# DANIEL GONG

#### **PROFESSIONAL EXPERIENCE**

### **IT Support and Web Assistant**

## **Cellular & Physiological Sciences - UBC**

May 2019 – Sept 2019

- Maintain and update the department's website through Wordpress CMS (articles, images, documents)
- Troubleshoot IT problems for faculty members (staff, professors, students) through Spiceworks Help Desk. Wrote articles on common software and hardware problems to the system's knowledge base for future references.
- · Redesigned the department's Home and Medical Education page using HTML/CSS: website
- Developed and applied batch scripts through Local Group Policy to log user's login duration on Windows machines for monitoring lab computers' usage rates.

#### IT Intern

# **Elirons International Consulting Inc.**

Jan 2018 - July 2018

- Collaborated with graphic designer to create the company's website within short deadline: website
- Gathered requirements from various departments to create user stories for different modules in order to modify and develop Zoho CRM into a mini ERP system that automates the firm's workflows and reduce inefficiencies in interdepartmental projects. Demoed the product to the CEO and various department head.
- Implemented and maintained company's IT infrastructure: LAN with QNAP NAS, Cisco Meraki and webmail servers.

#### **EDUCATION**

# Vancouver, B.C.

# **University of British Columbia**

4<sup>th</sup> Year

- Bachelor of Science, Computer Science Major
- Relevant Coursework: Intermediate Algorithm Design (320); Internet Computing (317); Distributed Systems (416); Industry Skills (4361); Advanced Operating Systems (415); Advanced Relational Databases (404)

#### **PROJECTS**

#### Xeros – Kernel (Academic)

• Implemented a kernel for the Intel x86 Architecture from memory management, process creation and communication, to context switcher and device drivers using a mixture of *C* and inline *x86 assembly*.

## Al Dente - Web App Github Demo

- Designed and deployed a RESTful web app that handles reservations for restaurants with three teammates.
- Employed the *Meteor JavaScript* framework along with *MongoDB* for backend data storage, the *React, Redux* libraries and *HTML, CSS, Bootstrap* for frontend design and state control.

### SMTP and POP3 Mail Servers (Academic)

- Implemented a basic version of the above mail servers in C according to their respective RFC standards.
- Built on TCP and debugged the program using Wireshark and Netcat.

## NBA Database Github

• Designed and created a relational database storing stats from the 2017-2018 NBA Season from sketching ER design diagrams to implementation using *PHP*, *HTML* and *Oracle DB*.

## VoteNowBC - Website Demo

 Collaborated with other volunteers through Slack and Asana to create a Wordpress website to promote voter turnout in the 2017 BC provincial election.

## Global Game Jam Vancouver - Game Github

• Designed and developed a 3D interactive game using Unity engine, C# scripts and Git as version control system in a team of 5 members in under 2 days

#### **LANGUAGES & TECHNOLOGIES**

- C, Java, JavaScript, Python, HTML, CSS, PHP, SQL, Bash, Powershell, x86 assembly
- · Git, Wordpress, React, Redux, Meteor, Zoho CRM, Node, Oracle DB, MongoDB, Pandas, scikit-learn