

Daily Report NOC Helpdesk - 08-12-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202412080906	PT Lombok Sea Side Cottage (Holiday Resort Lombok)	NTB	Request Bypass Mac	Request	Konfigurasi - Router	2024-12-08 19:20:35	NOC HD	Fawas	NOC	-	Bypass MAC Address & Konfirmasi PIC	Solved	2024-12-08 19:26:35	6 menit

Regards,  
NOC Area NTB