



**INDIAN INSTITUTE OF TECHNOLOGY KHARAGPUR**  
**End-Autumn Semester 2018-19**

---

Date of Examination:

Session (FN/AN)

Duration **3 hrs**

Full Marks: **50**

Subject No.: **HS30036**

Subject: **INTERCULTURAL COMMUNICATION**

Department: **Humanities & Social Sciences**

---

**Answer any five questions. All questions carry equal mark.**

1. Describe different types of intercultural nonverbal communication. Give examples for each component. Which component of nonverbal communication do you think the most important? Discuss.
  2. Do men and women differ in their communication behaviour? Discuss. Write possible reasons for this difference.
  3. Describe various cultural shocks by giving examples. What are the five strategies used for coping with the new culture during short visits according to Brislin?
  4. What is intrapersonal communication? Is intrapersonal communication the foundation of any effective interpersonal communication? Discuss.
  5. Discuss the nature, source, and types of conflict. Describe verbal strategies in resolving conflicts. Write different types of conflict management styles.
  6. Write short notes on any **two** of the following:
    - a) Noble communication style
    - b) Self-disclosure
    - c) Stereotype in communication behaviour
-