# **Andres Paredes**

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#### Summary

Motivated individual with a strong work ethic and working independently. Strong organizational and team collaboration skills with experience in improving processes. Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level position. Ready to help team achieve company goals. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

#### **Education**

## Software Engineering Technician

Centennial College • Scarborough, On 01/2024 Current GPA: 3.6 GPA

## **High School**

La Salle • Bogota, Cundinamarca 11/2021 GPA: 3.7 / 4.0

Ranked 24% in Class

### **Skills**

Software Development, .NET Framework, Web Application Development, Proficiency in HTML and CSS, Scripting Languages: Python, JavaScript, Proficiency using SQL, Proficiency using Java and C#

## **Experience**

## Warehouse Associate

Amazon Delivery Warehouse • Toronto, On

06/2023 - Present

- Grabbing packages and placing them in the area of the rack.
- Stowing packages in delivery bags.
- Pickings Oversized packages and delivery bags, and placing them into carts from drivers.
- Prepared orders for shipment by picking, packing, and labeling merchandise.
- Manually or mechanically loaded and unloaded materials from pallets, skids, platforms, cars, lifting devices, or other transport vehicles
- Assembled orders and packed items for shipment, conveying orders to shipping personnel
- Used hand-held devices and computers to record and monitor inventory levels and completed audits to uncover and address inaccuracies.
- Consistently lifted materials weighing as much as 50 pounds.
- Inspected work areas for cleanliness and obstacles and removed cartons and boxes to keep work areas organized and hazard-free.
- Operated pallet jacks and material moving equipment to receive and transport items from various warehouse locations.
- Maintained clean, orderly work environment free of hazards.

Used machinery and equipment such as box cutters, shrink-wrap guns and electric pallet jacks.

### Server Assistant

Tapagria Restaurant • Toronto, On

06/2023 - Present

- Bussed tables between courses and load and unloaded trays to expedite tasks.
- Greeted customers warmly to provide exceptional customer service.
- Transported dirty utensils, dishes, and trays to kitchen to help team stay on top of cleaning.
- · Collaborated with other staff members to maintain high-level customer satisfaction.
- Communicated customer needs clearly to kitchen staff for fast, accurate orders.
- Assisted with dining room set up prior to and after service period.
- Maintained knowledge of current menu items, garnishes, ingredients and preparation methods to promptly answer customer questions.
- Greeted customers and provided menus upon arrival to dining room.
- Answered customer questions about food and beverage items and assisted with menu selections.
- Addressed customer complaints and inquiries to verify satisfaction.
- Delivered exceptional guest experiences through attentive service and quick response to issues.
- Arranged tables and chairs for special occasions and events.
- Maintained clean, safe and organized work environment to safeguard servers and patrons.
- Kept close eye on customers to quickly spot leaving guests and clear tables for future patrons.

Languages

Spanish, English