

Adam Tolbert

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Summary of Qualifications:

I am a Web Developer that has built multiple projects on both the back and front end in a wide variety of settings. I am familiar with a multiple languages and technologies that are used in modern development of both internal programs and external web applications. I am capable of maintaining a high level of energy and adapting quickly to a fluid and fast-paced work environment. My strengths include organization, responsiveness, critical thinking, multi-tasking, data analytics, knowledge acquisition, cooperation, and negotiation.

Skills & Abilities

PROGRAMMING

- I am fluent in React.js, JavaScript , ES5 and ES6, CSS, JQuery , BootStrap, API Integration, Ajax, Postman, Handlebars, JSON, Sequelize, mvSQL, PostgreSQL, SQL Server, MongoDB, Node.js , Express.js, C#, .Net, Docker, Git, Heroku, and GoogleCloud Services

NETWORKING

- Having worked as a Network technician for multiple different Fortune 500 companies that operate around the world, I am familiar with network mapping, troubleshooting, configurations, TACEC Security protocols, Interacting with ISPs and diagnosing connectivity across multiple different types of devices

COMMUNICATION

- Having worked in logistics before I switched career paths, communication is hard coded into the way I do business. Rapid and accurate communication is vital in every industry and I have worked for over 2 years making sure that people are informed as quickly as possible so that they can operate to the best of their ability.

LEADERSHIP

- Having been a part of a Fraternity and serving on the board for over 2 years, I learned how to take on positions of responsibility and was responsible for ensuring our organization complied with the standards boards of both our school and our national fraternity.

Education

BACHELOR OF SCIENCE | MAY, 2016 | PRESBYTERIAN COLLEGE

- Major: Business Administration - Management
- Study Abroad: Madrid, Spain (Universidad Francisco de Vitoria) Fall 2014

FULL STACK DEVELOPER CERTIFICATE | DECEMBER, 2018 | UNC-CHARLOTTE

- 6 Months (12 hours a week min.) of coding/programming education. Starting from the basics of the internet to writing, hosting, updating, expanding, and debugging full stack web applications this class dove into most of the languages that developers use in today's market.

Experience

LEAD DEVELOPER | START-UP (PART-TIME) | DECEMBER 2018 - CURRENT

- Creating a custom React App with a Node.js and MongoDB Back End from the ground up that would allow users to input data in an organized way and then populate that data into one of a few preset templates that contain built in features that the users will find useful
- Coordinating with a small team of other employees around the country in order to streamline the development and sales process so that we all stay on the same page and are all held accountable for our individual tasks

NETWORK TECHNICIAN | GLS | AUGUST 2018 - CURRENT

- Proactively and reactively monitor the health of the network within multiple businesses and their franchises across the country. From over the phone troubleshooting, to remoting into systems to reconfigure devices, to scheduling onsite smart-hands.
- Coordinate the solutions of many different types of problems to the affected site, local tech dispatchers, the ISP, the company's IT administrators, and any other relevant parties to fix any connectivity issues as quickly and painlessly as possible.
- Constantly monitor the proactive monitoring system to ensure that any tickets that are generated either by a network health monitoring scraper or by user call-in, are responded to within 30 minutes and the actions are documented carefully so that the next technician can understand the issues and perform relevant tasks.

FREIGHT BROKER | NTG | JUNE 2016 - APRIL 2018

- Was responsible for the creation of over \$1MM worth of billing that resulted in over \$120,000 in total profit for the company.
- Oversaw both national and international shipments throughout the US and Canada and was responsible for ensuring a safe delivery in a timely manner. This involved a need for constant communication and rapid problem solving with multiple parties to provide the highest level of customer service to the client and to the carriers that we contracted

BARISTA | JITTERY JOES | JUNE 2013 - APRIL 2016

- Maintain a positive disposition and a pleasant atmosphere for all customers while taking and assembling complex orders quickly and correctly
- Ensured all the coffee bars and stations were always clean and fully stocked to increase the productivity of all the employees and to enhance the experience that the customers have when they go to gather their order
- Coordinate with other Jittery Joe's franchises in order to complete bulk orders or restock products that we had run out of or had extras of in order to keep with demand across all of Jittery Joe's many locations