

# **Amrutha Palaniyappan**

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### **EDUCATION**

# **Carnegie Mellon University**

Human Computer Interaction (GPA, 3.90) Economics (GPA, 3.55)

Graduating May 2020 Dean's List

#### **EXPERIENCE**

# **UX Design Intern, Expedia Group**

Summer 2019 | Bellevue, WA

Worked with Expedia Group's Global Customer Services team to design and ship web and mobile solutions for Expedia's virtual assistant chatbot. Successfully presented designs at company wide product reviews and implemented features working alongside product manager, content strategist, and engineering team.

# Product Design Intern, My Sameway

Summer 2018 | Boston, MA

Spearheaded user research and design processes to develop, prototype, test, and ship platform features for mobile application. Oversaw successful launch of beta application on to iOS platform working closely with CEO & team.

### Research Assistant, Human Computer Interaction Institute

Summer 2017 - Present | Pittsburgh, PA

Designed an iterative process to manage an independent study for over 200 individual cases, providing PNC bank with comprehensive data for their current investment systems.

### Research Assistant, Infant Language and Learning Lab

Winter 2017 | Pittsburgh, PA

Conducted 45 + testing sessions to determine the effect of animations on children's reading comprehension. Utilized technologies including MATLAB to compile qualitative data.

#### **ACTIVITIES**

Sahara Dance Team, Captain

Delta Delta Delta Fraternity, Social Chair

#### **SKILLS**

Research	Technology	Design
Concept Mapping Affinity Diagramming Contextual Inquiries Storyboarding Speed dating Usability testing A/B testing	Python Matlab R Studio HTML/CSS Javascript Jira Confluence	Adobe Creative Cloud Sketch App Invision Figma Zeplin Framer Marvel