DANIEL PLOTNIC

🏠 Aleea Raul Targului 2, 041806 Bucharest 📞 0726593096 ✉ dan.plotnic@gmail.com

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Date of birth	**Nationality**	**Gender**	**Website**
29-10-1996	Romanian and Moldavian	Male	https://porfolio-daniel.netlify.app/

Place of birth	**Driving licence**		
Chisinau	B, B1		

Dedicated and versatile professional with a strong background in translation and customer data management, leveraging over 4 years of experience as a Translator and Operations Customer Service Representative III. Possesses strong linguistic abilities, meticulous attention to detail, and a commitment to delivering outstanding customer service.

Driven by a profound passion for web development, aspiring to transition into the role of a Front-End Developer. Currently undertaking comprehensive training in HTML, CSS, JavaScript, React, and Node.js to acquire the necessary skills for a successful career in web development. Eager to combine linguistic expertise with technical proficiency to create visually appealing and user-friendly websites.

EDUCATION AND QUALIFICATIONS

Baccalaureate diploma   Sep 2012 - Jul 2015
"Gaudeamus" High school, Chisinau

Marketing degree   Oct 2015 - Jul 2018
Bucharest University of Economic Studies, Bucharest

COURSES

The Complete Web Developer   Oct 2023 - Dec 2023
Udemy

In-depth coursework covering fundamental and advanced concepts in web development, equipping me with a robust skill set to create dynamic and responsive web applications.

1. **HTML**: Proficient in creating semantically structured and accessible markup for web pages.
2. **CSS**: Mastery in styling and layout techniques, including responsive design and CSS frameworks.
3. **JavaScript**: Comprehensive understanding of JavaScript programming, including DOM manipulation and asynchronous programming.
4. **React**: Extensive hands-on experience in building interactive user interfaces using React library, including state management and component-based architecture.
5. **Node.js**: Proficient in server-side JavaScript development using Node.js, including creating RESTful APIs and working with Express.js.

CERTIFICATES

https://www.udemy.com/certificate/UC-7978bc47-bc0f-4e2d-9794-0b3c3db83872/

LANGUAGES

Romanian	Native
English	C1
Russian	C1

WORK EXPERIENCE

Translator   Aug 2018 - Feb 2019
PROIRVAS, Chisinau

Worked as a translator, mostly with Russian and English language.

Translator   Mar 2019 - Oct 2020
Dialog Group SRL, Chisinau/Bucharest

Conducted precise translation services, ensuring accurate communication between English and Russian
for various documents, meetings, and communication materials.

Customer data provider (Operations CSR III)   May 2021 - Sep 2023
TELUS International Europe, Bucharest

Worked as a support agent on the Airbnb team. Managed reservations, accounts and troubleshooting.

Assumed a critical role in the Operations team, managing customer data with precision and efficiency.

Acted as a primary point of contact for clients, responding to inquiries, resolving issues, and ensuring
customer satisfaction.

Assisted in the development and implementation of training programs for new team members, ensuring
a smooth onboarding process.

SKILLS

HTML	Experienced
CSS	Experienced
JavaScript	Skillful
React.js	Intermediate
Node.js	Intermediate
Git	Skillful
GitHub	Skillful
Microsoft Office	Experienced
Adobe Photoshop	Experienced
Adobe After Effects	Skillful
Customer-oriented skills	Expert

INTERESTS

Travelling, Hiking, Swimming

REFERENCES

Vasiliev Victor   Dialog Group SRL
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