Microsoft Azure Cloud Week for Partners (January)

Frequently Asked Questions (FAQ)

Event-specific FAQ:

Q. What are the dates for the event?

A. January 24-28, 2022

Q. At what time is the event offered?

A. Azure Cloud Week will be offered at five different times each day:

- Seattle/Pacific Time: UTC-8
- London: UTC 0
- Delhi: UTC+5.5
- Beijing: UTC+8
- Sydney: UTC+11

The same tracks will be offered for each time zone delivery:

Certification Type	Track		Monday-Thursday[1] Theory/Lab/Live Q&A	Friday[1] Exam Prep
Fundamentals	Azure	AZ-900	9-11am	9-11am
	Data Platform	DP-900	2-4pm	2-4pm
	AI	AI-900	9-11am	9-11am
Role-based tracks	Administrator	AZ-104	2-4pm	2-4pm
	Developer	AZ-204	9-11am	9-11am
	Azure Security	AZ-500	2-4pm	2-4pm
	Networking	AZ-700	9-11am	9-11am

![Microsoft](Microsoft logo)

All sessions are recorded for on-demand playback for up to 30 days post-event.

Q. In what languages will the event be delivered?

Live sessions will be delivered in English, with sub-titles available via closed captioning in the following languages:
- English
- Chinese (S)
- Japanese
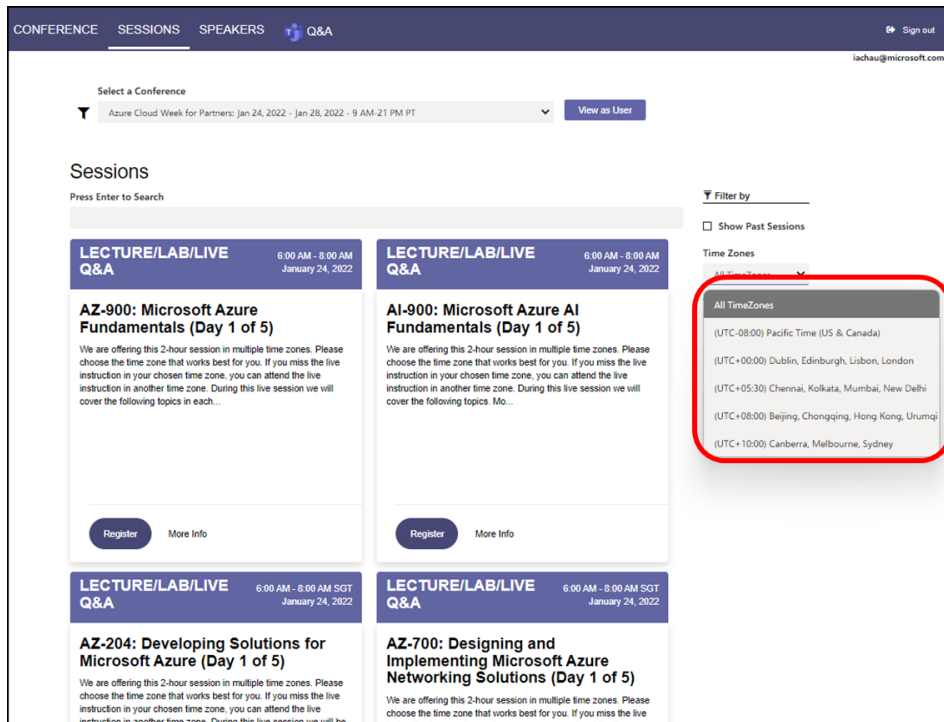- Korean
- Spanish
- French
- German

To enable closed captioning, select the ellipse (…), then select "Turn on live captioning."

Sessions and Tracks FAQ:

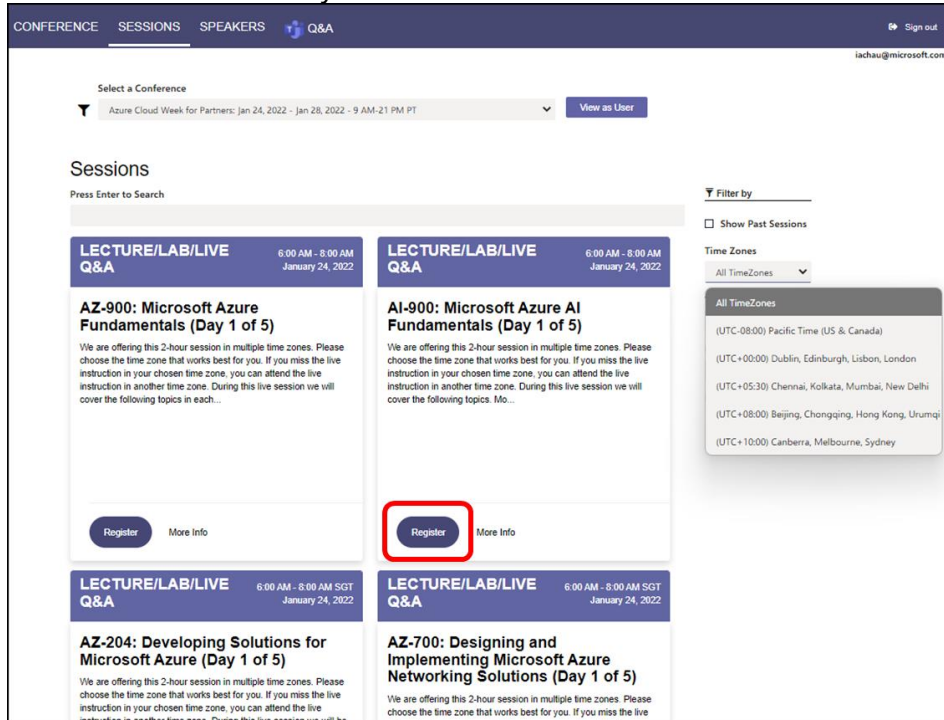**Q. Can I access content for more than one track?**

A. Yes. Please check the "Sessions" tab in the Virtual Conference Manager for recorded sessions from additional tracks.

1. In the Right Navigation, select the time zone that best suits your schedule, or leave as "All Time Zones" to see all sessions across all time zones.

2. Then select the tracks you would like to add.

3. In the Sessions, register for each session individually. All registered sessions will be available in your "My Schedule" tab.

Q. Can I switch to a different track after registration?

A. Yes. At any time before or during the Cloud Week you can register for sessions in any track.

Q: Can I register to attend sessions during multiple time zones?

A: Yes. You can register for any time zone and any session.

Q. How long is the Skillpipe content available?

A. Please download the Skillpipe content located in your 'Swag Bag'. Once you have downloaded the content to your device, it is yours to keep.

Q. When and where do I register to take my exam?

A. Directions on how to register for your exam will be covered in the Exam Prep session for your registered track.

Q. How soon can I take my exam?

A. Please schedule the exam at a time that works best for you. It is advised to schedule your exam as soon as possible after attending the event. Ideally within 1-2 weeks.

Recording FAQ:

Q. Will the sessions be recorded?

A. The event sessions are live sessions. However, they will be recorded and made available within the VCM (Virtual Conference Manager). Once you've registered for a session, click on the "Join" button.

Q. Will the presentation materials be made available after the event?

A. The slide decks presented during the sessions will not be shared. However, all of the content presented is in your Skill Pipe materials.

Technical Support FAQ:

Q. Whom should I contact if I have technical/additional questions?

A. https://Opsgility.zendesk.com

Q. How do I add the calendar invites to my business calendar?

A. Select the "Calendar" button within the session.

Q. What should I do if I have registered but am unable to access the VCM?

A. Please enter the VCM with the same email address you used when registering for the event. If you are still having issues, please visit https://Opsgility.zendesk.com and request support.

Q. I registered but didn't receive my confirmation email. What should I do?

A. Please request support at https://Opsgility.zendesk.com.

Q. May I please have a link that will open in the Teams Desktop App?

A. Event sessions are only viewable in a web browser. Please be sure you are using Edge or Chrome and join from Partnerevents.govirtualconference.com

Q. How do I fix the error that "video player stopped working due to a network error" and the video does not play?

A. Some common trouble-shooting ideas to try:

- Ensure you aren't connected to a VPN at the same time.
- If you are on a corporate network, make sure your IT department doesn't have any firewall rules that would block access.

- If there is an issue with your local network configuration, a simple reboot may resolve it.

Q. I am unable to find the meeting in my Teams?

A. Please make sure you join the meeting from the Conference Platform [Azure Cloud Week for Partners powered by Virtual Conference Manager (govirtualconference.com] and not through your Teams Desktop Application. Once logged into the platform, go to "My Daily Schedule" and select join to enter the meeting.

Exam Voucher FAQ:

Q. Will everyone who registers receive a free practice test and voucher?

A. No. Only partners in the Enterprise Skills Initiative (ESI) program will have exam voucher entitlements as per their program benefits.

Q. Is there an expiry date on the vouchers?

A. Yes. If you are eligible for an exam voucher, the code and expiry information will be provided in the email.

Q. Can I use my personal email for the exam voucher if I have used my business email to register for the event?

A. Yes. The voucher is not linked to a specific email. You can login using your personal email and claim the voucher using your specific voucher code, which will be emailed to the email address used upon registration following the event.

Redeeming DMOC and Azure Pass

Q: How do I redeem/activate my DMOC?

A. Registering for Azure Cloud Week entitles you to Digital Microsoft Official Courseware (DMOC). You will receive a DMOC document for each track that you sign up for.

- To access your DMOC, you will need to access Skillpipe, the digital courseware reader.
- To access Skillpipe, please click on the following link: https://www.skillpipe.com
- If you are new to Skillpipe, please register and create an account.
- Redeem your digital courseware: To redeem your course, please access the main menu, click on the + Add book button and enter your license code.
- End User License Agreement: The courseware is licensed, not sold, and is governed by the License Agreement ("License Agreement") accompanying the courseware.
- When prompted, **you must accept the License Agreement** before you can access or use the courseware.

Video Instructions: https://www.youtube.com/watch?v=2jPxVFPyYLc

Q: How do redeem/activate my Azure Pass?

A. Please note: Learners must create a new outlook.com email account to activate the Azure pass. If you have previously used an outlook.com email address for an Azure pass, your code will not work.

Redeeming a Microsoft Azure Pass Promo Code:
- Step 1:
    - Open a browser and navigate to: www.microsoftazurepass.com
      It is recommended you close all browsers and open a new In-Private Browser session. Other log-ins can persist and cause errors during the activation step.
    - Click the start button to get started.
    - Enter your account login information and select "Sign In".
    - Click "Confirm Microsoft Account" if the correct email address is listed.
    - Enter your promo code in the Promo code box and click "Claim Promo Code".
    - It may take up to 5 minutes to process the redemption.
- Step 2: Activate your subscription:
    - When the redemption process is completed, it will redirect to the sign up page.
    - Enter your account information and click "Next".
    - Click the agreement check box and click the Sign up button.
    - It may take few minutes to process the request.
    - You can check the balance of your azure pass Credits on https://www.microsoftazuresponsorships.com