## Alessandro Pepe

Customer Email 4 for Comcast

"Dear [CUST NAME],

Recently we may have written to say that we've upgraded our modem hardware to include our full range of speeds for our internet service! If you're eligible, we will upgrade your XFINITY Wireless Gateway at no additional cost (regular leased fees apply to leased modems).

If you received our previous upgrade email, click the "Accept" button below to submit your upgrade request and we'll get you up to date with our latest modem technology.

## [ACCEPT]

If you did not receive our previous upgrade email, click the "Cancel" button below, for you may already have our latest modem hardware and you're ready to go! Questions? Visit our website to view your plan and hardware. Or, give us a call or contact chat support 24 hours a day, 7 days a week.

[CANCEL]

Sincerely, Comcast"