```
<!DOCTYPE html>
<html>
<head>
    <meta charset="utf-8">
    <meta http-equiv="X-UA-Compatible"</pre>
content="IE=edge,chrome=1">
    <title>Support</title>
    <meta name="description" content="customer support</pre>
platform">
    <meta name="keywords" content="osTicket, Customer support</pre>
system, support ticket system">
    <meta name="viewport" content="width=device-width, initial-</pre>
scale=1.0, maximum-scale=1.0, user-scalable=no">
    <link rel="stylesheet" href="/services/css/osticket.css"</pre>
media="screen">
    <link rel="stylesheet"</pre>
href="/services/assets/default/css/theme.css" media="screen">
    <link rel="stylesheet"</pre>
href="/services/assets/default/css/print.css" media="print">
    <link rel="stylesheet"</pre>
href="/services/scp/css/typeahead.css"
         media="screen" />
    <link type="text/css" href="/services/css/ui-</pre>
lightness/jquery-ui-1.10.3.custom.min.css"
        rel="stylesheet" media="screen" />
    <link rel="stylesheet" href="/services/css/thread.css"</pre>
media="screen">
    <link rel="stylesheet" href="/services/css/redactor.css"</pre>
media="screen">
    <link type="text/css" rel="stylesheet"</pre>
href="/services/css/font-awesome.min.css">
    <script type="text/javascript" src="/services/js/jquery-</pre>
1.8.3.min.js"></script>
    <script type="text/javascript" src="/services/js/jquery-ui-</pre>
1.10.3.custom.min.js"></script>
    <script src="/services/js/jquery.multifile.js"></script>
    <script src="/services/js/osticket.js"></script>
    <script src="/services/scp/js/bootstrap-</pre>
typeahead.js"></script>
    <script type="text/javascript"</pre>
src="/services/js/redactor.min.js"></script>
    <script type="text/javascript" src="/services/js/redactor-</pre>
osticket.js"></script>
     <meta name="csrf token"</pre>
content="0cdb317181840d42d8b39a4ff0be2f71c80d64f1" />
</head>
<body>
```

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<div id="container">
       <div id="header">
          <a id="logo" href="/services/index.php"</pre>
          title="Support Center"><img src="/services/logo.php"
border=0 alt="Support"
              style="height: 5em"></a>
           >
                           Guest User | <a
href="/services/login.php">Log In</a>
       </div>
              ul id="nav">
          <a class=" home"
href="/services/index.php">Support Center Home</a>
<a class="active new"
href="/services/open.php">Open  New  Ticket</a>
<a class=" status" href="/services/view.php">Check Ticket
Status</a>
       <div id="content">
        <h1>Open a New Ticket</h1>
Please fill in the form below to open a new ticket.
<form id="ticketForm" method="post" action="open.php"</pre>
enctype="multipart/form-data">
 <input type="hidden" name=" CSRFToken "</pre>
value="0cdb317181840d42d8b39a4ff0be2f71c80d64f1" /> <input
type="hidden" name="a" value="open">
 Help Topic:
          <select id="topicId" name="topicId"</pre>
onchange="javascript:
                  $('#dynamic-form').load(
                      'ajax.php/form/help-topic/' +
this.value);
                  ">
              <option value="" selected="selected">&mdash;
Select a Help Topic —</option>
              <option value="2" >Feedback</option><option</pre>
value="1" >General Inquiry/option><option value="10" >Report a
Problem</option><option value="11" >Report a Problem / Access
Issue
                       </select>
          <font class="error">*&nbsp;</font>
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<hr />
   <div class="form-header" style="margin-bottom:0.5em">
   <h3>Your Information</h3>
   <em></em>
   </div>
   <1abel for="3f68afb8840a711a"
class="required">
             Email Address:</label>
                 <span style="display:inline-block">
      <input type="text"</pre>
          id="3f68afb8840a711a"
          size="40" maxlength="64"
                                           placeholder=""
name="3f68afb8840a711a"
          value=""/>
      </span>
                               <font class="error">*</font>
                    <1abel for="427dccfbc77eefc4"
class="required">
             Full Name:</label>
                 <span style="display:inline-block">
      <input type="text"</pre>
          id="427dccfbc77eefc4"
          size="40" maxlength="64"
                                           placeholder=""
name="427dccfbc77eefc4"
          value=""/>
      </span>
                               <font class="error">*</font>
                    <1abel for="b5f37d1bf9c43611"
class="">
             Phone Number:</label>
                 <input type="text" name="b5f37d1bf9c43611"</pre>
value=""/> Ext:
          <input type="text" name="b5f37d1bf9c43611-ext"</pre>
value="" size="5"/>
```

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 <hr />
   <div class="form-header" style="margin-bottom:0.5em">
   <h3>Ticket Details</h3>
   <em>Please Describe Your Issue</em>
   </div>
   <label for="1a441f85e9ea89fc"
class="required">
               Issue Summary:</label>
                  <span style="display:inline-block">
       <input type="text"</pre>
           id="1a441f85e9ea89fc"
           size="40" maxlength="50"
                                              placeholder=""
name="1a441f85e9ea89fc"
           value=""/>
       </span>
                                 <font class="error">*</font>
                      <div style="margin-bottom:0.5em;margin-</pre>
top:0.5em"><strong>Issue Details</strong>:</div>
       <textarea name="message"
           placeholder="Details on the reason(s) for opening
the ticket."
                          data-draft-namespace="ticket.client"
               data-draft-object-id="be19a0f378ef"
                      class="richtext draft draft-delete
ifhtml"
           cols="21" rows="8" style="width:80%;"></textarea>
                              <font class="error">*</font>
                  <hr/>
       <div><strong style="padding-right:lem; vertical-</pre>
align:top">Attachments: </strong>
       <div style="display:inline-block">
       <div class="uploads" style="display:block"></div>
       <input type="file" class="multifile"</pre>
name="attachments[]" id="attachments" size="30" value="" />
       </div>
       <font class="error">&nbsp;</font>
       </div>
       <hr/>
```

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   <hr/>
 <input type="submit" value="Create Ticket">
      <input type="reset" value="Reset">
       <input type="button" value="Cancel"</pre>
onClick='window.location.href="index.php"'>
 </form>
      </div>
   </div>
   <div id="footer">
       Copyright © 2016 <a href="http://osticket.com"</p>
target=" blank" title="osTicket">osTicket.com</a> - All rights
reserved.
       <a id="poweredBy" href="http://osticket.com"</pre>
target=" blank">Powered by osTicket</a>
   </div>
<div id="overlay"></div>
<div id="loading">
   <h4>Please Wait!</h4>
   Please wait... it will take a second!
</div>
</body>
</html>
```