



Pick-Up Points

Terms & Conditions

sassty.com

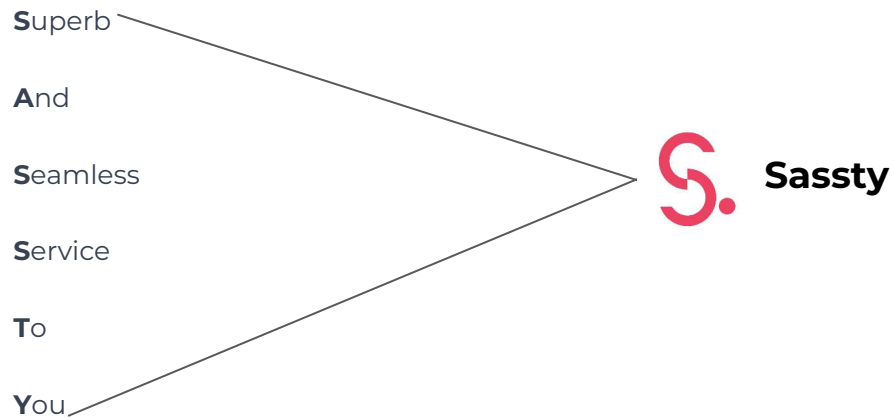
info@sassty.com



What is Sassty.com?

Sassty.com is an online multivendor marketplace, which sells over **10,000** quality and affordable products in **15+ categories**. The platform is opened to **ONLY Ghanaians** to sell on.

Our aim is to provide a superb, convenient and **seamless service to our customers** without compromising quality and/or safety.





Scope of Work

The shop owner agrees to:

- Hold packages for Sassty customers to collect via a verified unique code.
- Collect packages on Sassty's behalf for delivery

Term

The partnership agreement shall commence from the date this agreement is signed by both parties and shall be renewable every 3 months.

Commission

- Sassty will pay an amount of Ghc 3.00 to the shop owner for every successful pickup.
- Sassty will pay an amount of Ghc 3.00 to the shop owner for every parcel that is sent via their location.

Pick-up Packages

- Packages delivered to the shop owner must be checked and signed by the recipient.
- Shop owner will not hold uncollected packages for more than 24 hours.

Payment

- Shop owner will be paid weekly on Mondays via Momo.



Returns & Refunds

- Shop owner will hold return packages not more than 24 hours.
- Packaging materials will be provided to the shop owner at wholesale prices for them to sell at retail prices.

Damaged, Missing and Security of Packages

- Products in the care of the shop owner if damaged or missing will be paid by the shop owner.
- The shop owner is responsible for maintaining a safe and clean environment for customers picking up their packages.
- The shop owner is responsible for the security and safe storage of packages until customers pick them up.

Permits, Licenses and Working Hours

- Any necessary permits, licenses, or insurance related to the shop's operation are the responsibility of the shop owner.
- The shop owner agrees to adhere to the specified pick-up hours agreed upon with Sassty.
- Any changes to operating hours must be communicated in advance (not less than 48 hours).



Customer Care

- Shop owner must treat customers with utmost respect and provide a safe and welcoming environment during pick-up.

Rights

- Sassty reserves the right to terminate the agreement if you violate any of the terms of agreement

Data Protection

- The shop owner must adhere to data privacy and security standards when handling any customer information or order data.

Regulatory Bodies

- The shop owner must comply with all local laws, regulations, health and safety guidelines relevant to the operation of their shop as a pick-up location.

Conditions Governed By

- These terms and conditions are governed by the laws of Ghana and any disputes will be resolved in accordance with those laws.



Updates

- Sassty may update these terms and conditions from time to time. Shop owner will be notified of any change(s).

Contact Info

- Shop owner must maintain up-to-date contact information with Sassty for communication purposes.

Signage

- Sassty will provide the shop owner with a signage that indicates that their shop is a Sassty pick up point.

We are glad you would want to join us to provide a seamless service to our customers.

If you have read and understood these terms and conditions, kindly sign below.

Best Regards
Team Sassty



By signing, you agree to the terms and conditions stated in this agreement and you will be bond by it.

SHOP OWNER:

Full name:.....

Contact number:.....

Shop's location.....Momo number.....

Signature.....Date.....

FOR SASSTY'S OFFICIAL:

Full name:.....

Contact number:.....

Signature.....Date.....

Shop code.....