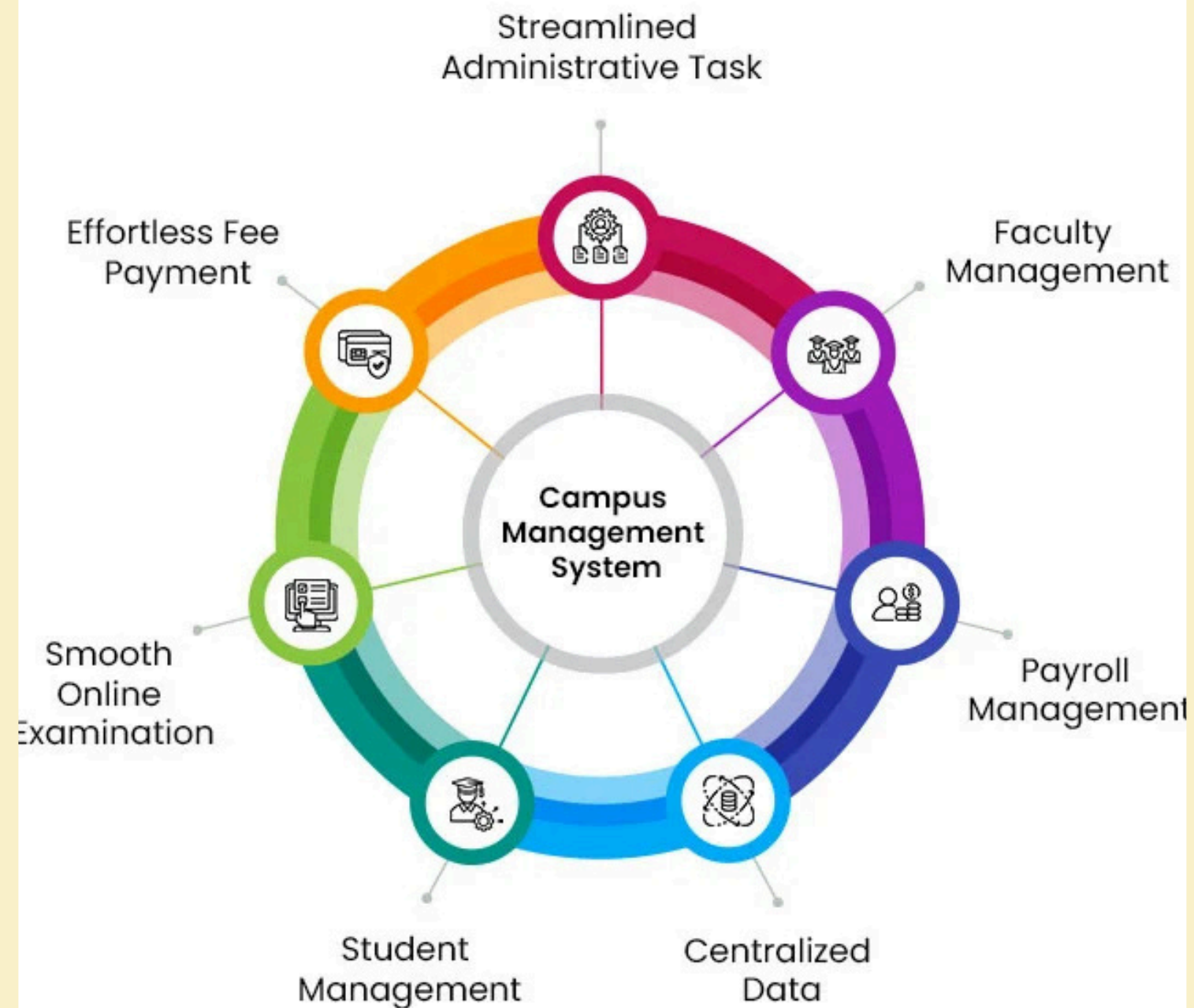# CAMPUS MAINTENANCE AND ISSUE TRACKING SYSTEM

Smart solution for efficient campus issue management

By: Agrasain Balika Siksha Sadan

What is the system about?

A Campus Maintenance & Issue Tracking System is a centralized digital platform that allows students and staff to report facility problems instantly while enabling administrators to track, manage, and resolve them in real-time.

WHY WE NEED IT ?

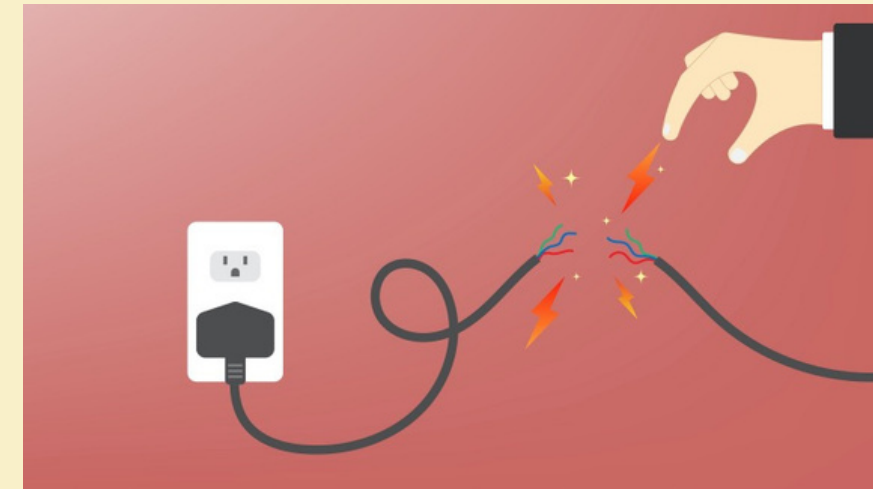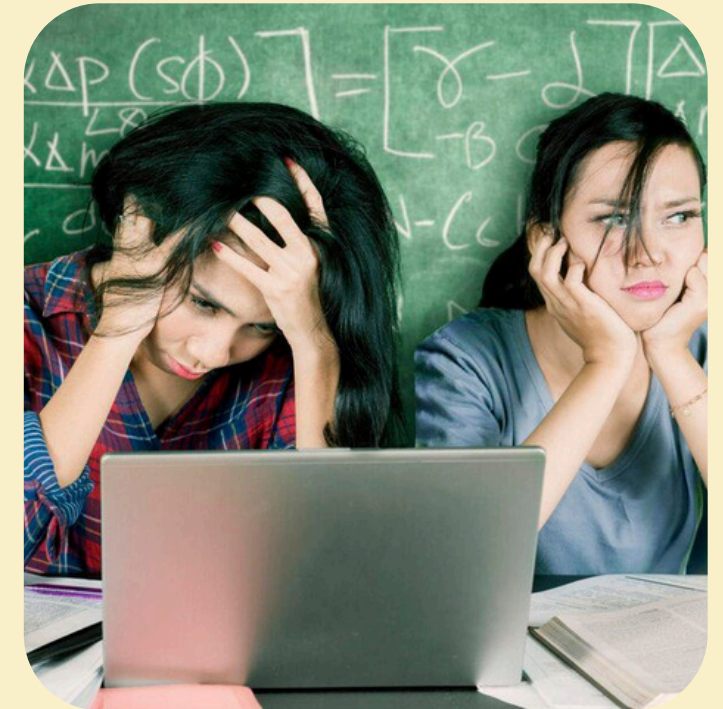Campus maintenance issues are reported informally →

Complaints get lost or delayed →

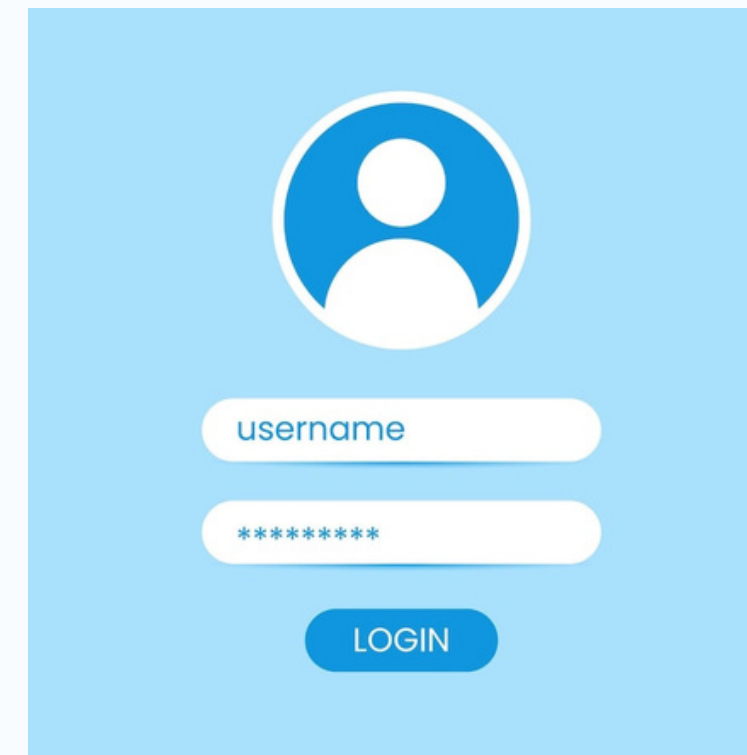No proper tracking or accountability →

Students and staff don't know issue status →

PROPERTY MAINTENANCE REQUESTS
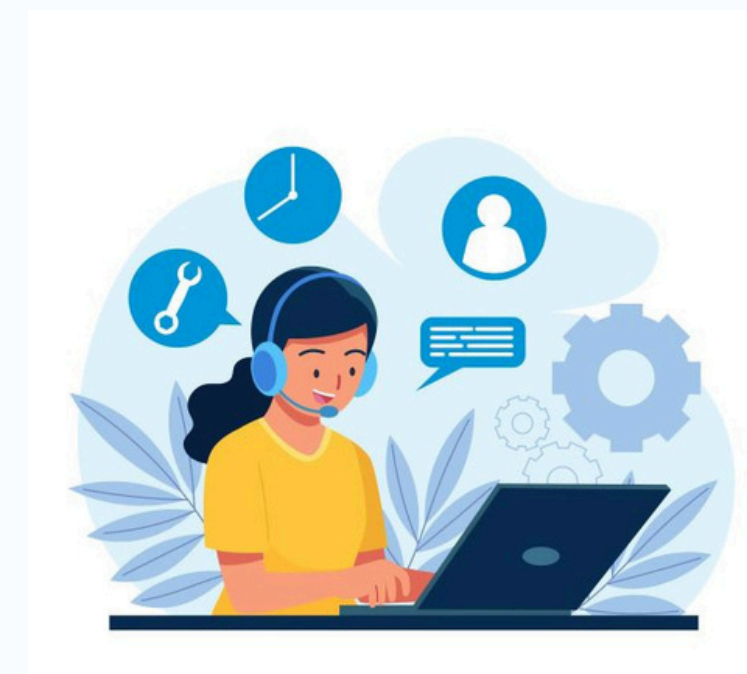
SOLUTION

USER LOGIN AND REPORT ISSUES

A web based system where:
- Users can log in and report issues
- Issues are stored in a database
- Admin can view update and resolve complaints
- Everything at one place

Transparent and organized.

ISSUES ARE STORED IN DATABASE

ADMIN CAN CHECK AND RESOLVE ISSUE
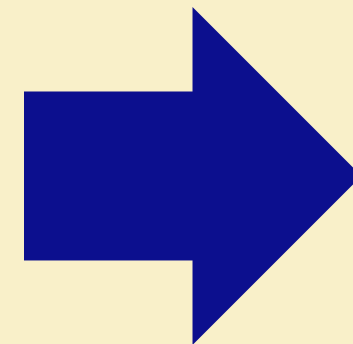
HOW IT WORKS   [USER]

Login Page

Username

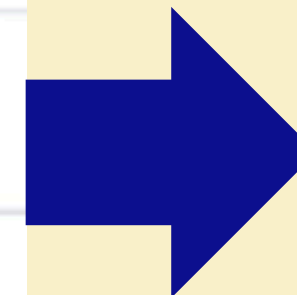Password

☑ Remember me   Forgot Password

Login

user can register / log in

Issue Tracking Form

Issue Description

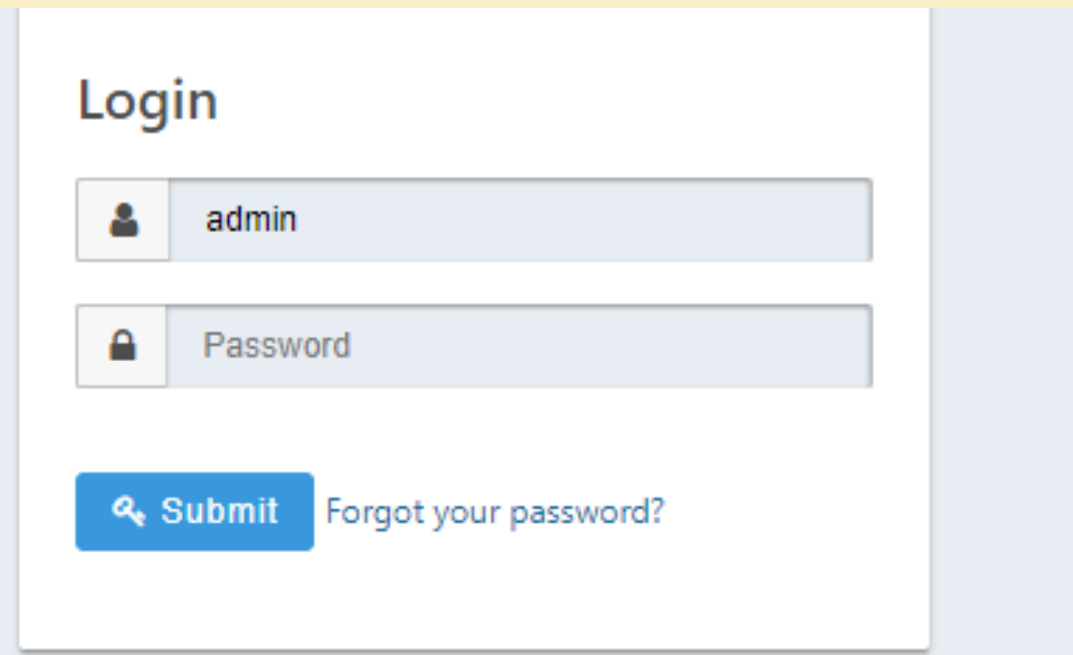an issue tracking form will open
where they can register their issue

Pending   In-Progress   Complete

users can then,with time
check the issue status

FOR ADMIN

Admin Login(with restricted access)

Login

admin

Password

Submit Forgot your password?

After Logging In Admin can track
the registered issues

They can mark the status
of the registered issue

Pending

In Progress

Complete

TOTAL SYSTEM WORKFLOW

1 **USER LOGS/REGISTERS IN**

2 **USER SUBMITS AN ISSUE**

3 **ADMIN VIEWS THE ISSUE**

4 **ADMIN UPDATES STATUS**

5 **USER GETS UPDATED**
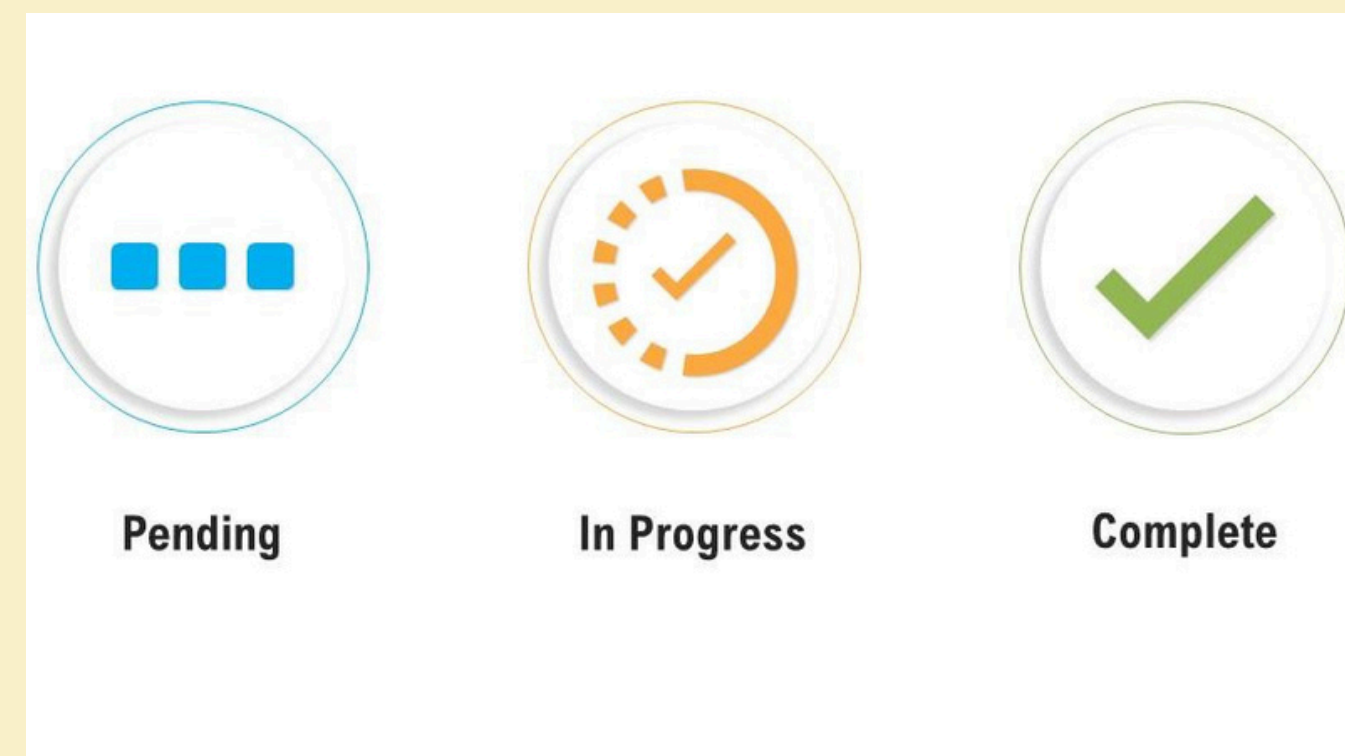
The user logs into the system and submits an issue, which is stored in the database with a pending status. The administrator reviews the issue, updates its status, and marks it as resolved after completion. The user can track the status of the issue until it is resolved.

TECHNOLOGIES USED

FRONTEND:
HTML,CSS

BACKEND: PHP

DATABASE : MySQL

DATABASE DESIGN

USER TABLE

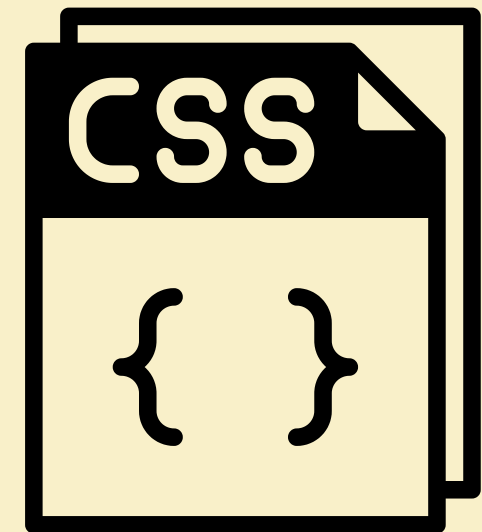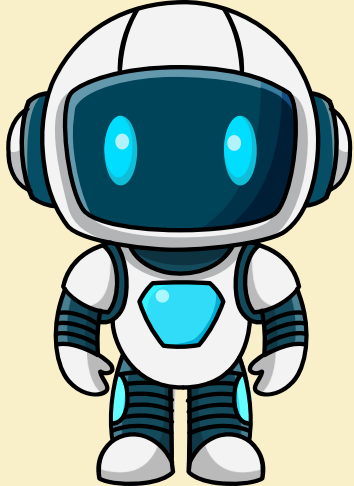| USER ID	NAME.	EmailId	PhoneNo	Password	Image of user

ISSUE TABLE

user ID	issueid	description	image	status	Date

ADMIN TABLE

Admin Id	Username	Password

IN CONCLUSION

APNA CODING HUB'S

Campus Maintenance and Issue Tracking System provides a simple and effective solution for managing campus-related problems. By digitizing the complaint process, it ensures transparency, faster resolution, and better coordination between users and administrators. The system is practical, user-friendly, and can be easily implemented in educational institutions.

Thankyou

By the students of Agrasain Balika Siksha Sadan

-Anshika Singh, Class-XI

-Shagun Tiwari, Class-IX

-Tanusiya Agarwal,Class-IX