

Name: John Doe

Role: IT Support Specialist

Email: john.doe@example.com

Phone: +1 234 567 8901

Professional Summary:

Experienced IT Support Specialist with 3+ years of hands-on experience troubleshooting hardware and software issues, managing user accounts, and ensuring seamless IT operations.

Skills:

Windows Server, Active Directory, Troubleshooting, Customer Support, Ticketing Systems

Work Experience:

IT Support Specialist at TechSolutions Inc. (2021-2024)

Resolved over 500+ technical support tickets, managed Windows servers, and provided in-person support to staff.

Helpdesk Technician at NetHelp Services (2019-2021)

Provided Level 1 support to internal employees, documented issues, and escalated complex problems.

 **Resume 2: DevOps Engineer**

Name: John Doe

Role: DevOps Engineer

Email: john.doe@example.com

Phone: +1 234 567 8901

Professional Summary:

DevOps Engineer with 4+ years of experience automating infrastructure, deploying applications, and implementing CI/CD pipelines to streamline development operations.

Skills:

AWS, Docker, Kubernetes, Jenkins, Linux, Terraform

Work Experience:

DevOps Engineer at CloudWorks (2021-2024)

Developed automated CI/CD pipelines using Jenkins, implemented infrastructure as code with Terraform, and maintained Kubernetes clusters.

Systems Engineer at InfraTech (2018-2021)

Maintained Linux-based infrastructure, automated deployment scripts, and assisted in cloud migration projects.