



# Alex Pain

DATA ANALYST (POWER BI DEVELOPER)

## Profile

I am a results-driven Data Analyst (Power BI Developer), I have a proven track record of successfully delivering complex technical projects that drive tangible business value. I have developed a deep understanding of the latest technologies and approaches, and am skilled at navigating the challenges of modern Data Analysis. In my current role, I have successfully led a number of high-profile projects, building strong relationships with clients and team members along the way. I've worked with customers across multiple industries including Aerospace Manufacturing, Healthcare, Technology and Land Enforcement often at C-Suite level. I am known for my ability to foster a collaborative and inclusive work environment, and am committed to mentoring and developing my team members to reach their full potential. In addition to my technical expertise, I am a thought leader and thought partner within my field, and am always seeking out new opportunities to learn and grow. I bring a proactive and solutions-focused approach to every challenge. I pride myself on delivering to the best of my ability and treating individuals with respect at all times.

## Employment History

### Data Analyst, Sagoss Group, Henley-on-Thames

AUGUST 2023 – PRESENT

- Implemented and maintain a Power BI infrastructure including licensing, workspaces, row-level security, apps, security groups and data refresh schedules
- Work closely with stakeholders to understand their requirements and translate them into effective and actionable reports
- Analyzing and understanding complex data sets, including data from various sources such as MySQL databases, Excel files, and APIs. Performed upstream data cleansing, transformation, and modeling to ensure data accuracy and reliability and report efficiency
- Developing visually appealing and user-friendly reports and dashboards using Power BI features such as visualizations, drill-down capabilities, and interactive filters. Presenting data insights in a compelling and understandable manner to facilitate data-driven decision-making
- Train end-users on how to use Power BI reports and dashboards
- Solving customer issues raised in Jira
- Creating Change Request documentation to aid Developers in new feature implementations within the Sagoss software

### Power BI Developer, Middlesex Aerospace, Basingstoke

SEPTEMBER 2022 – JULY 2023

- Implemented and maintained a Power BI infrastructure including licensing, workspaces, row-level security, apps, security groups and data refresh schedules
- Designed, developed, and implemented Power BI solutions to meet internal departments/staff requirements
- Analyzed and understood complex data sets, including data from various sources such as MSSQL databases, Excel files, and APIs. Performed data cleansing, transformation, and modeling to ensure data accuracy and reliability

## Details

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## Links

[apain.dev](https://apain.dev)  
[LinkedIn](#)

## Skills

SQL (MySQL & MSSQL)  
  
Power BI  
Power Query  
DAX  
Row-Level Security  
Power Automate  
Excel  
Azure (various)  
Communication

## Qualifications

Power BI Introduction & Advanced  
  
DAX Introduction & Advanced  
  
Microsoft Technology Associate: Mobility and Device Fundamentals  
  
Microsoft Technology Associate: Networking  
  
Cloud Processes  
Coding and Logic  
Business Processes

- Developed visually appealing and user-friendly reports and dashboards using Power BI features such as visualizations, drill-down capabilities, and interactive filters. Presenting data insights in a compelling and understandable manner to facilitate data-driven decision-making
- Configured data refresh schedules and maintained data consistency
- Created new and maintained existing SAP Crystal Reports

### **IT System Administrator, Middlesex Aerospace, Basingstoke**

JANUARY 2020 – JULY 2023

- Initially implemented an infrastructure overhaul and further maintained to best practices for Cyber Essentials Plus certification requirements
- Maintained and improved the Windows environment to Microsoft best practices and resilience
- Technical authority for Microsoft 365 (Autopilot/Intune, Exchange, Teams) issues and user device security
- Improved business processes through streamlining or automation solutions
- Provided all lines of support
- Installation, configuration, and maintenance of operating systems and software
- Ensured systems are backed up, patched and secured - e.g. Firewalls, VPNs, Servers and Content filter
- Created and updated technical and end user documentation and policies
- Procurement of new hardware and upgrading of existing hardware

Both roles were worked simultaneously during the indicated dates as an opportunity to develop my Power BI and SQL skills.

### **Service Administrator, FROMM Packaging Ltd, Taplow**

AUGUST 2018 – DECEMBER 2019

- Ensured product orders are placed, despatched and tracked to delivery / receipt to maintain quality & service
- Addressed Customer concerns and additional enquiries
- Provided technical sales advice
- Created and maintaining rental contracts for Customers who wish to rent rather than purchase equipment
- Preparation of quotations
- Created monthly and annual rental invoices
- Responsible for planning a monthly service schedule for on-site engineers
- Ensured all tasks and duties are underpinned by Company policies/Procedures and Compliance documentation