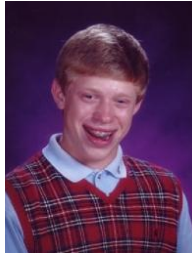# Brian Faker

Senior Software Developer
+43 999 999 9999
brian.faker@gmail.com
Domgasse 1/1, 1010 Vienna

Languages: English (Native), German (fluent), Spanisch (basic)

Experienced Full Stack Developer seeking to return to development role after spending some time working in leadership and coaching roles. .NET stack developer with extensive experience developing, refactoring, and enhancing Mortgage Servicing process web applications.

Relevant Work Experience

Agile Coach – NotReal Telecom   **February 2020 – March 2025**

Core Responsibilities

Assisting teams with the implementation of Scrum, Kanban, and DevOps Methodologies. Technical areas include: Server Administration, Consumer & Enterprise Voice Technology, Database Administration, Data Governance, and Software Development for CRM and eCommerce.

Promoting self-organization and continuous improvement in teams and projects.

Facilitating solution-oriented, iterative points of reflection (aka Dailies and Retrospectives), helping teams create realistic action items designed to move towards their goals and track their progress.

Helping teams clear impediments as well as learn how to overcome impediments on their own.

Selected Achievements

Co-moderated a workshop on Security By Design for IT and *presented OWASP security principles* for guidance.
Result: An IT Security By Design council was created for any interested developers. 10 security policies were drafted and approved, and the process for creating and approving more was established.

Initiated and *moderated a Community of Practice* for testers.
Result: Provided structure for prioritized, open discussion and focusing on achievable goals.

Facilitated Architecture Meeting for CRM Software department. Mentored Developers on presentation and content.

Developed VBA Macro for extracting team member data from MS Outlook. Used ChatGPT to accelerate development.

Used VBA, PowerQuery, and PowerPivot in MS Excel to compile and chart data from surveys for the purpose of assessing online whiteboard solutions.

Engineering Manager – FakeBank   **September 2015 – December 2019**

Lead teams in their implementation of SAFe Scaled Agile Scrum, Kanban, and DevOps Methodologies. Business areas included: Mortgage Payments, Mortgage Insurance, Bankruptcy, Foreclosure, Servicer Claims, Client Communication, and Document Management.

Moderated team design discussions for .Net applications for systems such as Payment API, a Cash Management application, Mortgage Insurance Waiver API, and a Mortgage Services Hotline application

Technical Partner for ICE (Black Knight, Inc. at that time)--the primary mortgage servicing technology provider for all of the US--regarding Bankruptcy, Foreclosure, and Mortgage Servicing Claims.

Mentored team members, performed annual performance reviews, and managed salary changes based on merits.

Led interviews for software engineers, product owners, and testers in an IT-wide hiring process.

Senior Software Engineer – FakeBank   **January 2012 – September 2015**

Developed .NET applications for mortgage default solutions using C# .NET Webforms, XSLT, MSSQL, and javascript, jquery, and angularjs.

Developed dynamically-generated PDF documents using C# .NET, XSLT, and MSSQL.

Worked in an Agile environment with alternating responsibility for the role of Scrum Master among all team members.

Provided requirements engineering for inputs screens to a mortgage default solution application and a household cost calculator with built in mortgage provider rules.

Supported developers, business analysts and product owners in their growth in the IT sector

Application Engineer – DataFake   **November 2007 – Januar 2012**

Developed IT process solutions using Incident Monitor, ServiceNow, BizAgi, and JobRouter applications with VBscript, javascript, and C# COM object automation

Translated the JobRouter interface from German to English

Education

B.Sc. Computer Science *University of Surreality, 2000*	

Knowledge

Programming Languages	C# .NET, JavaScript, CSS, HTML5, T-SQL, XSLT, MS Excel VBA
Agile Tools	Jira, TFS, Trello
Online Collaboration	MS Teams, Miro, Confluence, Slack
IT Methodologies	DevOps, SOA, SAFe Agile, Scrum, Kanban, Flight Level Flow Design, Solution Focused Coaching, Actionable Agile, ITIL
Notation Methods	BPMN, DMN