# **Analysis of Yelp Business Intelligence Data**

We will analyze a subset of Yelp's business, reviews and user data. This dataset comes to us from Kaggle although we have taken steps to pull this data into a publis s3 bucket: s3://sta9760-yelpdataset/yelp-light/\*business.json

## **Installation and Initial Setup**

Begin by installing the necessary libraries that you may need to conduct your analysis. At the very least, you must install pandas and matplotlib

```
In [1]:
         %%info
       Current session configs: {'conf': {'spark.pyspark.python': 'python3', 'spark.pyspark.virtualenv.enabled': 'true',
        'spark.pyspark.virtualenv.type': 'native', 'spark.pyspark.virtualenv.bin.path': '/usr/bin/virtualenv'},
        'kind': 'pyspark'}
       No active sessions.
In [2]:
         sc.list packages()
        Starting Spark application
        ID
                     YARN Application ID
                                          Kind State Spark UI Driver log Current session?
         0 application_1619295161195_0001 pyspark
                                                 idle
                                                         Link
                                                                    Link
        SparkSession available as 'spark'.
        Package
                                    Version
        beautifulsoup4
                                    4.9.1
        boto
                                    2.49.0
        click
                                    7.1.2
                                    0.10.0
        imespath
        joblib
                                    0.16.0
        lxml
                                    4.5.2
        mysqlclient
                                    1.4.2
        nltk
                                    3.5
                                    1.3.4
        nose
```

```
numpy
                           1.16.5
                           9.0.1
pip
py-dateutil
                           2.2
python37-sagemaker-pyspark 1.4.0
                           2020.1
pytz
PyYAML
                           5.3.1
                           2020.7.14
regex
setuptools
                           28.8.0
six
                           1.13.0
soupsieve
                           1.9.5
tadm
                           4.48.2
wheel
                           0.29.0
windmill
                           1.6
#Install dependencies.
sc.install pypi package("pandas==1.2.4")
sc.install pypi package("matplotlib==3.4.1")
sc.install pypi package("seaborn==0.11.1")
Collecting pandas==1.2.4
 Downloading https://files.pythonhosted.org/packages/51/51/48f3fc47c4e2144da2806dfb6629c4dd1fa3d5a143f9652b141e979a8ca9/
pandas-1.2.4-cp37-cp37m-manylinux1 x86 64.whl (9.9MB)
Requirement already satisfied: numpy>=1.16.5 in /usr/local/lib64/python3.7/site-packages (from pandas==1.2.4)
Requirement already satisfied: pytz>=2017.3 in /usr/local/lib/python3.7/site-packages (from pandas==1.2.4)
Collecting python-dateutil>=2.7.3 (from pandas==1.2.4)
 Downloading https://files.pythonhosted.org/packages/d4/70/d60450c3dd48ef87586924207ae8907090de0b306af2bce5d134d78615cb/
python dateutil-2.8.1-py2.py3-none-any.whl (227kB)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.7.3->pandas==
1.2.4)
Installing collected packages: python-dateutil, pandas
Successfully installed pandas-1.2.4 python-dateutil-2.8.1
Collecting matplotlib==3.4.1
 Downloading https://files.pythonhosted.org/packages/ce/63/74c0b6184b6b169b121bb72458818ee60a7d7c436d7b1907bd5874188c55/
matplotlib-3.4.1-cp37-cp37m-manylinux1 x86 64.whl (10.3MB)
Requirement already satisfied: numpy>=1.16 in /usr/local/lib64/python3.7/site-packages (from matplotlib==3.4.1)
Collecting pyparsing>=2.2.1 (from matplotlib==3.4.1)
 Downloading https://files.pythonhosted.org/packages/8a/bb/488841f56197b13700afd5658fc279a2025a39e22449b7cf29864669b15d/
pyparsing-2.4.7-py2.py3-none-any.whl (67kB)
Requirement already satisfied: python-dateutil>=2.7 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from matplot
lib==3.4.1)
Collecting pillow>=6.2.0 (from matplotlib==3.4.1)
 Downloading https://files.pythonhosted.org/packages/33/34/542152297dcc6c47a9dcb0685eac6d652d878ed3cea83bf2b23cb988e857/
Pillow-8.2.0-cp37-cp37m-manylinux1 x86 64.whl (3.0MB)
Collecting cycler>=0.10 (from matplotlib==3.4.1)
 Downloading https://files.pythonhosted.org/packages/f7/d2/e07d3ebb2bd7af696440ce7e754c59dd546ffe1bbe732c8ab68b9c834e61/
```

In [3]:

```
cycler-0.10.0-py2.py3-none-any.whl
Collecting kiwisolver>=1.0.1 (from matplotlib==3.4.1)
 Downloading https://files.pythonhosted.org/packages/d2/46/231de802ade4225b76b96cffe419cf3ce52bbe92e3b092cf12db7d11c207/
kiwisolver-1.3.1-cp37-cp37m-manylinux1 x86 64.whl (1.1MB)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.7->matplotlib=
=3.4.1)
Installing collected packages: pyparsing, pillow, cycler, kiwisolver, matplotlib
Successfully installed cycler-0.10.0 kiwisolver-1.3.1 matplotlib-3.4.1 pillow-8.2.0 pyparsing-2.4.7
Collecting seaborn==0.11.1
 Downloading https://files.pythonhosted.org/packages/68/ad/6c2406ae175f59ec616714e408979b674fe27b9587f79d59a528ddfbcd5b/
seaborn-0.11.1-py3-none-any.whl (285kB)
Requirement already satisfied: numpy>=1.15 in /usr/local/lib64/python3.7/site-packages (from seaborn==0.11.1)
Collecting scipy>=1.0 (from seaborn==0.11.1)
 Downloading https://files.pythonhosted.org/packages/75/91/ee427c42957f8c4cbe477bf4f8b7f608e003a17941e509d1777e58648cb3/
scipy-1.6.2-cp37-cp37m-manylinux1 x86 64.whl (27.4MB)
Requirement already satisfied: matplotlib>=2.2 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from seaborn==0.1
1.1)
Requirement already satisfied: pandas>=0.23 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from seaborn==0.11.
1)
Requirement already satisfied: pyparsing>=2.2.1 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from matplotlib>
=2.2->seaborn==0.11.1)
Requirement already satisfied: python-dateutil>=2.7 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from matplot
lib>=2.2->seaborn==0.11.1)
Requirement already satisfied: pillow>=6.2.0 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from matplotlib>=2.
2->seaborn==0.11.1)
Requirement already satisfied: cycler>=0.10 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from matplotlib>=2.2
->seaborn==0.11.1)
Requirement already satisfied: kiwisolver>=1.0.1 in /mnt/tmp/1619295601772-0/lib/python3.7/site-packages (from matplotlib
>=2.2->seaborn==0.11.1)
Requirement already satisfied: pytz>=2017.3 in /usr/local/lib/python3.7/site-packages (from pandas>=0.23->seaborn==0.11.
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.7->matplotlib>
=2.2->seaborn==0.11.1)
Installing collected packages: scipy, seaborn
Successfully installed scipy-1.6.2 seaborn-0.11.1
```

### **Importing**

Now, import the installed packages from the previous block below.

```
#Import libraries needed to analyze the dataset.
import pandas as pd
from pandas import DataFrame
import numpy as np
import seaborn as sns
```

```
import matplotlib.pyplot as plt
import matplotlib
```

#### **Loading Data**

We are finally ready to load data. Using spark load the data from S3 into a dataframe object that we can manipulate further down in our analysis.

```
In [5]:
#Load data and read it.
df_business = spark.read.json('s3://sta9760s2021-project02-datasets/yelp_academic_dataset_business.json')
```

#### **Overview of Data**

Display the number of rows and columns in our dataset.

```
In [6]:
         #Number of columns and rows.
         print(f'Columns: {len(df business.dtypes)} | Rows: {df business.count()}')
        Columns: 14 | Rows: 160585
       Display the DataFrame schema below.
In [7]:
         #View the schema of the dataset.
         df business.printSchema()
        root
          -- address: string (nullable = true)
          -- attributes: struct (nullable = true)
               |-- AcceptsInsurance: string (nullable = true)
               -- AgesAllowed: string (nullable = true)
               -- Alcohol: string (nullable = true)
               -- Ambience: string (nullable = true)
               -- BYOB: string (nullable = true)
               -- BYOBCorkage: string (nullable = true)
```

```
-- BestNights: string (nullable = true)
     -- BikeParking: string (nullable = true)
     -- BusinessAcceptsBitcoin: string (nullable = true)
     -- BusinessAcceptsCreditCards: string (nullable = true)
     -- BusinessParking: string (nullable = true)
     -- ByAppointmentOnly: string (nullable = true)
     -- Caters: string (nullable = true)
     -- CoatCheck: string (nullable = true)
     -- Corkage: string (nullable = true)
     -- DietaryRestrictions: string (nullable = true)
     -- DogsAllowed: string (nullable = true)
     -- DriveThru: string (nullable = true)
     -- GoodForDancing: string (nullable = true)
     -- GoodForKids: string (nullable = true)
     -- GoodForMeal: string (nullable = true)
     -- HairSpecializesIn: string (nullable = true)
     -- HappyHour: string (nullable = true)
     -- HasTV: string (nullable = true)
     -- Music: string (nullable = true)
     -- NoiseLevel: string (nullable = true)
     -- Open24Hours: string (nullable = true)
     -- OutdoorSeating: string (nullable = true)
     -- RestaurantsAttire: string (nullable = true)
     -- RestaurantsCounterService: string (nullable = true)
     -- RestaurantsDelivery: string (nullable = true)
     -- RestaurantsGoodForGroups: string (nullable = true)
     -- RestaurantsPriceRange2: string (nullable = true)
     -- RestaurantsReservations: string (nullable = true)
     -- RestaurantsTableService: string (nullable = true)
     -- RestaurantsTakeOut: string (nullable = true)
     -- Smoking: string (nullable = true)
     -- WheelchairAccessible: string (nullable = true)
    |-- WiFi: string (nullable = true)
-- business id: string (nullable = true)
-- categories: string (nullable = true)
-- city: string (nullable = true)
-- hours: struct (nullable = true)
    |-- Friday: string (nullable = true)
    -- Monday: string (nullable = true)
    -- Saturday: string (nullable = true)
    -- Sunday: string (nullable = true)
    -- Thursday: string (nullable = true)
    -- Tuesday: string (nullable = true)
    -- Wednesday: string (nullable = true)
-- is open: long (nullable = true)
-- latitude: double (nullable = true)
-- longitude: double (nullable = true)
-- name: string (nullable = true)
-- postal code: string (nullable = true)
```

```
|-- review_count: long (nullable = true)
|-- stars: double (nullable = true)
|-- state: string (nullable = true)
```

Display the first 5 rows with the following columns:

- business\_id
- name
- city
- state
- categories

```
In [8]:
#List first 5 rows of the dataset.
df_business.select('business_id','name','city','state','categories').show(5)
```

# **Analyzing Categories**

Let's now answer this question: how many unique categories are represented in this dataset?

Essentially, we have the categories per business as a list - this is useful to quickly see what each business might be represented as but it is difficult to easily answer questions such as:

- How many businesses are categorized as Active Life, for instance
- What are the top 20 most popular categories available?

#### **Association Table**

We need to "break out" these categories from the business ids? One common approach to take is to build an association table mapping a single business id multiple times to each distinct category.

For instance, given the following:

business_id	categories
abcd123	a,b,c

We would like to derive something like:

business_id	l category
abcd123	а
abcd123	b
abcd123	С

What this does is allow us to then perform a myriad of rollups and other analysis on this association table which can aid us in answering the questions asked above.

Implement the code necessary to derive the table described from your original yelp dataframe.

```
from pyspark.sql.functions import explode, split
    df_business_category = df_business.withColumn('category', explode(split('categories',', ')))
```

Display the first 5 rows of your association table below.

```
#Pick only business_id and category columns and show the first 5 rows.

df_business_category.select('business_id','category').show(5)
```

## **Total Unique Categories**

Finally, we are ready to answer the question: what is the total number of unique categories available?

Below, implement the code necessary to calculate this figure.

```
# Find unique business categories.

df_business_category.select('category').distinct().count()
```

1330

## **Top Categories By Business**

Now let's find the top categories in this dataset by rolling up categories.

#### **Counts of Businesses / Category**

So now, let's unroll our distinct count a bit and display the per count value of businesses per category.

The expected output should be:

category	count
a	15
b	2
С	45

Or something to that effect.

```
#Count and show the number of businesses by unique categories.

category_count = df_business_category.groupby("category").count()

category_count.show(20)
```

```
category | count |
       Dermatologists|
       Paddleboarding|
         Aerial Tours
                          8 |
         Hobby Shops
                        610
           Bubble Tea
                        779
              Embassy|
                         9|
             Tanning|
                        701
             Handyman|
                        507
       Aerial Fitness
                         13
              Falafel|
                        141
         Summer Camps
                        308
        Outlet Stores
                        184
      Clothing Rental
                         37
      Sporting Goods | 1864
      Cooking Schools
                        114
  College Counseling
                         20
  Lactation Services
                         47
 Ski & Snowboard S...
                         55 l
              Museums |
                        336
               Doulas
                         52
only showing top 20 rows
```

#### **Bar Chart of Top Categories**

With this data available, let us now build a barchart of the top 20 categories.

**HINT**: don't forget about the matplotlib magic!

%matplot plt

```
#Find top 20 business categories.
top_20_category=category_count.sort('count',ascending=False).limit(20).toPandas().set_index('category','count')
```

```
In [14]: #View top 20 business categories.
top_20_category
```

```
count
category
                           50763
Restaurants
                           29469
Food
Shopping
                           26205
                           16574
Beauty & Spas
Home Services
                           16465
Health & Medical
                           15102
Local Services
                           12192
Nightlife
                           11990
Bars
                           10741
Automotive
                           10119
Event Planning & Services
                            9644
Active Life
                            9231
Coffee & Tea
                            7725
Sandwiches
                            7272
Fashion
                            6599
American (Traditional)
                            6541
Hair Salons
                            5900
Pizza
                            5756
Hotels & Travel
                            5703
Breakfast & Brunch
                            5505
```

```
In [15]:
```

```
#Create a bar chart to visualize top 20 business categories.
bar_chart = top_20_category.plot.barh(color='#86bf91')

bar_chart.invert_yaxis()

#bar_chart.tick_params(axis="both", which="both", labelbottom="on", labelleft="on")

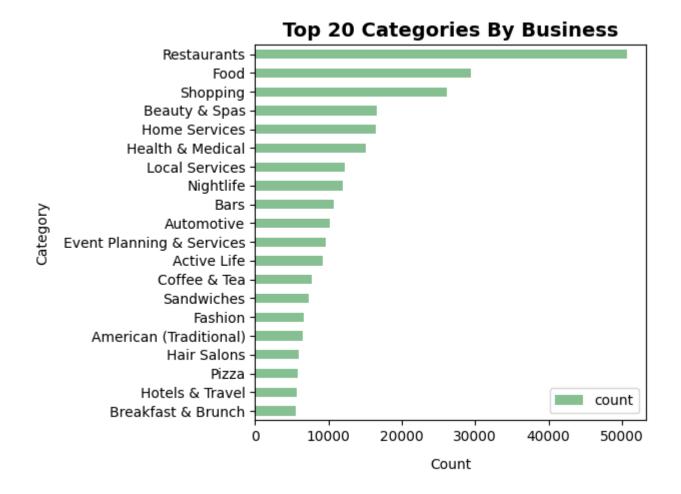
bar_chart.set_xlabel("Count", labelpad=10, size=10)

bar_chart.set_ylabel("Category", labelpad=10, size=10)

bar_chart.set_title("Top 20 Categories By Business", weight='bold', size=14)

plt.tight_layout()

%matplot plt
```



# Do Yelp Reviews Skew Negative?

Oftentimes, it is said that the only people who write a written review are those who are extremely *dissatisfied* or extremely *satisfied* with the service received.

How true is this really? Let's try and answer this question.

## **Loading User Data**

Begin by loading the user data set from S3 and printing schema to determine what data is available.

```
#Load and read the dataset.
In [16]:
          df review = spark.read.json('s3://sta9760s2021-project02-datasets/yelp academic dataset review.json')
          df review.printSchema()
         root
           -- business id: string (nullable = true)
           -- cool: long (nullable = true)
           -- date: string (nullable = true)
           -- funny: long (nullable = true)
           -- review id: string (nullable = true)
           -- stars: double (nullable = true)
           -- text: string (nullable = true)
           -- useful: long (nullable = true)
           -- user id: string (nullable = true)
In [17]:
          #Find the number of columns and rows.
          print(f'Columns: {len(df review.dtypes)} | Rows: {df review.count()}')
         Columns: 9 | Rows: 8635403
        Let's begin by listing the business_id and stars columns together for the user reviews data.
In [18]:
          #Pick only business id and stars columns.
          df review.select('business id','stars').show(5)
                   business id|stars|
         +----+
          |buF9druCkbuXLX526...| 4.0|
          |RA4V8pr014UyUbDvI...| 4.0|
          sS2LBIGNT5NOb6PD...| 5.0|
          |OAzLzHfOJgL7ROwhd...| 2.0|
          8zehGz9jnxPqXtOc7... 4.0
         +----+
         only showing top 5 rows
        Now, let's aggregate along the stars column to get a resultant dataframe that displays average stars per business as accumulated by
        users who took the time to submit a written review.
```

In [19]:
 #Find average stars for each business entity.
 df\_biz\_avg\_stars = df\_review.groupBy('business\_id').mean('stars')

```
df_biz_avg_stars.show(5)
```

Now the fun part - let's join our two dataframes (reviews and business data) by business id .

```
#Join reviews and business datasets on business_id. Pick avg(stars), stars, name, city, state columns.

df_joined = df_biz_avg_stars.join(df_business, 'business_id')

df_selected= df_joined.select('avg(stars)', 'stars', 'name', 'city', 'state')
```

Let's see a few of these:

```
In [21]:
#View the first 5 rows of the joined database.
df_selected.show(5)
```

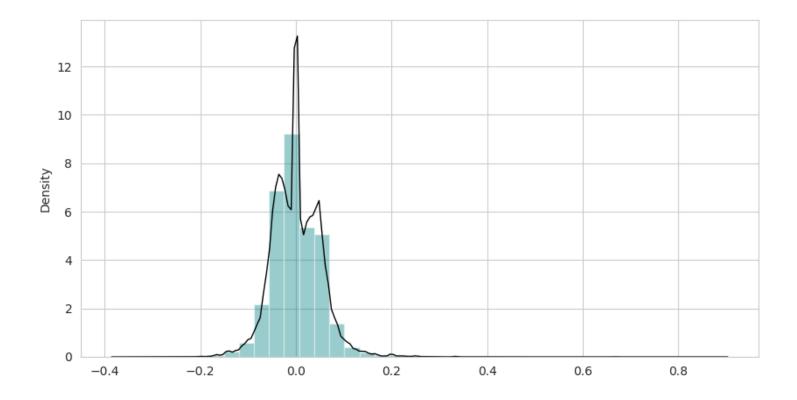
Compute a new dataframe that calculates what we will call the *skew* (for lack of a better word) between the avg stars accumulated from written reviews and the *actual* star rating of a business (ie: the average of stars given by reviewers who wrote an actual review **and** reviewers who just provided a star rating).

The formula you can use is something like:

```
(row['avg(stars)'] - row['stars']) / row['stars']
```

If the **skew** is negative, we can interpret that to be: reviewers who left a written response were more dissatisfied than normal. If **skew** is positive, we can interpret that to be: reviewers who left a written response were more satisfied than normal.

```
In [22]:
          #Create a new dataset to find skewness of each row.
          df skewed = df selected.select('avg(stars)', 'stars').toPandas()
          df skewed['skew'] = (df skewed['avg(stars)'] - df skewed['stars']) / df skewed['stars']
          df skewed
                 avg(stars) stars
                                        skew
         0
                   4.714286
                               4.5 0.047619
         1
                   3.606061
                               3.5 0.030303
         2
                   3.000000
                               3.0 0.000000
         3
                   4.200000
                               4.0 0.050000
                   4.666667
                               4.5 0.037037
         . . .
                   1.250000
         160580
                               1.0 0.250000
         160581
                   5.000000
                               5.0 0.000000
         160582
                   5.000000
                               5.0 0.000000
         160583
                   4.789474
                               5.0 -0.042105
         160584
                   3.533333
                               3.5 0.009524
         [160585 rows x 3 columns]
        And finally, graph it!
In [23]:
          #Create a distribution plot.
          import numpy as np
          import matplotlib.pyplot as plt
          import seaborn as sns
          data = df skewed['skew']
          sns.set style("whitegrid")
          plt.figure(figsize = (10,5))
          sns.distplot(x = data , bins = 40 , kde = True , color = 'teal'\
                       , kde kws=dict(linewidth = 1 , color = 'black'))
          plt.show()
          %matplot plt
```



So, do Yelp (written) Reviews skew negative? Does this analysis actually prove anything? Expound on implications / interpretations of this graph.

In order to comment on the graph more efficiently, a further calculation is needed. Because the distribution graph does not say much about the skewness, it looks like a normal distribution.

```
In [24]: #Calculate skewness, kurtosis, meand and variance of the dataset.
    #%matplotlib inline
    import numpy as np
    import pandas as pd
    from scipy.stats import kurtosis
    from scipy.stats import skew
    import matplotlib.pyplot as plt
    #plt.style.use('ggplot')
```

```
data = df_skewed['skew']
np.var(data)

#plt.hist(data, bins=60)

print("mean : ", np.mean(data))
print("var : ", np.var(data))
print("skew : ",skew(data))
print("kurt : ",kurtosis(data))
```

mean : 0.0011443037144630323 var : 0.00264438245976947 skew : 0.8747412434133823 kurt : 7.971463600554722

When we analyze the entire dataset, the skew value is between 0.5-1. So, we can conclude the data are moderately positively skewed.

# Should the Elite be Trusted? (Or, some other analysis of your choice)

For the final portion - you have a choice:

-- compliment\_cool: long (nullable = true)
-- compliment\_cute: long (nullable = true)
-- compliment funny: long (nullable = true)

- Try and analyze some interesting dimension to this data. The **ONLY** requirement is that you must use the **Users** dataset and join on either the **business\* or** reviews\*\* dataset
- Or, you may try and answer the question posed: how accurate or close are the ratings of an "elite" user (check Users table schema) vs the actual business rating.

Feel free to use any and all methodologies at your disposal - only requirement is you must render one visualization in your analysis

```
In [25]: #Load and read the dataset.
    df_user = spark.read.json('s3://sta9760s2021-project02-datasets/yelp_academic_dataset_user.json')
    df_user.printSchema()

root
    |-- average stars: double (nullable = true)
```

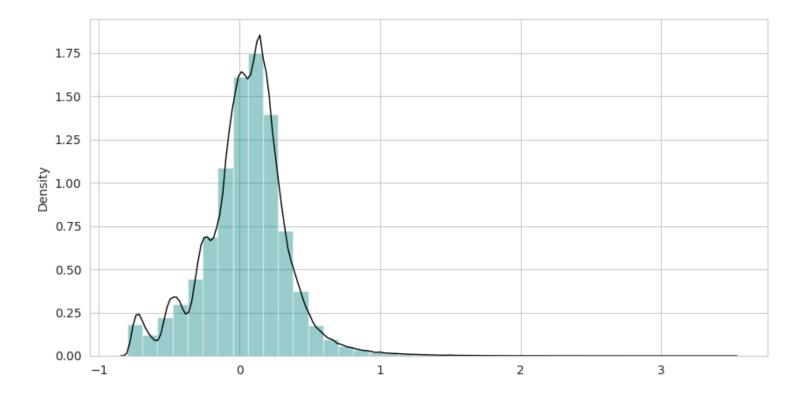
```
-- compliment hot: long (nullable = true)
           -- compliment list: long (nullable = true)
           -- compliment more: long (nullable = true)
           -- compliment note: long (nullable = true)
           -- compliment photos: long (nullable = true)
           -- compliment plain: long (nullable = true)
           -- compliment profile: long (nullable = true)
           -- compliment writer: long (nullable = true)
           -- cool: long (nullable = true)
           -- elite: string (nullable = true)
           -- fans: long (nullable = true)
           -- friends: string (nullable = true)
           -- funny: long (nullable = true)
           -- name: string (nullable = true)
           -- review count: long (nullable = true)
           -- useful: long (nullable = true)
           -- user id: string (nullable = true)
           -- yelping since: string (nullable = true)
In [26]:
          #Find the number of columns and rows.
          print(f'Columns: {len(df user.dtypes)} | Rows: {df user.count()}')
         Columns: 22 | Rows: 2189457
In [27]:
          #Filter only elite users and create a new dataset and user id, elite.
          df only elite= df user.filter(df user['elite'] != '').select('user id', 'elite')
          #Pick only business id, stars, user id columns from reviews dataset.
          df review 1 = df review.select('business id', 'stars', 'user id')
          #Joine only elite and review datasets on user id.
          df joined 1 = df only elite.join(df review 1, df only elite.user id == df review 1.user id).drop(df review 1['user id'])
          #View the first 5 columns
          df joined 1.show(5)
         | user_id| elite| business_id|stars| +-----
         |0JOYSCW00WKgK7KMj...| 2015,2016,2017,2018|eCLuYcTuOpDPFOezh...| 4.0|
          | 191pXxTZGS5CNWjNB...|2012,2013,2014,20...|RP_U_TyolABy3eYuR...| 3.0
```

|WAYYDJKFMzlTTnKxq...|2011,2012,2013,20...|\_6TF9YiOiYSToPBRz...| 5.0| |g34Qcj06LmCDhKzks...|2017,2018,2019,20,20|bxy3khT-2R66tcdKj...| 4.0| |\_UMIAnpnXWAqXS4y6...|2015,2016,2017,20...|A0F6H8OO3qYAvI2L3...| 4.0|

only showing top 5 rows

```
#Find the number of columns and rows.
In [28]:
         print(f'Columns: {len(df joined 1.dtypes)} | Rows: {df joined 1.count()}')
        Columns: 4 | Rows: 2169088
In [36]:
         #Use df biz avg stars dataset and combine it with df_join_1 dataset created on business_id.
         #This way, It is possible to see the average rating of the business and elite user's rating for the same business.
         df joined 2 = df biz avg stars.join(df joined 1, df joined 1.business id == df biz avg stars.business id).drop(df joined
         df joined 2.show(5)
                                        user_id
                                                                           business id|stars
                 avg(stars)
                       5.0|olrx XfiOSiALGqmB...| 2016,2017,2018|--JuLhLvq3gyjNnXT...|
                        5.0|jWi0Lz00jRpr6TMwo...|2016,2017,2018,20...|--JuLhLvq3gyjNnXT...|
                                                                                         5.0
                                                   2018,2019,20,20 -- nBudPOb1lNRgKf...
                      3.875|wEp-ZgJ6XpETVo1rs...|
                                                                                         5.0
                      3.875|VatcQtdb5tlz4D-N6...|2014,2015,2016,20...|-- nBudPOb11NRgKf...| 4.0|
         |3.866666666666667|VVBzicjxYIhE2RR3n...| 2010,2011,2012,2013|--kyOk0waSrCDlbSv...|
            -----
        only showing top 5 rows
In [37]:
         #Find the number of columns and rows.
         print(f'Columns: {len(df joined 2.dtypes)} | Rows: {df joined 2.count()}')
        Columns: 5 | Rows: 2169088
In [38]:
         # Add skew column to evaluate skewness for each record
         df joined 2 = df joined 2.toPandas()
         df joined 2['skew'] = (df joined 2['stars'] - df joined 2['avg(stars)']) / df joined 2['avg(stars)']
         #Show the dataset after adding the new column
         df joined 2
                 avg(stars)
                                          user id ... stars
                                                                 skew
                   5.000000 olrx XfiOSiALGqmB PfSg ...
                                                        5.0 0.000000
        1
                   5.000000 jWi0Lz00jRpr6TMwo9anw0 ... 5.0 0.000000
                   3.875000 wEp-ZgJ6XpETVo1rsYsuvA ... 5.0 0.290323
        3
                   3.875000 VatcOtdb5tlz4D-N6y8e7A ... 4.0 0.032258
                   3.866667 VVBzicjxYIhE2RR3nUfOTA ...
                                                        5.0 0.293103
```

```
3.092105 OdiOfb-5KQz6z54IQ8T5RA ... 5.0 0.617021
         2169083
         2169084
                   4.215909 wX Fgi0SkooBTnq-kGAD2Q ... 5.0 0.185984
                   4.215909 2gas35gMf50hdkVeUxYQQg ... 1.0 -0.762803
         2169085
         2169086
                   4.215909 f3xJJpUIFWmdZhhc912Leg ... 4.0 -0.051213
                   4.789474 3XOTxkcpqttnxt52HcIN3Q ... 5.0 0.043956
         2169087
         [2169088 rows x 6 columns]
In [42]:
          #Create a distribution plot.
          import numpy as np
          import matplotlib.pyplot as plt
          import seaborn as sns
          data1 = df joined 2['skew']
          sns.set_style("whitegrid")
          plt.figure(figsize = (10,5))
          sns.distplot(x = data1 , bins = 40 , kde = True , color = 'teal'\
                      , kde kws=dict(linewidth = 1 , color = 'black'))
          plt.show()
          %matplot plt
```



The bulk of the data is at the left and the right tail is longer. We canconclude that the distribution is skewed right or positively skewed. That means elite reviewers rate higher. But let's see how the skewness of the entire dataset looks like.

```
#plt.hist(data, bins=60)

print("mean : ", np.mean(data2))
print("var : ", np.var(data2))
print("skew : ",skew(data2))
print("kurt : ",kurtosis(data2))
```

mean : 0.04206012645991376 var : 0.08890287096860526 skew : 0.21227265464834855 kurt : 2.9632099933445035

The skewness of the dataset is between 0-0.5. That means the distribution is approximately symmetric. So, elite reviewers do not show a different tendency in terms of ratings compared to an average user.

### **Reviewers by State**

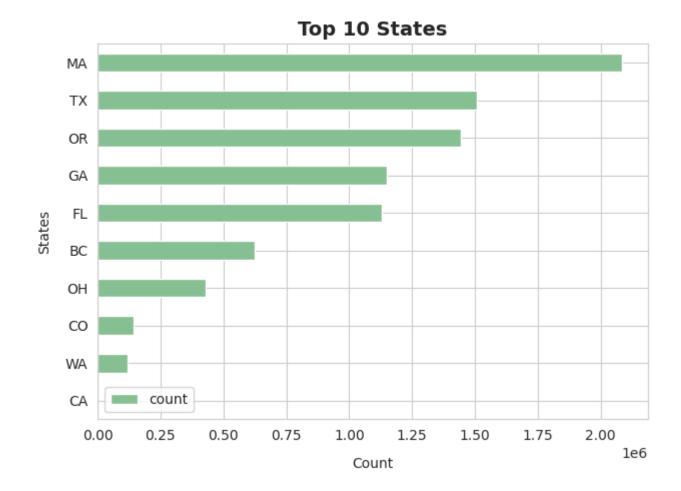
This part is to figure out which 10 states have most reviewers.

```
In [61]:
         #Join user and review datasets on business id and show fisrt 5 rows.
         df joined 3=df user.join(df review, 'user id').select('user id', 'business id')
          df joined 3.show(5)
                      user_id|
                                      business id
         --1UpCuUDJQbqiuFX...|GgR7kcKykuqXB11fW...
          --3Bk72HakneTyp3D...|rxNfidGLHtMYyLNeo...
          --3Hl2oAvTPlq-f7K...|bAuYOa-VuqTOnKzWN...
          --3Hl2oAvTPlq-f7K...|vqQXI-Pxz3izeTUF6...
         --3Hl2oAvTPlq-f7K...|2OaX6XjAoI7VD6jLd...
         +----+
         only showing top 5 rows
In [62]:
         #Pick only user id and business id columns and join with df business on business id. Show the first 5 rows.
          df biz state=df business.select('business id','state')
          df joined 4 = df joined 3.join(df biz state, 'business id')
         df joined 4.show(5)
```

+-----

```
business_id|
                                          user id|state|
         |GgR7kcKykuqXB11fW...|--1UpCuUDJQbqiuFX...|
          rxNfidGLHtMYyLNeo... | --3Bk72HakneTyp3D... |
                                                      FL
          bAuYOa-VuqTOnKzWN... | --3Hl2oAvTPlq-f7K... |
                                                     col
          vqQXI-Pxz3izeTUF6...|--3Hl2oAvTPlq-f7K...|
                                                     col
          20aX6XjAoI7VD6jLd... -- 3Hl2oAvTPlq-f7K...
                                                     CO
         +----+
         only showing top 5 rows
In [63]:
          #Show the schema.
          df joined 4.printSchema()
         root
           -- business id: string (nullable = true)
           -- user id: string (nullable = true)
          -- state: string (nullable = true)
In [64]:
          #Find the number of columns and rows.
          print(f'Columns: {len(df joined 4.dtypes)} | Rows: {df joined 4.count()}')
         Columns: 3 | Rows: 8635403
In [65]:
          #Group reviewers by state and count for each state.
          df reviewer state = df joined 4.select('user id','state').groupby('state').count()
In [68]:
          #Top 10 state with most reviewers
          top 10 state = df reviewer state.sort('count',ascending=False).limit(10).toPandas().set index('state','count')
          top_10_state
                  count
         state
                2084020
         MA
         TX
                1508210
                1445103
         OR
         GΑ
                1150884
         FL
                1131554
```

```
BC
                 622769
         OH
                 430257
         CO
                 142289
         WA
                 119576
         CA
                    225
In [69]:
          #Graph top 10 state with most reviewers
          bar chart reviewer = top 10 state.plot.barh(color='#86bf91')
          bar chart reviewer.invert yaxis()
          #bar chart.tick params(axis="both", which="both", labelbottom="on", labelleft="on")
          bar chart reviewer.set xlabel("Count", labelpad=10, size=10)
          bar chart reviewer.set ylabel("States", labelpad=10, size=10)
          bar_chart_reviewer.set_title("Top 10 States", weight='bold', size=14)
          plt.tight_layout()
          %matplot plt
```



In [ ]: