



Austin, TX



239-204-1377



apex\_patel@outlook.com



https://www.linkedin.com/in/apexpatel



https://github.com/apexpatel11



# **IT SKILLS**





## **EDUCATION**

2016

Certificate in Full-Stack Web Development UNIVERSITY OF TEXAS AT AUSTIN | AUSTIN, TX, USA

2009

Bachelor of Science: Biotechnology SARDAR PATEL UNIVERSITY | GUJARAT, INDIA

CERTIFICATE IN AGILE - EXTENDED SCRUM
AND EXTREME PROGRAMMING



# **EXPERTISE**

**Critical Thinking Operation and Control Computers and Electronics Judgment and Decision Making** Administration and Management Personnel and Human Resources **Customer and Personal Service Public Safety and Security Attention to Detail Active Learning** Dependability **Stress Tolerance Time Management Complex Problem Solving Engineering and Technology Quality Control Analysis Service Orientation Analytical Thinking Education and Training Administration and Management** 



## REFERENCES

**Management of Personnel Resources** 

References are available upon request.





# **EXECUTIVE SUMMARY**

A resourceful, innovative, ambitious and Results-driven professional offering a progressive, 5 + years career in information technology and healthcare, demonstrating a successful and diversified track record in software testing and web development from inception to execution, strategically allocating resources and delegating tasks to achieve on-time, on-budget delivery. Highly motivated self-starter with strong interpersonal and persuasive communication skills. Outstanding problem solving and active listening skills – able to diffuse difficult clients' situations with tact and ease. Extensive experience in change-oriented initiatives, leadership and team development.



# **PROFESSIONAL EXPERIENCE**

#### April 2016 - Present

### **Full Stack Web Developer**

The University of Texas at Austin

- Full lifecycle expertise with strong object-oriented design and coding skills
- Actively participate in requirements gathering, coding, creating test scripts, testing, production support, documentation and maintenance/patch deployments
- Can work on multiple projects simultaneously
- Have ability to handle and sort all technical related queries/issues independently
- Participate in continuous learning of web development methods
- Proficient in writing of technical specifications

### September 2014 to March 2016

# **QA Analyst II**

#### PharMerica

- Served as a key member of software development team as the lead QA tester on development projects for pharmaceutical, long term care facility, DEA and healthcare industry clients
- Supervised an offshore software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards, federal regulations and customer specifications
- Analyzed requirements, detailed design and formulated test plan for the functional testing of the application.
- Organized test suites for functional, unit and integration testing
- Reported bugs to development team in an Agile work flow
- Ensured the quality of projects by conducting project planning and thorough continuous monitoring of deliverables
- Ensured on-time product delivery through comprehensive planning of execution timelines for concurrent Marketing

#### May 2011 to August 2014

# **QA Engineer**

#### Cognizant

- Serve as a QA Engineer, overseeing quality-assurance testing for client software and systems development projects. Performed unit, functional, load, regression, user-acceptance testing
- Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes
- Interacted with the Testing and Development team to resolve and follow up on development issues
- Strong analytical skills, combined with effective communication, organizational skills and planning ability

#### January 2010 to April 2011

# **Registered Lead Pharmacy Technician**

### **CVS Caremark**

- Promoted to serve as lead pharmacy technicians coordinated junior technicians and oversee processing of 1,500 to 1,700 scripts per week.
- Educated providers on benefits, use of plan, formulary, premiums, and status of orders.
- Escalated clinical drug-related cases to pharmacist for review.
- Acquired prior authorization based on established clinical criteria, policy, and procedures.