

ARPAN PATEL

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Education

DePaul University, Chicago, IL
Major: Computer Science/Software Development
Dean's List – all quarters in attendance
GPA 3.6/4.0

June 2017

Experience

Garrett–Evangelical Theological Seminary
Educational Technology Administrator

September 2017 – Present

- Train faculty and teaching assistants as needed with various educational software
- Monitor and provide timely response to faculty needs related to computers and software in teaching and research
- Maintain and troubleshoot classroom technology
- Train staff and faculty on Zoom and other video conferencing software

Maine East High School, Park Ridge, IL

Building Computer Technician College Intern

January 2014 - Present

- Monitor and provide timely response to help desk issues within 30 minutes
- Coordinate with technology team of four to assist the resolution of help desk tickets
- Support end users in the use of technical equipment and software with creation of simple user guide
- Schedule to setup computer labs, class rooms, and install software as needed throughout the building
- Maintain security of equipment by examining the computers in the building
- Inventory of software and hardware that helps tech department with keeping track quantities

Oakton Community College

Computer Lab Assistant

January 2013-October 2015

- Accountable for managing time and making sure all the classes go smoothly
- Assist students and staff members with technical issue like, printing, Microsoft Office, and etc. on daily basis
- Performed computer maintenance and installed software
- Trained four new students' employees
- Installing and configuring in deployment of hardware and software

Awards

- Illinois Technology Foundation Fifty for the Future.
- Upsilon Pi Epsilon International Honor Society of the Computing and Information Disciplines
- Phi Theta Kappa Honor Society

Technical Skills

- Languages: (Python, Java, Django, HTML5, CSS, JavaScript, PHP, SQL,)
- Operating System: (XP/7/8/10, Linux, and OS X)
- Languages: English, Gujarati, and Hindi.
- Software: Proficient in Microsoft Office(Word, Excel, Power Point, Access, Outlook), Putty, Eclipse, Maya, C9, WordPress, Drupal , SQL Developer
- Mobile Devices(iOS, Android)
- Version Control: Bitbucket, Git