



**Login One! authentication and user plug-in for Joomla! 3.x
Standard Edition**

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A plug-in that prevents multiple simultaneous log-ins of the same user

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WHAT THIS PLUG-IN DOES

This plug-in blocks multiple log-ins by the same user credentials, for both front- and back-end. When a user is already logged in, for example on another work station, a notification is displayed and user must either sign off the first session, or wait until the first session has expired. Super Users can always have multiple log-ins.

The additional options that are available in the Premium and Business Editions are summarised at the end of this document.

Basic setup instructions for Login One! authentication and user plug-ins for Joomla! 3.x – STANDARD EDITION

This information is to be considered a basic guideline and is provided as is, without warranty. Your Joomla! installation and setup may be different from the basis for these instructions.

IMPORTANT NOTES WHEN USING OTHER 3RD PARTY PLUG-INS

The use of additional 3rd party (i.e. additional to a standard Joomla! install) authentication and user plug-ins may turn the Login One! software partly or totally ineffective, meaning that it will not - or only partly - perform the tasks for which it has been designed.

REQUIREMENTS

- Joomla! 3.x
- Website uses the standard Joomla! log-in module. This plug-in may work well with other 3rd party log-in modules, but this cannot be guaranteed.
- Browser has cookies enabled

HOW TO CHECK FOR UPDATES

- Open the Login One! plug-in manager screen via 'Extensions' / 'Plugin Manager'.
- Under "Description" in the panel at the left near the plug-in logo, you will find the current version and a link to check for updates.

PREPARATION

The Login One! download zip file contains two installation packages: the authentication plug-in and the user plug-in.

Unzip the downloaded file and store the two installation files into a temporary folder.

Authentication and user plug-ins can be critical. You are therefore strongly advised to make a backup of your files and website before installing this plug-in

INSTALLATION

If you already have an earlier version of Login One! installed, just install this version on top of your existing install. Your settings will be kept.

Please make sure that you complete all below steps in one go. In other words: do not log out from the admin back-end without having completed all below installation steps 1 through 5.

1. Installation

You must install two plug-ins: the Login One! authentication plug-in and the Login One! user plug-in. Install both plug-ins via the Joomla! backend, from the temporary folder containing the installation files.

NOTICE: If the plug-in installation does not complete, meaning it ends prematurely and an error is reported, please read the following:

Authentication plug-ins can be critical and on top of this, the Joomla! 3.x core software has seen several significant revisions since its first release. Some of these revisions affect the user log-in process and therefore the Login One! plug-in.

We want to make sure that our software performs to expectation. We have temporarily restricted the installation of the Login One! plug-in to the Joomla! versions that we have tested and verified, so that the chances of locking yourself out from your website are minimised.

Possible causes:

- The plug-in version that you are trying to install has not (yet) been verified and released for the Joomla! 3.x core version that you are using.

Possible solution:

- Check your version of the plug-in and update both the authentication and the user plug-in if possible and necessary.
- If you already have the latest version, check again for a new update later.

How to check your plug-in version:

- In the authentication plug-in description, next to the plug-in logo, you will find the following text: "Is this the latest version? Click here". Click the "here" link and you will be taken to our web page.

2. Plug-in Manager

Enable (publish) both Login One! plug-ins (authentication and user).

All registered users except Super Users will be denied multiple log-ins. See also under SESSION LIFETIME.

For proper functioning, you must place both the Login One! authentication and user plug-ins at the top of the plug-in list, to make sure they are the first to be fired.

Save the plug-in settings.

3. Plug-in Manager

IMPORTANT: You must disable (unpublish) **BOTH** the standard Joomla! authentication plug-in (named Authentication - Joomla) **AND** the standard Joomla! user plug-in (named User - Joomla!). If you do not disable these, this plug-in will not work, but first make sure that you have enabled the Login One! plug-ins, otherwise you will not be able to log into your website's front and backend.

NOTE: If you had configured the standard Joomla! User plug-in (named User – Joomla!) with respect to the options *Strong Passwords*, *Auto-create Users* and *Notification Mail to User*, then you should configure the Login One! user plug-in in the same way.

For proper functioning, you must place both the Login One! authentication and user plug-ins at the top of the plug-in list, to make sure they are the first to be fired.

4. Plug-in check

While remaining logged-in to the back-end of your website, log into the front-end with Super User credentials, preferably in a separate new browser tab or window.

You need to do this in order to check whether the plug-in is allowing you to log into your website.

A Joomla! core software update may have altered the required log-in procedures in a way that you may lose access to **both the front- and back-end** of your website through the Login One! Plug-in. If you are not getting a password failure message, you will be safe.

If you are not able to log into your website or if you are seeing a password failure message while you have entered the correct credentials, you should immediately re-enable the standard Joomla! authentication and user plug-ins and disable both the Login One! authentication and user plug-ins. Do this before you log out from the back-end and do not use the Login One! plug-ins again before having resolved the issue!

5. You're done. Enjoy!

Test your install. Log in with the same user name at two different work stations.

If you do not have a second work station, you can do the following:

- Set the 'Strict mode' option to YES ('Basic options'). Save the options.
- Log into the frontend of your website as a registered user (not as a Super User).
- Shut down your browser completely, without logging out.
- Restart your browser and log into your website again. You should see the Login One! message.
- Do not forget to set the 'Strict mode' option back to NO after you are done.

See also the USAGE NOTES and SESSION LIFETIME section below.

USAGE NOTES

Some users do not end their session by properly signing off. They simply close their browser. Joomla! then continues to keep the session in its database. So if you sign back in before the first session has expired, Joomla! will register your second login as a multiple session and Login One! plug-in should deny access. However, if you sign in at the same work station where you ended an earlier session by closing your browser, Login One! will allow access.

So, if you are planning to continue with a new session on another work station, make sure you properly sign off at the first work station. If you don't, you will have to wait until the first session expires. The waiting time depends on the website's configuration and with Joomla! 3.x this can be significantly longer than the configured session lifetime, see the below notes about SESSION LIFETIME.

If you experience unexpected behaviour, please check whether the Login One! user plug-in has been enabled.

SESSION LIFETIME

With the release of Joomla! 1.6 its developers have changed the way in which a frontend user session expires. One of the consequences being, that a logged-in user session is automatically and periodically refreshed if the Login Form is displayed on the web page, a behaviour which is known as 'keep alive'. This means that the corresponding session will be kept alive beyond the session lifetime as configured in the Joomla! global configuration and it reduces the effectiveness of the Login One! plug-in, see the examples below. The Premium and Business editions of Login One! deal with this problem.

Unless you have already taken action, your website will most likely behave as in the first example.

- Example of standard Joomla! 3.x behaviour with Login One! freeware edition:
User logs into website (session A), leaves the session open and abandons the work station.
User attempts login on a different work station (session B). Access is denied and a message is displayed by Login One! advising user to wait X minutes for session A to expire. With every log-in attempt to establish session B, the waiting time counts down.

Approximately 1 minute before expiration of session A, session A is automatically refreshed (as if the user of session A hits the 'refresh' button). The waiting time for session B is reset to X minutes and user continues to be denied access.

In principle, session B can never be established as long as the Login Form is active on work station A. This is fine for trial purposes, but does not give optimum protection.

RECOMMENDATION: To achieve better protection, you should get and install the Login One! Premium or Business edition.

- Example of standard behaviour of Joomla! 3.x with Login One! Premium or Business:
User logs into website (session A), leaves the session open and abandons the work station.
User attempts login on a different work station (session B). Access is denied and a message is displayed by Login One! advising user to wait X minutes for session A to expire. With every log-in attempt to establish session B, the waiting time counts down.

When the waiting time has expired, user can log into the second work station; session B is established and session A is closed. This is the optimum behaviour of the Login One! plug-in, provided you have installed and activated the plug-in properly.

FORGOTTEN TO ENABLE THE PLUG-INS?

If you have not enabled both the Login One! Authentication and User plug-ins, but did disable the Joomla! plug-ins, you cannot login to your website's front and back end once you have (been) logged out.

To resolve this, you can enable the Login One! plug-ins by editing the appropriate MySQL database tables. You will need MySQL Admin access to do this.

Go to the table 'jos_extensions' (replace the 'jos_' prefix by the prefix that you are using) and look for the Login One! authentication and user plug-ins. Edit these two records and set their 'enabled' parameter to 1.

UNINSTALLING

First enable the standard Joomla! authentication and user plug-ins ('Authentication - Joomla' and 'User - Joomla').

Then disable both the Only Once! authentication and user plug-ins.

Uninstall the Only Once! authentication and user plug-ins via the Joomla! Extensions / Extension Manager menu.

PLUG-IN OPTIONS (Parameters)

BASIC OPTIONS

The options list includes IP-related filters. Handle these filters with extreme caution!

In fact, the 'allowed IP addresses' option should not be there and its use is strongly discouraged. The filter has nevertheless been included, to make the parameter palette more complete.

PLEASE BE AWARE of the fact that malicious website visitors may use fake ('bogus') IP addresses and they are therefore not necessarily who they want you to believe they are! You have been warned!!

STRICT MODE

If 'Strict Mode' has been set to YES, users may never have duplicate simultaneous sessions, inclusive those from the same work station. Super Users may always have duplicate sessions. The recommended and default setting for this option is NO.

Note: If your website is supporting the standard Joomla! 'remember me' log-in function and has this function enabled, the recommended setting for the Strict Mode option is NO, otherwise both functions may be conflicting.

Read the tooltips with the other options to learn what these do.

ABOUT COOKIES

The Login One! plug-in uses cookies to establish whether a user is trying to log in twice at the same work station. If this is the case while the plug-in has been set to "Strict mode NO", the cookie is checked and the user is allowed a second log-in.

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[The following pages describe the additional functionalities and options of the Premium and Business Editions.](#)



The Premium Edition of this module offers many additional functions and configuration options.

The additional options of the Premium Edition are summarised below.

PREMIUM EDITION - BASIC OPTIONS

ALLOWED USER GROUPS

User groups that are allowed multiple simultaneous sessions. Multiple groups may be selected. Super Users are always allowed multiple log-ins.

USER GROUP PRIORITY

If an account has been assigned to a user group that has not been 'allowed' plus at the same time to a user group that has been 'allowed', the plug-in needs to know which user group takes priority, in other words: allowed or not allowed.

Options are 'most restrictive' (default) or 'least restrictive'.

PREMIUM EDITION - ADVANCED OPTIONS

LOG-IN OVERRIDES

A log-in override is required to properly deal with the user session management that has is used by the Joomla! core software, version 1.6 and later.

The override is optional. Without the override, the plug-in will be less effective.



The Business Edition offers executive functions and configuration options.

The options of the Business Edition that are additional to the Premium Edition are summarised below.

BUSINESS EDITION - BASIC OPTIONS

ALLOWED/DENIED USERS FROM IP ADDRESS

You can allow or deny multiple log-ins for a specified user attempting log-in from a specified IP address by assigning user IDs to IP addresses.

DENIED USER EMAILS

You can deny multiple log-ins for users having specified email addresses.

MAXIMUM ALLOWED SESSIONS

If you have allowed multiple log-ins for specified users or user groups, you can limit the maximum number of simultaneous sessions for these users.

BUSINESS EDITION - ADVANCED OPTIONS

NOTIFICATION OPTIONS

ADMIN NOTIFICATION

An email notification can be sent to the website administrator(s) when a multiple log-in has been detected and denied.

RESET NOTIFICATION

If admin notifications have been set to 'Upon first instance only', you will not receive notifications related to the same user for consecutive log-in attempts until the period configured here has passed. After the configured period, the admin notification of the user's multiple log-in record will be reset and a new admin notification will be sent upon the next multiple log-in attempt by this user.

CLEAR NOTIFICATION RECORDS

When a user has not attempted multiple log-ins during the period configured here, the multiple log-in record for this user will be cleared from the database.

Setting this to 'Never' is not recommended, because your database size will continue to increase.

USER NOTIFICATION

Configures how users are notified when a log-in access is denied: by a message on the screen or by redirection to an article or URL.

ADVANCED ACCESS OPTIONS

USER LOG-IN TYPE

Select how a user may log in: with username, with email address instead of username, or with either username or email address.

MASTER PASSWORD

Option to use a master password for the website.

MASTER PASSWORD GROUPS

Configures the user groups that are authorised to use the master password. Multiple groups are possible.

SPECIAL USER GROUPS

User group(s) that are allowed multiple log-ins with a number of maximum allowed sessions that differs from the default setting for 'allowed user groups'.

SPECIAL USER GROUPS PRIORITY

This setting specifies which session maximum will apply to users that have been assigned to multiple special groups, e.g. 'most restrictive' or 'least restrictive'.

MAXIMUM ALLOWED SESSIONS SPECIAL USER GROUPS

If you have allowed multiple log-ins for specified special user groups, you can limit the maximum number of simultaneous sessions for these users.

ALLOW IP SWITCH AFTER

Configures the time span within which a user cannot log in from an IP address that differs from the latest valid session. Super Users are always allowed to switch IP addresses.

ALLOW MULTIPLE IP SESSIONS

Applies only to users that are allowed multiple simultaneous log-ins, either limited or unlimited in number. If set to 'No', simultaneous log-ins from IP addresses that differ from the first valid log-in session will be denied. Super Users may always have sessions coming from multiple IP addresses.

ADVANCED OTHER OPTIONS

FORCE LOG-OUT OPTION

To users that have been denied multiple log-in access, you can offer a clickable link to clear all their sessions immediately, so that they can log in. The use of this option is not recommended, but it has been added upon customer request.

NOTIFICATION MESSAGE

Configures that notification message that is displayed upon access denial. May be in any language that is supported by your website.