

Alfredo Pedroza Hernandez

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EXPERIENCE

State Farm, Tempe, AZ — *Retention Specialist II*

September 2020 - PRESENT

- Leveraged sales and marketing
- Communicated clearly, professionally via phone and written correspondence
- Handled multiple computer applications while maintaining quality records
- Provided policy changes to insurance coverage and/or deductibles

Hensley Beverage Company, Chandler, AZ — *Clerk*

August 2018 - April 2020

- Obtained licensing/certification to operate heavy machinery
- Accurately counted cases/product in the warehouse to maintain customer Satisfaction according to their needs.
- Read and interpreted documents/maintenance manuals on daily basis

JP Morgan Chase Bank, Mesa, AZ — *Teller*

July 2018 - May 2019

- Upsell the firm's products to continuously add value for the client and relationship team.
- Handled cash transactions for customers and resolved problems according to their needs.
- Developed a risk appetite to prevent losses and protect the firm as well as our clients

Madix Inc., Terrell, TX — *CNC Press Lead*

January 2015 - March 2018

- Interpreted blueprints of various forms to make sure quality was up to par
- Handled CNC software and created new programs to run on machine
- Updated and revised programs to maintain companies safety protocol
- Trained co-workers on various machines and supervised all completions of orders

SOFT SKILLS

- Punctual
- Goal Orientated
- Tech- Savvy
- Motivated
- Leadership
- Adaptability

HARD SKILLS

- HTML
- CSS
- NODE
- JAVASCRIPT
- MYSQL
- ADOBE XD
- Microsoft Office

LANGUAGES

- Spanish

EDUCATION

UNIVERSITY OF ARIZONA CODING BOOTCAMP, TUCSON, AZ — *CERTIFICATE OF COMPLETION*

JULY 2020 - OCTOBER 2020

MESA HIGH SCHOOL, MESA, AZ — DIPLOMA

MONTH 2008 - MAY 2011

PROJECTS

MARVEL MATCH — App that allows you to search for your favorite Marvel comic book character and references to each comic they appear in.

- <https://robkellen.github.io/Marvel-Search-App/>
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Gametracker — This app allows you to add and track video games that you have played or want to play and delete data about those games.

- <https://github.com/robkellen/GameTracker>
- <https://glacial-taiga-04215.herokuapp.com>

Adobe XD web page designs

- Bubble Gum Shoes - <https://xd.adobe.com/view/7c93b99c-aab3-4f82-bf6e-9ffb7d1ec745-29c0/>
- Coffee Shop - <https://xd.adobe.com/view/4bf747ff-4743-4011-b52a-d22d557356c8-1ea4/>
- Flower Shop - <https://xd.adobe.com/view/ea82a9bf-a864-48b6-b371-fd3370d98af1-bfd1/>
- Snow Boots - <https://xd.adobe.com/view/d0946f8e-b9d8-4a55-919a-766c90f106c7-85c7/>