
Name: Andrea James Course: CIS-106 Semester: Spring 2025 Instructor: R. Alberto

Deliverable 3 - Resume



SAMUEAL PASSINGTON

As an emergency room manager, I oversee operations in a high-pressure, fast-paced healthcare environment, ensuring efficient patient care, resource allocation, and staff coordination. My role demands quick decision-making, strong leadership, and the ability to adapt to unpredictable situations while maintaining quality medical services. My immediate career goals include optimizing workflow processes, enhancing patient outcomes, and fostering a supportive team culture to improve overall emergency room efficiency. I am committed to advancing emergency care practices and implementing strategies that enhance both patient experience and medical team performance.

Saint Happy Day- Emergency Manager

Joy, TN

4/24/2012 - Present

- Provided critical care to patients in a fast-paced emergency department, prioritizing cases based on urgency.
- Collaborated with physicians and specialists to diagnose and treat emergency medical conditions.
- Maintained accurate patient records and ensured seamless communication between departments.
- Assisted in emergency procedures, including trauma response and resuscitation efforts.

Med. Off. Adm. - Off. Man.

Sunflower, NJ

12/08/2009 - 7/13/2011

- Managed patient scheduling, billing, and insurance claims for a busy medical practice.
- Oversaw administrative workflows, ensuring compliance with healthcare regulations and policies.
- Assisted doctors and nurses by organizing patient charts and maintaining electronic medical records.
- Provided compassionate patient support, answering inquiries and coordinating referrals

. EmerRoom Tech- PCA

Michael Ann St. Patrick, OH

5/7/2000- 10/18/2009

- Assisted emergency room staff by preparing exam rooms and ensuring medical equipment was readily available.
- Conducted preliminary patient assessments, including vital signs and basic triage.
- Supported physicians and nurses during emergency procedures, maintaining a sterile environment.
- Communicated with patients and families, providing guidance on care instructions and hospital procedures.

Education

Harvert University

Bachelor of Arts, Medicine + 1995-1999

Skills

Clinical & Patient Care Skills

- Assisting with patient hygiene, mobility, and daily care needs
- Measuring and recording vital signs (blood pressure, pulse, temperature)
- Performing basic wound care and dressing changes
- Supporting physicians and nurses during emergency procedures
- Monitoring patient conditions and reporting changes promptly

Technical & Administrative Skills

- Proficiency in electronic medical records (EMR) systems
- Handling patient admissions, transfers, and discharges
- Managing and restocking medical supplies in fast-paced settings
- Maintaining a sterile environment and following infection control protocols
- Interpersonal & Communication Skills
- Providing compassionate patient support in high-stress situations
- Communicating effectively with medical staff and patients' families
- Multitasking efficiently in emergency care environments
- Responding calmly and professionally under pressure