# **Mailing Lists**

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### 1. Important Notices

Before posting a question or problem to any mailing list, please first look at the following resources:

- Forrest FAOs
- Forrest documentation
- <u>Cocoon Links</u> (section: Related Topics) for pointers to general XML and XSL and Java related resources. Please do not ask such questions here unless they are related to Forrest.
- Mailing list <u>archives</u> a veritable goldmine of Forrest-specific information.
- Contribution <u>notes and tips</u> (e.g. a clear subject heading; being patient).

If you are posting about a problem that you are having, it will aid in finding a speedy resolution if you provide full configuration details, including the version number of Forrest, your operating system, JDK version, and servlet engine, and full details of any errors encountered including full error messages and stack traces.

Note:

Please use our Jira <u>issue tracker</u> to submit attachments, rather than the mailing list. Create a new issue, if necessary.

Please do not send emails directly to individual developers asking for free support. We are non-paid volunteers who help out with the project and we do not necessarily have the time or energy to help people on an individual basis. Instead, we have these mailing lists which contain many individuals who will help to answer. There are numerous benefits of using mailing lists over private communication. It is a shared resource where others can also learn from common mistakes and as a community we all grow together. This discussion also builds a searchable knowledge-base. Doing off-list discussion is not efficient: only one person hears the answers and it will cause the volunteers to become burnt out. See FAQ about job offers.

#### 2. Lists

See ASF-wide <u>notes</u> about expectations, subscription instructions, nettiquette, etc. for all mailing lists. Be aware of the <u>Public Forum Archive Policy</u>.

Name	Archives	Purpose	Notes	Subscription Management	
user@forrest	mod mbox at mail-archives.apacl mail-archive.com Gmane	Any general issue related to the day-to-day use of Forrest.	This is a subscriber-only list (in an effort to stop spam), so you must join before you can post.	user-subscribe <at>user-unsubscribe<a user-help<at>forres</at></a </at>	at>forrest.apache.or
dev@forrest	MARC: Mailing list ARChives at AIMS mod mbox at mail-archives.apacl mail-archive.com Gmane	Any issue related to development and enhancement.	Postings from non-subscribers are moderated. Read-only NNTP access to forrest-dev is available through	dev-subscribe <at>f dev-unsubscribe<a dev-help<at>forres</at></a </at>	t>forrest.apache.org

gmane.text.xml.forr

			newsgroup		
svn@forrest	mod_mbox at mail-archives.apacl mail-archive.com Gmane	Receive notifications on changes in the Forrest codebase in the SVN repository.	Replies go to dev@forrest	svn-subscribe <at>forest</at>	>forrest.apache.org
site-svn@forrest	mod_mbox at mail-archives.apacl mail-archive.com	Receive I notifications on changes to the generated Forrest site SVN.	Replies go to dev@forrest		at>forrest.apache.or e <at>forrest.apache rrest.apache.org</at>

## 3. Mailing list in mbox-format

These are Gzipped monthly archives which you can import into your local mail client.

- <u>user</u> Since May 2004
- <u>dev</u> Since February 2002
- <u>svn</u> Since June 2004

## 4. Related Mailing Lists

- XML Apache Projects list of mailing lists for all xml.apache.org projects
- Especially Apache Cocoon
- All Apache Software Foundation <u>lists</u>.