

Work Experience

ServiceNow Developer **Jahnel Group, New York** **Jul 18 - Present**

- Integrate ServiceNow with third party applications like AWS, JIRA, and Slack using SOAP and REST Services.
- Develop custom global/scoped applications, using client and server-side scripting.
- Build custom portals and widgets using HTML, CSS, and AngularJs.
- Create workflows, ACLs for users and groups, as well as scheduled events.
- Implement modules like ITSM, GRC, SECOPS, HR, CSM, Change Management, PPM, and CMDB.
- Configure email notifications to notify users, with experience in creating custom email templates in HTML and email scripts.
- Analyze code and requirements, identified process improvements, and recommended changes to emphasize standards, supportability, and performance management.
- Collaborate with other developers, designers, and architects to develop application on the ServiceNow platform as well as implement, enhance and optimize existing modules

Software Engineering Intern **Findyr, New York** **Sept 17 – Dec 17**

- Interacted with developers and business analysts to perform unit, regression, positive, negative, integration, and functional testing throughout STLC, BLC, and UAT to create a bug free product.
- Created a detailed test plan document for end users to test the application.
- Implemented URL hiding functionality into the android application to improve user experience.
- Involved in defect reporting, defect tracking, and defect reproduction.
- Prepared test reports and submitted the bug findings to JIRA

Research Assistant **New York Institute of Technology, New York** **Feb 17 – May 17**

- Wrote Scripts to automate data cleaning process in python using Pandas and NumPy.
- Designed and implemented Support Vector Machine in MATLAB to build a model based on the collected data.
- Optimized the model by writing shell scripts to calculate the Fisher Scores for feature selection to increase accuracy of the SVM.
- Responsible for collecting, reviewing, and backing up data using the OpenDS simulator.

Android Developer **Freelance App Developer, Mumbai, India** **Apr 15 – Jul 15**

- Contributed to the full mobile application development lifecycle from planning, requirement gathering, development to testing.
- Responsible for development of application logic and UI resources using Android Development Studio and Android SDK
- Successfully deployed the application on Google play store as 'DumbCharades' which currently has over 10,000+ downloads and a 4.6 rating

Technical Skills

Programming Languages: JavaScript, AngularJs, Angular, Python, PHP, HTML5, CSS3, jQuery, AJAX, Bootstrap, SQL

Tools: Git, JIRA, Vagrant, Gradle, Maven, Jenkins, VirtualBox, WordPress

Databases: Oracle, MySQL, SQLite, PostgreSQL, MongoDB, MS Access, Firebase, DB2

Platforms: Linux (Ubuntu and CentOS), Windows, Android, Mac OS, iOS

Servers & Cloud Platform: XAMPP, Apache Tomcat, Amazon Web Services (RDS, Beanstalk, EC2, DynamoDB, S3, Route 53)

Methodology: Scrum, Agile, Waterfall Model

Education

New York Institute of Technology

M.S in Computer Science

GPA: 3.93 | May 2018