

Daily Report NOC Helpdesk - 03-11-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202411030913	Balai Besar POM Mataram	NUTANA	Request	Request	Bandwidth On Demand (BOD)	2024-11-03 10:00:55	NOC HD	Ilman	NOC	Tidak ada issue internal BLip	Open BOD 50%	Solved	2024-11-03 10:10:55	10 menit

Regards,
NOC Area NTB