

Daily Report NOC Helpdesk - 01-11-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202411010654	SMA Negeri 2 Mataram	NUTANA	Request	Request	Bandwidth On Demand (BOD)	2024-11-01 07:00:01	NOC HD	Ilman	NOC	Tidak ada issue internal BLip	BOD 100%	Solved	2024-11-01 07:02:01	2 menit
2	#202411010652	Pengadilan Tata Usaha Negara Mataram	NUTANA	Access Point	Gangguan diluar Layanan	Perubahan Konfigurasi Access Point	2024-11-01 09:00:38	NOC HD	Ilman	NOC	Kendala enkripsi Access point ruijie	Perubahan enkripsi access point	Solved	2024-11-01 09:05:38	5 menit

Regards,
NOC Area NTB