```html
<!DOCTYPE html>
<html>
<head>
    <meta charset="utf-8">
    <meta http-equiv="X-UA-Compatible"
content="IE=edge,chrome=1">
    <title>Support</title>
    <meta name="description" content="customer support
platform">
    <meta name="keywords" content="osTicket, Customer support
system, support ticket system">
    <meta name="viewport" content="width=device-width, initial-
scale=1.0, maximum-scale=1.0, user-scalable=no">
    <link rel="stylesheet" href="/services/css/osticket.css"
media="screen">
    <link rel="stylesheet"
href="/services/assets/default/css/theme.css" media="screen">
    <link rel="stylesheet"
href="/services/assets/default/css/print.css" media="print">
    <link rel="stylesheet"
href="/services/scp/css/typeahead.css"
        media="screen" />
    <link type="text/css" href="/services/css/ui-
lightness/jquery-ui-1.10.3.custom.min.css"
        rel="stylesheet" media="screen" />
    <link rel="stylesheet" href="/services/css/thread.css"
media="screen">
    <link rel="stylesheet" href="/services/css/redactor.css"
media="screen">
    <link type="text/css" rel="stylesheet"
href="/services/css/font-awesome.min.css">
    <script type="text/javascript" src="/services/js/jquery-
1.8.3.min.js"></script>
    <script type="text/javascript" src="/services/js/jquery-ui-
1.10.3.custom.min.js"></script>
    <script src="/services/js/jquery.multifile.js"></script>
    <script src="/services/js/osticket.js"></script>
    <script src="/services/scp/js/bootstrap-
typeahead.js"></script>
    <script type="text/javascript"
src="/services/js/redactor.min.js"></script>
    <script type="text/javascript" src="/services/js/redactor-
osticket.js"></script>

    <meta name="csrf_token"
content="0cdb317181840d42d8b39a4ff0be2f71c80d64f1" />
</head>
<body>
```

```html
    <div id="container">
        <div id="header">
            <a id="logo" href="/services/index.php"
            title="Support Center"><img src="/services/logo.php"
border=0 alt="Support"
                style="height: 5em"></a>
            <p>
                                    Guest User | <a
href="/services/login.php">Log In</a>
                            </p>
        </div>
                <ul id="nav">
            <li><a class=" home"
href="/services/index.php">Support Center Home</a></li
>
<li><a class="active new"
href="/services/open.php">Open New Ticket</a></li>
<li><a class=" status" href="/services/view.php">Check Ticket
Status</a></li>
        </ul>
                <div id="content">

        <h1>Open a New Ticket</h1>
<p>Please fill in the form below to open a new ticket.</p>
<form id="ticketForm" method="post" action="open.php"
enctype="multipart/form-data">
  <input type="hidden" name="__CSRFToken__"
value="0cdb317181840d42d8b39a4ff0be2f71c80d64f1" />  <input
type="hidden" name="a" value="open">
  <table width="800" cellpadding="1" cellspacing="0" border="0">
    <tbody>
    <tr>
        <td class="required">Help Topic:</td>
        <td>
            <select id="topicId" name="topicId"
onchange="javascript:
                    $('#dynamic-form').load(
                        'ajax.php/form/help-topic/' +
this.value);
                    ">
                <option value="" selected="selected">&mdash;
Select a Help Topic &mdash;</option>
                <option value="2" >Feedback</option><option
value="1" >General Inquiry</option><option value="10" >Report a
Problem</option><option value="11" >Report a Problem / Access
Issue</option>            </select>
            <font class="error">* </font>
        </td>
```

```html
</tr>
<tr><td colspan="2"><hr />
<div class="form-header" style="margin-bottom:0.5em">
<h3>Your Information</h3>
<em></em>
</div>
</td></tr>
        <tr>
                        <td><label for="3f68afb8840a711a"
class="required">
                Email Address:</label></td><td>
                    <span style="display:inline-block">
        <input type="text"
            id="3f68afb8840a711a"
            size="40" maxlength="64"              placeholder=""
name="3f68afb8840a711a"
            value=""/>
        </span>
                                <font class="error">*</font>
                        </td>
        </tr>
            <tr>
                        <td><label for="427dccfbc77eefc4"
class="required">
                Full Name:</label></td><td>
                    <span style="display:inline-block">
        <input type="text"
            id="427dccfbc77eefc4"
            size="40" maxlength="64"              placeholder=""
name="427dccfbc77eefc4"
            value=""/>
        </span>
                                <font class="error">*</font>
                        </td>
        </tr>
            <tr>
                        <td><label for="b5f37d1bf9c43611"
class="">
                Phone Number:</label></td><td>
                    <input type="text" name="b5f37d1bf9c43611"
value=""/> Ext:
            <input type="text" name="b5f37d1bf9c43611-ext"
value="" size="5"/>
                                    </td>
        </tr>
            </tbody>
    <tbody id="dynamic-form">
            </tbody>
```

```html
<tbody>     <tr><td colspan="2"><hr />
<div class="form-header" style="margin-bottom:0.5em">
<h3>Ticket Details</h3>
<em>Please Describe Your Issue</em>
</div>
</td></tr>
        <tr>
                        <td><label for="1a441f85e9ea89fc"
class="required">
            Issue Summary:</label></td><td>
                    <span style="display:inline-block">
    <input type="text"
        id="1a441f85e9ea89fc"
        size="40" maxlength="50"           placeholder=""
name="1a441f85e9ea89fc"
        value=""/>
    </span>
                                <font class="error">*</font>
                    </td>
    </tr>
            <tr>
                    <td colspan="2">
        <div style="margin-bottom:0.5em;margin-
top:0.5em"><strong>Issue Details</strong>:</div>
    <textarea name="message"
        placeholder="Details on the reason(s) for opening
the ticket."
                        data-draft-namespace="ticket.client"
            data-draft-object-id="be19a0f378ef"
                    class="richtext draft draft-delete
ifhtml"
        cols="21" rows="8" style="width:80%;"></textarea>
                            <font class="error">*</font>
                <hr/>
    <div><strong style="padding-right:1em;vertical-
align:top">Attachments: </strong>
    <div style="display:inline-block">
    <div class="uploads" style="display:block"></div>
    <input type="file" class="multifile"
name="attachments[]" id="attachments" size="30" value="" />
    </div>
    <font class="error"> </font>
    </div>
    <hr/>
                </td>
    </tr>
        </tbody>
    <tbody>
```

```html
          <tr><td colspan=2> </td></tr>
      </tbody>
   </table>
<hr/>
   <p style="text-align:center;">
          <input type="submit" value="Create Ticket">
          <input type="reset" value="Reset">
          <input type="button" value="Cancel"
onClick='window.location.href="index.php"'>
   </p>
</form>
          </div>
      </div>
      <div id="footer">
          <p>Copyright &copy; 2016 <a href="http://osticket.com"
target="_blank" title="osTicket">osTicket.com</a> - All rights
reserved.</p>
          <a id="poweredBy" href="http://osticket.com"
target="_blank">Powered by osTicket</a>
      </div>
<div id="overlay"></div>
<div id="loading">
   <h4>Please Wait!</h4>
   <p>Please wait... it will take a second!</p>
</div>
</body>
</html>
```