() {
    // return scopes array of controller services which require
    // subscriber authorization.
}

public override void execute() {
    // invoke services and actions of your controller here
}
```



**NOTE:** The best way to use authorization is to enable controllers on the apex page when the application is authorized.

```
... <apex:pageBlockButtons> Page 7 of 37
```



## 1.2.2. Creating Code Authorization

Use code authorization when subscriber authorization is required.

To use code authorization:

1. Create an instance of the AttCodeAuthorization class.

```
AttCodeAuthorization auth = new AttCodeAuthorization();
```

- 2. Get authorization from the user (see paragraph 1.2.1 for more details).
- Set the authorization code to the value returned by the user authorization. The scope of all the required services is defined in the request to the AT&T OAuth server.

```
auth.setAuthorizationCode('AtDQkEf3G8gojYFJMTLr8lwFQ');
```

4. Create an instance of the required services with the authorization object.



**NOTE:** Code authorization can only be used for services where the subscriber authorization is required.

AttLocation locationService = new AttLocation(auth);

## 1.3. Authorization scopes

Service name	Scope	Authorization type
SMS (see <u>chapter 2</u> for details)	ServiceConstants.ScopeType. SEND_SMS	Client Credentials Authorization (see paragraph 1.1 for details)
MMS (see <u>chapter 3</u> for details)	ServiceConstants.ScopeType. SEND_MMS	Client Credentials Authorization (see paragraph 1.1 for details)
Speech Service (see	ServiceConstants.ScopeType.	Client Credentials

Page 8 of 37



<u>chapter 4</u> for details)	SPEECH	Authorization (see <u>paragraph</u> <u>1.1</u> for details)
WAP Push Service (see <u>chapter 5</u> for details)	ServiceConstants.ScopeType. WAPPUSH	Client Credentials Authorization (see paragraph 1.1 for details)
Device Capabilities (see <u>chapter 6</u> for details)	ServiceConstants.ScopeType. DEVICE_CAPABILITIES	Code Authorization (see paragraph 1.2.2 for details)
Location Service (see chapter 7 for details)	ServiceConstants.ScopeType. TL	Code Authorization (see paragraph 1.2.2 for details)
Payment (see chapter 8 for details)	ServiceConstants.ScopeType. PAYMENT	Client Credentials Authorization (see paragraph 1.1 for details)



#### 2. SMS Service

The SMS service enables authorized applications to send SMS messages to devices within the AT&T network, receive SMS messages by polling or enabling a listener, and retrieve the delivery status of sent SMS messages.

The SMS service contains the following classes:

- AttSMSOutbox for sending SMS messages
- AttSMSInbox for receiving SMS messages
- AttSMSInboxStatus for getting SMS inbox information
- AttSMS for creating SMS objects
- AttSMSOutboxStatus for getting SMS delivery information
- AttSMSCallbackProcessor for processing received messages immediately
- AttMessageDeliveryStatus for getting SMS message delivery status

## 2.1. Sending SMS Messages

To send an SMS, perform the following steps:

1. Create an instance of the AttSMSOutbox class with an AttAuthorization object.

```
AttSMSOutbox smsOutbox = new AttSMSOutbox(auth);
```

2. Create an instance of the *AttSMS* class.

```
AttSMS sms = new AttSMS();
```

3. Set the properties of the SMS object.

```
sms.phoneNumber = '4258028620';
sms.messageText = 'hello, world';
```

4. Pass the AttSMS object to the SendMessage method of the AttSMSOutbox object.

```
smsOutbox.sendMessage(sms);
```

## 2.2. Handling SMS Delivery Data

The sendMessage method returns an AttSMSOutboxStatus object that contains the following properties:

• *id*, which specifies the unique identifier for the message

Page 10 of 37



resourceUrl, which specifies the URI that contains the network delivery status
of the sent message

To process the SMS delivery information, call the *getDeliveryStatus* method to receive the status of the SMS message.

```
AttMessageDeliveryStatus answerSMSStatus =
smsStatus.getDeliveryStatus();
```

The AttMessageDeliveryStatus class contains the deliveryInfoList property, which is a list of AttMessageDeliveryStatus.DeliveryInfo objects with the following properties:

- *id*, which specifies the unique identifier for the message destination
- address, which specifies the mobile number of the receiver
- deliveryStatus, which specifies the status of the SMS message that is delivered

#### 2.3. Receiving SMS Messages

To receive SMS messages, perform the following steps:

1. Create an instance of the *AttSMSInbox* class with the short code and the *AttAuthorization* object.

```
AttSMSInbox smsInbox = new AttSMSInbox('123456', auth);
```



**NOTE:** The class has to be initialized with the short code, which is obtained when you register your app with AT&T.

2. Call the *checkMessages* method.

```
AttSMSInboxStatus inboxMessagesAnswer = smsInbox.checkMessages();
```

The returned *AttSMSInboxStatus* object contains the *inboundSMSMessageList* property with the following properties:

- inboundSmsMessageList, which is a list of AttSMSInboxStatus.InboundSmsMessage objects
- *NumberOfMessagesInThisBatch*, which specifies the number of messages sent in the (batch) response
- TotalNumberOfPendingMessages, which specifies the total number of pending messages that are yet to be retrieved from the server for the given short code
- ResourceURL, which specifies the link to https URL of the API with the message ID

Page 11 of 37



## 2.4. Receiving SMS Messages Using Callbacks

To process received messages immediately using a callback, perform the following steps:

- Create a class that inherits from the AttSMSCallbackProcessor class. Implement the processMessage method which is called when a message is received. The AttSMSCallbackProcessor class contains the protected smsRecord property which is an AttSMSCallbackProcessor.AttSMSRecord object that contains the following properties with the details about the received message:
  - SenderAddress, which specifies the phone number of the sender with "tel" prefix, such as tel:16309700001
  - DestinationAddress, which specifies the short code where the message is sent
  - MessageId, which specifies the unique identifier generated by the AT&T system for the received message
  - Message, which specifies the text message that the end user sent
  - *MsgDateTime*, which specifies the time and date when the message is received, such as *04-15-2011T12:00:00*
- Implement the apex REST service which handles HTTP POST method. This
  method should create an instance of the class that inherits from the
  AttSMSCallbackProcessor class, passing the string representation of the request
  body as a constructor parameter and call the processMessage method.

As a result, you will see the following code:

```
@RestResource(urlMapping='/SMSInboxCallback')

global class DemoSMSInboxCallback {

    @HttpPost

global static void doPost() {

    DemoSMSToEmailCallbackProcessor callbackProcessor = new

    RestContext.request.requestBody.toString());

    callbackProcessor.processMessage();

}
```



3. Create a separate site on SalesForce platform and activate it if it is not available. Enable apex class access to this site.



**NOTE:** Access should be enabled to the class implementing the REST service. The service will be available at <a href="https://base address">https://base address</a> of the site/services/apexrest/url mapping of service.

4. In the SMS Mobile Originated URI settings of the AT&T account, enter the web-address of the REST service. After that, the REST service will be called each time the message is sent to this short code number.



#### 3. MMS

The MMS service enables authorized applications to send MMS messages to mobile devices within the AT&T network, receive messages and retrieve the delivery status of sent MMS messages. This service uses the client credentials authorization model (see <a href="mailto:paragraph-1.2">paragraph 1.2</a> for more details) with the ServiceConstants.ScopeType.SEND\_MMS scope.

The MMS service contains the following classes:

- AttMMSCallbackProcessor for receiving messages
- AttMMSOutbox for sending messages
- AttAttachment represents the document that can be attached to HTTP based messages
- AttMMS represents the MMS
- AttMMSOutbox represents the outgoing messages
- AttMMSOutboxStatus represents the MMS sending status
- AttMessageDeliveryStatus represents the delivery status
- AttMMSCallbackProcessor provides callback functionality to process incoming MMS

#### 3.1. Sending MMS messages

To send an MMS message, perform the following steps:

1. Create an instance of the *AttMMSOutbox* class with an *AttAuthorization* object.

```
AttMMSOutbox box = new AttMMSOutbox(auth);
```

2. Create and initialize the attachments.

```
AttAttachment attachment = new AttAttachment(fileContentBlob,
'file.txt', 'text/txt');
```

3. Create an instance of the AttMMS class.

```
AttMMS message = new AttMMS();
```

4. Set the properties of the *AttMMS* object.

```
message.phoneNumber = '4258028620';
message.subject = 'test';
message.attachments.add(attachment);
```

Pass the MMS object to the sendMessage method of AttMMSOutbox object and save the returned status.

Page 14 of 37



AttMMSOutboxStatus sendStatus = box.sendMessage(message);



### 3.2. Handling MMS Sending and MMS Delivery Data



**NOTE:** Don't confuse sending and delivery information. In this context, *sending* means sending MMS from the application to AT&T servers, while *delivery* means transferring MMS from AT&T servers to the recipient mobile device.

When an MMS message is sent, the *sendMessage* method returns an *AttMMSOutboxStatus* object that contains the following information:

- *ID* is the unique identifier for the MMS message
- resourceUrl is the URL than contains the MMS message delivery information

**NOTE:** Use *getDeliveryStatus* to get the MMS message delivery information. It performs a call to AT&T API and returns the delivery status as an *AttMessageDeliveryStatus* object, which contains the *deliveryInfoList* property with a list of *DeliveryInfo* objects.

To get MMS message delivery information, perform the following steps:

1. Call the *getDeliveryStatus* method.

```
AttMessageDeliveryStatus deliveryStatus =
sendStatus.getDeliveryStatus();
```

2. Use the returned AttMessageDeliveryStatus object to get delivery information.

```
for (DeliveryInfo deliveryInfo : deliveryStatus.deliveryInfoList) {
    System.debug(deliveryInfo.id);
    System.debug(deliveryInfo.address);
    System.debug(deliveryInfo.deliveryStatus);
}
```

# 3.3. Saving and Restoring MMS Sending Statuses to and from Custom Objects

Storing MMS sending statuses into custom objects is required in some cases. For example, you need to send an MMS, provide the list of sent MMS messages, and allow the user to check the statuses of the messages. All the information except the MMS message ID can be restored by calling the *restoreOutboxStatusByMMSId* method in the *AttMMSOutbox* class. Make sure that you continue to use the same short code for MMS. Otherwise, you won't be able to get the delivery status.

To save the MMS message ID:

 Get the AttMMSOutboxStatus object returned by the sendMessage method and save the ID property.

Page 16 of 37



```
String mmsId = sendStatus.id;
```

Save the ID.

To restore an MMS message from a stored ID, perform the following steps:

- 1. Load the ID from the custom object.
- 2. Create a new AttMMSOutbox object.

```
AttMMSOutbox box = new AttMMSOutbox(auth);
```

3. Call the restoreOutboxStatusByMMSId method with the message ID to restore AttMMSOutboxStatus.

```
AttMMSOutboxStatus sendStatus = box.restoreOutboxStatusByMMSId(mmsForCheckId);
```

4. Use the *getDeliveryStatus* method of the *AttMMSOutboxStatus* object to get the delivery status.

```
AttMessageDeliveryStatus deliveryStatus =
sendStatus.getDeliveryStatus();
```

## 3.4. Receiving MMS

You can receive MMS messages only by using callbacks.

To receive MMS messages:

- 1. Create a class that inherits the AttMMSCallbackProcessor class.
- 2. Implement the *processMessage* method, which is called when a message is received.

To process incoming MMS messages, perform the following steps:

 Inherit the AttMMSCallbackProcessor class and override the processMessage method. Method implementation may contain custom logic, such as storing the MMS message as or resending it in an email message.

```
public class MMSCallbackProcessor extends AttMMSCallbackProcessor {
    public override void processMessage(AttMMS mms) {
        Messaging.SingleEmailMessage mail = new

Messaging.SingleEmailMessage();
        mail.setToAddresses(new String[]{'foo@example.com'});
        mail.setSenderDisplayName('John Doe');
        mail.setSubject('MMS: ' + mms.subject);
        mail.setPlainTextBody('Attachments count: ' +

mms.attachments.size());
        Messaging.sendEmail(new Messaging.Email[]{mail});
```

Page 17 of 37



}

Create the REST callback in your class by defining the doPost method. This
method should create the instance of the class overriding the
AttMMSCallbackProcessor.

- 3. Go to the SalesForce configuration page and setup your class (DemoMMSInboxCallback in that case) as REST service.
- 4. Go to the AT&T configuration page and setup the URL of the REST service as *MMS Mobile Originated URI*.



## 4. Speech Service

The Speech service provides authorized applications the ability to convert speech to text using different speech contexts served by different applications in the speech engine. This service uses the client credentials authorization model (see <u>paragraph 1.2</u> for more details) with the *ServiceConstants.ScopeType.SPEECH* scope.

The Speech service contains the following class:

• AttSpeech, which represents speech data and additional parameters

## 4.1. Converting Speech to Text

To convert speech to text, perform the following steps:

1. Create an instance of the *AttSpeech* class with the client credentials authorization object and the *Speech* service scope type.

```
AttSpech speech = new AttSpeech (new
AttClientCredentialsAuthorization(ServiceConstants.ScopeType.SPEECH);
```

2. Set the properties of the *AttSpeech* object.

```
speech.speechContext = AttSpeech.SpeechContext.GENERIC;
speech.fileType = AttSpeech.FileType.WAV;
speech.fileBlob = new Blob(fileContent);
```

3. Call the *convert* method to convert the audio file to text.

```
AttSpeechResult response = speech.convert();
```

The *AttSpeechResult* object contains the following fields:

- 1. *Recognition*, which is the recognition with the following properties:
- o responseld, which is the unique identifier for this specific translation
- o *nBest*, which is a list of *NBest* objects with the following properties:
  - wordScores, which specifies the confidence scores for each of the strings in the words array. Each value ranges from 0.0 (least confident) to 1.0 (most confident), inclusive.
  - o confidence, which specifies the confidence value of the *Hypothesis*. Each value ranges from 0.0 (least confident) to 1.0 (most confident) inclusive.
- 2. *Grade*, which contains a machine-readable string indicating an assessment of utterance/result quality and the recommended treatment of the *Hypothesis*. The

Page 19 of 37



assessment reflects a confidence region based on prior experience with similar results. The value *accept* stands for the hypothesis value with the acceptable confidence, the value *confirm* stands for the value that should be confirmed independently due to lower confidence, and the value *reject* stands for the hypothesis value that should be rejected due to low confidence.

- 3. ResultText, which contains a text string prepared according to the output domain of the application package. The string is typically a formatted version of the *Hypothesis*, but the words may have been altered through insertions, deletions, substitutions to make the result more readable or usable for the client.
- 4. Words, which specifies the words of the *Hypothesis* split into separate strings. The value may omit some of the words of the *Hypothesis* string and may be empty, but does not contain words not in *Hypothesis*.
- 5. LanguageId, which specifies the language used to decode *Hypothesis* using the two-letter ISO 639 language code, hyphen, two-letter ISO 3166 country code in lower case, such as *en-us*. All contexts support only English except for Generic, which supports Spanish as well.
- 6. *Hypothesis*, which contains the transcription of the audio.



#### 5. WAP Push Service

The WAP Push service enables authorized applications to send WAP Push messages from the network to the AT&T mobile device. This service uses the client credentials authorization model with the *ServiceConstants.ScopeType.WAP\_PUSH* scope (see paragraph 1.2 for more details).

The WAP Push service contains the following classes.

- AttWAPPush, which is the base class for the WAP Push service providing methods to send messages and retrieve results from the WAP Push service
- AttWAPPushResult, which contains the result of sending a WAP Push message

## 5.1. Sending WAP Push Messages

To send a WAP Push message, perform the following steps:

1. Create an instance of the *AttWAPPush* class with the client credentials authorization object and the WAP Push service scope type.

```
AttWAPPush wapPush = new AttWAPPush(new AttClientCredentialsAuthorization(ServiceConstants.ScopeType.WAPPUSH));
```

2. Set the WAP Push properties and send the message.

```
wapPush.phoneNumbers = new Set<String> {
  'tel:6508631130',
  'tel:6502965430'
  };
wapPush.url = 'http://developer.att.com';
wapPush.message = 'Test WAP Push message';
AttWAPPushResult result = wapPush.sendWAPPush();
```

## **5.2.** Handling WAP Push Message Results

The sendWAPPush method returns an AttWAPPushResult object with the following property:

• *id*, which specifies the unique identifier for the message



## **Device Capabilities Service**

The Device Capabilities service enables authorized applications to get details from the network for a particular mobile terminal. This service uses Consent Authorization Workflow model (see paragraph for more details) with 1.1 ServiceConstants.ScopeType.DEVICE\_CAPABILITIES scope.

The Device Capabilities service contains the following classes:

- AttDeviceCapabilitiesService, which is the base class for the Device Capabilities service providing a method to get device capabilities
- AttDeviceCapabilities, which represents device information
- AttDeviceCapabilities. DeviceInfo, which represents information about the device
- AttDeviceCapabilities. DeviceId, which represents the IMEI of the device
- AttDeviceCapabilities.Capabilities, which represents information about the device

In order to make the request, the following conditions must apply:

- 1. The request can only be made from a mobile browser.
- 2. The mobile device must use AT&T internet connection.
- 3. The End User Authorization is required for the service.

#### 6.1. **Receiving Device Capabilities**

To get the device capabilities:

1. Create an instance of the AttDeviceCapabilitiesService class with an AttAuthorization object.

```
AttDeviceCapabilitiesService dCService = new
AttDeviceCapabilitiesService(auth);
```

2. Call the *getDeviceCapabilities* method.



NOTE: The returned AttDeviceCapabilities object contains the device capabilities.

```
AttDeviceCapabilities deviceCapabilities;
deviceCapabilities = dCService. getDeviceCapabilities();
```

The AttDeviceCapabilities object contains the deviceInfo property, which is a DeviceInfo object with the following properties:

deviceld, which is a Deviceld object with the following properties:

Page 22 of 37



- TypeAllocationCode, which specifies the first 8 digits of the International Mobile Equipment Identity of the device
- capabilities, which is a Capabilities object with the following properties:
  - Name, which specifies the abbreviated code used by AT&T for the mobile device manufacturer and model number
  - Vendor, which specifies the abbreviated code used by AT&T for the manufacturer of the mobile device
  - Model, which specifies the model number used by AT&T for the mobile device.
  - Firmware Version, which specifies the firmware release number used by AT&T for the mobile device
    - UaProf, which specifies the URL to the website of the device manufacturer where the capability details for the mobile device can be found
  - o MmsCapable, which specifies the MMS capability of the device

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- AssistedGps, which specifies the capability of GPS assistance
- LocationTechnology, which specifies the location technology network supported by the device
- DeviceBrowser, which specifies the name of the browser resident on the device
- WapPushCapable, which specifies the capability of WAP Push



### 7. Location Service

The Location service enables authorized applications to query the location of AT&T Phone Numbers for latitude and longitude using approximate accuracy parameters. This service uses code authorization model with *ServiceConstants.ScopeType.TL* scope (see paragraph 1.3 for more details).

The Location service contains the following classes:

- AttLocation is the base class for Location service and provides methods for invoking and retrieving results from AT&T Location services.
- 2. AttLocationResult is the base interface for location data and provides common methods for retrieving location data.
- 3. AttCurrentLocation stores common information about location.

**NOTE:** Each type of location result contains current location data.

- 4. AttDeviceLocationResult specifies the device location method result.
- 5. AttTerminalLocationResult specifies the terminal location method result.

#### 7.1. Getting Location Information

To get device location information, perform the following steps:

1. Create an instance of the *AttLocation* class with a code authorization object (see paragraph 1.2 for more details).

```
AttCodeAuthorization auth = new AttCodeAuthorization();
// obtain end-user authorization
...
auth.setAuthorizationCode('AtDQkEf3G8gojYFJMTLr8lwFQ');
AttLocation locationService = new AttLocation(auth);
```

2. Call the *getLocation* method with the *AttLocation.ServiceType.DEVICE\_LOCATION* service type.

```
AttLocationResult locationResult = locationService.getLocation(AttLocation.ServiceType.DEVICE_LOCATION, 1000, AttLocation.Tolerance.DelayTolerant, 3000);
```

To get terminal location information, perform the following steps:

1. Create an instance of the *AttLocation* class with the code authorization object (see paragraph 1.2 for more details).

Page 24 of 37



2. Call the *getLocation* method with the *AttLocation.ServiceType.TERMINAL\_LOCATION* service type and the created code authorization object.

```
AttLocation locationResult = locationService.getLocation(AttLocationService.ServiceType.TERMINAL_LOC ATION, 2000, AttLocationService.Tolerance.LowDelay, 5000, auth);
```

## 7.2. Handling the Location Service Result

The *getLocation* method returns an *AttLocationResult* object for both location methods. The *AttLocationResult* class contains information about the device location which can be retrieved as an *AttCurrentLocation* object.

```
AttCurrentLocation currLocation = locationResult.getCurrentLocation();
```

Location information can also be retrieved as a string:

```
String locatonAsString = locationResult.getCurrentLocationAsString();
```

The *AttCurrentLocation* class contains the following properties:

- accuracy, which specifies the accuracy of target MSISDN that is used in the Location request
- latitude, which specifies the current latitude of the geographical position for the mobile device
- longitude, which specifies the current longitude of the geographical position for the mobile device
- timestamp, which specifies the timestamp for the location data



## 8. Payment

The Payment service provides developers and merchants with the ability to directly charge for digital services to an AT&T subscriber bill. A merchant can create new transactions and subscriptions, request the status of the transaction or subscription, and authorize refunds both for transactions and subscriptions. This service uses the client credentials authorization model (see <u>paragraph 1.2</u> for more details) with the ServiceConstants.ScopeType.PAYMENT scope.

The Payment service contains the following classes:

- AttPayload, which initiates a Single Payment payload
- AttSinglePaymentTransaction, which represents a Single Payment transaction
- AttTransactionStatus, which contains Single Payment transaction status information
- AttTransactionRefundStatus, which contains Single Payment transaction refund information
- AttSubscriptionPayload, which initiates a Subscription Payment payload
- AttSubscriptionPaymentTransaction, which represents a Subscription Payment transaction
- AttSubscriptionStatus, which contains Subscription Payment transaction status information
- AttSubscriptionDetailsStatus, which contains Subscription Payment transaction details information
- AttPaymentNotification, which represents base class for notification service, provides methods for invoking and retrieving results from AT&T notification services
- AttPaymentNotificationDetails, which contains information about notification details
- AttNotificationAcknowledgeResponse, which contains information about notification acknowledge response
- AttNotificationCallbackProcessor, which provides callback functionality to process incoming notification IDs

## 8.1. Creating Payment Transactions

To create a payment transaction, perform the following steps:

1. Create an instance of the *AttPayload* class.

```
AttPayload transactionPayload = new AttPayload();
```

2. Set the properties of the *AttPayload* object.

```
transactionPayload.Amount = 2.99;
transactionPayload.Category = 1;
```



```
transactionPayload.Description = 'Chess game';
transactionPayload.MerchantTransactionId = 'T20120619105000082';
transactionPayload.MerchantPaymentRedirectUrl =
'https://c.na9.visual.force.com/apex/att_payment_page';
transactionPayload.MerchantProductId = 'Game001';
```

3. Create an instance of the *AttSinglePaymentTransaction* class with the *AttPayload* object and an *AttAuthorization* object.

```
AttSinglePaymentTransaction sPaymentTransaction = new
AttSinglePaymentTransaction(transactionPayload, auth);
```

4. Call the *start* method and save the returned *PageReference* object (see <u>PageReference</u> on the Salesforce web site for more details).

```
PageReference pageRef = singlePaymentTransaction.start();
```

- Redirect the user to the PageReference to authorize the AT&T subscriber as a buyer.
- 6. After authorization success or failure, the system redirects to the predefined transactionPayload.MerchantPaymentRedirectUrl URL.
- 7. In the redirected page, handle the URL for Authorization Code of a successful transaction. Otherwise, you will get an error returned by the AT&T server.

```
String transactionAuthCode =
AttSinglePaymentTransaction.handleRedirectUrlForAuthorizationCode();
```

## 8.2. Getting the Status of Transactions

To get the status of a transaction by the Authorization Code, perform the following steps:

- 1. Call the *getStatusByAuthorizationCode* method for the *AttSinglePaymentTransaction* object with the Authorization Code returned after a successful payment. These parameters are necessary to get the status of the transaction.
- 2. Save the *AttTransactionStatus* object returned from the call to the *getStatusByAuthorizationCode* method.

```
AttTransactionStatus transactionStatus = sPaymentTransaction. getStatusByAuthorizationCode(transactionAuthCode);
```

The *AttTransactionStatus* object contains the following properties:

Page 27 of 37



- Channel, which represents the merchant channel
- Description, which contains a short description of the product that was sent in the original charge request
- *TransactionCurrency*, which represents the transaction currency
- TransactionType, which is a TransactionType object that specifies the type of the transaction as SUBSCRIPTION or SINGLEPAY
- TransactionStatus, which is a TransactionStatus object that specifies the current status of the transaction as STATUS\_NEW, DECLINED, SUCCESSFUL, FAILED, UNRESOLVED, or CANCELLED
- ConsumerId, which specifies the unique user ID generated in the payment system and representing a unique subscriber
- MerchantTransactionId, which specifies the original transaction ID generated and sent by the merchant application in the original charge request
- MerchantApplicationId, which specifies the merchant application ID from the AT&T payment system indicating the payment transaction
- *TransactionId*, which specifies the unique ID generated for the original charge request
- ContentCategory, which specifies the content category sent in the original charge request
- MerchantProductId, which indicates the product ID from the merchant sent in the original charge request
- MerchantId, which specifies the merchant identifier from the AT&T payment system indicating the payment transaction
- Amount, which specifies the amount of the transaction
- *Version*, which specifies the version of the payment service
- IsSuccess, which indicates the status of the request
- Original Transaction Id, which represents the original transaction ID
- IsAutoCommitted, which indicates whether the transaction was auto-committed

To get the transaction status by the Merchant Transaction ID, perform the following steps:

- 1. You must have a paid transaction.
- 2. Call the *getStatusByMerchantTransactionId* method to get the status of the payment transaction.
- 3. Save the AttTransactionStatus object that is returned by getStatusByMerchantTransactionId.

```
AttTransactionStatus transactionStatus = sPaymentTransaction.getStatusByMerchantTransactionId();
```

To get the status of a transaction by the Transaction ID, perform the following steps:



1. You need to have a paid transaction and check the transaction status by the Merchant Transaction ID or Authorization Code.

```
sPaymentTransaction.getStatusByMerchantTransactionId();
```

2. Call the *getStatusByTransactionId* method to get the status of the payment transaction.

```
AttTransactionStatus transactionStatus = sPaymentTransaction.getStatusByTransactionId();
```

Or if you already have the *transactionId* of the given transaction:

1. Call the *getStatusByTransactionId* method with the *TransactionId* to get the status of the payment transaction.

```
AttTransactionStatus transactionStatus = sPaymentTransaction.getStatusByTransactionId(transactionId);
```

## 8.3. Refunding Transactions

To refund a transaction, perform the following steps:

- 1. Get the status for the given transaction as described below to obtain the transaction ID.
- 2. Create a string containing the reason for the refund.
- 3. Call the *refund* method with the *refundReason* to refund the given transaction.

```
sPaymentTransaction.getStatusByMerchantTransactionId();
String refundReason = 'Customer was not happy';
AttTransactionRefundStatus transactionRefundStatus =
sPaymentTransaction.refund(refundReason);
```

Or if you already have the *AttTransactionStatus* instance of the given transaction:

- 1. Create a string containing the reason for the refund.
- 2. Call the *refund* method with the *TransactionId* field from the *transactionStatus* instance and *refundReason* parameter to get the status of the payment transaction.

```
String transactionId = transactionStatus.TransactionId;
String refundReason = 'Customer was not happy';
AttTransactionRefundStatus transactionRefundStatus =
sPaymentTransaction.refund(transactionId, refundReason);
```

Page 29 of 37



The AttTransactionRefundStatus object contains the following properties:

- IsSuccess, which indicates the status of the request
- *Version*, which specifies the version of the payment service
- TransactionId, which specifies a unique identifier for the transaction refund
- TransactionStatus, which indicates the current status of the transaction
- OriginalPurchaseAmount, which indicates the amount of the original purchase
- CommitConfirmationId, which specifies a unique identifier for the refund commitment

## 8.4. Creating New Subscriptions

To initiate a new subscription:

1. Create an instance of the AttSubscriptionPayload class.

```
AttSubscriptionPayload subscriptionPayload = new
AttSubscriptionPayload();
```

2. Set the properties of the *AttSubscriptionPayload* object.

```
subscriptionPayload.Amount = 2.99;
subscriptionPayload.Category = 1;
subscriptionPayload.Description = 'Crossword Monthly';
subscriptionPayload.MerchantTransactionId = 'T20120301211038765';
subscriptionPayload.MerchantPaymentRedirectUrl = '
https://c.na9.visual.force.com/apex/att_payment_page';
subscriptionPayload.MerchantProductId = 'P20120301211038765';
subscriptionPayload.MerchantSubscriptionIdList = 'MSIL1211038765';
subscriptionPayload.IsPurchaseOnNoActiveSubscription = false;
subscriptionPayload.SubscriptionRecurrences = 99999;
subscriptionPayload.SubscriptionPeriodAmount = 1;
```

3. Create an instance of the *AttSubscriptionPaymentTransaction* class with the *AttSubscriptionPayload* and *AttAuthorization* objects.

```
AttSubscriptionPaymentTransaction subscriptionTransaction = new AttSubscriptionPaymentTransaction(subscriptionPayload, auth);
```

4. Call the *start* method and save the returned *PageReference* object (see PageReference on the Salesforce web site for more details).

```
PageReference pageRef = subscriptionTransaction.start();
```

5. Redirect the user to the value of the *pageRef* property in the *PageReference* object to authorize the AT&T subscriber.

Page 30 of 37



- After authorization success or failure, the system redirects to the value of the AttSubscriptionPayload.MerchantPaymentRedirectUrl property.
- 7. In the redirected page, you can handle the URL for Authorization Code of a successful subscription or get an error returned by the AT&T server.

String subscriptionAuthCode = AttSubscriptionPaymentTransaction.
handleRedirectUrlForSubscriptionAuthorizationCode();

## 8.5. Getting the Status of Subscriptions

To get a subscription transaction status by the subscription Authorization Code, perform the following steps:

- 1. Call the *getStatusByAuthorizationCode* method for the *AttSubscriptionPaymentTransaction* object with the subscription Authorization Code returned after the successful payment to get the status of the subscription transaction.
- 2. Save the *AttSubscriptionStatus* object returned by *getStatusByAuthorizationCode*.

AttSubscriptionStatus subscriptionStatus = subscriptionTransaction.
getStatusByAuthorizationCode(subscriptionAuthCode);

The *AttSubscriptionStatus* object contains the following properties:

- Channel, which specifies the merchant channel
- Description, which specifies a short description of the product that was sent in the original charge request
- SubsciptionCurrency, which specifies the subscription currency
- SubscriptionType, which specifies the type of the transaction as SUBSCRIPTION or SINGLEPAY
- SubscriptionStatus, which indicates the current status of the subscription
- ConsumerId, which specifies the unique user ID generated in the payment system and represents a unique subscriber
- MerchantTransactionId, which specifies the original subscription ID generated and sent by the merchant application in the original charge request
- MerchantApplicationId, which specifies the merchant application ID from the AT&T payment system indicating the payment transaction
- SubscriptionId, which specifies the unique ID generated for the original charge request
- ContentCategory, which specifies the content category sent in the original charge request
- MerchantProductId, which specifies the product ID from the merchant sent in the original charge request

Page 31 of 37



- Merchantld, which specifies the merchant identifier from the AT&T payment system indicating the payment transaction
- Amount, which specifies the amount of the transaction
- *Version*, which specifies the version of the payment service
- IsSuccess, which indicates the status of the request
- OriginalTransactionId, which specifies the original transaction ID
- IsAutoCommitted, which indicates whether the transaction was autocommitted.
- MerchantSubscriptionId, which specifies the original subscription ID to which this subscription is associated
- SubscriptionPeriodAmount, which specifies the number of periods that pass between subscription renewals
- SubscriptionRecurrences, which specifies the number of times the subscription is renewed when the subscription is created
- SubscriptionPeriod, which specifies the subscription period that was sent in the original charge request

To get the subscription transaction status by the Merchant Subscription ID, perform the following steps:

- 1. You must have a paid subscription.
- 2. Call the *getStatusByMerchantTransactionId* method with the *AttAuthorization* object to get the status of the payment transaction.
- 3. Save the *AttSubscriptionStatus* object returned by *getStatusByMerchantTransactionId*.

```
AttSubscriptionStatus subscriptionStatus =
subscriptionTransaction.getStatusByMerchantTransactionId();
```

To get a subscription transaction status by the Subscription ID, perform the following steps:

1. You must have a paid subscription and check the status of the subscription transaction by the Merchant Transaction ID or Authorization Code.

```
subscriptionTransaction.getStatusByMerchantTransactionId();
```

2. Call the *getStatusBySubscriptionId* method to get the status of the payment transaction.

```
AttSubscriptionStatus subscriptionStatus = subscriptionTransaction.
getStatusBySubscriptionId();
```

Or if you already have the *AttSubscriptionStatus* instance of the given transaction:

Page 32 of 37



1. Call the *getStatusBySubscriptionId* method with the *SubscriptionId* field from the *subscriptionStatus* instance to get the status of the payment transaction.

```
String subscriptionId = subscriptionStatus.SubscriptionId;
AttSubscriptionStatus subscriptionStatus = subscriptionTransaction.
getStatusBySubscriptionId(subscriptionId);
```

## 8.6. Getting the Details of Subscription Transactions

To get the detailed information of a subscription transaction, perform the following steps:

1. You must have a paid subscription and check the status of the subscription.

```
subscriptionTransaction.getStatusByMerchantTransactionId();
```

2. Call the *getDetails* method with the *AttAuthorization* object to get the details of the subscription transaction.

```
AttSubscriptionDetailsStatus subscriptionDetails =
subscriptionTransaction.getDetails();
```

If you already have an *AttSubscriptionStatus* object of the transaction, you can get the details of the subscription transaction by performing the following step:

1. Call the *getDetails* method with the value of the *Consumerld* parameter from the *AttSubscriptionStatus* object to get the details of the subscription transaction.

```
String consumerId = subscriptionStatus.ConsumerId;
AttSubscriptionDetailsStatus subscriptionDetails =
subscriptionTransaction.getDetails(consumerId);
```

The AttSubscriptionDetails object contains the following properties:

- SubsciptionCurrency, which specifies the subscription currency
- Status, which indicates the status used for subscription consumption
- CreationDate, which specifies the date, in UTC format, when the subscription is created
- GrossAmount, which specifies the subscription renewal charge
- SubscriptionRecurrences, which specifies the number of times the subscription is renewed when the subscription is created
- *IsActiveSubscription*, which indicates whether the subscription is active and can be consumed
- CurrentStartDate, which specifies the date, in UTC format, when the current subscription period started
- CurrentEndDate, which specifies the date, in UTC format, when the current subscription period ends

Page 33 of 37



- SubscriptionRemaining, which specifies the remaining number of renewals
- Version, which specifies the version of the payment service
- IsSuccess, which indicates the status of the request

#### 8.7. Refunding Subscriptions

To refund the subscription transaction:

- 1. Get the status for the given transaction as described below to obtain the subscription ID.
- 2. Create a string containing the reason for the refund.
- 3. Call the *refund* method with the *refundReason* parameter to refund the given subscription transaction.

```
subscriptionTransaction.getStatusByMerchantTransactionId();
String refundReason = 'Customer was not happy';
AttTransactionRefundStatus transactionRefundStatus =
subscriptionTransaction.refund(refundReason, auth);
```

Or if you already have the *AttSubscriptionStatus* instance of the given transaction:

1. Call the *refund* method with the subscription ID and the refund reason to get the status of the payment transaction.

```
String subscriptionId = transactionStatus.SubscriptionId;
String refundReason = 'Customer was not happy';
AttTransactionRefundStatus transactionRefundStatus =
sPaymentTransaction.refund(subscriptionId, refundReason);
```

The *AttTransactionRefundStatus* object contains the following properties:

- IsSuccess, which specifies the status of the request
- *Version*, which specifies the version of the payment service
- TransactionID, which specifies the transaction ID for the refund
- TransactionStatus, which specifies the current status of the transaction
- OriginalPurchaseAmount, which specifies the amount of the original purchase
- CommitConfirmationId, which specifies the unique identifier for the commitment

#### 8.8. Receiving Notification IDs by Callback

To receive a notification ID used for getting notification details and acknowledging notifications, use the *AttNotificationCallbackProcessor* class, which provides callback functionality to process incoming notification IDs. It is also used to parse the notification request data and encapsulate them in the *List<String>notificationIdList* object. The class contains the abstract method *processNotification* that is called when a message is Page 34 of 37



received and should be implemented in the class inheriting from the AttNotificationCallbackProcessor.

To process the incoming notification ID, perform the following steps:

 Inherit the AttNotificationCallbackProcessor class and override the processNotification(List<String> notificationIdList) method. The method implementation may contain any custom logic, like persisting IDs as objects and getting notification details.

```
public class NotificationCallbackProcessor extends
AttNotificationCallbackProcessor {
  public override void processNotification (List<String>
    notificationIdList) {
        for (String id : notificationIdList) {
            AttNotificationIdRecord_c notification = new
AttNotificationIdRecord_c();
            notification.NotificationId_c = id;
            insert notification;
        }
    }
}
```

2. Create a REST callback in your class by defining the *doPost* method. This method should create the instance of the class overriding the *AttNotificationCallbackProcessor*.

- 3. Go to the SalesForce configuration page and setup DemoPaymentNotificationCallback as REST service.
- 4. Go to the AT&T merchant details configuration page and setup the URL of the REST service as *Notification URL*.

## 8.9. Getting Notification Details

To get the notification details, perform the following steps:



- 1. You must have a notification ID received by notification callback.
- 2. Create an instance of the *AttPaymentNotification* class with the notification ID and an *AttAuthorization* object.

```
AttPaymentNotification notification = new
AttPaymentNotification(recievedId, auth);
```

3. Call the *getNotification* method to retrieve the *AttPaymentNotificationDetails* instance.

```
AttPaymentNotificationDetails details = notification.getNotification();
```

The AttPaymentNotificationDetails object contains the following properties:

- getNotificationResponse, the AttPaymentNotificationDetails. GetNotificationResponse object containing the summary of the notification
- Version, which specifies the version of the payment service
- IsSuccess, which indicates the status of the request

The AttPaymentNotificationDetails.GetNotificationResponse object contains the following properties:

- NotificationType, which specifies the notification type
- TransactionDate, which specifies the date and time that the refund transaction occurred
- OriginalTransactionId, which specifies the transaction ID of the original transaction
- ConsumerId, which specifies the ID associated with the transaction
- RefundPriceAmount, which specifies the amount refunded
- RefundCurrency, which specifies the currency of the refund
- RefundReasonId, which specifies the reason code for the refund
- RefundFreeText, which specifies the text description of the reason for the refund
- RefundTransactionId, which specifies the transaction identifier of the refunded transaction
- MerchantSubscriptionId, which specifies the merchant subscription ID specified in the New Subscription method
- OriginalPriceAmount, which specifies the price of the original transaction
- *CurrentPeriodStartDate*, which specifies the start date for the current subscription period
- CurrentPeriodEndDate, which specifies the end date for the current subscription period
- SubscriptionPeriodAmount, which specifies the number of remaining subscription periods
- SubscriptionPeriod, which specifies the time unit for the subscription period

Page 36 of 37



- SubscriptionRecurrences, which specifies the number of renewals for subscription
- SubscriptionRemaining, which specifies the remaining number of renewals for the subscription

## 8.10. Acknowledging Notifications

To acknowledge the notification, perform the following step:

1. Call the acknowledge method for AttPaymentNotification instance.

AttNotificationAcknowledgeResponse acknowDetails = notification.acknowledge();

The *AttNotificationAcknowledgeResponse* object contains the following properties:

- *Version*, which specifies the version of the payment service
- IsSuccess, which indicates the status of the request