

Daily Report NOC Helpdesk - 13-07-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202407131320	Pengadilan Negeri Mataram	NUTANA	Monitoring Router Down	Gangguan LAN	Kelistrikan	2024-07-13 14:39:52	NOC HD	Fawas	NOC	Kendala kelistrikan di Pelanggan Karena ada Maintenance	Konfirmasi PIC	Solved	2024-07-13 14:46:52	7 menit
2	#202407131318	Wilson's Retreat	PEMENANG	Request	Request	Konfigurasi - Router	2024-07-13 12:55:57	NOC HD	Fawas	NOC	-	Bypass MAC Address & Konfirmasi PIC	Solved	2024-07-13 12:59:57	4 menit

Regards,
NOC Area NTB