

Avalara AvaTax for NetSuite Basic Release Guide

Overview

This guide explains what's new and improved in Avalara AvaTax for NetSuite Basic. This build is compatible with latest version of NetSuite 2014.1 release. With this release we have added new features related to Exemption Certificates, Point of Sale on Demand Enhancement.

Release number	NetSuite Basic 4.1
Release date	April 3, 2014
Files included	N/A

What's new

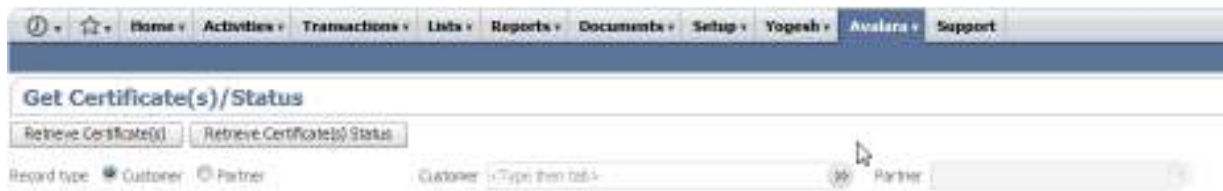
In this release, we've added the following features and benefits:

- **Added Certs Buttons to Partner Record:** Now users can Add Customer to AvaTax Certs and Initiate Exemption Request for Partner Record. With this feature, we have added Partner ID/Name option for Customer Code in Avalara Configuration, to send both Partner Id and Auto generated number to AvaTax while creating transaction/Cert Customer, if Auto generate number feature is enabled.
- **Exemption Certificate Image/Status Retrieval:** Now user can view Exemption Certificate Image/Status from NetSuite itself. This feature is being integrated on Customer master and an individual page is also designed to get image/status of the Exemption certificate created. This can be accessed from,

1. Customer Master

The screenshot shows the 'Edit Customer: AvaTest' page in NetSuite. The 'Primary Information' tab is active, displaying fields for Customer ID (AvaTest), Company Name (AvaTest), and various contact details. The 'Address' tab is also visible, showing the address 'AvaTest, United States'. The 'AvaTax' tab is highlighted in the top navigation bar. Below the tabs, there are buttons for 'Validate Address', 'Add customer to CertCapture', 'Request exemption certificate', 'Retrieve Certificate(s)', and 'Retrieve Certificate(s) Status'. The 'Retrieve Certificate(s)' and 'Retrieve Certificate(s) Status' buttons are highlighted in yellow.

2. Individual Page (Avalara->Exempt Certificates/Status->Get Certificates/Status)



Users can view Exemption certificates in PNG/PDF format.

- **Point of Sale On Demand:** With this feature users can treat a specific Location as POS location with transaction level control for POS location. When this location is used on transaction, the origin and destination address source across to services will be based on location & transaction level control selected.

What's improved

In this release, we've improved the following features:

- **Truncating Customer ID/Name if it more than 50 characters:** Now user can successfully process transaction when Customer ID/Name is more than 50 characters.
- **Blank Tax Codes does not make calls to Avalara:** Now user will be able to see error message, if tax code is set to blank and calls to Avalara will not get triggered.

Where to find support [\[standard\]](#)

[This section is our standard subtopic about how to contact Avalara Support.] If you have questions about AvaTax, please contact Avalara Support with our toll free number (877)-780-4848, option 2. Standard Support hours are 7:00 A.M. to 4:00 P.M. Pacific, Monday through Friday. You can also ask for support through the AvaTax Admin Console by following these steps:

1. Log in to the AvaTax Admin Console at <https://admin-avatax.avalara.net>
2. Click the **Home** tab, and at the lower right, click the **Chat** pane or **Submit a Case**.