



AT&T Toolkit for Salesforce Platform

Configuration Guide for Salesforce Administrators

AT&T Developer Program
12/24/2012

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1. Installing and Configuring the AT&T Toolkit

To install and configure the toolkit, perform the following steps.

1. Register or log into your developer account on <http://developer.force.com/>.
2. Install the toolkit package from:
<https://login.salesforce.com/packaging/installPackage.apexp?p0=04td0000000AYhc>



Note: Refer to http://wiki.developerforce.com/page/An_Introduction_to_Packaging for more detailed installation instructions.

3. Click **Setup** in the upper right corner of the page.



Figure 1 – Selecting Setup

4. In the **Personal Setup** section in the left-hand menu, select **My Personal Information > Personal Information**.
5. On the **Personal Information** page, click **Edit**.

User Edit [Save] [Save & New] [Cancel]

General Information ⓘ = Required Information

First Name: Example
 Last Name: User
 Alias: ATT-DPS
 Email: example@email.com
 Username: example@email.com
 Community Nickname: ATT-DPS-SalesForce ⓘ
 Title:
 Company: AT&T Demo Org
 Department: Developer Program
 Division:

Role: Customer Support, International
 User License: Salesforce
 Profile: System Administrator
 Active: ☒
 Marketing User: ☒
 Offline User: ☒
 Knowledge User: ☐
 Force.com Flow User: ☐
 Service Cloud User: ☒
 Site.com Contributor User: ☐
 Site.com Publisher User: ☐
 Mobile User: ☒
 Mobile Configuration:
 Accessibility Mode: ☐ ⓘ
 Color-Blind Palette on Charts: ☐ ⓘ
 Send Apex Warning Emails: ☐
 Make Setup My Default Landing Page: ☒
 Force.com Quick Access Menu: ☒
 Development Mode: ☒

Figure 2 – Editing Personal Information

6. Switch on the **Development** mode and click **Save** to apply the changes.
7. In the **Administration Setup** section in the left-hand menu, select **Security Controls > Remote Site Settings**.
8. On the **Remote Site Settings** page, click **New Remote Site**.
9. In the **Remote Site Edit** page, enter a name, such as “ATT_Endpoint” in the **Remote Site Name** text box and enter <https://api.att.com> in the **Remote Site URL** text box.
10. Click **Save** to apply the changes.

Remote Site Edit [Save] [Save & New] [Cancel]

Remote Site Name: <Remote Site Name>
 Remote Site URL: https://api.att.com
 Disable Protocol Security: ☐ ⓘ
 Description:
 Active: ☒

[Save] [Save & New] [Cancel]

Figure 3 – Adding Site URL

11. In the **Administration Setup** section in the left-hand menu, select **Manage Users > Profiles**.

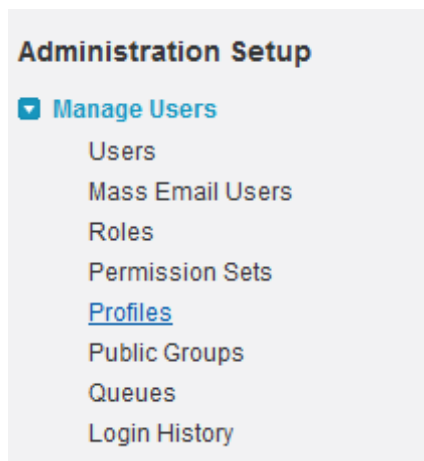


Figure 4 –Managing Profiles

12. On the **User Profiles** page, click **Edit** next to the **System Administrator** link.

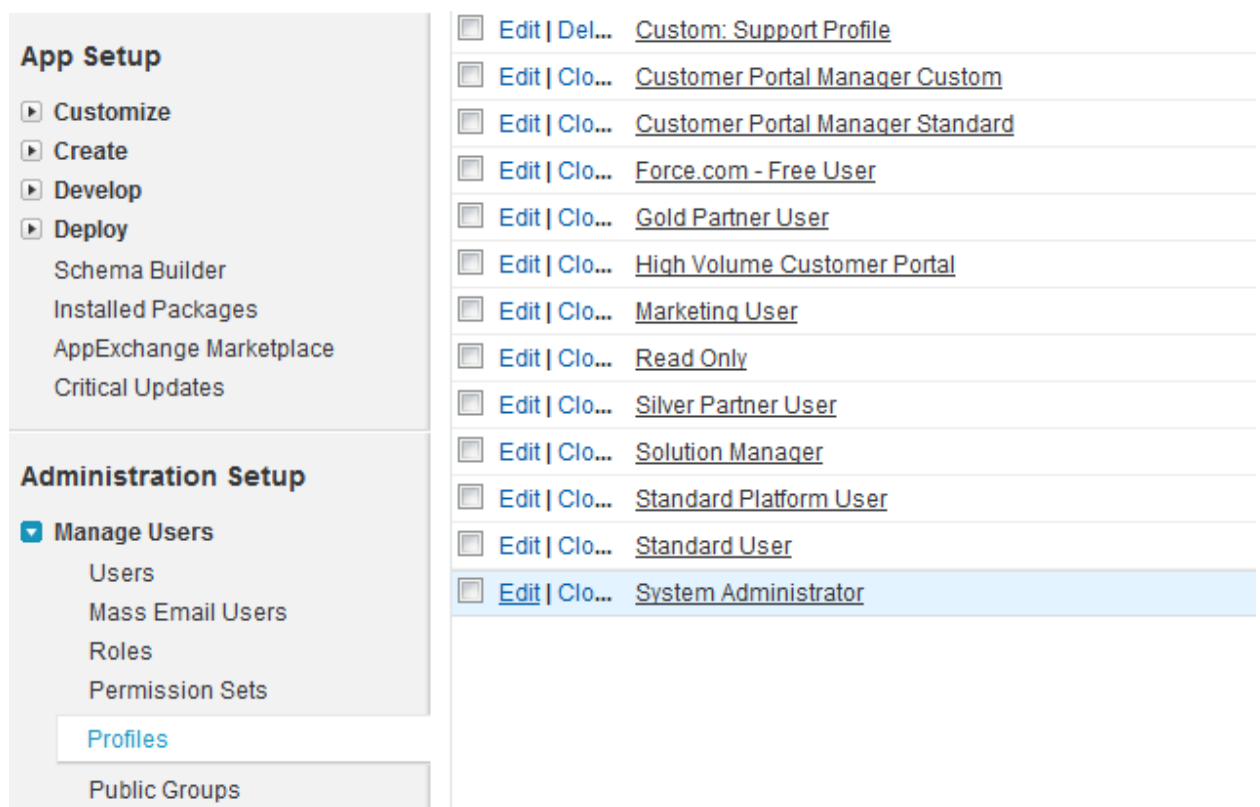


Figure 5 – Editing System Administrator Profile

13. In the **Custom Tab Settings** area of the **Profile Edit** page, switch on the **AT&T Application Security Keys** tab visibility.
14. On the top menu bar, click "+".
15. On the **All Tabs** page, click **Customize My Tabs**.
16. On the **Customize My Tabs** page, move the **AT&T Application Security Key** tab to the **Selected Tabs** area and click **Save** to apply the changes.
17. In the **AT&T Application Security Keys** tab, enter your AT&T credentials (API Key, Secret Code, list of short codes).

Figure 6 – Saving Credentials

For correct authorization, you need to specify the **OAuth Redirect** parameter of the AT&T Application under the AT&T Developer's account.

To obtain the required URL for this parameter:

1. Open one of the **Visualforce** pages in the **Salesforce** account.
2. Copy the URL from the address field of the browser without the relative path.

For example, for the following page URL:

https://c.na9.visual.force.com/apex/att_speech_demo_page?sfdc.tabName=01rE0000000aAfO

Use <https://c.na9.visual.force.com/> as the **OAuth Redirect** parameter.



NOTE: Force.com developers can use Force IDE on their computers to make development easier. The following links can be useful to:

- Download Force IDE

http://wiki.developerforce.com/page/Force.com_IDE_Installation

- Get familiarized with Force IDE

http://wiki.developerforce.com/page/An_Introduction_to_Force_IDE

- Get familiarized with IDE FAQ:

http://wiki.developerforce.com/page/Force.com_IDE_FAQ

- Get familiarized with other documentation about force.com

<http://wiki.developerforce.com/page/Documentation>

2. Creating Site and Configuring REST Classes Used for Callbacks

This step is optional. It's needed only if you want set up callback controllers when using some AT&T API, for example, Payment.

To create the site:

1. Register your Force.com domain name.



NOTE: This only has to be done once. Choose the domain name that represents your organization rather than a specific site.

2. Navigate to **Setup > Develop > Sites** and enter the domain name.

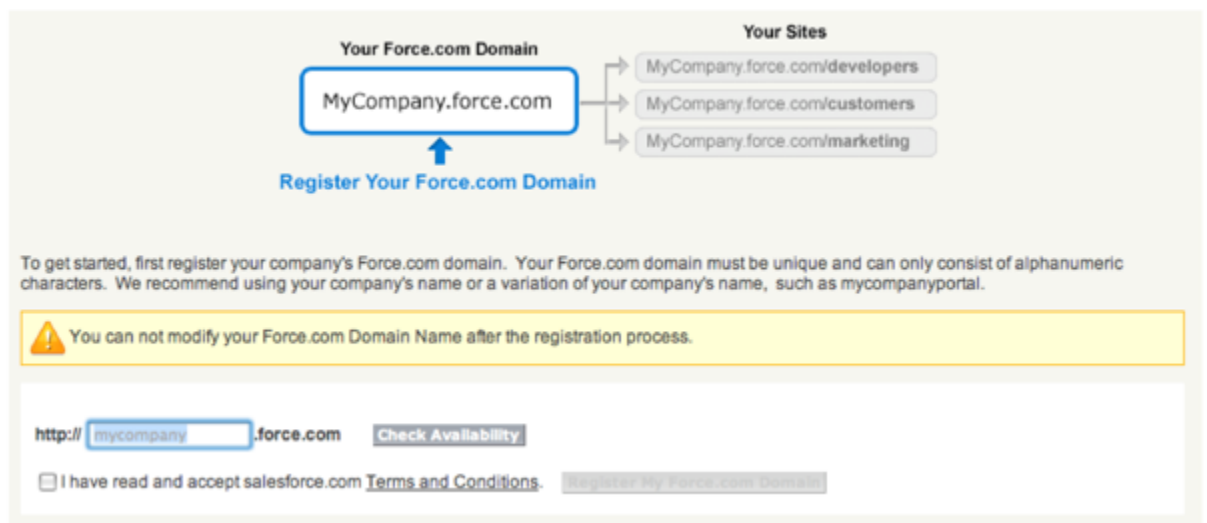


Figure 7 – Creating Domain Name



NOTE: On Developer Edition environments, your domain name will look the following way: *MyDomainName-developer-edition.na6.force.com*.

3. Now you can create the site that can be referenced by the domain name. Navigate to **Setup > Develop > Sites** and click on the **New** button.
4. Fill in all the required fields and click **Save**.

To add the REST resource callback class to Public Access Classes:

1. Navigate **Setup > Develop > Sites**.
2. Click **Site Label** of the site you want to control.
3. To open the Profile page for your site profile, click on the **Public Access Settings** button.
4. Navigate to the **Enabled Apex Class Access** section and click **Edit**.
5. Add your REST resource callback class from the **Available Apex Classes** section to **Enabled Apex Classes** section by pressing the **Add** button.
6. Click **Save**.

Your service will be available at

https://[base address of the site]/services/apexrest/[url mapping of service mapped by @RestResource(urlMapping='<yourURLmapping>')].

For example, *https://MyDomainName-developer-edition.na6.force.com/services/apexrest/SMSInboxCallback.*