# Rembolt Ludtke

We find the way ®

### Managing Human Resources

#### **Overview**

I.The Employment Relationship

II.Documentation, Discipline and Discharge

III.Employee Review and Performance Appraisals

# The Employment Relationship

# The Employment Relationship

PContract Employees
PTemporary Employees
PIndependent Contractors
PLeased Employees
PEmployees at Will

Absent a contractual or legal restriction, both the employer and employee are free to terminate the employment relationship at any time for any reason whatsoever without incurring liability.

PMost states recognize Aemployment at will. @ PNebraska is an Aat will @ employment state.

#### **Exceptions**

### **P**Statutory

< Title VII

#### **P**Contractual

<Implied in Fact

#### P*Tort*

< Public policy

B Refusal to commit unlawful act

B Fulfilling public obligation

B Exercising right or privilege

#### Supervisors

PSome courts permit terminated employees to sue their employer <u>and</u> their supervisor for wrongful discharge.

PSupervisors can be required to hire their own attorneys and pay any damages awarded out of their own pocket.

PSupervisors have the primary responsibility for complying with state and federal employment laws.

### The Employment Relationship

#### Recap

PVariety of employment relationships
PEmployment at will is most common
PLots of exceptions to employment at will
PSupervisors are the front line defense

#### **Documentation**

PMay be the most important thing you do as a supervisor

PIn every employment claim it=s the employee=s word against your=s--why take a chance?

PSaves Company and you time and money

#### PMust be:

- < Accurate
- < Contemporaneous
- < Preserved
- < Prepared knowing that one day it might end up in Court

#### Investigate Before Disciplining or Discharging

- P Discover the problem once put on notice
  - < Don ≠ wait for formal complaint
- P Pre-investigation
  - < Consider immediate steps
  - < Identify witnesses and gather relevant documents
- P Choose investigator
  - < Depends on type of misconduct
- PInterview Complainant
  - < Don ≠ promise confidentiality

Investigate Before Disciplining or Discharging (cont=d)

- P Interview other witnesses
  - < Advise witness that no judgment has been made
- P Interview alleged perpetrator
  - < Give employee full opportunity to respond
  - Employee may have right to have representative present
- P Objectively analyze results
  - < Assess credibility of witnesses

Investigate Before Disciplining or Discharging (cont=d)

- P Implement prompt, remedial action
  - < Ensure consistent with prior actions
- P Follow Up
  - < Thoroughly document investigation
  - < Use opportunity to remind employees of Company policies and procedures

#### Keys to Disciplining and Discharging Employees

- P Did the employee have knowledge of the work policy at issue?
- P Did the employee clearly violate the Company policy?
- < Read the policy!
- P Is policy being administered consistently?
- P What other legitimate factors are at issue?
- < Past violations of work policy
- < Past work peformance
- P Is discipline consistent with past infractions?
- P Are you implementing discipline in respectful manner?

# Employee Review and Performance Appraisals

# Employee Performance Appraisals

PCan serve as positive tool for improving employee performance
PMust be taken seriously by supervisor and employee
PNot the only time to provide employees with feedback

# Employee Performance Appraisals

#### Double-Edged Sword?

# PPerformance evaluations can serve as the basis for lawsuits against Company and supervisor

- <Liability can result from positive and negative evaluations</p>
- <Liability can result from saying too much and saying too little
- <br/>
   <br/>

### Employee Performance Appraisals

**Avoiding Liability** 

PExplain review process to employees PBe honest!

< If attendance is poor, say so.

PEvery employee can improve his/her performance

PStick to the facts

PPrepare knowing that it may end up in Court

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