A P E X A P A T E L

CONTACT

Austin, TX

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IT SKILLS

HTML	NodeJS
CSS	ExpressJS
Javascript	MongoDB
JQuery	ReactJS
MySQL	Testing
Responsive Design	MERN Stack

EDUCATION

2016
Certificate in Full-Stack Web Development
UNIVERSITY OF TEXAS AT AUSTIN | AUSTIN, TX, USA

2009
Bachelor of Science: Biotechnology
SARDAR PATEL UNIVERSITY | GUJARAT, INDIA

CERTIFICATE IN AGILE - EXTENDED SCRUM AND EXTREME PROGRAMMING

EXPERTISE

Critical Thinking
Operation and Control
Computers and Electronics
Judgment and Decision Making
Administration and Management
Personnel and Human Resources
Customer and Personal Service
Public Safety and Security
Attention to Detail
Active Learning
Dependability
Stress Tolerance
Time Management
Complex Problem Solving
Engineering and Technology
Quality Control Analysis
Service Orientation
Analytical Thinking
Education and Training
Administration and Management
Management of Personnel Resources

REFERENCES

References are available upon request.

EXECUTIVE SUMMARY

A resourceful, innovative, ambitious and Results-driven professional offering a progressive, 5 + years career in information technology., demonstrating a successful and diversified track record in software testing and web development from inception to execution, strategically allocating resources and delegating tasks to achieve on-time, on-budget delivery. Highly motivated self-starter with strong interpersonal and persuasive communication skills. Outstanding problem solving and active listening skills – able to diffuse difficult clients' situations with tact and ease. Extensive experience in change-oriented initiatives, leadership and team development.

PROFESSIONAL EXPERIENCE

April 2016 – Present
Full Stack Web Developer
The University of Texas at Austin

- Full lifecycle expertise with strong object-oriented design and coding skills
- Actively participate in requirements gathering, coding, creating test scripts, testing, production support, documentation and maintenance/patch deployments
- Can work on multiple projects simultaneously
- Have ability to handle and sort all technical related queries/issues independently
- Participate in continuous learning of web development methods
- Proficient in writing of technical specifications

September 2014 to March 2016
QA Analyst II
PharMerica

- Served as a key member of software development team as the lead QA tester on development projects for pharmaceutical, long term care facility, DEA and healthcare industry clients
- Supervised an offshore software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards, federal regulations and customer specifications
- Improved performance, morale, and quality awareness of offshore team
- Ensured the quality of projects by conducting project planning and thorough continuous monitoring of deliverables
- Ensured on-time product delivery through comprehensive planning of execution timelines for concurrent Marketing

May 2011 to August 2014
QA Analyst
Cognizant

- Serve as a QA Analyst, overseeing quality-assurance testing for client software and systems development projects. Performed unit, functional, load, regression,user-acceptance testing
- Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes
- Interacted with the Testing and Development team to resolve and follow up on development issues
- Strong analytical skills, combined with effective communication, organizational skills and planning ability

January 2010 to April 2011
Registered Lead Pharmacy Technician
CVS Caremark

- Promoted to serve as lead pharmacy technicians coordinated junior technicians and oversee processing of 1,500 to 1,700 scripts per week.
- Educated providers on benefits, use of plan, formulary, premiums, and status of orders.
- Escalated clinical drug-related cases to pharmacist for review.
- Acquired prior authorization based on established clinical criteria, policy, and procedures.
- Provided outstanding customer service to increase customer satisfaction
- Interviewed, trained and supervised fellow technicians by enforcing appropriate medication preparation and delivery procedures.