

# Alex Jin

Lead Frontend Developer

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## EXPERIENCE

### Frontend Developer, Project Lead

LaunchPad Lab

2020 - 2023

Built complex custom applications for clients across a broad range of verticals primarily leveraging production quality React and Ruby On Rails.

#### React/Rails based alpha build:

- Developed requirements for a bespoke small-business investment platform in close collaboration with the start-up founder
- Delivered results on an aggressive timeline as the sole frontend developer paired with a single backend developer

#### Custom Salesforce live agent chat application:

- Built a real-time chat app enabling document share between customer agents and product knowledge experts for Natera, a \$6.5B pharmaceuticals company.
- Chat queuing across a number of user types, chat redirect and chat logging were key custom features we enabled.

#### Customer-facing React platform:

- Over 18 months, embedded with internal teams at Millennium Trust Company, a financial custodian that manages over \$56B for 5M clients, to build a novel platform servicing MTC's primary business.
- Our Asset Custody Portal streamlines formerly manual documentation and Salesforce data management processes and succeeded in soft launch across three of MTC's largest clients.
- Managed up to two additional developers - delegating sprint tasks, grooming requirements and dependencies across the project timeline and maintaining project documentation in Azure.

#### Hybrid mobile client portal with Rails:

- Building ground up with React and Ionic, we modernized a legacy desktop-only client portal into a hybrid desktop + mobile solution for ATBS, an accounting firm servicing over 20K independent truck drivers.

## SUMMARY

Seasoned developer and software consultant with exceptional client communication skills. Experienced in leading projects and working in cross-functional teams to ensure client success.

## EDUCATION

**Computer Science, M.S.**

DePaul University, 2019

**Data Science Bootcamp**

General Assembly, 2017

**Journalism, B.A.**

Indiana University, 2013

## TECHNOLOGIES

**Frontend:** React, Storybook, RTL/Enzyme, Ionic, D3, Material, NPM

**Backend:** Ruby On Rails, NodeJS, Express, GraphQL, MongoDB, AWS S3 & Lambda, Mulesoft

**Other:** Git, Sketch, Docker, CircleCI, Salesforce, Postman

## **Frontend Engineer, Jr.**

EZFunnls

2018 - June 2019

Developed an e-commerce WYSIWYG website builder designed to empower small-scale entrepreneurs to get feature products to market quickly with an emphasis on modernized sales funnels.

- Primary front end engineer tasked with building out and testing our UI library for storefront, checkout experience and merchant dashboard interface.
- Managed two additional junior frontend developers under supervision of our experienced technical architect and primary backend developer.
- Shared in backend tasks building our API. Express backend built using MongoDB, AWS S3, Lambda and GraphQL.
- Architected a performant rendering process to dynamically generate complex, responsive client sales pages from simple and fast NoSQL JSON blueprints.

## **Account Executive, Media & Analytics**

BCV Social

2016 - 2018

As a member of the BCV team, I actively managed social advertising strategy, targeting and execution for 30+ clients across Facebook, Instagram, Twitter & Pinterest. Collectively, I was responsible for over \$100K in annual cross-platform spend.

Implementing a new conversion-tracking process, which in one case found over \$55,000 in unidentified revenue attribution, was one highlight of my experience.

Building out ad hoc reporting dashboards, analyzing trends & providing key insights for client conversations were a part of my day-to-day routine.

## **Market Research Coordinator**

MB Real Estate

2014 - 2016

Working directly with an experienced commercial real estate team, I was responsible for managing multiple comprehensive databases and cataloging near real-time market metrics for analysis.

My end product included a comprehensive quarterly market report which was cited often in Crain's Chicago, Globe St. and other real estate publications.