

Daily Report NOC Helpdesk - 07-10-2024

No	Tiket	Customer	POP	Case	Case Klasifikasi	Sub Klasifikasi	Tgl.Open	Eskalasi NOC	Handle By	Eskalasi Akhir	Problem	Action	Status	Tgl.Close	Durasi Tiket
1	#202410071356	PT. Air Minum Giri Menang Site HO	NUTANA	Kendala upstream	Gangguan Upstream	Upstream Lokal (Intercity)	2024-10-07 14:47:58	NOC IP Core	Ilman	NOC	Kendala upstream	reroute oleh tim ip core	Solved	2024-10-07 15:05:58	18 menit

Regards,
NOC Area NTB