

# Personas

## **Darrik Yang**

Nine-teen year-old Darrik is a first year student studying at University of Toronto, in Mississauga. He is a student who likes to procrastinate and plays a lot of badminton. Sometimes he has course conflicts or personal activities that make going to office hours hard. He is currently taking MAT102, and is struggling to get quality help on piazza for his problem sets. He wishes that he can get immediate help or a tutor that fits his time for this course.

## **Ashley Chen**

Twenty-two year-old Ashley is a fourth year computer science student studying at UTM. She is a talented student who maintained a cGPA of 3.8 and has a lot of experience in coding. She has helped lots of her friends to succeed in their CS courses and has constantly been praised for it. It is her last semester at the school and she doesn't have much school work to do. She wants to utilize her spare time to help her fellow students as she understands how difficult the university's curriculum is, and at the same time it would be best if her effort is paid.

## **Samuel Anderson**

Twenty year-old Samuel is a second year computer science student studying at UTM. He's not as talented as Ashley in their program, because he doesn't have such an impressive cGPA and he can be stuck sometimes on his assignments and need additional help. However, he does know Python very well since he has taken CSC148 twice to get into POST. He wants to make some cash by helping freshmen who are struggling to get into POST, and he also wants help for his CSC209 assignment since he doesn't know much about the operating system.