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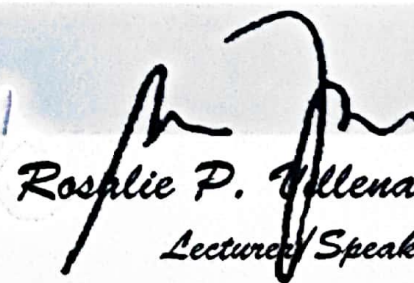
Ruth Leen P. Domalanta

*For having satisfactorily completed the seminar/training/workshop on
"Interpersonal Skills: Handling Customer Complaints"*

*Held on the 9th of September 2012 at the Florence Function Room,
Hotel Veniz, #1 Abanao Street, Baguio City, Philippines.*



*Federico L. Lamarroza Jr., M.A. Ed
Training Director/ Marketing Associate*



*Rosalie P. Villena, MBA
Lecturer/ Speaker*