

Daily Report NOC Helpdesk - 24-09-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202409241008	PT Lombok Sea Side Cottage (Holiday Resort Lombok)	NTB	Hardware problem	Gangguan LAN	Hardware - ONU	2024-09-24 15:40:28	NOC HD	Fawas	SoFi	Onu Hang	Replace onu oleh team SoFi	Solved	2024-09-24 16:40:28	60 menit

Regards,
NOC Area NTB