



Austin, TX



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### **IT SKILLS**



Database Tools: MySQL and MongoDB Other: Github, Heroku, AJAX, APIs, JSON, Bootstrap, Security, Session Storage & User Authentication



#### **EDUCATION**

#### 2016

Certificate in Full-Stack Web Development
UNIVERSITY OF TEXAS AT AUSTIN |
AUSTIN, TX, USA

#### 2009

Bachelor of Science: Biotechnology SARDAR PATEL UNIVERSITY | GUJARAT, INDIA

CERTIFICATE IN AGILE - EXTENDED SCRUM
AND EXTREME PROGRAMMING



### **EXPERTISE**

**Critical Thinking Operation and Control Computers and Electronics Judgment and Decision Making** Administration and Management **Personnel and Human Resources Customer and Personal Service Public Safety and Security Attention to Detail Active Learning** Dependability **Stress Tolerance Time Management Complex Problem Solving Engineering and Technology Quality Control Analysis Service Orientation Analytical Thinking Education and Training** 



# REFERENCES

**Administration and Management** 

**Management of Personnel Resources** 

References are available upon request.





# **EXECUTIVE SUMMARY**

A resourceful, innovative, ambitious and Results-driven professional offering a progressive, 5 + years career in information technology, demonstrating a successful and diversified track record in software testing and web development from inception to execution, strategically allocating resources and delegating tasks to achieve on-time, on-budget delivery. Highly motivated self-starter with strong interpersonal and persuasive communication skills. Outstanding problem solving and active listening skills – able to diffuse difficult clients' situations with tact and ease. Extensive experience in change-oriented initiatives, leadership and team development.



# **PROFESSIONAL EXPERIENCE**

April 2016 - Present

### **Full Stack Web Developer**

The University of Texas at Austin

- Full lifecycle expertise with strong object-oriented design and coding skills
- Actively participate in requirements gathering, coding, creating test scripts, testing, production support, documentation and maintenance/patch deployments
- Build dynamic web applications using both front-end and back-end technologies
- Can work on multiple projects simultaneously
- Have ability to handle and sort all technical related queries/issues independently
- Deep understanding of version control systems, including branching and merging strategies
- Participate in continuous learning of web development methods

September 2014 to March 2016

## **QA Analyst II**

#### PharMerica

- Served as a key member of software development team as the lead QA tester on development projects for pharmaceutical, long term care facility, DEA and healthcare industry clients
- Supervised an offshore software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards, federal regulations and customer specifications
- Analyzed requirements, organized test suites for functional, unit and integration testing and reported bugs to development team in an Agile work flow
- Ensured on-time product delivery through comprehensive planning of execution timelines for concurrent Marketing

May 2011 to August 2014

### **QA Engineer**

#### Cognizant

- Serve as a QA Engineer, overseeing quality-assurance testing for client software and systems development projects. Performed unit, functional, load, regression, user-acceptance testing
- Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes
- Interacted with the Testing and Development team to resolve and follow up on development issues
- Strong analytical skills, combined with effective communication, organizational skills and planning ability

#### January 2010 to April 2011

## **Registered Lead Pharmacy Technician**

#### **CVS Caremark**

- Promoted to serve as lead pharmacy technicians coordinated junior technicians and oversee processing of 1,500 to 1,700 scripts per week.
- Educated providers on benefits, use of plan, formulary, premiums, and status of orders.
- Escalated clinical drug-related cases to pharmacist for review.