

Daily Report NOC Helpdesk - 07-07-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202407071326	PT. Air Minum Giri Menang Site HO	NUTANA	High Latency	Gangguan Core Distribusi	Hardware - Router	2024-07-07 20:35:23	NOC IP Core	Fawas	NOC	Terjadi Anomali Pada Router TE1 Nutana	Solved by NOC IP Core Bali	Solved	2024-07-07 21:00:23	25 menit

Regards,  
NOC Area NTB