

VANTAGE CONNECT

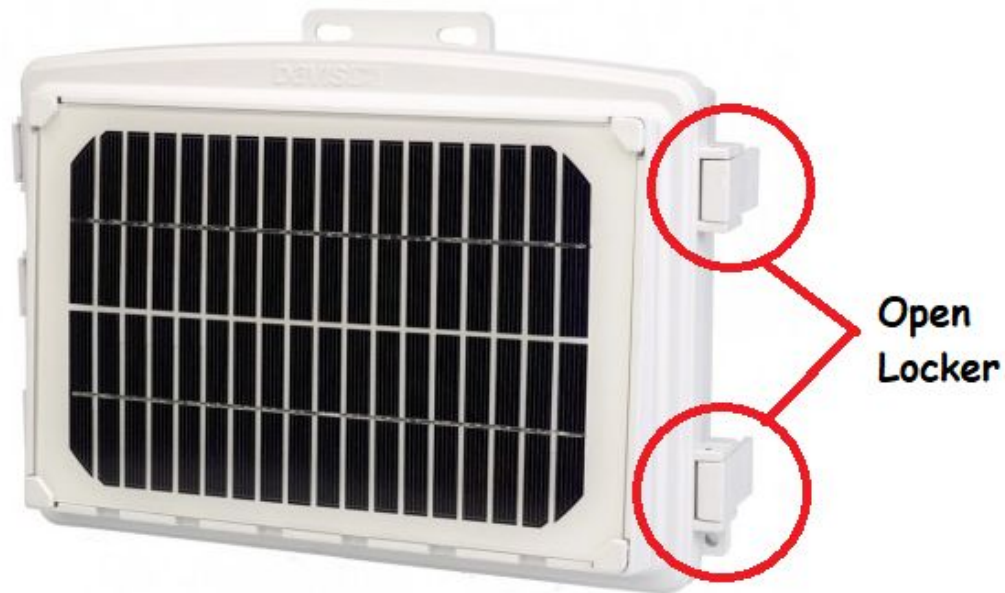
Checking the power

Procedure:

This is the following steps/guide to check the power of Vantage Connect.

Step 1. Visit your Vantage Connect where it is installed.

Step 2. Open the Vantage Connect shelter box by pulling the two lockers. See following figure encircled.

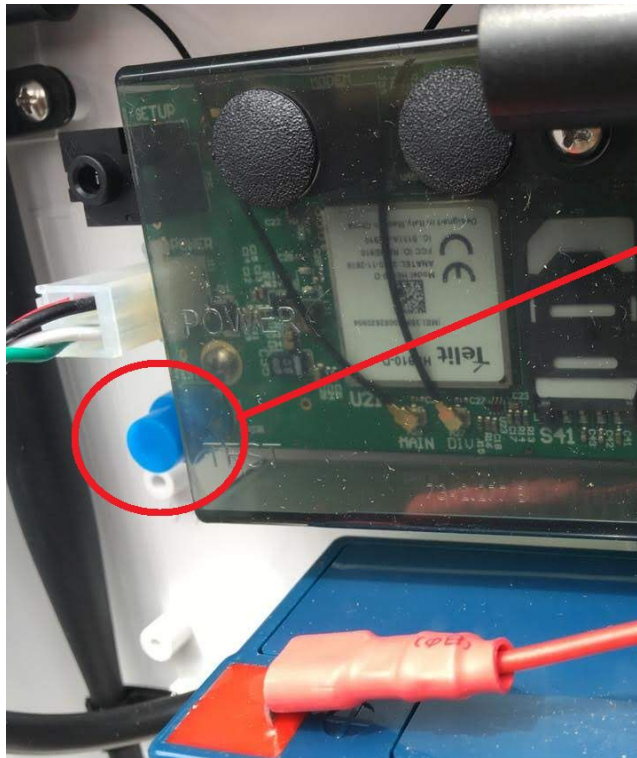


Step 3. Once opened, check if the main power jack is plugged to the mainboard. This is to make sure all the cables are properly plugged. See image below.



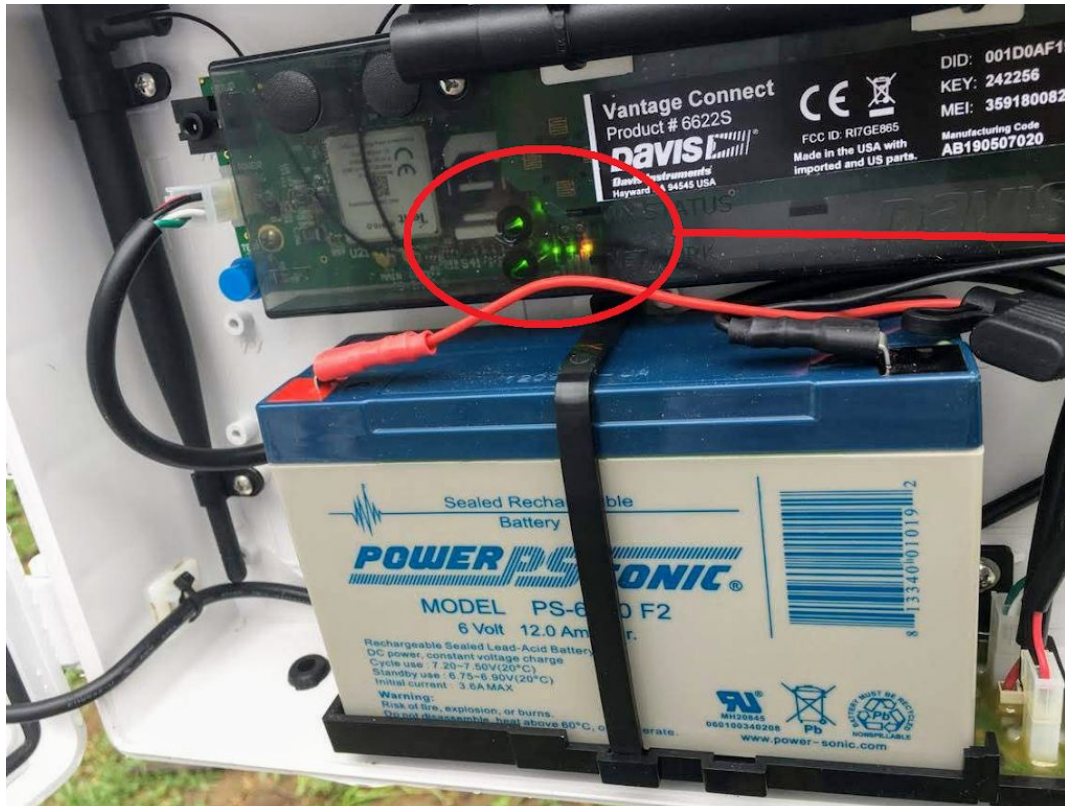
Make sure
this cables is
connected

Step 4. Press the blue button to show the LEDs indicator. **Do not long press the button** because it will make the device reboot. Only press the button only once and wait for the LEDs to show up. See figure below for location of the button.



Press only once.
And wait.

Step 5. Once the LEDs indicator is showing all green, then your Vantage Connect is good and running normal. However, if the LEDs are not blinking then there's a problem in your power or in the modem board, you can skip this and go to step 6.



Check for LEDs
indicator

Step 6. In the event that you cannot see some LEDs blinking after pressing the button for 5 minutes. Then you can [open a ticket support](#) so we can better assist you. We are always resilient and responsive to your problems and concerns.